Word of mouth communication within online communication with the communication with the

Journal of Interactive Marketing 21, 2-20

DOI: 10.1002/dir.20082

Citation Report

#	Article	IF	CITATIONS
1	Examining the Relationship Between Reviews and Sales: The Role of Reviewer Identity Disclosure in Electronic Markets. SSRN Electronic Journal, 0 , , .	0.4	34
2	Influence of Cultural Dimensions on Online Interactive Review Feature Implementations: A Comparison of Korean and U.S. Retail Web Sites. Journal of Interactive Marketing, 2008, 22, 40-50.	4.3	30
3	The role of satisfaction and website usability in developing customer loyalty and positive wordâ€ofâ€mouth in the eâ€banking services. International Journal of Bank Marketing, 2008, 26, 399-417.	3.6	324
4	Dimensions of online community attributes. International Journal of Retail and Distribution Management, 2008, 36, 812-830.	2.7	34
5	Word of Mouse. Journal of Interactive Advertising, 2008, 9, 3-13.	3.0	233
6	Examining the Relationship Between Reviews and Sales: The Role of Reviewer Identity Disclosure in Electronic Markets. Information Systems Research, 2008, 19, 291-313.	2.2	1,260
7	Spreading Word-of-Mouth about the brand within virtual world. , 2009, , .		O
8	The role of virtual community in disseminating electronic word of mouth. , 2009, , .		3
9	A Qualitative Research to Classifying Comments in Online Shops Based on Contents. , 2009, , .		2
10	An experiential, social networkâ€based approach to direct marketing. Journal of Research in Interactive Marketing, 2009, 3, 162-176.	0.4	190
11	The Impact of Online Reviews on the Choice of Holiday Accommodations. , 2009, , 87-98.		23
12	Interactivity's Unanticipated Consequences for Marketers and Marketing. Journal of Interactive Marketing, 2009, 23, 4-10.	4.3	250
13	Marketing Strategy in an Internet-Enabled Environment: A Retrospective on the First Ten Years of JIM and a Prospective on the Next Ten Years. Journal of Interactive Marketing, 2009, 23, 11-22.	4.3	69
14	New Communications Approaches in Marketing: Issues and Research Directions. Journal of Interactive Marketing, 2009, 23, 108-117.	4.3	218
15	Attribute Perceptions, Customer Satisfaction and Intention to Recommend E-Services. Journal of Interactive Marketing, 2009, 23, 209-220.	4.3	96
16	Antecedents of Online Reviews' Usage and Purchase Influence: An Empirical Comparison of U.S. and Korean Consumers. Journal of Interactive Marketing, 2009, 23, 332-340.	4.3	200
17	An Experimental Study of the Relationship between Online Engagement and Advertising Effectiveness. Journal of Interactive Marketing, 2009, 23, 321-331.	4.3	713
18	Web 2.0 Social Networks: The Role of Trust. Journal of Business Ethics, 2009, 90, 505-522.	3.7	114

#	Article	IF	CITATIONS
20	Babbling before banking? Online communities and preâ€purchase information seeking. International Journal of Bank Marketing, 2009, 27, 446-466.	3.6	29
21	Towards a concept for inclusion of social network information as context information. , 2009, , .		3
22	The Power of Grassroots Influentials: The Optimal Heterophily between Sender and Receiver. , 2009, , .		3
23	CRITICAL INCIDENTS IN TOURISM: FAILURE, RECOVERY, CUSTOMER SWITCHING, AND WORDâ€OFâ€MOUTH BEHAVIORS. Journal of Travel and Tourism Marketing, 2009, 26, 180-194.	3.1	91
24	Information quality, online community and trust: a study of antecedents to shoppers' website loyalty. International Journal of Electronic Marketing and Retailing, 2009, 2, 203.	0.1	21
26	Does Size Matter? An Examination of Small and Large Web-Based Brand Communities. Journal of Interactive Marketing, 2010, 24, 14-21.	4.3	102
27	Context-general and Context-specific Determinants of Online Satisfaction and Loyalty for Commerce and Content Sites. Journal of Interactive Marketing, 2010, 24, 222-238.	4.3	56
29	Confirmation Bias, Overconfidence, and Investment Performance: Evidence from Stock Message Boards. SSRN Electronic Journal, 0, , .	0.4	32
30	The Goals of Customer Relationship Management. International Journal of Customer Relationship Marketing and Management, 2010, $1,16\text{-}27$.	0.2	8
31	Networked Narratives: Understanding Word-of-Mouth Marketing in Online Communities. Journal of Marketing, 2010, 74, 71-89.	7.0	1,095
32	Research on the Influence Factors of the Online Public Praise Based on the Trust Theory. , 2010, , .		0
33	Study on the Effect of On-line Word of Mouth on Tourists' Decision-Making. , 2010, , .		0
34	A Systematic Analysis on Factors Influencing Internet Word-of-Mouth Communication. , 2010, , .		3
35	Networked Narratives: Understanding Word-of-Mouth Marketing in Online Communities. Journal of Marketing, 2010, 74, 71-89.	7.0	872
36	"Lights, camera, action…!―Marketing film locations to Hollywood. Marketing Intelligence and Planning, 2010, 28, 188-205.	2.1	10
37	Social networks and marketing: potential and pitfalls. International Journal of Electronic Marketing and Retailing, 2010, 3, 202.	0.1	10
38	Relationships in online communities: the potential for marketers. Journal of Research in Interactive Marketing, 2010, 4, 59-73.	7.2	110
39	The Impact of New Media on Customer Relationships. Journal of Service Research, 2010, 13, 311-330.	7.8	992

3

#	Article	IF	Citations
40	Customer-to-Customer Interactions: Broadening the Scope of Word of Mouth Research. Journal of Service Research, 2010, 13, 267-282.	7.8	462
41	Internet retailing: the past, the present and the future. International Journal of Retail and Distribution Management, 2010, 38, 943-965.	2.7	121
42	The 2008 Presidential Campaign: Political Cynicism in the Age of Facebook, MySpace, and YouTube. Mass Communication and Society, 2010, 13, 584-607.	1.2	115
43	Empirical Study on Credibility of Electronic Word of Mouth. , 2010, , .		11
44	Blogging: mediating impacts of flow on motivational behavior. Journal of Research in Interactive Marketing, 2010, 4, 6-29.	7.2	35
45	Complaining in Cyberspace: The Motives and Forms of Hotel Guests' Complaints Online. Journal of Hospitality Marketing and Management, 2010, 19, 797-818.	5.1	165
46	Social Networking as a Marketing Tool: The Case of a Small Australian Company. Journal of Hospitality Marketing and Management, 2010, 19, 700-716.	5.1	34
47	Relationship quality, community promotion and brand loyalty in virtual communities: Evidence from free software communities. International Journal of Information Management, 2010, 30, 357-367.	10.5	169
48	Going with the consumer towards the social web environment: a review of extant knowledge. International Journal of Electronic Marketing and Retailing, 2010, 3, 415.	0.1	16
49	Study on Effect of eWOM: A Literature Review and Suggestions for Future Research. , 2010, , .		25
50	Eâ€business complaint management: perceptions and perspectives of online credibility. Journal of Enterprise Information Management, 2010, 23, 653-660.	4.4	39
51	A Qualitative Method to Find Influencers Using Similarity-based Approach in the Blogosphere. , 2010, , .		3
52	Interaction of regional news-media production and consumption through the social space. Journal of Marketing Management, 2010, 26, 302-320.	1.2	16
53	Electronic Word-of-Mouth in B2C Virtual Communities: An Empirical Study from CTrip.com. Journal of Global Academy of Marketing Science, 2010, 20, 262-268.	0.8	17
54	Dynamic user-level affect analysis in social media: Modeling violence in the Dark Web., 2011,,.		3
55	A Proposed Framework of eWOM and eTrust in Online Hotel Booking: The Influence of an e-Intermediary. , $2011, \ldots$		4
56	Follow Me! Global Marketers' Twitter Use. Journal of Interactive Advertising, 2011, 12, 4-16.	3.0	130
57	Conceptualising electronic word of mouth activity. Marketing Intelligence and Planning, 2011, 29, 488-516.	2.1	178

#	Article	IF	CITATIONS
58	MINI-lovers, maxi-mouths: An investigation of antecedents to eWOM intention among brand community members. Journal of Marketing Communications, 2011, 17, 145-162.	2.7	130
59	Are these reviews for real? The importance of belief and trust in reviews and word-of-mouth for web-purchases. , 2011, , .		0
60	Le risque d' \tilde{A} ©rosion du capital-marque sur les m \tilde{A} ©dias sociaux: efficacit \tilde{A} © et limites des instruments juridiques. Recherche Et Applications En Marketing, 2011, 26, 93-115.	0.2	3
61	The Eight Pillars of WOM Management: Lessons from a Multiple Case Study. Australasian Marketing Journal, 2011, 19, 85-92.	3.5	27
62	Brand equity dilution through negative online word-of-mouth communication. Journal of Retailing and Consumer Services, 2011, 18, 38-45.	5.3	298
63	Extending lead-user theory to online brand communities: The case of the community Ducati. Technovation, 2011, 31, 350-361.	4.2	90
64	Impact of Blogs on Sales Revenue. International Journal of Virtual Communities and Social Networking, 2011, 3, 60-74.	0.2	5
65	Where Do the Joneses Go on Vacation? Social Distance and the Influence of Online Reviews on Product Sales. SSRN Electronic Journal, 0, , .	0.4	4
66	Generation C: Content, Creation, Connections and Choice. International Journal of Market Research, 2011, 53, 749-770.	2.8	65
67	The Risk of Brand Equity Erosion in the Social Media: The Efficacy and Limitations of Legal Instruments. Recherche Et Applications En Marketing, 2011, 26, 93-114.	0.3	1
68	Marketing communication metrics for social media. International Journal of Technology Marketing, 2011, 6, 316.	0.1	7
69	A new perspective on tourist information search: discussion in couples as the context. International Journal of Culture, Tourism and Hospitality Research, 2011, 5, 128-143.	1.6	11
70	Communitition: The Tension between Competition and Collaboration in Communityâ€Based Design Contests. Creativity and Innovation Management, 2011, 20, 3-21.	1.9	215
71	Born Unequal: A Study of the Helpfulness of User-Generated Product Reviews. Journal of Retailing, 2011, 87, 598-612.	4.0	461
72	"Highly Recommended!―The Content Characteristics and Perceived Usefulness of Online Consumer Reviews. Journal of Computer-Mediated Communication, 2011, 17, 19-38.	1.7	273
73	How Much can you Trust Online Information? Cues for Perceived Trustworthiness of Consumer-generated Online Information. Journal of Interactive Marketing, 2011, 25, 67-74.	4.3	238
74	An Empirical Investigation of Dual Network Effects in Innovation Project Development. Journal of Interactive Marketing, 2011, 25, 215-225.	4.3	3
7 5	A service-oriented analysis of online product classification methods. Decision Support Systems, 2011, 52, 28-39.	3.5	37

#	Article	IF	Citations
76	Commentary: The impact of social networking tools on political change in Egypt's "Revolution 2.0― Electronic Commerce Research and Applications, 2011, 10, 369-374.	2.5	71
77	Social and attitudinal determinants of viral marketing dynamics. Computers in Human Behavior, 2011, 27, 2292-2300.	5.1	64
78	The impact of online reviews on hotel booking intentions and perception of trust. Tourism Management, 2011, 32, 1310-1323.	5.8	1,106
79	Product type and consumers' perception of online consumer reviews. Electronic Markets, 2011, 21, 255-266.	4.4	89
81	Private bloggers' motivations to produce content $\hat{a} \in \hat{a}$ a gratifications theory perspective. Journal of Marketing Management, 2011, 27, 1479-1503.	1.2	43
82	A study on relationship between online trust and E-WOM communication in B2C environment. , 2011, , .		1
83	Developing Sustainable Approaches to Accessible Accommodation Information Provision: A Foundation for Strategic Knowledge Management. Tourism Recreation Research, 2011, 36, 141-157.	3.3	15
84	Patients' opinions of health care providers for supporting choice and quality improvement. Journal of Health Services Research and Policy, 2011, 16, 102-107.	0.8	42
85	How young, technical consumers assess online WOM credibility. Qualitative Market Research, 2011, 14, 330-359.	1.0	86
86	Exploring social media user segmentation and online brand profiles. Journal of Brand Management, 2011, 19, 4-17.	2.0	49
87	Which Dress Do You Like? Exploring Brides' Online Communities. Journal of Global Fashion Marketing, 2011, 2, 148-160.	2.4	11
88	Are You Following Me? A Content Analysis of TV Networks' Brand Communication on Twitter. Journal of Interactive Advertising, 2011, 12, 17-29.	3.0	82
89	The Effect of Relational Context on Personal Influence. , 2011, , .		0
90	Understanding social media marketing., 2011,,.		28
91	Message Expression Effects in Online Social Communication. Journal of Broadcasting and Electronic Media, 2012, 56, 203-224.	0.8	20
92	Behavioral perspectives of customer engagement: An exploratory study of customer engagement with three Swiss FMCG brands. Journal of Database Marketing and Customer Strategy Management, 2012, 19, 300-310.	0.6	38
93	"Like it or not― Management Research Review, 2012, 35, 878-899.	1. 5	98
94	End-user recommendations of mobile services. , 2012, , .		0

#	Article	IF	CITATIONS
95	Learning the lingo?., 2012,,.		26
96	The effects of social distance on proposer's offer and responder's intention to accept in online referral bonuses programs under Chinese setting. , 2012, , .		0
97	Online information search and utilization of electronic word-of-mouth., 2012,,.		1
98	Conceptualizing e-selling., 2012, , .		1
99	Empirical study of the processes of Internet Word-of-Mouth within an online community context. , 2012, , .		3
100	The effects of visual information in eWOM communication. Journal of Research in Interactive Marketing, 2012, 6, 7-26.	7.2	124
101	The co-creative practice of forming a value proposition. Journal of Marketing Management, 2012, 28, 1553-1570.	1.2	89
102	Facebook â€~friendship' and brand advocacy. Journal of Brand Management, 2012, 20, 128-146.	2.0	87
103	Crossâ€national differences in eâ€WOM influence. European Journal of Marketing, 2012, 46, 1689-1707.	1.7	116
104	Explicit Incentives in Online Communities: Boon or Bane?. International Journal of Electronic Commerce, 2012, 17, 11-38.	1.4	83
105	Trust intentions in readers of blogs. Management Research Review, 2012, 35, 837-856.	1.5	23
106	The Effects of Electronic Word of Mouth on Product Judgment and Choice: The Moderating Role of the Sense of Virtual Community ¹ . Journal of Applied Social Psychology, 2012, 42, 2326-2347.	1.3	43
107	Consumers' use of brands to reflect their actual and ideal selves on Facebook. International Journal of Research in Marketing, 2012, 29, 395-405.	2.4	240
108	ANTECEDENTES DE LAS REDES SOCIALES COMO CANALES DE COMUNICACIÓN PROMOCIONAL PARA LOS JÓVENES *. Revista Española De Investigación De Marketing ESIC, 2012, 16, 31-48.	0.7	5
110	Musical tastes in the Web 2.0: the importance of network dynamics. Contemporary Social Science, 2012, 7, 335-349.	1.0	1
111	Image of All Hotel Scales on Travel Blogs: Its Impact on Customer Loyalty. Journal of Hospitality Marketing and Management, 2012, 21, 113-131.	5.1	83
112	Understanding Community Dynamics in Online Social Networks: A multidisciplinary review. IEEE Signal Processing Magazine, 2012, 29, 33-40.	4.6	28
113	The Ironic Effect of Source Identification on the Perceived Credibility of Online Product Reviewers. Journal of Computer-Mediated Communication, 2012, 18, 16-31.	1.7	110

