

Service Research Priorities in a Rapidly Changing Context

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Citation Report

#	ARTICLE	IF	CITATIONS
1	Toward a service ecosystem perspective at the base of the pyramid. Journal of Service Management, 2015, 26, 684-705.	7.2	57
2	Self-organising socio-technical description in service systems for supporting smart user decisions in public transport. Expert Systems With Applications, 2015, 42, 6329-6341.	7.6	15
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5	Transformative service research: research that matters. Service Industries Journal, 2015, 35, 801-805.	8.3	23
6	A self-determination theory perspective on customer participation in service development. Journal of Services Marketing, 2015, 29, 511-521.	3.0	101
7	Customer-dominant logic: foundations and implications. Journal of Services Marketing, 2015, 29, 472-484.	3.0	208
8	Modes of service innovation: a typology. Industrial Management and Data Systems, 2015, 115, 1358-1382.	3.7	44
9	Assessing customers' perceived value of the online channel of multichannel retailers: A two country examination. Journal of Retailing and Consumer Services, 2015, 27, 90-102.	9.4	112
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18	The evoking power of servicescapes: Consumers' inferences of manipulative intent following service environment-driven evocations. Journal of Business Research, 2016, 69, 6097-6105.	10.2	19

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