

Externalization of employment in a service environment customer identification

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Citation Report

#	ARTICLE	IF	CITATIONS
1	Contingent work in the hospitality industry: A mediating model of organizational attitudes. <i>Tourism Management</i> , 2010, 31, 378-385.	9.8	53
2	Linking calling orientations to organizational attachment via organizational instrumentality. <i>Journal of Vocational Behavior</i> , 2011, 79, 367-378.	3.4	162
3	From employees' OCB to customers' OCB: Testing a mediation model. , 2011, , .		1
4	Understanding Psychological Bonds between Individuals and Organizations. , 2012, , .		5
5	Towards understanding the role of organizational identification in service settings: A multilevel study spanning leaders, service employees, and customers. <i>European Journal of Work and Organizational Psychology</i> , 2012, 21, 547-574.	3.7	27
6	Identity-motivated marketing relationships: research synthesis, controversies, and research agenda. <i>AMS Review</i> , 2012, 2, 72-87.	2.5	31
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11	Team-oriented leadership: The interactive effects of leader group prototypicality, accountability, and team identification.. <i>Journal of Applied Psychology</i> , 2013, 98, 658-667.	5.3	58
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