#	Article	IF	CITATIONS
114	The effect of electronic word of mouth on brand image and purchase intention. Marketing Intelligence and Planning, 2012, 30, 460-476.	2.1	368
115	Social Media Peer Communication and Impacts on Purchase Intentions: A Consumer Socialization Framework. Journal of Interactive Marketing, 2012, 26, 198-208.	4.3	707
116	Balance and Sequence in Online Reviews: How Perceived Usefulness Affects Attitudes and Intentions. Journal of Interactive Marketing, 2012, 26, 244-255.	4.3	253
117	Online social networks: A survey of a global phenomenon. Computer Networks, 2012, 56, 3866-3878.	3.2	225
118	From Social to Marketing Interactions: The Role of Social Networks. Journal of Transnational Management, 2012, 17, 45-62.	0.5	56
119	Determinants of Opening-Forwarding E-Mail Messages. Journal of Advertising, 2012, 41, 97-112.	4.1	55
120	Social recommendation across multiple relational domains. , 2012, , .		67
121	Hedonic and Utilitarian Search for Electronic Word-of-Mouth., 2012,,.		15
122	The impact of electronic word of mouth on a tourism destination choice. Internet Research, 2012, 22, 591-612.	2.7	383
123	Word of mouth: measuring the power of individual messages. European Journal of Marketing, 2012, 46, 237-257.	1.7	188
124	Getting the word out: neural correlates of enthusiastic message propagation. Frontiers in Human Neuroscience, 2012, 6, 313.	1.0	36
125	The Perceived Potential of Business Social Networking Sites. International Journal of Web Portals, 2012, 4, 1-15.	1.1	6
126	Social Dollars: The Economic Impact of Customer Participation in a Firm-Sponsored Online Community. SSRN Electronic Journal, 0, , .	0.4	11
127	Quantification and applications of identification spheres. Human Systems Management, 2012, 31, 97-109.	0.5	1
128	A Literature Review on the Business Impacts of Social Network Sites. International Journal of Virtual Communities and Social Networking, 2012, 4, 46-60.	0.2	11
129	Social connections and the persuasiveness of viral campaigns in social network sites: Persuasive intent as the underlying mechanism. Journal of Marketing Communications, 2012, 18, 39-53.	2.7	101
130	Responses to an advergaming campaign on a mobile social networking site: An initial research report. Computers in Human Behavior, 2012, 28, 78-86.	5.1	44
131	Factors influencing the continuance intention to the usage of Web 2.0: An empirical study. Computers in Human Behavior, 2012, 28, 933-941.	5.1	199

#	Article	IF	Citations
132	The role of self-construal in consumers' electronic word of mouth (eWOM) in social networking sites: A social cognitive approach. Computers in Human Behavior, 2012, 28, 1054-1062.	5.1	122
133	A novel measure of edge centrality in social networks. Knowledge-Based Systems, 2012, 30, 136-150.	4.0	108
134	Judgment criteria for the authenticity of internet book reviews. Library and Information Science Research, 2012, 34, 150-156.	1.2	17
135	Online engagement factors on Facebook brand pages. Social Network Analysis and Mining, 2013, 3, 843-861.	1.9	506
136	The Effects of Portal Website Attitude and E-Services on Branding of E-Stores. Australasian Marketing Journal, 2013, 21, 155-160.	3.5	7
137	HIV/AIDS, Social Capital, and Online Social Networks. Journal of Homosexuality, 2013, 60, 1230-1249.	1.3	5
138	Do good, goes bad, gets ugly: Kony 2012. Journal of Public Affairs, 2013, 13, 202-208.	1.7	6
139	Drivers of inâ€group and outâ€ofâ€group electronic wordâ€ofâ€mouth (eWOM). European Journal of Marketing, 2013, 47, 1067-1088.	1.7	87
140	In eWOM We Trust. Business and Information Systems Engineering, 2013, 5, 129-140.	4.0	63
141	Who will lead and who will follow: Identifying Influential Users in Online Social Networks. Business and Information Systems Engineering, 2013, 5, 179-193.	4.0	77
145	Electronic word-of-mouth and online reviews in tourism services: the use of twitter by tourists. Electronic Commerce Research, 2013, 13, 103-124.	3.0	317
146	"Do We Believe in TripAdvisor?―Examining Credibility Perceptions and Online Travelers' Attitude toward Using User-Generated Content. Journal of Travel Research, 2013, 52, 437-452.	5.8	515
147	Social Media in Destination Choice: Distinctive Electronic Word-of-Mouth Dimensions. Journal of Travel and Tourism Marketing, 2013, 30, 144-155.	3.1	198
148	An empirical study of information contribution to online feedback systems: A motivation perspective. Information and Management, 2013, 50, 562-570.	3.6	53
149	The influence of user interaction and participation in social media on the consumption intention of niche products. Information and Management, 2013, 50, 661-672.	3.6	97
150	Do consumers still believe what is said in online product reviews? A persuasion knowledge approach. Journal of Retailing and Consumer Services, 2013, 20, 373-381.	5.3	50
151	Testing alternative models of individuals' social media involvement and satisfaction. Computers in Human Behavior, 2013, 29, 2816-2828.	5.1	32
152	Advertising on Social Network Sites: A Structural Equation Modelling Approach. Vision, 2013, 17, 17-25.	1.5	120

#	Article	IF	CITATIONS
153	The impact of user interactions in social media on brand awareness and purchase intention: the case of MINI on Facebook. Journal of Product and Brand Management, 2013, 22, 342-351.	2.6	421
154	The Influence of Online Reviews on Consumers' Attributions of Service Quality and Control for Service Standards in Hotels. Journal of Travel and Tourism Marketing, 2013, 30, 23-40.	3.1	158
155	Communicative genres as organising structures in online communities – of team players and storytellers. Information Systems Journal, 2013, 23, 551-567.	4.1	18
156	Brand-related, Consumer to Consumer, Communication via Social Media. IIM Kozhikode Society & Management Review, 2013, 2, 43-59.	1.8	16
157	Towards modeling fuzzy propagation for sentiment analysis in online social networks: A case study on TweetScope. , 2013 , , .		9
158	Online social networking: Relationship marketing in UK hotels. Journal of Marketing Management, 2013, 29, 393-420.	1.2	53
159	Electronic word of mouth analysis for service experience. Expert Systems With Applications, 2013, 40, 1993-2006.	4.4	29
160	Information Valuation and Confirmation Bias in Virtual Communities: Evidence from Stock Message Boards. Information Systems Research, 2013, 24, 1050-1067.	2.2	82
161	Exploring social media adoption in small to medium-sized enterprises in Ireland. Journal of Small Business and Enterprise Development, 2013, 20, 716-734.	1.6	143
163	How Word of Mouth Influence Brand Equity for Automotive Products in Indonesia. Procedia, Social and Behavioral Sciences, 2013, 81, 40-44.	0.5	25
164	Evaluation of Social Media Actions for the Agrifood System. Procedia Technology, 2013, 8, 200-208.	1.1	32
165	Why Social Currency Becomes a Key Driver of a Firm's Brand Equity – Insights from the Automotive Industry. Long Range Planning, 2013, 46, 125-148.	2.9	31
166	When Social Media Can Be Bad for You: Community Feedback Stifles Consumer Creativity and Reduces Satisfaction with Self-Designed Products. Information Systems Research, 2013, 24, 14-29.	2.2	107
167	Finding Donors by Relationship Fundraising. Journal of Interactive Marketing, 2013, 27, 112-129.	4.3	5
168	Analysis of fashion consumers' motives to engage in electronic word-of-mouth communication through social media platforms. Journal of Marketing Management, 2013, 29, 562-583.	1.2	226
169	Customer engagement behaviors and hotel responses. International Journal of Hospitality Management, 2013, 33, 316-330.	5.3	226
170	Informational and Relational Influences on Electronic Word of Mouth: An Empirical Study of an Online Consumer Discussion Forum. International Journal of Electronic Commerce, 2013, 17, 137-166.	1.4	109
171	Negative online word-of-mouth: Behavioral indicator or emotional release?. Computers in Human Behavior, 2013, 29, 1430-1440.	5.1	151

#	Article	IF	CITATIONS
172	Antecedents of travellers' electronic word-of-mouth communication. Journal of Marketing Management, 2013, 29, 584-606.	1.2	79
173	The Relationship between Electronic Word-Of-Mouth Motivations and Message Characteristics: The Sender's Perspective. Australasian Marketing Journal, 2013, 21, 66-74.	3.5	60
174	Predicting the intention to use consumer-generated media for travel planning. Tourism Management, 2013, 35, 132-143.	5.8	357
175	A study of trust over time within a social network mediated environment. Journal of Marketing Management, 2013, 29, 1816-1833.	1.2	22
176	Examining the information value of virtual communities: Factual versus opinion-based message content. Journal of Marketing Management, 2013, 29, 421-438.	1.2	18
177	Investigating the Potential Influence of the Internet as a New Socialization Agent in Context with Other Traditional Socialization Agents. Journal of Marketing Theory and Practice, 2013, 21, 179-194.	2.6	29
178	Exploring the factors motivating e-service users' WOM behaviour. International Journal of Services, Technology and Management, 2013, 19, 187.	0.1	6
179	Online reviews as a source of marketing research data: a literature analysis. International Journal of Electronic Marketing and Retailing, 2013, 5, 287.	0.1	5
180	Reciprocity in innovation contest communities. , 2013, , .		1
181	Internet forums and negotiation of healthcare knowledge cultures. Journal of Services Marketing, 2013, 27, 59-75.	1.7	37
182	Managing Word-of-Mouth: A Nonprofit Case Study. Journal of Nonprofit and Public Sector Marketing, 2013, 25, 284-308.	0.9	15
183	How negative online information affects consumers' brand evaluation. Online Information Review, 2013, 37, 910-926.	2.2	37
184	Customer Engagement Behavior: Interacting with Companies and Brands on Facebook. Diabetes Therapy, 2013, , 3-17.	1.2	4
185	Why Are Users of Social Media Inclined to Word-of-Mouth?. IFIP Advances in Information and Communication Technology, 2013, , 112-123.	0.5	4
186	An Interpersonal Relationship Framework for Virtual Community Participation Psychology. Social Science Computer Review, 2013, 31, 703-724.	2.6	5
187	Wine tourists' use of sources of information when visiting a USA wine region. Journal of Vacation Marketing, 2013, 19, 221-237.	2.5	52
188	The Persuasion Context and Results in Online Opinion Seeking: Effects of Message and Sourceâ€"The Moderating Role of Network Managers. Cyberpsychology, Behavior, and Social Networking, 2013, 16, 828-835.	2.1	12
189	Purchasing Managers' Perceived Bias in Supplierâ€Selected Referrals. Journal of Supply Chain Management, 2013, 49, 81-95.	7.2	27

#	Article	IF	CITATIONS
190	Bittersweet! Understanding and Managing Electronic Word of Mouth. Journal of Public Affairs, 2013, 13, 146-159.	1.7	94
191	Online brand community response to negative brand events: the role of group eWOM. Internet Research, 2013, 23, 486-506.	2.7	89
192	Factors Affecting Individual Flaming in Virtual Communities. , 2013, , .		5
193	The Effect of User Generated Video Reviews on Consumer Purchase Intention. , 2013, , .		8
194	Effects of technology readiness on prosumer attitude and eWOM. Journal of Global Scholars of Marketing Science, 2013, 23, 159-174.	1.4	15
195	The influence of perceived product quality, relative price and risk on customer value and willingness to buy: a study of private label merchandise. Journal of Product and Brand Management, 2013, 22, 218-228.	2.6	146
196	Do Online Gossipers Promote Brands?. Cyberpsychology, Behavior, and Social Networking, 2013, 16, 100-107.	2.1	15
197	Curvilinear Effects of User-Generated Content on Hotels' Market Share. Journal of Travel Research, 2013, 52, 465-478.	5.8	116
198	Building trust in virtual organisations: a case study of trust and gender in a scientific virtual organisation breeding environment. International Journal of Organisational Design and Engineering, 2013, 3, 185.	0.6	1
199	New influentials: An exploratory study on blogs. Journal of Direct, Data and Digital Marketing Practice, 2013, 15, 36-46.	0.3	6
200	Voluntary simplicity: The Great American Apparel Diet. Journal of Fashion Marketing and Management, 2013, 17, 294-305.	1.5	23
201	Moving Health Promotion Communities Online: A Review of the Literature. Health Information Management Journal, 2013, 42, 9-16.	0.9	8
202	Understanding Professional Connections in Linkedin — A Question of Trust. Journal of Computer Information Systems, 2013, 54, 94-105.	2.0	22
203	Understanding the user generated content and interactions on a Facebook brand page. International Journal of Social Humanistic Computing, 2013, 2, 118.	0.3	16
204	What Factors Sustain the Production of Online Reviews? Role of Community Feedback and Differences in Individual Motivation. SSRN Electronic Journal, 0 , , .	0.4	0
205	Adoption of Online Social Media Innovation. International Journal of E-Business Research, 2013, 9, 21-35.	0.7	1
206	Shopping and Word-of-Mouth Intentions on Social Media. Journal of Theoretical and Applied Electronic Commerce Research, 2013, 8, 5-6.	3.1	132
207	A Temporal Study of the Effects of Online Opinions: Information Sources Matter. SSRN Electronic Journal, 2013, , .	0.4	0

