

Examining relationships among process quality, outcome quality and behavioural intentions in fitness centres in Malaysia

International Journal of Sports Marketing and Sponsorship
20, 374-389

DOI: [10.1108/ijsms-08-2018-0078](https://doi.org/10.1108/ijsms-08-2018-0078)

Citation Report

#	ARTICLE	IF	CITATIONS
1	Quality in Customer Service and Its Relationship with Satisfaction: An Innovation and Competitiveness Tool in Sport and Health Centers. <i>International Journal of Environmental Research and Public Health</i> , 2019, 16, 3942.	2.6	21
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