

# Rethinking Service Systems and Public Policy: A Transformational Framework

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Citation Report

#	ARTICLE	IF	CITATIONS
1	May the Force Be with You: Expanding the Scope for Marketing Research as a Force for Good in a Sustainable World. <i>Journal of Public Policy and Marketing</i> , 2021, 40, 116-125.	2.2	34
2	Positionality of refugee business support and hospitality building under cognitive dissonance theory: an enterprising route of refugee entrepreneurship. <i>Journal of Enterprising Communities</i> , 2023, 17, 242-260.	1.6	3
3	Commentary: enabling service wisdom for MEA organizations and society. <i>Journal of Services Marketing</i> , 2021, ahead-of-print, .	1.7	3
4	Creating hospitable service systems for refugees during a pandemic: leveraging resources for service inclusion. <i>Journal of Service Theory and Practice</i> , 2021, 31, 247-263.	1.9	24
5	Service Ecosystem Health: A Transformative Approach to Elevating Service Science. <i>Service Science</i> , 2021, 13, 194-204.	0.9	14
6	Understanding settlement services literacy and the provision of settlement services for humanitarian migrants in Australiaâ€”A service provider perspective. <i>Australian Journal of Social Issues</i> , 0, , .	1.7	1
7	Viewpoint: shaping resilient service ecosystems in times of crises â€” a trans-Tasman perspective. <i>Journal of Services Marketing</i> , 2022, 36, 489-498.	1.7	12
8	Refugee awareness of a transformative intervention to increase blood donations. <i>Journal of Services Marketing</i> , 2023, 37, 138-154.	1.7	1
9	Scaling Social Impact: Marketing to Grow Nonprofit Solutions. <i>Journal of Public Policy and Marketing</i> , 2022, 41, 254-276.	2.2	15
10	The role of public relations in shaping service ecosystems for social change. <i>Journal of Service Management</i> , 2022, 33, 614-633.	4.4	4
11	Why does service inclusion matter? The effect of service exclusion on customer indirect misbehavior. <i>Journal of Retailing and Consumer Services</i> , 2022, 68, 103005.	5.3	11
12	A systematic literature review of service-related research on refugees. <i>Journal of Services Marketing</i> , 2022, 36, 908-939.	1.7	4
13	Commentary â€” The ServCollab Perspective on Elevating Human Experience. <i>Journal of Services Marketing</i> , 2022, 36, 873-876.	1.7	4
14	Consumer animosity and perceived cultural distance: Toward mutual wellâ€”being for refugees and host countries. <i>Journal of Consumer Affairs</i> , 0, , .	1.2	0
15	A voice for the silent: uncovering service exclusion practices. <i>Journal of Services Marketing</i> , 2022, 36, 991-1005.	1.7	4
16	Macro servicing: a commentary on services as constructive engagement for sustainable peace, prosperity and well-being. <i>Journal of Services Marketing</i> , 2022, 36, 877-884.	1.7	1
17	Transformative service research methodologies for vulnerable participants. <i>International Journal of Market Research</i> , 2023, 65, 279-296.	2.8	7
18	Consumption coping strategies and wellâ€”being among refugee consumers. <i>Journal of Consumer Affairs</i> , 2023, 57, 140-170.	1.2	0

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19	Inter-Organisational Entanglements in Migrant Support Ecologies: Action and Collaboration Supporting Labour Market Integration. <i>Journal of International Migration and Integration</i> , 0, , .	0.8	1
20	Construction of Rural Public Management and Social Service Platform Based on .NET Technology. , 2023, , 1554-1560.		0
21	Potential for Positive Social Change in the Valuing of Immigration in Scotland. , 2023, , 1-19.		0
22	Improving societal benefit through transformative consumer research: A descriptive review. <i>Technological Forecasting and Social Change</i> , 2023, 190, 122435.	6.2	1
23	Modelling social inclusion, self-esteem, loneliness, psychological distress, and psychological resilience of refugees: Does hospitableness matter?. <i>Journal of Business Research</i> , 2023, 162, 113901.	5.8	5
24	Hospitality as the bridge: advancing transformative service research towards human flourishing. <i>Service Industries Journal</i> , 2023, 43, 423-453.	5.0	3