#	Article	IF	CITATIONS
208	Social Media Marketing in the Scandinavian Industrial Markets. International Journal of E-Business Research, 2013, 9, 16-32.	0.7	8
209	Product Recommendations over Facebook: The Roles of Influencing Factors to Induce Online Shopping. Asian Social Science, 2014, 11 , .	0.1	6
210	No Comment?! The Drivers of Reactions to Online Posts in Professional Groups. SSRN Electronic Journal, 2014, , .	0.4	1
211	Dissemination of Word of Mouth Based on SNA Centrality Modeling and Power of Actors - An Empirical Analysis of Internet Word of Mouth. International Journal of Business Administration, 2014, 5, .	0.1	1
212	ECA: An E-commerce Consumer Acceptance Model. International Business Research, 2014, 8, .	0.2	4
213	Measuring Consumer Motivations to Share Rumors. International Journal of Online Marketing, 2014, 4, 51-67.	0.9	6
214	Getting Loan Clients to Recommend Financial Service Providers: The Role of Satisfaction, Trust and Information Quality. Accounting and Finance Research, 2014, 4, .	0.2	1
215	An Analytical Study of the Facebook Content Management Strategies of Dominos India. International Journal of Customer Relationship Marketing and Management, 2014, 5, 64-78.	0.2	O
216	CONTINUOUS OPINION DYNAMICS ON AN ADAPTIVE COUPLED RANDOM NETWORK. International Journal of Modeling, Simulation, and Scientific Computing, 2014, 17, 1450012.	0.9	7
217	Social Media at SocioSystems Inc.: A Socio-technical Systems Analysis of Strategic Action. , 2014, , .		2
218	Product Versus Non-product Oriented Social Media Platforms: Online Consumer Opinion Composition and Evolution. , 2014, , .		1
219	Managing negative word-of-mouth: an exploratory study. Journal of Marketing Management, 2014, 30, 1423-1447.	1.2	40
220	Social Media Around the GLOBE. Journal of Organizational Computing and Electronic Commerce, 2014, 24, 122-137.	1.0	14
221	Query Titles in Travel Forums: Nature and Impacts on Responses. Asia Pacific Journal of Tourism Research, 2014, 19, 1127-1140.	1.8	1
222	The effect of online and offline word-of-mouth on new product diffusion. Journal of Strategic Marketing, 2014, 22, 177-189.	3.7	20
223	The Effect of Disclosure of Third-Party Influence on an Opinion Leader's Credibility and Electronic Word of Mouth in Two-Step Flow. Journal of Interactive Advertising, 2014, 14, 38-50.	3.0	101
224	Analysis of social network applications for organic agrifood products. International Journal of Agricultural Resources, Governance and Ecology, 2014, 10, 176.	0.1	8
225	How significant are users' opinions in social media?. International Journal of Accounting and Information Management, 2014, 22, 254-272.	2.1	17

#	Article	IF	Citations
226	Predicting mobile app usage for purchasing and information-sharing. International Journal of Retail and Distribution Management, 2014, 42, 759-774.	2.7	122
227	Using networked narratives to understand internet book reviews in online communities. Electronic Library, 2014, 32, 17-30.	0.8	6
228	Social Media WOM: Definition, Consequences and Inter-relationships. Management and Labour Studies, 2014, 39, 293-308.	0.9	11
229	Location sharing on social networks: implications for marketing. Marketing Intelligence and Planning, 2014, 32, 567-585.	2.1	16
230	Gossiping Behavior on Social Networking Sites: Does Gender Matter?. International Journal of Human-Computer Interaction, 2014, 30, 718-726.	3.3	12
231	Influencing VSN users' purchase intentions. Journal of Research in Interactive Marketing, 2014, 8, 102-123.	7.2	47
232	Selling rooms online: the use of social media and online travel agents. International Journal of Contemporary Hospitality Management, 2014, 26, 272-292.	5. 3	138
233	Snowball to avalanche. European Journal of Marketing, 2014, 48, 1255-1273.	1.7	19
234	Ranking Biomedical Annotations with Annotator's Semantic Relevancy. Computational and Mathematical Methods in Medicine, 2014, 2014, 1-11.	0.7	0
235	eWOM in online customer support communities: Key variables in information quality and source credibility. Journal of Direct, Data and Digital Marketing Practice, 2014, 15, 290-305.	0.3	14
236	Social media adoption in disaster restoration industry. Construction Innovation, 2014, 14, 346-369.	1.5	17
237	Moving narratives: Using online forums to study amenity out-migration in the American Midwest. Journal of Rural Studies, 2014, 33, 32-40.	2.1	11
238	Missed eWOM opportunities: A cross-sector analysis of online monitoring behavior. Journal of Marketing Communications, 2014, 20, 147-158.	2.7	19
239	WOM and social media: Presaging future directions for research and practice. Journal of Marketing Communications, 2014, 20, 5-20.	2.7	84
240	Let Users Generate Your Video Ads? The Impact of Video Source and Quality on Consumers' Perceptions and Intended Behaviors. Journal of Interactive Marketing, 2014, 28, 1-15.	4.3	108
241	Attitude contagion in consumer opinion platforms: posters and lurkers. Electronic Markets, 2014, 24, 207-217.	4.4	30
242	Consumer Decision-making Processes in Mobile Viral Marketing Campaigns. Journal of Interactive Marketing, 2014, 28, 43-54.	4.3	80
243	Group Emotional Contagion and Complaint Intentions in Group Service Failure. Journal of Service Research, 2014, 17, 326-338.	7.8	43

#	Article	IF	Citations
244	The role of social network websites in the consumer–brand relationship. Journal of Retailing and Consumer Services, 2014, 21, 460-467.	5.3	160
245	Marketing decisions, customer reviews, and business performance: The use of the Toprural website by Spanish rural lodging establishments. Tourism Management, 2014, 45, 115-123.	5.8	129
246	The Value of a Recommendation: The Role of Social Ties in Social Recommender Systems. , 2014, , .		15
247	Consumer attitudes toward blogger's sponsored recommendations and purchase intention: The effect of sponsorship type, product type, and brand awareness. Computers in Human Behavior, 2014, 34, 258-266.	5.1	230
248	Brand followers' retweeting behavior on Twitter: How brand relationships influence brand electronic word-of-mouth. Computers in Human Behavior, 2014, 37, 18-25.	5.1	216
249	A study of social participation and knowledge sharing in the teachers' online professional community of practice. Computers and Education, 2014, 72, 37-47.	5.1	177
250	A framework for mobile SNS advertising effectiveness: user perceptions and behaviour perspective. Behaviour and Information Technology, 2014, 33, 1333-1346.	2.5	39
251	Examining the antecedents of persuasive eWOM messages in social media. Online Information Review, 2014, 38, 746-768.	2.2	183
252	An Exploratory Study of the Motives Engaged in the Dissemination of Social Word-of-Mouth via Mobile Device. , 2014, , .		3
253	The Social Exchange of Viral Ads: Referral and Coreferral ofÂAds Among College Students. Journal of Interactive Advertising, 2014, 14, 98-109.	3.0	71
254	eWOM as Source of Influence: The Impact of Participation in eWOM and Perceived Source Trustworthiness on Decision Making. Journal of Interactive Advertising, 2014, 14, 86-97.	3.0	83
255	Examining WeChat users' motivations, trust, attitudes, and positive word-of-mouth: Evidence from China. Computers in Human Behavior, 2014, 41, 104-111.	5.1	389
256	Selfâ€Determination Theory and Word of Mouth about Energyâ€Saving Behaviors: An Online Experiment. Psychology and Marketing, 2014, 31, 698-716.	4.6	62
257	eWOM and the importance of capturing consumer attention within social media. Journal of Marketing Communications, 2014, 20, 82-102.	2.7	164
258	Has Mumsnet changed me? SNS influence on identity adaptation and consumption. Journal of Marketing Management, 2014, 30, 1039-1057.	1.2	31
259	Twitter as a social actor: How consumers evaluate brands differently on Twitter based on relationship norms. Computers in Human Behavior, 2014, 39, 187-196.	5.1	49
260	A model of E-Loyalty and word-of-mouth based on e-trust in E-banking services (case study: Mellat) Tj ETQq0 0 0	rgBT /Ove	rlogk 10 Tf 50
261	Brand communication through digital influencers: Leveraging blogger engagement. International Journal of Information Management, 2014, 34, 592-602.	10.5	308

#	Article	IF	CITATIONS
262	Tracing social influence in responses to strategy change in an online community. Journal of Strategic Marketing, 2014, 22, 357-375.	3.7	8
263	Damaged corporate reputation: Can celebrity Tweets repair it?. Computers in Human Behavior, 2014, 36, 308-315.	5.1	41
264	Segmenting consumer reactions to social network marketing. European Journal of Marketing, 2014, 48, 432-452.	1.7	89
265	How credibility affects eWOM reading: The influences of expertise, trustworthiness, and similarity on utilitarian and social functions. Journal of Marketing Communications, 2014, 20, 65-81.	2.7	176
266	The roles of brand community and community engagement in building brand trust on social media. Computers in Human Behavior, 2014, 37, 152-161.	5.1	355
267	Factors influencing popularity of branded content in Facebook fan pages. European Management Journal, 2014, 32, 1001-1011.	3.1	360
268	An empirical research of the factors affecting users to follow companies' microblogs. International Journal of Networking and Virtual Organisations, 2014, 14, 129.	0.2	6
269	How to mine brand Tweets: Procedural guidelines and pretest. International Journal of Market Research, 2014, 56, 467-488.	2.8	22
270	The Word-of-Mouth Phenomenon in the Social Media Era. International Journal of Market Research, 2014, 56, 631-654.	2.8	66
271	The impact of social networking functionalities on online shopping: an examination of the web's relative advantage. International Journal of Business Information Systems, 2014, 16, 25.	0.2	22
272	Virality over YouTube: an empirical analysis. Internet Research, 2014, 24, 629-647.	2.7	89
273	How online search behavior is influenced by user-generated content on review websites and hotel interactive websites. International Journal of Contemporary Hospitality Management, 2015, 27, 1573-1597.	5.3	67
274	Evaluating the Wisdom of Strangers: The Perceived Credibility of Online Consumer Reviews on Yelp. Journal of Computer-Mediated Communication, 2015, 20, 67-82.	1.7	106
275	NETWORK TECHNOLOGY ADOPTION BY US BIOTECHNOLOGY FIRMS: A CONTEXTUAL APPROACH OF SOCIAL MEDIA APPLICATIONS. International Journal of Innovation Management, 2015, 19, 1550047.	0.7	4
276	Social media: A contextual framework to guide research and practice Journal of Applied Psychology, 2015, 100, 1653-1677.	4.2	247
277	Electronic Word-of-Mouth for University Selection. Journal of General Management, 2015, 40, 23-44.	0.8	18
278	Mobile Phone Purchases and the Consumer Decision-Making Process. Advances in Marketing, Customer Relationship Management, and E-services Book Series, 2015, , 303-333.	0.7	1
279	The Impact of On-Line Consumer Reviews on Value Perception. Journal of Organizational and End User Computing, 2015, 27, 32-57.	1.6	10

#	Article	IF	CITATIONS
280	A Semantic Study of the Recommendation Process for a Prestation of Touristic Services. SSRN Electronic Journal, 2015, , .	0.4	0
281	Trend of Narratives in the Age of Misinformation. PLoS ONE, 2015, 10, e0134641.	1.1	7 5
282	Public Relations Crisis and Social Media: An Investigation into Extant and Prospective Consumers´ Perceptions through the Lens of Attribution Theory. Journal of Theoretical and Applied Electronic Commerce Research, 2015, 10, 32-52.	3.1	7
283	Customer loyalty: a review and future directions with a special focus on the hospitality industry. International Journal of Contemporary Hospitality Management, 2015, 27, 379-414.	5.3	371
284	Sorting the Wheat from the Chat: Influence in Social Networks. , 2015, , 375-379.		1
285	Why do travelers trust TripAdvisor? Antecedents of trust towards consumer-generated media and its influence on recommendation adoption and word of mouth. Tourism Management, 2015, 51, 174-185.	5.8	543
286	Are Facebook brand community members truly loyal to the brand?. Computers in Human Behavior, 2015, 51, 429-439.	5.1	74
287	Attention aux faux avis! Investigations expérimentales sur les indicateurs contextuels facilitant la détection des avis trompeurs par les internautes. Recherche Et Applications En Marketing, 2015, 30, 25-53.	0.2	9
288	Using Twitter to engage with customers: a data mining approach. Internet Research, 2015, 25, 416-434.	2.7	73
289	E-reputation: A case study of organic cosmetics in social media., 2015,,.		5
290	Potentialities of Web 2.0 and new challenges for destinations: insights from Italy. Anatolia, 2015, 26, 563-573.	1.3	9
291	Information technology utilization for industrial marketing activities: the IT–marketing gap. Journal of Business and Industrial Marketing, 2015, 30, 926-938.	1.8	12
292	Knowledge sharing in online brand communities. Qualitative Market Research, 2015, 18, 320-345.	1.0	36
293	Malicious practice of fake reviews: Experimental insight into the potential of contextual indicators in assisting consumers to detect deceptive opinion spam. Recherche Et Applications En Marketing, 2015, 30, 24-50.	0.3	11
294	Social media practices applied by city hotels: a comparative case study from Turkey. Worldwide Hospitality and Tourism Themes, 2015, 7, 229-241.	0.8	15
295	Trust development and transfer in social commerce: prior experience as moderator. Industrial Management and Data Systems, 2015, 115, 1182-1203.	2.2	78
296	The impact of positive and negative e-comments on business travelers' intention to purchase a hotel room. Journal of Hospitality and Tourism Technology, 2015, 6, 258-270.	2.5	16
297	Factors Influencing Consumers to Use e-services in Indonesian Airline Companies. Advances in Business Marketing and Purchasing, 2015, , 5-254.	0.3	16

#	Article	IF	CITATIONS
298	Brandscapes: contrasting corporate-generated versus consumer-generated media in the creation of brand meaning. Marketing Intelligence and Planning, 2015, 33, 414-443.	2.1	32
299	Compliance with eWOM: The influence of hotel reviews on booking intention from the perspective of consumer conformity. International Journal of Hospitality Management, 2015, 46, 99-111.	5.3	268
300	Success Factors in Product Seeding: The Role of Homophily. Journal of Retailing, 2015, 91, 68-88.	4.0	38
301	Social Dollars: The Economic Impact of Customer Participation in a Firm-Sponsored Online Customer Community. Marketing Science, 2015, 34, 367-387.	2.7	197
302	What drives cafÃ \otimes customers to spread eWOM?. International Journal of Contemporary Hospitality Management, 2015, 27, 261-282.	5. 3	73
303	Mobile UDC: Online media content distribution among Finnish mobile Internet users. Mobile Media and Communication, 2015, 3, 214-229.	3.1	14
304	A model of behavioral intentions to follow online travel advice based on social and emotional loneliness scales in the context of online travel communities: The moderating role of emotional expressivity. Tourism Management, 2015, 48, 426-438.	5.8	47
305	Consumer Attitudes Toward Social Network Advertising. Journal of Current Issues and Research in Advertising, 2015, 36, 1-19.	2.8	48
306	The role of social and parasocial relationships on social networking sites loyalty. Computers in Human Behavior, 2015, 48, 401-414.	5.1	89
307	The relationship between motivation and information sharing about products and services on Facebook. Behaviour and Information Technology, 2015, 34, 858-868.	2.5	37
308	The Impact of Past Performance on Information Valuation in Virtual Communities. , 2015, , .		0
309	How Managers' Shared Mental Models of Business–Customer Interactions Create Different Sensemaking of Social Media. Journal of Interactive Marketing, 2015, 31, 1-16.	4.3	54
310	The Analysis of Communication between Friends on Social Media towards Purchase Intension (A Study) Tj ETQq0 Social and Behavioral Sciences, 2015, 169, 31-42.	0 0 rgBT / 0.5	Overlock 10 3
311	A marketing communications approach for the digital era: Managerial guidelines for social media integration. Business Horizons, 2015, 58, 539-549.	3.4	108
312	Dissidents with an innovation cause? Non-institutionalized actors' online social knowledge sharing, solution-finding tensions and technology management innovation. Information Technology and People, 2015, 28, 653-676.	1.9	12
313	Effectiveness of corporate social media activities in increasing relational outcomes. Information and Management, 2015, 52, 824-839.	3.6	74
314	Virtual Community, Purchasing Behaviour, and Emotional Well-Being. Australasian Marketing Journal, 2015, 23, 207-217.	3.5	12
315	Online word-of-mouth communication on social networking sites. International Journal of Commerce and Management, 2015, 25, 2-20.	0.5	55

