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Citation Report

#	Article	IF	CITATIONS
1	A meta-regression on the effect of online ratings on hotel room rates. International Journal of Contemporary Hospitality Management, 2019, 31, 4438-4461.	5.3	9
2	Exploring the value co-destruction model for on-line deviant behaviors of hotel customers. Tourism Management Perspectives, 2020, 33, 100622.	3.2	19
3	The role of social media advertising in hospitality, tourism and travel: a literature review and research agenda. International Journal of Contemporary Hospitality Management, 2020, 32, 3419-3438.	5.3	84
4	Antecedents and consequences of consumers' trust in hybrid travel websites. Journal of Travel and Tourism Marketing, 2020, 37, 756-772.	3.1	18
5	Effect of online hotel reviews on the relationship between defender and prospector strategies and management controls. International Journal of Contemporary Hospitality Management, 2020, 32, 3721-3745.	5.3	18
6	Worldview-based hospitality brand support: belief in a just world theory perspectives. International Journal of Contemporary Hospitality Management, 2020, 32, 1089-1107.	5.3	12
7	Ulterior motives in peer and expert supplementary online reviews and consumers' perceived deception. Asia Pacific Journal of Marketing and Logistics, 2020, 33, 73-98.	1.8	21
8	Staying in a hotel or peer-to-peer accommodation sharing? A discrete choice experiment with online reviews and discount strategies. Internet Research, 2020, 31, 654-676.	2.7	20
9	Scale development of value co-destruction behavior in tourism. Tourism Management Perspectives, 2020, 36, 100757.	3.2	21
10	How to prevent negative online customer reviews: the moderating roles of monetary compensation and psychological compensation. International Journal of Contemporary Hospitality Management, 2020, 32, 3115-3134.	5.3	26
11	Paying it forward: The influence of other customer service recovery on future co-creation. Journal of Business Research, 2020, 121, 604-615.	5.8	37
12	Dealing with customer incivility: The effects of managerial support on employee psychological well-being and quality-of-life. International Journal of Hospitality Management, 2020, 87, 102503.	5.3	68
13	Setting the future of digital and social media marketing research: Perspectives and research propositions. International Journal of Information Management, 2021, 59, 102168.	10.5	637
14	Augmenting environmental sustainability through the exchange of green creative ideas – evidence from an emerging economy. Sustainable Production and Consumption, 2021, 26, 275-287.	5.7	20
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16	Value co-destruction: Review and conceptualization of interactive value formation. Marketing Theory, 2021, 21, 227-249.	1.7	46
17	Online review helpfulness: the moderating effects of review comprehensiveness. International Journal of Contemporary Hospitality Management, 2021, 33, 534-556.	5.3	40
19	Reading between the lines: analyzing online reviews by using a multi-method Web-analytics approach. International Journal of Contemporary Hospitality Management, 2021, 33, 490-512.	5.3	35

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20	Role of Emotions in Fine Dining Restaurant Online Reviews: The Applications of Semantic Network Analysis and a Machine Learning Algorithm. International Journal of Hospitality and Tourism Administration, 2022, 23, 875-903.	1.7	12
21	Customer online reviews and hospitality employees' helping behavior: moderating roles of self-efficacy and moral identity. International Journal of Contemporary Hospitality Management, 2021, 33, 1461-1481.	5.3	14
22	Calling out fake online reviews through robust epistemic belief. Information and Management, 2021, 58, 103445.	3.6	20
23	Educational Distancing: A Mixed-Methods Study of Student Perceptions in the Time of Coronavirus. Journal of Hospitality and Tourism Education, 2021, 33, 207-221.	2.5	17
24	Why consumers exaggerate in online reviews? Moral disengagement and dark personality traits. Journal of Retailing and Consumer Services, 2021, 60, 102496.	5.3	39
25	Influence of emotional expression in online comments on consumers' perception. Journal of Ambient Intelligence and Humanized Computing, 2023, 14, 3343-3352.	3.3	3
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30	Credit card churning customers, endowed loyalty, and protestant work ethic. Service Industries Journal, 2024, 44, 22-44.	5.0	4
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33	NO SECOND CHANCE FOR A FIRST IMPRESSION: THE ROLE OF AESTHETICS IN EARLY ACCESS VIDEO GAMES. International Journal of Innovation Management, 0, , .	0.7	1
34	Legitimate and illegitimate consumer complaining behavior: a review and taxonomy. Journal of Services Marketing, 2020, 34, 921-937.	1.7	16
35	Detecting fake reviews with supervised machine learning algorithms. Service Industries Journal, 2022, 42, 1101-1121.	5.0	12
36	When Robot (Vs. Human) Employees Say "Sorry―Following Service Failure. International Journal of Hospitality and Tourism Administration, 2023, 24, 540-562.	1.7	2
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41	The Impact on Review Credibility and Trust from Review Solicitation on E-commerce., 2022, , .		1
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43	All without leaving home: building a conceptual model of virtual tourism experiences. International Journal of Contemporary Hospitality Management, 2023, 35, 1284-1303.	5. 3	12
44	Constructing a value co-destruction behavior scale in business-to-customer service context. Service Industries Journal, 0, , 1-21.	5.0	0
45	Interactive Value Formation and Lessons Learned from Covid-19: The Brazilian Case. Journal of Quality Assurance in Hospitality and Tourism, 0, , 1-27.	1.7	2
46	Love or like: gender effects in emotional expression in online reviews. European Journal of Marketing, 2022, 56, 3592-3616.	1.7	4
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53	The â€~magic of filter' effect: Examining value co-destruction of social media photos in destination marketing. Tourism Management, 2023, 98, 104749.	5.8	6
54	Suspicion of online product reviews as fake: Cues and consequences. Journal of Business Research, 2023, 160, 113780.	5.8	7
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ARTICLE IF CITATIONS

56 Why do we trust in online reviews? Integrative literature review and future research directions.

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