

Whose experience is it anyway? Toward a constructive patient-centered health care

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Citation Report

#	ARTICLE	IF	CITATIONS
1	Chief Executive Officersâ€™ Perceptions of Collective Organizational Engagement and Patient Experience in Acute Care Hospitals. <i>Journal of Patient Experience</i> , 2021, 8, 237437352110340.	0.9	0
2	Design of an Intelligent Patient Decision aid Based on Individual Decision-Making Styles and Information Need Preferences. <i>Information Systems Frontiers</i> , 2022, 24, 1249-1264.	6.4	8
3	Severe service failures and online vindictive word of mouth: The effect of coping strategies. <i>International Journal of Hospitality Management</i> , 2021, 95, 102911.	8.8	15
4	Work-Related Satisfaction among Clinicians Working at Inpatient Treatment Facilities for Substance Use Disorder: The Role of Recovery Orientation. <i>International Journal of Environmental Research and Public Health</i> , 2021, 18, 7423.	2.6	3
5	The Effect of Quality Care on Patient Loyalty Mediated with Patient Satisfaction and Moderated by Age and Gender (Study in Outpatients at a Private Hospital). <i>International Journal of Business Science and Applied Management</i> , 2021, 6, 96-112.	0.3	1
6	A smart tech lever to augment caregivers' touch and foster vulnerable patient engagement and well-being. <i>Journal of Service Theory and Practice</i> , 2022, 32, 52-74.	3.2	7
7	Consumer Health in the Digital Age. <i>Journal of the Association for Consumer Research</i> , 2022, 7, 198-209.	1.7	6
8	Cocreating transformative value propositions with customers experiencing vulnerability during humanitarian crises. <i>AMS Review</i> , 2022, 12, 85-101.	2.5	2
9	Kindness, Listening, and Connection: Patient and Clinician Key Requirements for Emotional Support in Chronic and Complex Care. <i>Journal of Patient Experience</i> , 2022, 9, 237437352210926.	0.9	1
10	How Idealized Professional Identities Can Persist through Client Interactions. <i>Administrative Science Quarterly</i> , 2022, 67, 865-912.	6.9	15
11	Transformational health-care leaders in collaborative entrepreneurial model to achieve UNSDG: a qualitative study. <i>Leadership in Health Services</i> , 2022, 35, 477.	1.2	0
12	Co-creation in healthcare: framing the outcomes and their determinants. <i>Journal of Service Management</i> , 2023, 34, 1-26.	7.2	8
13	The intervening influence of the quality of health-care administrative process on the relationship between facilities management service quality and patientsâ€™ health-care experience in Ghana. <i>Facilities</i> , 0, , .	1.6	0
14	Service system resilience under resource scarcity: from vulnerability to balanced centrality. <i>Journal of Services Marketing</i> , 0, , .	3.0	0
15	Technology-enabled value co-creation in healthcare: a configurational approach. <i>Public Management Review</i> , 0, , 1-23.	4.9	0