#	Article	IF	Citations
316	Trust in online social networks: A multifaceted perspective. Forum for Social Economics, The, 2015, 44, 48-68.	1.2	77
317	The Effects of Interpersonal Tie Strength and Subjective Norms on Consumers' Brand-Related eWOM Referral Intentions. Journal of Interactive Advertising, 2015, 15, 16-27.	3.0	62
318	The development of a consumer value proposition of private label brands and the application thereof in a South African retail context. Journal of Retailing and Consumer Services, 2015, 25, 22-35.	5.3	65
319	Examining the Relationships Among National Culture, Individual-Level Cultural Variable and Consumer Attitudes. Procedia Computer Science, 2015, 60, 1715-1719.	1.2	3
321	Impact of social media on small businesses. Journal of Small Business and Enterprise Development, 2015, 22, 611-632.	1.6	137
322	The effects of harm directions and service recovery strategies on customer forgiveness and negative word-of-mouth intentions. Journal of Retailing and Consumer Services, 2015, 27, 103-112.	5.3	111
323	Social Recommendation with Cross-Domain Transferable Knowledge. IEEE Transactions on Knowledge and Data Engineering, 2015, 27, 3084-3097.	4.0	100
324	Understanding why consumers engage in electronic word-of-mouth communication: Perspectives from theory of planned behavior and justice theory. Electronic Commerce Research and Applications, 2015, 14, 616-630.	2.5	131
325	How to make your Facebook posts attractive. International Journal of Contemporary Hospitality Management, 2015, 27, 1772-1790.	5.3	68
326	The effects of word-of-mouth incentivization on consumer brand attitude. Journal of Product and Brand Management, 2015, 24, 720-735.	2.6	21
327	Research Note: News Magazines' Social Media Communication and Their Effect on User Engagement. , 2015, , 251-266.		1
328	The role of embeddedness for resource integration. Marketing Theory, 2015, 15, 509-543.	1.7	66
329	Sailing the seven C $^{\prime}$ s of blog marketing: understanding social media and business impact. Marketing Intelligence and Planning, 2015, 33, 1087-1102.	2.1	12
330	Why People Check In to Social Network Sites. International Journal of Electronic Commerce, 2015, 19, 21-46.	1.4	56
331	Use and gratifications of mobile SNSs: Facebook and KakaoTalk in Korea. Telematics and Informatics, 2015, 32, 425-438.	3.5	165
332	Perceived influence on behavior of user-generated content on social network sites: An empirical application in the hotel sector. Revista Española De Investigación De Marketing ESIC, 2015, 19, 12-23.	0.7	22
333	Identifying Consumer Value Co-created through Social Support within Online Health Communities. Journal of Macromarketing, 2015, 35, 353-367.	1.7	74
334	Social activity and structural centrality in online social networks. Telematics and Informatics, 2015, 32, 321-332.	3.5	40

#	Article	IF	CITATIONS
335	Trimmed fuzzy clustering for interval-valued data. Advances in Data Analysis and Classification, 2015, 9, 21-40.	0.9	35
336	Online brand community within the integrated marketing communication system: When chocolate becomes seductive like a person. Journal of Marketing Communications, 2016, 22, 385-402.	2.7	10
337	The effect of social media communication on consumer perceptions of brands. Journal of Marketing Communications, 2016, 22, 189-214.	2.7	444
338	Understanding Consumer Attitudes Toward Web-based Communication Tools. International Journal of Marketing Studies, 2016, 8, 1.	0.2	1
339	The Impact of Social Relationships on Online Word-of-Mouth and Knowledge Sharing in Social Network Sites. International Journal of Online Marketing, 2016, 6, 1-23.	0.9	4
340	Ethical and Managerial Aspects of Social Network Advertisement. Journal of Electronic Commerce in Organizations, 2016, 14, 28-51.	0.6	1
341	Factors Contributing to the Acceptance of Social Media as a Platform among Student Entrepreneurs: A Review. Mediterranean Journal of Social Sciences, 2016, , .	0.1	10
342	Electronic word-of-mouth: successful communication strategies for restaurants. Tourism and Hospitality Management, 2016, 22, 211-223.	0.5	17
343	The Effects of Traditional and Electronic Word-of-Mouth on Destination Image: A Case of Vacation Tourists Visiting Branson, Missouri. Administrative Sciences, 2016, 6, 12.	1.5	35
344	L'effet d'e-WOM sur l'image de marque, l'attitude et l'intention d'achatÂ: une étude er l'industrie agroalimentaire en Tunisie. Management International, 2016, 20, 84-94.	npirique s 0.1	ur ₃
345	How to Impress Social Media Friends: The Social Motivations for Sharing Viral Content. Developments in Marketing Science: Proceedings of the Academy of Marketing Science, 2016, , 243-257.	0.1	1
346	Factors of s-commerce influencing trust and purchase intention. , 2016, , .		6
347	Paradoxes of Deliberative Interactions on Government-Managed Social Media., 2016,,.		1
348	Echo Chambers: Emotional Contagion and Group Polarization on Facebook. Scientific Reports, 2016, 6, 37825.	1.6	291
349	Electronic word of mouth communications and consumer's information adoption on the Internet. , 2016, , .		0
350	Effects of Social Interaction Dynamics on Platforms. Journal of Management Information Systems, 2016, 33, 843-873.	2.1	131
351	N-REL: A comprehensive framework of social media marketing strategic actions for marketing organizations. Journal of Innovation & Knowledge, 2016, 1, 170-180.	7.3	46
352	Business Travelers' Intention to Purchase: The Application of Technology Acceptance Model (TAM). Journal of Quality Assurance in Hospitality and Tourism, 2016, 17, 412-424.	1.7	7

#	Article	IF	CITATIONS
353	Turning Kurt Lewin on his head: Nothing is so theoretical as a good practice. Journal of Business Research, 2016, 69, 4725-4731.	5.8	13
354	Factors influencing Generation Y consumers' perceptions of eWOM credibility: a study of the fast-food industry. International Review of Retail, Distribution and Consumer Research, 2016, 26, 435-455.	1.3	26
355	Can two-sided messages increase the helpfulness of online reviews?. Online Information Review, 2016, 40, 316-332.	2.2	41
356	The impact of online reviews on attitude changes: The differential effects of review attributes and consumer knowledge. International Journal of Hospitality Management, 2016, 56, 1-9.	5.3	47
357	Adult children caregivers' experiences with online and in-person peer support. Computers in Human Behavior, 2016, 65, 14-22.	5.1	7
358	Bidirectional Causality for Word of Mouth and the Movie Box Office: An Empirical Investigation of Panel Data. Journal of Media Economics, 2016, 29, 139-152.	0.8	10
359	Show me the money: how bloggers as stakeholders are challenging theories of relationship building in public relations. Media International Australia, 2016, 160, 67-77.	1.6	34
360	Understanding the WOM behaviour of e-service users: an empirical study in online travel services. International Journal of Networking and Virtual Organisations, 2016, 16, 221.	0.2	1
361	Developing a Conceptual Model for the Relationship Between Social Media Behavior, Negative Consumer Emotions and Brand Disloyalty. Lecture Notes in Computer Science, 2016, , 134-145.	1.0	7
362	From strategic orientation to social media orientation. Journal of Small Business and Enterprise Development, 2016, 23, 1165-1190.	1.6	73
363	Loyalty to Social Ventures in Social Media: The Role of Social Cause Involvement, Identification, and Commitment. Journal of Nonprofit and Public Sector Marketing, 2016, 28, 185-208.	0.9	10
364	The emergence and effects of fake social information: Evidence from crowdfunding. Decision Support Systems, 2016, 90, 75-85.	3.5	75
365	Blogging the brand: Meaning transfer and the case of Weight Watchers' online community. Journal of Brand Management, 2016, 23, 457-471.	2.0	13
366	Comparing the persuasiveness and professionalism of newspaper, blog, and social media sources of information in marketing and reviewing theatre. Arts and the Market, 2016, 6, 166-186.	0.3	6
367	Antecedents of attitudes toward eWOM communication: differences across channels. Internet Research, 2016, 26, 1030-1051.	2.7	86
368	A Thematic Exploration of Digital, Social Media, and Mobile Marketing: Research Evolution from 2000 to 2015 and an Agenda for Future Inquiry. Journal of Marketing, 2016, 80, 146-172.	7.0	626
369	Using Smartphones to Collect Behavioral Data in Psychological Science. Perspectives on Psychological Science, 2016, 11, 838-854.	5.2	380
370	Social Media Marketing For Adolescents. Psychology and Marketing, 2016, 33, 1119-1125.	4.6	11

#	ARTICLE	IF	Citations
371	Homophily and polarization in the age of misinformation. European Physical Journal: Special Topics, 2016, 225, 2047-2059.	1.2	68
372	Examining the Effect of Communication on Social Networking Site. Journal of Marketing & Distribution, 2016, 18, 33-52.	0.2	1
373	Consumers' Online Brand Endorsements. , 2016, , 189-209.		3
374	Insight from the horsemeat scandal. Industrial Management and Data Systems, 2016, 116, 1178-1200.	2.2	36
375	Determinants of negative word-of-mouth communication using social networking sites. Information and Management, 2016, 53, 528-540.	3.6	168
376	Temporal effects of information from social networks on online behavior. Internet Research, 2016, 26, 213-235.	2.7	49
377	The impact of communication channels on mobile banking adoption. International Journal of Bank Marketing, 2016, 34, 78-109.	3.6	80
378	Do Facebook Likes Lead to Shares or Sales? Exploring the Empirical Links between Social Media Content, Brand Equity, Purchase Intention, and Engagement. , 2016, , .		31
379	What drives electronic word-of-mouth on social networking sites? Perspectives of social capital and self-determination. Telematics and Informatics, 2016, 33, 1034-1047.	3.5	130
380	A meme propagation model to combine social affirmation with meme attractiveness and persistence. International Journal of Modern Physics C, 2016, 27, 1650002.	0.8	3
381	No Comment?! The Drivers of Reactions to Online Posts in Professional Groups. Journal of Interactive Marketing, 2016, 35, 1-15.	4.3	53
382	Consumer Acceptance and Use of Instagram. , 2016, , .		7
383	"l like them, but won't †like' them†An examination of impression management associated with visible political party affiliation on Facebook. Computers in Human Behavior, 2016, 61, 280-287.	5.1	42
384	A Comparison of Online and Offline Gender and Goal Directed Shopping Online. Developments in Marketing Science: Proceedings of the Academy of Marketing Science, 2016, , 662-671.	0.1	3
385	Why Nonprofits Are Easier to Endorse on Social Media: The Roles of Warmth and Brand Symbolism. Journal of Interactive Marketing, 2016, 33, 27-42.	4.3	106
386	Can World System Theory predict news flow on twitter? The case of government-sponsored broadcasting. Information, Communication and Society, 2016, 19, 1150-1170.	2.6	32
387	What makes an online consumer review trustworthy?. Annals of Tourism Research, 2016, 58, 46-64.	3.7	317
388	The spreading of misinformation online. Proceedings of the National Academy of Sciences of the United States of America, 2016, 113, 554-559.	3.3	1,318

#	Article	IF	CITATIONS
389	Factors Influencing Members' Engagement with Virtual Brand Communities. Progress in IS, 2016, , 163-188.	0.5	1
390	Brand and Social Web. Progress in IS, 2016, , 87-105.	0.5	0
391	Evolution of the Marketing Mind-Set and the Value-Creation Process. Progress in IS, 2016, , 65-85.	0.5	0
392	Delight the experts, but never dissatisfy your customers! A multi-category study on the effects of online review source on intention to buy a new product. Journal of Retailing and Consumer Services, 2016, 29, 1-11.	5.3	40
393	Online word-of-mouth antecedents, attitude and intention-to-purchase electronic products in Pakistan. Telematics and Informatics, 2016, 33, 388-400.	3.5	79
394	Reciprocity norms and information-sharing behavior in online consumption communities: An empirical investigation of antecedents and moderators. Information and Management, 2016, 53, 38-52.	3.6	114
395	Unknown, surprising, and economically significant: The realities of electronic word of mouth in Chinese social networking sites. Journal of Business Research, 2016, 69, 642-652.	5.8	30
396	Place Familiarity and Attachment: Moderators of The Relationship Between Readers' Credibility Assessment of A Travel Blog and Review Acceptance. Journal of Travel and Tourism Marketing, 2016, 33, 453-470.	3.1	28
397	Motivations to engage in word-of-mouth behavior on social network sites. Information Development, 2016, 32, 1253-1265.	1.4	12
398	An investigation of problem-solving support and relaxation motivations on e-WOM. Journal of Marketing Communications, 2017, 23, 273-292.	2.7	6
399	Following the breadcrumbs: An analysis of online product review characteristics by online shoppers. Journal of Marketing Communications, 2017, 23, 113-134.	2.7	9
400	Beyond Reviewing. Journal of Travel Research, 2017, 56, 287-298.	5.8	82
401	Facebook and the intention of purchasing tourism products: moderating effects of gender, age and marital status. Scandinavian Journal of Hospitality and Tourism, 2017, 17, 129-144.	1.4	43
402	Online public deliberation in China: evolution of interaction patterns and network homophily in the Tianya discussion forum. Information, Communication and Society, 2017, 20, 733-753.	2.6	28
403	Status seeking and perceived similarity: A consideration of homophily in the social servicescape. International Journal of Hospitality Management, 2017, 60, 123-132.	5.3	62
404	The influence of cultural blogs on their readers' cultural product choices. International Journal of Information Management, 2017, 37, 142-149.	10.5	53
405	Persuasiveness of eWOM Communications. SpringerBriefs in Business, 2017, , 49-71.	0.3	0
406	Popularity or Proximity: Characterizing the Nature of Social Influence in an Online Music Community. Information Systems Research, 2017, 28, 117-136.	2.2	86

#	Article	IF	CITATIONS
407	An approach to initiating eWOM intentions. Internet Research, 2017, 27, 277-302.	2.7	15
408	Effect of eWOM Valence on Online Retail Sales. Global Business Review, 2017, 18, 198-209.	1.6	41
409	Sharing information now vs later. International Journal of Contemporary Hospitality Management, 2017, 29, 648-668.	5. 3	30
410	Access and Sharing Contents Through the Social Network: A POMDP Approach. Computational Intelligence, 2017, 33, 680-705.	2.1	3
411	Social eWOM: does it affect the brand attitude and purchase intention of brands?. Management Research Review, 2017, 40, 310-330.	1.5	197
412	Does who we are affect what we say and when? Investigating the impact of activity and connectivity on microbloggers' response to new products. Journal of Business Research, 2017, 77, 23-29.	5.8	9
413	"This Post Is Sponsored― Journal of Interactive Marketing, 2017, 38, 82-92.	4.3	268
414	Exploring sustained participation in firm-hosted communities in China: the effects of social capital and active degree. Behaviour and Information Technology, 2017, 36, 223-242.	2.5	33
415	Campaigns in control: Analyzing controlled interactivity and message discipline on Facebook. Journal of Information Technology and Politics, 2017, 14, 168-181.	1.8	20
416	Social media usage, electronic word of mouth and purchase-decision involvement. Asia-Pacific Journal of Business Administration, 2017, 9, 134-145.	1.5	62
417	Investigating consumer advocacy, community usefulness, and brand avoidance. Marketing Intelligence and Planning, 2017, 35, 488-509.	2.1	19
418	Loyalty, Investment Model and New Media - A Correlation Study in Banking Services in Montenegro. Journal of Central Banking Theory and Practice, 2017, 6, 15-28.	0.7	2
419	Gender and Hedonic Usage Motive Differences in Social Media Site Usage Behavior. Journal of Global Marketing, 2017, 30, 161-173.	2.0	22
420	The effect of online fan community attributes on the loyalty and cooperation of fan community members: The moderating role of connect hours. Computers in Human Behavior, 2017, 68, 232-243.	5.1	49
421	Value co-creation behaviour – role of embeddedness and outcome considerations. Journal of Service Theory and Practice, 2017, 27, 778-807.	1.9	57
422	Public deliberation on government-managed social media: A study on Weibo users in China. Government Information Quarterly, 2017, 34, 533-544.	4.0	68
423	A comparison of online and offline gender and goal directed shopping online. Journal of Retailing and Consumer Services, 2017, 38, 118-125.	5.3	30
424	Who says what to whom in what channel? A rules theoretic perspective on word-of-mouth marketing. Journal of Marketing Management, 2017, 33, 1035-1059.	1.2	15

#	Article	IF	CITATIONS
425	Understanding virtual community members' relationships from individual, group, and social influence perspectives. Industrial Management and Data Systems, 2017, 117, 990-1010.	2.2	19
426	Firestorms: Modeling conflict diffusion and management strategies in online communities. Journal of Strategic Information Systems, 2017, 26, 285-321.	3.3	46
427	Grasping the business value of online communities. Journal of Organizational Change Management, 2017, 30, 396-416.	1.7	5
428	Understanding customer participation in online brand communities. Qualitative Market Research, 2017, 20, 306-334.	1.0	48
429	Acceptance and usage of social media as a platform among student entrepreneurs. Journal of Small Business and Enterprise Development, 2017, 24, 375-393.	1.6	25
430	On the statistical properties of viral misinformation in online social media. Physica A: Statistical Mechanics and Its Applications, 2017, 469, 459-470.	1.2	26
431	Generating consumer resonance for purchase intention on social network sites. Computers in Human Behavior, 2017, 69, 18-28.	5.1	61
432	Application of social media analytics: a case of analyzing online hotel reviews. Online Information Review, 2017, 41, 921-935.	2.2	80
433	Measuring Customer Response to Word-of-mouth Messages on Social Media: Development of a Multi-item Scale. Journal of Creative Communications, 2017, 12, 185-204.	1.2	6
434	Meaning in Organizational Networks – from Social to Digital and Back. Research in the Sociology of Organizations, 2017, , 211-229.	0.5	6
435	From Electronic WOM to Social eWOM: Bridging the Trust Deficit. Journal of Marketing Theory and Practice, 2017, 25, 340-356.	2.6	16
436	Designing social commerce platforms based on consumers' intentions. Behaviour and Information Technology, 2017, 36, 1308-1327.	2.5	57
437	E-complaint tracking and online problem-solving strategies in hospitality management. Journal of Hospitality and Tourism Technology, 2017, 8, 372-394.	2.5	29
438	Online Social Network Information Forensics: A Survey on Use of Various Tools and Determining How Cautious Facebook Users are?., 2017,,.		12
439	Amazon Warrior: How a Platform Can Restructure Industry Power and Ecology. Advances in Strategic Management, 2017, , 299-335.	0.1	14
440	Quality dimensions in online communities influence purchase intentions. Management Decision, 2017, 55, 1984-1998.	2.2	21
441	Adoption of renewable energy technologies in Mexico. International Journal of Energy Sector Management, 2017, 11, 626-649.	1.2	36
442	Online shopping post-payment dissonance: Dissonance reduction strategy using online consumer social experiences. International Journal of Information Management, 2017, 37, 520-538.	10.5	17

#	Article	IF	CITATIONS
443	Developing a scale for the perceived social benefits of sharing. Journal of Consumer Marketing, 2017, 34, 496-504.	1.2	7
444	Developing a Model for Studying the Antecedents and Effects of Word of Mouth (WoM) and e-WoM Marketing Based on Literature Review. Jindal Journal of Business Research, 2017, 6, 25-43.	0.8	10
445	The Antecedents of Brand Loyalty Building in Fan Page of Facebook. , 2017, , .		4
446	Self-efficacy, trust, and perceived benefits in the co-creation of value by consumers. International Journal of Retail and Distribution Management, 2017, 45, 1159-1180.	2.7	29
447	Online friendships in a hospitality exchange network: a sharing economy perspective. International Journal of Contemporary Hospitality Management, 2017, 29, 3177-3190.	5. 3	29
448	Effect of Social Networking Advertisements on Shaping Consumers' Attitude. Global Business Review, 2017, 18, 1291-1306.	1.6	32
449	The effectiveness of word of mouth in offline and online social networks. Expert Systems With Applications, 2017, 88, 338-351.	4.4	27
450	Grey clustering in online social networks. Vietnam Journal of Computer Science, 2017, 4, 185-193.	1.0	2
451	Integrating Ego, Homophily, and Structural Factors to Measure User Influence in Online Community. IEEE Transactions on Professional Communication, 2017, 60, 292-305.	0.6	12
452	Knowledge Sharing Among Tourists via Social Media: A Comparison Between Facebook and TripAdvisor. International Journal of Tourism Research, 2017, 19, 107-119.	2.1	60
453	Examining public acquisition of science knowledge from social media in Singapore: an extension of the cognitive mediation model. Asian Journal of Communication, 2017, 27, 193-212.	0.6	31
454	Background factors to innovation performance: results of an empirical study using fsQCA methodology. Quality and Quantity, 2017, 51, 1939-1953.	2.0	28
455	Customer social network affects marketing strategy: A simulation analysis based on competitive diffusion model. Physica A: Statistical Mechanics and Its Applications, 2017, 469, 644-653.	1.2	16
456	Investigating the Influence of E-Word-of-Mouth on E-Reputation. International Studies of Management and Organization, 2017, 47, 42-60.	0.4	17
457	Case Study 3: Co-create a Smart Phone Brand with Consumers via Social Media: A Case Study of Xiaomi in China. , 2017, , 27-34.		1
458	A Temporal Study of the Effects of Online Opinions: Information Sources Matter. Journal of Management Information Systems, 2017, 34, 1169-1202.	2.1	26
459	An Integrated Research Framework for Effect of EWOM. Journal of Systems Science and Information, 2017, 5, 343-355.	0.2	6
460	THE EFFECT OF MOTIVATIONAL FACTOR FOR USING SNSs ON TOURIST ATTITUDE. Tourism and Hospitality Management, 2017, 23, 185-194.	0.5	5

#	Article	IF	CITATIONS
461	A Literature Review of Word of Mouth and Electronic Word of Mouth: Implications for Consumer Behavior. Frontiers in Psychology, 2017, 8, 1256.	1.1	192
462	Strategies for Growing User Popularity through Retweet: An Empirical Study. Advances in Multimedia, 2017, 2017, 1-7.	0.2	1
464	The Factors Influencing Electronic Trust in Online Booking Websites: A Study of the Portuguese Consumer. SSRN Electronic Journal, 0, , .	0.4	0
465	The Mystique of Customers' Saturation in Online Brand Communities. , 2017, , .		1
466	Exploring effects of source similarity, message valence, and receiver regulatory focus on yelp review persuasiveness and purchase intentions. Journal of Marketing Communications, 2018, 24, 125-145.	2.7	77
467	Investigating the role of identification for social networking Facebook brand pages. Computers in Human Behavior, 2018, 84, 141-152.	5.1	21
468	eWOM through social networking sites and impact on purchase intention and brand image in Iran. Journal of Advances in Management Research, 2018, 15, 161-183.	1.6	82
469	Latent communities of digital publications: The role of editors, followers, and advertisers. Telematics and Informatics, 2018, 35, 1176-1189.	3.5	3
470	NAVIGATING ONLINE BRAND ADVOCACY (OBA): AN EXPLORATORY ANALYSIS. Journal of Marketing Theory and Practice, 2018, 26, 99-116.	2.6	30
471	ICT mediated rumor beliefs and resulting user actions during a community crisis. Government Information Quarterly, 2018, 35, 243-258.	4.0	28
472	Using Facebook as a Digital Tool for Developing Trust amongst Consumers using Netnography and Social Media Analytics: A Study of Jet Airways. Journal of Relationship Marketing, 2018, 17, 171-187.	2.8	13
473	Social Network Brand Visibility (SNBV): Conceptualization and Empirical Evidence., 2018,, 149-178.		4
474	When birds flock together: an identification of the destination social servicescape. Journal of Travel and Tourism Marketing, 2018, 35, 882-894.	3.1	12
475	Effects of brand attitude and eWOM on consumers' willingness to pay in the banking industry: Mediating role of consumer-brand identification and brand equity. Journal of Retailing and Consumer Services, 2018, 42, 1-10.	5.3	107
476	Predicting motion picture box office performance using temporal tweet patterns. International Journal of Intelligent Computing and Cybernetics, 2018, 11, 64-80.	1.6	8
477	The current state of knowledge on electronic word-of-mouth in advertising research. International Journal of Advertising, 2018, 37, 1-13.	4.2	106
478	Peer-to-peer word-of-mouth: word-of-mouth extended to group online exchange. Online Information Review, 2018, 42, 176-190.	2.2	10
479	A Meta-analysis of Satisfaction-Loyalty Relationship in E-Commerce: Sample and Measurement Characteristics as Moderators. Wireless Personal Communications, 2018, 103, 941-962.	1.8	22

#	Article	IF	CITATIONS
480	Motivating Human-Enabled Mobile Participation for Data Offloading. IEEE Transactions on Mobile Computing, 2018, 17, 1624-1637.	3.9	24
481	The traditional marketplace: serious leisure and recommending authentic travel. Service Industries Journal, 2018, 38, 1116-1132.	5.0	30
482	The Future Scope of Netnography and Social Network Analysis in the Field of Marketing. Journal of Internet Commerce, 2018, 17, 26-45.	3.5	23
483	Whom do we trust? Cultural differences in consumer responses to online recommendations. International Journal of Contemporary Hospitality Management, 2018, 30, 1508-1525.	5.3	39
484	A new triadic creative role for advertising industry: a study of creatives' role identity in the rise of social media advertising. Creative Industries Journal, 2018, 11, 137-157.	1.1	11
485	Analyzing player networks in Destiny. Entertainment Computing, 2018, 25, 71-83.	1.8	17
486	Intentions to Use Social Networking Sites (SNS) Using Technology Acceptance Model (TAM). Paradigm, 2018, 22, 65-79.	1.5	18
487	Consumer perceptions of information helpfulness and determinants of purchase intention in online consumer reviews of services. Information and Management, 2018, 55, 956-970.	3.6	251
488	The role of online communication in avoiding perceived restrictiveness of shopping websites. Nankai Business Review International, 2018, 9, 143-161.	0.6	5
490	Understanding online consumers' purchase intentions: a contribution from social network theory. Behaviour and Information Technology, 2018, 37, 473-487.	2.5	45
491	Company social networks: customer communities or supplementary services?. Journal of Services Marketing, 2018, 32, 443-461.	1.7	12
492	Examining the effect of eWOM on the customer purchase intention through value co-creation (VCC) in social networking sites (SNSs). Management Research Review, 2018, 43, 245-269.	1.5	36
493	The Role of Sense of Presence and Irritation in the Context of Mobile Social Network Sites. Data Base for Advances in Information Systems, 2018, 49, 53-66.	1.1	2
495	On the relationship between consumer-brand identification, brand community, and brand loyalty. Journal of Retailing and Consumer Services, 2018, 43, 101-110.	5.3	171
496	WOM source characteristics and message quality: the receiver perspective. Marketing Intelligence and Planning, 2018, 36, 440-454.	2.1	26
497	Social media or shopping websites? The influence of eWOM on consumers' online purchase intentions. Journal of Marketing Communications, 2018, 24, 617-632.	2.7	118
498	Why should I believe this? Deciphering the qualities of a credible online customer review. Journal of Marketing Communications, 2018, 24, 823-842.	2.7	15
499	Trust in online recommendations: an evolutionary psychology perspective. International Journal of Advertising, 2018, 37, 199-216.	4.2	11

#	Article	IF	Citations
500	A study of the effect of social trust, trust in social networking services, and sharing attitude, on two dimensions of personal information sharing behavior. Journal of Supercomputing, 2018, 74, 3596-3619.	2.4	35
501	Motives, Modes of Participation, and Loyalty Intentions of Facebook Tourism Brand Page Consumers. Journal of Travel Research, 2018, 57, 453-471.	5.8	50
502	Brand image and equity: the mediating role of brand equity drivers and moderating effects of product type and word of mouth. Review of Managerial Science, 2018, 12, 969-1002.	4.3	85
503	How a Retailer's Website Quality Fosters Relationship Quality: The Mediating Effects of Parasocial Interaction and Psychological Distance. International Journal of Human-Computer Interaction, 2018, 34, 73-83.	3.3	20
504	Building relationships through dialogic communication: organizations, stakeholders, and computer-mediated communication. Journal of Marketing Communications, 2018, 24, 68-82.	2.7	48
505	Don't believe strangers: Online consumer reviews and the role of social psychological distance. Information and Management, 2018, 55, 31-50.	3.6	105
506	Reasons for using private blogs: Toward Korea tourism. Tourism and Hospitality Research, 2018, 18, 492-497.	2.4	3
507	Seed activation scheduling for influence maximization in social networks. Omega, 2018, 77, 96-114.	3.6	29
508	Is RateMyProfessors.com Unbiased? A Look at the Impact of Social Modelling on Student Online Reviews of Marketing Classes. Journal of Marketing Education, 2018, 40, 188-195.	1.6	6
509	The Moderating Influence of Country of Origin Information Seeking on Homophily and Product Satisfaction. Journal of Promotion Management, 2018, 24, 332-348.	2.4	16
510	The impact of past performance on information valuation in virtual communities: Empirical study in online stock message boards. Information Processing and Management, 2018, 54, 740-753.	5.4	9
511	The influence of eWOM communications: An application of online social network framework. Computers in Human Behavior, 2018, 80, 243-254.	5.1	114
512	What is Contagious? Exploring why content goes viral on Twitter: A case study of the ALS Ice Bucket Challenge. International Journal of Nonprofit and Voluntary Sector Marketing, 2018, 23, e1586.	0.5	52
513	Are there different types of online research impact?. Proceedings of the Association for Information Science and Technology, 2018, 55, 282-289.	0.3	0
515	Online Reviews as a Genre. , 2018, , .		3
516	Improving consumers' willingness to pay using social media activities. Journal of Services Marketing, 2018, 32, 880-896.	1.7	23
517	Key Predictors of Customer Loyalty for Facebook Brand Pages. Empirical Research on Social Media Marketing. Springer Proceedings in Business and Economics, 2018, , 433-449.	0.3	0
518	The Effects of Group Size and Time on the Formation of Online Communities: Evidence From Reddit. Social Media and Society, 2018, 4, 205630511881590.	1.5	15

#	ARTICLE	IF	CITATIONS
519	Heritage Image and Attitudes toward a Heritage Site: Do They Really Mediate the Relationship between User-Generated Content and Travel Intentions toward a Heritage Site?. Sustainability, 2018, 10, 4403.	1.6	20
520	Why did I buy this?. Journal of Research in Interactive Marketing, 2018, 12, 370-395.	7.2	19
521	Why are experienced users of WeChat likely to continue using the app?. Asia Pacific Journal of Marketing and Logistics, 2018, 30, 1013-1039.	1.8	28
522	Influence of Electronic Word of Mouth (e-WOM) on Brand Credibility and Egyptian Consumers' Purchase Intentions. International Journal of Online Marketing, 2018, 8, 1-14.	0.9	15
523	Building Initial Trust in an Intermediary in B2C Online Marketplaces. Journal of Global Information Management, 2018, 26, 27-47.	1.4	12
524	Chapter 7.3: Word-of-Mouth Marketing. , 2018, , 321-349.		1
525	The bidirectional mistrust. Internet Research, 2018, 28, 1336-1350.	2.7	5
526	Impact of Different Factors in Creation of Word of Mouth at Hospitality Industry. Journal of Hotel & Business Management, 2018, 07, .	0.1	1
527	Echo chambers and viral misinformation: Modeling fake news as complex contagion. PLoS ONE, 2018, 13, e0203958.	1.1	210
528	Social media and co-creative service innovation: an empirical study. Online Information Review, 2018, 42, 1146-1179.	2.2	40
529	User Roles and Contribution Patterns in Online Communities: A Managerial Perspective. SAGE Open, 2018, 8, 215824401879477.	0.8	17
530	Polarization of the vaccination debate on Facebook. Vaccine, 2018, 36, 3606-3612.	1.7	256
531	How citizen influencers persuade their followers. Journal of Fashion Marketing and Management, 2018, 22, 335-353.	1.5	66
532	Motivations for and outcomes of participating in research online communities. International Journal of Market Research, 2018, 60, 238-256.	2.8	5
533	The rise of electronic social networks and implications for advertisers. Technological Forecasting and Social Change, 2018, 137, 27-39.	6.2	8
534	How online media synergy influences consumers' purchase intention. Internet Research, 2018, 28, 946-964.	2.7	16
535	Consumer attitudes towards bloggers and paid blog advertisements: what's new?. Marketing Intelligence and Planning, 2018, 36, 778-793.	2.1	33
536	Factors affecting YouTube influencer marketing credibility: a heuristic-systematic model. Journal of Media Business Studies, 2018, 15, 188-213.	1.0	238

#	ARTICLE	IF	CITATIONS
537	Rebate strategy to stimulate online customer reviews. International Journal of Production Economics, 2018, 204, 99-107.	5.1	34
538	Providing recommendations in social networks by integrating local and global reputation. Information Systems, 2018, 78, 58-67.	2.4	30
539	Consumer engagement with eWOM on social media: the role of social capital. Online Information Review, 2018, 42, 482-505.	2.2	96
540	Process models of interrelated speech intentions from online health-related conversations. Artificial Intelligence in Medicine, 2018, 91, 23-38.	3.8	15
541	Homophily of music listening in online social networks of China. Social Networks, 2018, 55, 160-169.	1.3	19
542	Strategic Communication in MBA Curricula: A Qualitative Study of Student Outcomes. Journal of Management Education, 2018, 42, 594-617.	0.6	5
543	Analysis of Behavior Patterns to Identify Nicknames of a User in Online Community., 2018,,.		0
544	All in the value. European Journal of Marketing, 2018, 52, 1704-1726.	1.7	29
545	Social Media Ties Strategy in International Branding: An Application of Resource-Based Theory. Journal of International Marketing, 2018, 26, 45-69.	2.5	47
546	From central place to central flow theory: an exploration of urban catering. Tourism Geographies, 2019, 21, 121-142.	2.2	16
547	The impact of sharing brand messages: How message, sender and receiver characteristics influence brand attitudes and information diffusion on Social Networking Sites. Communications: the European Journal of Communication Research, 2019, 44, 162-184.	0.3	6
548	The impact of social media campaigns on the success of new product introductions. Journal of Retailing and Consumer Services, 2019, 50, 289-297.	5. 3	43
549	Consumers' responses to negative publicity: the influence of culture on information search and negative word-of-mouth. Journal of Brand Management, 2019, 26, 141-156.	2.0	31
550	Evaluations of Social Media Strategy for Green Urban Planning in Metropolitan Cities. Smart Innovation, Systems and Technologies, 2019, , 76-84.	0.5	9
551	Going undercover: Online domestic tourism marketing communication in closed and open Facebook groups. Journal of Vacation Marketing, 2019, 25, 349-362.	2.5	15
552	Examining the influence of customer-to-customer electronic word-of-mouth on purchase intention in social networking sites. Asia Pacific Management Review, 2019, 24, 238-249.	2.6	96
553	Analyzing and inferring human real-life behavior through online social networks with social influence deep learning. Applied Network Science, 2019, 4, .	0.8	29
554	Word of Mouth, Viral Marketing and Open Data: A Large-Scale Simulation for Predicting Opinion Diffusion on Ethical Food Consumption. International Journal of Food Engineering, 2020, 16, .	0.7	1

#	Article	IF	Citations
555	INTERTEXTUAL VIRALITY AND VERNACULAR REPERTOIRES: INTERNET MEMES AS OBJECTS CONNECTING DIFFERENT ONLINE WORLDS. RAE Revista De Administracao De Empresas, 2019, 59, 157-169.	0.1	12
556	Using mixtureâ€amount modeling to optimize the advertising media mix and quantify crossâ€media synergy for specific target groups. Applied Stochastic Models in Business and Industry, 2019, 35, 1228-1252.	0.9	2
557	Influences of place attachment and social media affordances on online brand community continuance. Information Systems and E-Business Management, 2021, 19, 459-493.	2.2	10
558	Dynamiques d'activation, de partage et d'accumulation des connaissances au sein des communautés autonomes de consommateurs en ligne, aux niveaux individuel et collectif. Recherche Et Applications En Marketing, 2019, 34, 52-79.	0.2	1
559	The Role of Network Embeddedness and Psychological Ownership in Consumer Responses to Brand Transgressions. Journal of Interactive Marketing, 2019, 47, 129-143.	4.3	24
560	When social intrusiveness depletes customer value: A balanced perspective on the agency of simultaneous sharers in a commercial sharing experience. Psychology and Marketing, 2019, 36, 1082-1097.	4.6	8
561	The impact of e-service quality and customer satisfaction on customer behavior in online shopping. Heliyon, 2019, 5, e02690.	1.4	263
562	What's in the Box? Investigation of Beauty Subscription Box Retail Services. Family and Consumer Sciences Research Journal, 2019, 48, 85-102.	0.3	11
563	The relationships among community experience, community commitment, brand attitude, and purchase intention in social media. International Journal of Information Management, 2019, 49, 475-488.	10.5	124
564	Components Affecting Intention to Use Online Dating Apps in India: A Study Conducted on Smartphone Users. Asia-Pacific Journal of Management Research and Innovation, 2019, 15, 87-96.	0.2	8
565	Divergent Effects of Friend Recommendations on Disclosed Social Media Advertising in the United States and Korea. Journal of Advertising, 2019, 48, 495-511.	4.1	22
566	Food and Beverage Cues Featured in YouTube Videos of Social Media Influencers Popular With Children: An Exploratory Study. Frontiers in Psychology, 2019, 10, 2142.	1.1	77
567	Evaluation of Innovative Tools for the Trade Enhancement of Fresh Agrifood Products. Springer Earth System Sciences, 2019, , 235-255.	0.1	0
568	Knowledge sharing and accumulation dynamics in autonomous online consumer communities: Individual and collective levels. Recherche Et Applications En Marketing, 2019, 34, 50-73.	0.3	2
569	Propagators, Creativity, and Informativeness: What Helps Ads Go Viral. Journal of Interactive Marketing, 2019, 47, 102-114.	4.3	30
570	Post popularity and reactions in retail brand pages on Facebook. International Journal of Retail and Distribution Management, 2019, 47, 957-973.	2.7	32
571	Value co-creation through actor embeddedness and actor engagement. Marketing Intelligence and Planning, 2019, 37, 271-283.	2.1	19
572	The Mediating Role of Consumer Engagement with the Brand Community and Its Effect on Corporate Reputation. JMM International Journal on Media Management, 2019, 21, 45-64.	0.4	11

#	Article	IF	Citations
573	The Influence of Electronic Word-of-Mouth on Expatriate Workers Seeking Tourist Information: The Case of Saudi Arabia., 2019, , 169-188.		1
574	Factors affecting social presence and word-of-mouth in corporate social responsibility communication: Tone of voice, message framing, and online medium type. Public Relations Review, 2019, 45, 319-331.	1.9	41
575	Role of gender differences on individuals' responses to electronic word-of-mouth in social interactions. Applied Economics, 2019, 51, 3001-3014.	1.2	14
576	Cruising in Asia: what can we dig from online cruiser reviews to understand their experience and satisfaction. Asia Pacific Journal of Tourism Research, 2019, 24, 514-528.	1.8	34
577	How Social Media Can Afford Engagement Processes. Lecture Notes in Business Information Processing, 2019, , 272-279.	0.8	1
578	The Influence of Online Review Exposure on Reviewers' Intensity Level of Negative Word of Mouth. Journal of Hospitality and Tourism Research, 2019, 43, 712-733.	1.8	27
579	The Impact of Relational Characteristics on Consumer Responses to Word of Mouth on Social Networking Sites. International Journal of Electronic Commerce, 2019, 23, 212-243.	1.4	19
580	Opinion convergence versus polarization: examining opinion distributions in online wordâ€ofâ€mouth. Journal of the Association for Information Science and Technology, 2019, 70, 1183-1193.	1.5	8
581	Sender outcomes of online word-of-mouth transmission. Journal of Consumer Marketing, 2019, 36, 197-205.	1.2	6
582	A study of factors affecting word of mouth (WOM) towards Islamic banking (IB) in Jordan. International Journal of Emerging Markets, 2019, 14, 639-667.	1.3	34
583	@Digital libraries: harnessing Twitter to build online communities. Online Information Review, 2019, 43, 1263-1283.	2.2	2
584	Applying uses and gratifications theory to understand customer participation in social media brand communities. Asia Pacific Journal of Marketing and Logistics, 2019, 32, 205-231.	1.8	43
585	Are attractive reviewers more persuasive? Examining the role of physical attractiveness in online reviews. Journal of Consumer Marketing, 2019, 36, 728-739.	1.2	18
586	Online brand advocacy (OBA): the development of a multiple item scale. Journal of Product and Brand Management, 2019, 29, 415-429.	2.6	42
587	EWOM firestorm: young consumers and online community. Young Consumers, 2019, 21, 1-15.	2.3	8
588	Sustainable product purchase: does information about product sustainability on social media affect purchase behavior?. Asian Journal of Sustainability and Social Responsibility, 2019, 4, .	2.7	11
589	Research of Internet User's Use Intention on UGC Aggregation Platform Based on TAM. , 2019, , .		0
590	Perceived Personalization, Privacy Concern, e-WOM and Consumers' Click Through Intention in Social Advertising. International Journal of E-Services and Mobile Applications, 2019, 11, 39-55.	0.6	3

#	Article	IF	CITATIONS
591	Effects of social network services (SNS) subjective norms on SNS addiction. Journal of Psychology in Africa, 2019, 29, 582-588.	0.3	23
592	Modeling Product Choices in a Peer Network. Forum for Health Economics and Policy, 2019, 22, .	0.2	1
593	Users' Participation in Facebook Brand Pages and Its Influence on Word-of-Mouth: The Role of Brand Knowledge and Brand Relationship. Journal of Creative Communications, 2019, 14, 177-195.	1.2	8
594	The impact of social media on consumer-brand loyalty: A mediating role of online based-brand community. Cogent Business and Management, 2019, 6, .	1.3	37
595	Getting Connected: An Empirical Investigation of the Relationship Between Social Capital and Philanthropy Among Online Volunteers. Nonprofit and Voluntary Sector Quarterly, 2019, 48, 151S-173S.	1.3	7
596	Predictors of electronic word-of-mouth behavior on social networking sites in the United States and Korea: Cultural and social relationship variables. Computers in Human Behavior, 2019, 94, 9-18.	5.1	36
597	Exploring the climate sensitivity of tourists to South Africa through TripAdvisor reviews. Southern African Geographical Journal, 2019, 101, 91-109.	0.9	21
598	Linking selfâ€determined needs and word of mouth to consumer eâ€waste disposal behaviour: A test of basic psychological needs theory. Journal of Consumer Behaviour, 2019, 18, 12-24.	2.6	36
599	Rapport, rigor, and rate my professor: students' perceptions of hospitality and tourism professors. Journal of Teaching in Travel and Tourism, 2019, 19, 93-111.	1.9	5
600	Public Referral, Viral Campaign, and Celebrity Participation: A Social Network Analysis of the Ice Bucket Challenge on YouTube. Journal of Interactive Advertising, 2019, 19, 87-99.	3.0	9
601	Following the Crowdâ€"Does Crowdfunding Affect Venture Capitalists' Selection of Entrepreneurial Ventures?. Journal of Small Business Management, 2019, 57, 1378-1398.	2.8	58
602	Enhancing customers' brand loyalty via branded hotel apps. Journal of Quality Assurance in Hospitality and Tourism, 2019, 20, 339-361.	1.7	13
603	A trick of the tail: the role of social networks in shaping distributional properties of experience-good markets. Industrial and Corporate Change, 2019, 28, 459-475.	1.7	6
604	The most optimal way to deal with negative consumer review. Internet Research, 2019, 29, 104-122.	2.7	17
605	Combination of Big and Small Data: Empirical Study on the Distribution and Factors of Catering Space Popularity in Nanjing, China. Journal of the Urban Planning and Development Division, ASCE, 2019, 145, .	0.8	16
606	Social Network Site Skills for Communication Professionals: Conceptualization, Operationalization, and an Empirical Investigation. IEEE Transactions on Professional Communication, 2019, 62, 43-54.	0.6	8
607	Stimulating innovation by user feedback on social media: The case of an online user innovation community. Technological Forecasting and Social Change, 2019, 144, 295-302.	6.2	59
608	Investigating the development of brand loyalty in brand communities from a positive psychology perspective. Journal of Business Research, 2019, 99, 446-455.	5.8	31

#	Article	IF	Citations
609	Examining the Role of Tie Strength in Users' Continuance Intention of Second-Generation Mobile Instant Messaging Services. Information Systems Frontiers, 2020, 22, 149-170.	4.1	32
610	A network-based conceptualization of social commerce and social commerce value. Computers in Human Behavior, 2020, 108, 105855.	5.1	14
611	The Effect of Electronic Word of Mouth Communications on Intention to Buy: A Meta-Analysis. Information Systems Frontiers, 2020, 22, 1203-1226.	4.1	136
612	When technology shapes community in the Cultural and Craft Industries: Understanding virtual entrepreneurship in online ecosystems. Technovation, 2020, 92-93, 102042.	4.2	21
613	Interpersonal relationship building in social commerce communities: considering both swift guanxi and relationship commitment. Electronic Commerce Research, 2020, 20, 53-80.	3.0	28
614	Exploring digital corporate social responsibility communications on Twitter. Journal of Business Research, 2020, 117, 675-682.	5.8	88
615	Public diplomacy networks: China's public diplomacy communication practices in twitter during Two Sessions. Public Relations Review, 2020, 46, 101818.	1.9	14
616	The impact of social media on consumer acculturation: Current challenges, opportunities, and an agenda for research and practice. International Journal of Information Management, 2020, 51, 102026.	10.5	41
617	Antecedents and consequences of brand passion among young smartphone consumers: evidence of Iran. Cogent Business and Management, 2020, 7, 1712766.	1.3	8
618	Contrasting user generated videos versus brand generated videos in ecommerce. Journal of Retailing and Consumer Services, 2020, 54, 102024.	5.3	29
619	Brand hate and non-repurchase intention: A service context perspective in a cross-channel setting. Journal of Retailing and Consumer Services, 2020, 54, 102031.	5.3	55
620	Development of Sustainable Marathon Running: The Consumer Socialization Perspective. Sustainability, 2020, 12, 7776.	1.6	3
621	The Interaction between Internet, Sustainable Development, and Emergence of Society 5.0. Data, 2020, 5, 80.	1.2	42
622	Consumer Motivations to Create Alternative Consumption Platforms. Australasian Marketing Journal, 2020, 28, 50-57.	3.5	9
623	Decision-making in cruise operations management: A double-hurdle approach. Research in Transportation Business and Management, 2020, 37, 100524.	1.6	3
624	Analysing the effect of membership and perceived trust on sport events electronic word-of-mouth (eWOM) intention. Tourism Recreation Research, 2022, 47, 91-104.	3.3	9
625	Improving the service quality of telecommunication companies using online customer and employee review analysis. Quality Management Journal, 2020, 27, 182-199.	0.9	10
626	When profile photos matter: the roles of reviewer profile photos in the online review generation and consumption processes. Journal of Research in Interactive Marketing, 2020, 14, 391-412.	7.2	22

#	Article	IF	CITATIONS
627	Information credibility and organizational feedback; a solution to plethora of consumer advocacy, brand avoidance and community usefulness. Bottom Line: Managing Library Finances, 2020, 33, 165-181.	3.1	7
628	The antecedents and consequences of the perceived positive eWOM review credibility. Industrial Management and Data Systems, 2020, 120, 1217-1243.	2.2	25
629	Antecedents of customer brand advocacy: a meta-analysis of the empirical evidence. Journal of Research in Interactive Marketing, 2020, 14, 153-172.	7.2	48
630	Dynamic Maintenance Strategy for Word-of-Mouth Marketing. IEEE Access, 2020, 8, 126496-126503.	2.6	5
631	Motivational Factors Towards Fast-Food Joint Selection in Under-Developed Country Setting: A Partial Least Square and Structural Equation Modeling (PLS-SEM) Approach. Cogent Social Sciences, 2020, 6, .	0.5	5
632	Understanding the influence of culture on customer engagement and recommendation intentions. Journal of Strategic Marketing, 2022, 30, 782-806.	3.7	12
633	Mobile word of mouth (m-WOM): analysing its negative impact on webrooming in omnichannel retailing. International Journal of Retail and Distribution Management, 2020, 49, 394-420.	2.7	14
634	Do we follow the crowd on social media? Experimental evidence on consumer attitudes in the contexts of NeWOM and firm crisis response. Asia Pacific Journal of Marketing and Logistics, 2020, 33, 162-184.	1.8	7
635	Corporate social responsibility and hospital brand advocacy. International Journal of Pharmaceutical and Healthcare Marketing, 2020, 14, 159-174.	0.7	12
636	Examining moderating role of personal identifying information in travel related decisions. International Journal of Tourism Cities, 2020, 6, 621-638.	1.2	11
637	Electronic word of mouth in tourism and hospitality consumer behaviour: state of the art. Tourism Review, 2020, 75, 637-661.	3.8	63
638	Consumers' perceptions and responses towards online retailers' CSR. International Journal of Retail and Distribution Management, 2020, 48, 1277-1299.	2.7	34
639	The group matters: examining the effect of group characteristics in online brand communities. Asia Pacific Journal of Marketing and Logistics, 2020, 33, 124-144.	1.8	9
640	Effect of marketing messages and consumer engagement on economic performance: evidence from Weibo. Internet Research, 2020, 30, 1565-1581.	2.7	19
641	Impact of Value Co-Creation on International Customer Satisfaction in the Airsoft Industry: Does Country of Origin Matter?. Journal of Risk and Financial Management, 2020, 13, 223.	1.1	6
642	Social Network Analysis for efficient delivery of Agricultural Extension Services. , 2020, , .		0
643	Communicating mega events on Twitter: implications for destination marketing. Journal of Travel and Tourism Marketing, 2020, 37, 739-755.	3.1	20
644	Expert cues: how expert reviewers are perceived online. Journal of Service Theory and Practice, 2020, 30, 531-556.	1.9	10

#	Article	IF	CITATIONS
645	The Impact of Online Media on Parents' Attitudes toward Vaccination of Childrenâ€"Social Marketing and Public Health. International Journal of Environmental Research and Public Health, 2020, 17, 5816.	1.2	16
646	Characterizing Social Marketing Behavior of E-commerce Celebrities and Predicting Their Value. , 2020, , .		2
647	Modelling High-Order Social Relations for Item Recommendation. IEEE Transactions on Knowledge and Data Engineering, 2022, 34, 4385-4397.	4.0	44
648	The role of viral marketing strategies in predicting purchasing intention of eco-labelled products. Journal of Islamic Marketing, 2022, 13, 997-1015.	2.3	8
649	How online reviews drive enterprise innovation: the intermediary role of customer participation. Journal of Physics: Conference Series, 2020, 1629, 012051.	0.3	0
650	Internet communication: architecture and typology of digital folklore. IOP Conference Series: Materials Science and Engineering, 2020, 890, 012212.	0.3	3
651	Drought challenges for nature tourism in the Sabi Sands Game Reserve in the eastern region of South Africa. African Journal of Range and Forage Science, 2020, 37, 107-117.	0.6	19
652	For Us, by Them?: A Study on Black Consumer Identity Congruence & Brand Preference. Howard Journal of Communications, 2020, 31, 351-371.	0.6	2
653	The role of tie strength in assessing credibility of scientific content on facebook. Technology in Society, 2020, 61, 101261.	4.8	12
654	The Impact of South Korea Golf Resort Social Network Services Advertising and Online Word of Mouth on Consumer Brand Value. Sustainability, 2020, 12, 4339.	1.6	3
655	Peer-To-Peer Interactions in the Sharing Economy: Exploring the Role of Reciprocity within a Chinese Social Network. Australasian Marketing Journal, 2020, 28, 67-80.	3.5	21
656	Effect of Crowd Voting on Participation in Crowdsourcing Contests. Journal of Management Information Systems, 2020, 37, 510-535.	2.1	37
657	Will You Ever Trust the Review Website Again? The Importance of Source Credibility. International Journal of Electronic Commerce, 2020, 24, 255-275.	1.4	28
658	An FsQCA Investigation of eWOM and Social Influence on Product Adoption Intention. Journal of Promotion Management, 2020, 26, 726-747.	2.4	23
659	Cultural and Individual Differences in Online Reviews. Journal of International Consumer Marketing, 2020, 32, 356-382.	2.3	8
660	Consumers' engagement with corporate social responsibility (CSR) communication in social media: Evidence from China and the United States. Journal of Business Research, 2020, 110, 260-271.	5.8	126
661	The impact of online reviews on inbound travellers' decision making. Quality and Quantity, 2020, 54, 1005-1021.	2.0	10
662	"Speaking of Purchases― How Conversational Potential Determines Consumers' Willingness to Exert Effort for Experiential versus Material Purchases. Journal of Interactive Marketing, 2020, 50, 1-16.	4.3	19

#	Article	IF	CITATIONS
663	The Impact of User-Generated Content and Traditional Media on Customer Acquisition and Retention. Journal of Advertising, 2020, 49, 213-233.	4.1	23
664	Users' Knowledge Sharing on Social Networking Sites. Journal of Computer Information Systems, 2020, , 1-10.	2.0	10
665	How to Reach Technological Early Adopters? An Empirical Analysis of Early Adopters' Internet Usage Behavior in Germany. International Journal of Innovation and Technology Management, 2020, 17, 2050010.	0.8	1
666	What motivates audience comments on live streaming platforms?. PLoS ONE, 2020, 15, e0231255.	1.1	26
667	Customer engagement in online social crowdfunding: The influence of storytelling technique on donation performance. International Journal of Research in Marketing, 2021, 38, 492-500.	2.4	43
668	Social media communication and higher education brand equity: The mediating role of eWOM. Journal of Public Affairs, 2021, 21, .	1.7	13
669	Investigating the impact of interpersonal closeness and social status on electronic word-of-mouth effectiveness. Journal of Business Research, 2021, 130, 453-461.	5.8	38
670	Blogging effects across supplier, retailer, and customer. Journal of Marketing Communications, 2021, 27, 1-19.	2.7	3
671	The Impact of Online Review Content and Linguistic Style Matching on New Product Sales: The Moderating Role of Review Helpfulness. Decision Sciences, 2021, 52, 749-775.	3.2	33
672	Determinants of consumer loyalty towards <scp>celebrityâ€owned</scp> restaurants: The mediating role of brand love. Journal of Consumer Behaviour, 2021, 20, 748-761.	2.6	23
673	Social and Demographic Predictors of Consumers' Word of Mouth Engagement in Czechia. Journal of International Consumer Marketing, 2021, 33, 418-433.	2.3	13
674	Dynamics of hotel website browsing activity: the power of informatics and data analytics. Industrial Management and Data Systems, 2021, 121, 1398-1416.	2.2	7
675	In eWOM we trust: Using $na\tilde{A}^-$ ve theories to understand consumer trust in a complex eWOM marketspace. Journal of Business Research, 2021, 122, 145-158.	5.8	22
676	ldentification of network behavioral characteristics of high-expertise usersÂinÂinteractive innovation: The case of forum autohome. Asia Pacific Management Review, 2021, 26, 11-22.	2.6	7
677	Web Scraping for Hospitality Research: Overview, Opportunities, and Implications. Cornell Hospitality Quarterly, 2021, 62, 89-104.	2.2	28
678	The interplay between brand relationship norms and ease of sharing on electronic word-of-mouth and willingness to pay. Information and Management, 2021, 58, 103410.	3.6	20
679	Customer entrepreneurship on digital platforms: Challenges and solutions for platform business models. Creativity and Innovation Management, 2021, 30, 96-115.	1.9	29
680	An integrated model of factors affecting consumer attitudes and intentions towards youtuber-generated product content. Review of Managerial Science, 2021, 15, 55-73.	4.3	12

