Exploring the impact of chatbots on consumer sentimen

Journal of Retailing and Consumer Services 63, 102718

DOI: 10.1016/j.jretconser.2021.102718

Citation Report

#	Article	IF	CITATIONS
1	Detection of potential customers' empathy behavior towards customers' reviews. Journal of Retailing and Consumer Services, 2022, 65, 102881.	9.4	31
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