

# Understanding the dynamics of the quality of airline service dissatisfiers

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Citation Report

#	ARTICLE	IF	CITATIONS
1	Can Website quality Moderate the Relationship between Informationâ€štaskâ€šfit and Electronic word of mouth?. Journal of Public Affairs, 2022, 22, e2476.	3.1	1
2	Significant Labels in Sentiment Analysis of Online Customer Reviews of Airlines. Sustainability, 2020, 12, 8683.	3.2	8
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18	An Impact Asymmetry Analysis of Small Urban Green Space Attributes to Enhance Visitor Satisfaction. International Journal of Environmental Research and Public Health, 2022, 19, 2922.	2.6	12

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