#	Article	IF	Citations
681	Ethical Dilemmas Associated With Social Network Advertisements., 2021, , 1833-1865.		0
682	Electronic Word Mouth (E-WOM) as a Way-Forwarding Strategy to Uplift the Profitability of Boutique Hotels in COVID-19 Era. SSRN Electronic Journal, 0, , .	0.4	0
683	Trust in E-Tourism: Antecedents and Consequences of Trust in Travel-Related User-Generated Content. , 2021, , 1-27.		2
684	Engagement in social networks: a multi-method study in non-profits organizations. International Review on Public and Nonprofit Marketing, 2021, 18, 295-315.	1.3	4
685	THE EFFECT OF E-WOM ON PURCHASE INTENTION THROUGH ATTITUDE WITH SOVC AS A MODERATING VARIABLE ON THE FOLLOWERS OF INSTAGRAM ACCOUNT "KOMUNITAS PECANDU BUKU― International Journal of Business Management and Economic Review, 2021, 04, 370-385.	0.0	1
686	Social Media and Social Identity in the Millennial Generation. , 2021, , 161-200.		0
687	A Study of the Antecedents of e-WOM in Social Commerce Platform. International Journal of Service Science, Management, Engineering, and Technology, 2021, 12, 62-76.	0.7	2
688	The Role of Social Media in Event Marketing. Advances in Marketing, Customer Relationship Management, and E-services Book Series, 2021, , 262-281.	0.7	1
689	Past, Present, and Future of Electronic Word of Mouth (EWOM). Journal of Interactive Marketing, 2021, 53, 111-128.	4.3	128
691	Customer cocreation experience in online communities: antecedents and outcomes. European Journal of Innovation Management, 2022, 25, 630-659.	2.4	13
692	Do online reviews have different effects on consumers' sampling behaviour across product types? Evidence from the software industry. Journal of Information Science, 0, , 016555152096539.	2.0	1
693	Understanding the Adoption of Incentivized Word-of-Mouth in the Online Environment. Journal of Theoretical and Applied Electronic Commerce Research, 2021, 16, 992-1007.	3.1	17
694	Effect of eWOM review on beauty enterprise: a new interpretation of the attitude contagion theory and information adoption model. Journal of Enterprise Information Management, 2022, 35, 376-413.	4.4	12
695	Roost sites of chimney swift (Chaetura pelagica) form largeâ€scale spatial networks. Ecology and Evolution, 2021, 11, 3820-3829.	0.8	5
696	Muhasebe Meslek Mensuplarının Hizmet Kalitesi ile Müşteri Memnuniyeti ve Ağızdan Ağıza İleti Bayar Üniversitesi Sosyal Bilimler Dergisi, 0, , 1-24.	ÅŸim İliÅ	.Ÿkisi. Celal
697	The Role of Online Brand Community Engagement on the Consumer–Brand Relationship. Sustainability, 2021, 13, 3679.	1.6	7
698	Testing the effects of reputation, value congruence and brand identity on word-of-mouth intentions. Journal of Communication Management, 2021, 25, 160-181.	1.4	8
699	SNS Adoption for Consumer Active Information Search (AIS) - the Dyadic Role of Information Credibility. International Journal of Human-Computer Interaction, 2021, 37, 1504-1515.	3.3	7

#	Article	IF	CITATIONS
700	Dropout management in online learning systems. Behaviour and Information Technology, 2022, 41, 1973-1987.	2.5	5
701	Comparative study of deep learning models for analyzing online restaurant reviews in the era of the COVID-19 pandemic. International Journal of Hospitality Management, 2021, 94, 102849.	5.3	98
702	The Rhetoric and Realities of Internet Technologies on Trade Union Marketing. International Journal of Technology and Human Interaction, 2021, 17, 1-22.	0.3	1
703	The Influence of Social Network Characteristics on the Purchase Intention. Business Perspectives and Research, 2022, 10, 267-285.	1.6	8
704	A bright spot for a small league: social media performance in a football league without a COVID-19 lockdown. European Sport Management Quarterly, 2021, 21, 421-442.	2.3	6
705	Communities of benefit exchange – A new taxonomy of alternative consumption practices. Journal of Consumer Behaviour, 2021, 20, 1403.	2.6	4
706	Green Marketing Strategies on Online Platforms: A Mixed Approach of Experiment Design and Topic Modeling. Sustainability, 2021, 13, 4494.	1.6	9
707	THE ROLE OF COMPANY REPUTATION IN MITIGATING NEGATIVE WORD OF MOUTH. Business: Theory and Practice, 2021, 22, 109-120.	0.8	2
708	The effect of culture on customers' attitudes toward Facebook advertising: the moderating role of gender. Review of International Business and Strategy, 2021, 31, 416-437.	2.3	41
710	Does Foreign Language Proficiency Help to Enhance Sustainable Online Brand Community Experiences? Modeling the Predictors of Movie Information Sharing Behavior for Young Chinese Students Staying in Korea. Sustainability, 2021, 13, 6113.	1.6	3
711	A knowledge organization framework for influencing tourism-centered place-making. Journal of Documentation, 2022, 78, 157-176.	0.9	2
712	Online critical review classification in response strategy and service provider rating: Algorithms from heuristic processing, sentiment analysis to deep learning. Journal of Business Research, 2021, 129, 860-877.	5.8	26
713	The effects of online tactile information source for low-touch products on consumer responses. Journal of Consumer Marketing, 2021, 38, 364-373.	1.2	2
714	Social Media as a Destination Marketing Tool for a Sustainable Heritage Festival in Nigeria: A Moderated Mediation Study. Sustainability, 2021, 13, 6191.	1.6	14
715	Effects of online reviews, trust, and picture-superiority on intention to purchase restaurant services. Journal of Hospitality and Tourism Management, 2021, 47, 228-236.	3.5	45
716	Charting consumers' continued social commerce intention. Internet Research, 2022, 32, 120-149.	2.7	25
717	An examination of the determining factors of users' intentions to share corporate CSR content on Facebook. Current Issues in Tourism, 2022, 25, 2159-2176.	4.6	7
718	Netflix's community relationship management. An analysis of its Facebook-USA page. Journal of Media Business Studies, 2022, 19, 108-125.	1.0	2

#	Article	IF	CITATIONS
719	The impact of online vs. offline acculturation on purchase intentions: A multigroup analysis of the role of education. Journal of Business Research, 2021, 130, 724-735.	5.8	9
720	Improving stock price prediction using the long short-term memory model combined with online social networks. Journal of Behavioral and Experimental Finance, 2021, 30, 100507.	2.1	25
721	Managing Customers: Analyzing the Relationship between Customer Personality, Customer Satisfaction and Willingness to Create WOM. Journal of Entrepreneurship, Management, and Innovation, 2021, 3, 305-330.	0.2	2
722	Personalized vs non-personalized recommendations: how recommender systems, recommendation sources and recommendation platforms affect trial of YouTube videos among digital natives in Saudi Arabia. Journal of Islamic Marketing, 2022, 13, 2778-2797.	2.3	4
723	Adventure tourists' electronic word-of-mouth (e-WOM) intention: The effect of water-based adventure experience, grandiose narcissism, and self-presentation. Tourism and Hospitality Research, 2022, 22, 284-298.	2.4	9
724	Determinants of mHealth success: An empirical investigation of the user perspective. International Journal of Information Management, 2021, 59, 102351.	10.5	40
725	How Sustainable Social Media Advertising Affect Visitors' Decision to Attend a Festival Event?. Sustainability, 2021, 13, 9710.	1.6	1
726	DECODING THE EFFECT OF RESTAURANT REVIEWS ON CUSTOMER CHOICE: INSIGHTS FROM ZOMATO. Journal of Foodservice Business Research, 0, , 1-28.	1.3	4
727	How do fashion YouTubers and viewers experience social support? Fashion, Style and Popular Culture, 2021, 00, 1-21.	0.1	0
728	Preparedness to Cope with an Unexpected Crisis. Lessons Learnt by Spanish Regional TV Broadcasting Management. JMM International Journal on Media Management, 0, , 1-33.	0.4	1
729	Who would respond to A troll? A social network analysis of reactions to trolls in online communities. Computers in Human Behavior, 2021, 121, 106786.	5.1	6
7 30	The mediating role of security and privacy on the relationship between customer interface features and e-word of mouth marketing. Turkish Journal of Marketing, 2021, 6, 125-142.	0.3	0
731	The influence of social media eWOM information on purchase intention. Journal of Marketing Analytics, 2022, 10, 145-157.	2.2	31
732	Influencer marketing: purchase intention and its antecedents. Marketing Intelligence and Planning, 2021, 39, 960-978.	2.1	40
733	A Social Network Research Paradigm for Marketing: A Review and Research Agenda. Review of Marketing Research, 2021, , 233-261.	0.2	0
734	Beer Style Advocacy: Strengthening the Relationship Between Consumers' Satisfaction and Repurchase Intention. Journal of Foodservice Business Research, 2023, 26, 1-26.	1.3	3
735	Capture coproduction behavior in networking alumni communities: Progress from platform belongingness, knowledge sharing, and citizenship behavior. Journal of Enterprising Communities, 2021, ahead-of-print, .	1.6	1
736	Empirical Analysis of the Influence of Digital Marketing Elements on Service Quality Variables in the Small- and Medium-Sized Enterprises Sector in the Republic of Serbia. Sustainability, 2021, 13, 10264.	1.6	5

#	Article	IF	CITATIONS
737	The social network antecedents to consumer engagement: revealing how consumers' conversations influence online engagement behaviors. Corporate Communications, 2022, 27, 226-244.	1.1	4
738	Impact of Electronic Word of Mouth Communication and Destination Image on Behavioural Intentions: The Case of EskiÅŸehir, Turkey. Gastroia Journal of Gastronomy and Travel Research, 0, , .	0.4	0
739	The Paradox of Word-of-Mouth in Social Commerce: Exploring the Juxtaposed Impacts of Source Credibility and Information Quality on SWOM Spreading. Information and Management, 2021, 58, 103505.	3.6	27
740	Reach maximization for social lotteries. Omega, 2021, 105, 102496.	3.6	1
741	Crowdsourcing. , 2021, , 3-34.		0
742	Improving Health and Efficiency With Strategic Social Media Use in Health Organizations. , 2021, , 127-148.		0
743	WspóÅ,czesny Word of Mouth – dylematy pojÄ™ciowe. ZarzÄ…dzanie Mediami, 2021, 9, 191-206.	0.2	0
744	Perceived Personalization, Privacy Concern, e-WOM and Consumers' Click Through Intention in Social Advertising., 2021,, 1880-1898.		0
745	Online E-Communication Channels: The Impact of CSR and Reviews on Purchase Intent. Springer Proceedings in Business and Economics, 2021, , 161-183.	0.3	1
746	Transformation of WOM (Word of Mouth) From Traditional to Digital and Current Recommendations for e-WOM. Advances in Marketing, Customer Relationship Management, and E-services Book Series, 2021, , 380-400.	0.7	0
747	TAM Model Evidence for Online Social Commerce Purchase Intention. Information Resources Management Journal, 2021, 34, 86-108.	0.8	16
748	Organizational Capabilities for Social Media Management: How Restaurant Managers Approach to the Digital Ecosystem. Lecture Notes in Information Systems and Organisation, 2020, , 269-284.	0.4	1
750	The Digitization of Word-of-Mouth. , 2015, , 21-45.		4
751	Living in the Era of Social Media: How the Different Types of Social Media May Affect Information Acquisition Process. Lecture Notes in Computer Science, 2014, , 178-185.	1.0	2
752	Understanding Effect of Sentiment Content Toward Information Diffusion Pattern in Online Social Networks: A Case Study on TweetScope. Lecture Notes of the Institute for Computer Sciences, Social-Informatics and Telecommunications Engineering, 2014, , 349-358.	0.2	3
7 53	Studying Online Contents Navigation: A Comparison Between Eye-Tracking Technique and Self-Reported Investigation., 2015,, 349-359.		10
754	Research Note: Generating Social Buzz for Media Brands: Conceptualizing Social Network Word of Mouth., 2015,, 321-334.		5
7 55	Consumer Intentions on Social Media: A fsQCA Analysis of Motivations. Lecture Notes in Computer Science, 2016, , 371-386.	1.0	6

#	Article	IF	CITATIONS
756	Perspectives of emotional food communication for farm operators., 2011,, 25-40.		2
757	A Case Study of the Effects of Moderator Posts within a Facebook Brand Page. Lecture Notes in Computer Science, 2011, , 161-170.	1.0	22
758	Understanding Trust within Online Discussion Boards: Trust Formation in the Absence of Reputation Systems. IFIP Advances in Information and Communication Technology, 2013, , 83-99.	0.5	4
759	Qualitative Analysis of Online Communities to Support International Business Decisions. Progress in IS, 2014, , 841-862.	0.5	1
760	Online Complaint Communication Strategy: An Integrated Management Framework for e-Businesses. Progress in IS, 2014, , 907-933.	0.5	6
761	Review Platforms in Destinations and Hospitality. Tourism on the Verge, 2016, , 215-228.	1.2	12
762	Mediale Umsetzung des Dialogmarketing – Auswahl und Integration. , 2013, , 163-177.		11
763	Signaling Warmth: How Brand Warmth and Symbolism Affect Consumers' Online Brand Endorsements. , 2016, , 1-10.		5
764	A New Method of Identifying Individuals' Roles in Mobile Telecom Subscriber Data for Improved Group Recommendations. Communications in Computer and Information Science, 2014, , 213-227.	0.4	1
765	Perceived Expertise vs. Perceived Trustworthiness: The Suppressed Effect of Source Type on Review Attitude. , 2011, , 423-436.		10
766	Welche Kundenrezensionen werden gelesen?., 2011,, 329-349.		2
767	Registers of Performance: Negotiating the Professional, Personal and Intimate in Online Persona Creation., 2015,, 57-69.		11
768	Power relations within brand management: the challenge of social media. Journal of Brand Management, 2018, 25, 85-92.	2.0	9
769	Election-related talk and agenda-setting effects on Twitter. Agenda Setting Journal, 2017, 1, 44-62.	0.6	10
771	Conversational Capital: How to Create Stuff People Love to Talk About. Journal of Consumer Marketing, 2009, 26, 370-371.	1.2	2
772	Using Online Reviews in Social Care. Social Policy and Administration, 2014, 48, 361-378.	2.1	8
773	The Effect of Digital Integrated Marketing Communications on Not-for-Profit Sport Consumption Behaviors. Journal of Sport Management, 2020, 34, 417-434.	0.7	9
774	Customer Satisfaction in Tourist Destination: The Case of Tourism Offer in the City of Naples. Journal of Investment and Management, 2015, 4, 39.	0.3	47

#	Article	IF	CITATIONS
775	Using XGBoost and Skip-Gram Model to Predict Online Review Popularity. SAGE Open, 2020, 10, 215824402098331.	0.8	7
776	Users Polarization on Facebook and Youtube. PLoS ONE, 2016, 11, e0159641.	1.1	139
777	Tracking the Evolution of Infrastructure Systems and Mass Responses Using Publically Available Data. PLoS ONE, 2016, 11, e0167267.	1.1	15
778	How Social Ties Influence Consumer: Evidence from Event-Related Potentials. PLoS ONE, 2017, 12, e0169508.	1.1	14
779	Debunking in a world of tribes. PLoS ONE, 2017, 12, e0181821.	1.1	185
781	The Impact of Social Networking Websites to Facilitate the Effectiveness of Viral Marketing. International Journal of Advanced Computer Science and Applications, 2010, 1, .	0.5	4
782	Finding large diverse communities on networks. Proceedings of the VLDB Endowment, 2020, 13, 2576-2589.	2.1	13
783	Analysis of the significance of eWOM on social media for companies[S1]. E A M: Ekonomie A Management, 2019, 22, 182-194.	0.4	4
784	The Influence of Recommendations in Social Media on Purchase Intentions of Generations Y and Z. Organizations and Markets in Emerging Economies, 2019, 10, 227-256.	0.3	11
785	The Effects of Usefulness and Credibility of Word-of Mouth Information on Purchase Intention in Social Commerce: Focused on the Mediating Roles of Perceived Risk and Impulse Buying. