

CITATION REPORT

List of articles citing

**A survey on construction and enhancement methods
in service chatbots design**

DOI: 10.1007/s42486-019-00012-3

**CCF Transactions on Pervasive Computing and
Interaction, 2019, 1, 204-223.**

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#	Paper	IF	Citations
9	CASS. <i>Proceedings of the ACM on Human-Computer Interaction</i> , 2021 , 5, 1-31	3.4	5
8	Empathetic Chatbot Enhancement and Development: A Literature Review. 2021 ,		1
7	Framework for Educational Domain-Based Multichatbot Communication System. <i>Scientific Programming</i> , 2021 , 2021, 1-9	1.4	
6	Extensible Chatbot Architecture Using Metamodels of Natural Language Understanding. <i>Electronics (Switzerland)</i> , 2021 , 10, 2300	2.6	2
5	Dialogue Management in Conversational Systems: A Review of Approaches, Challenges, and Opportunities. <i>IEEE Transactions on Cognitive and Developmental Systems</i> , 2021 , 1-1	3	4
4	A Proactive Management Assistant Chatbot for Software Engineering Teams: Prototype and Preliminary Evaluation. 2021 ,		
3	Exploring the Effects of Self-Mockery to Improve Task-Oriented Chatbot's Social Intelligence. 2022 ,		0
2	A Review on Chatbot Personality and Its Expected Effects on Users. 2023 , 222-243		0
1	A field-based recommender system for crop disease detection using machine learning. 6,		0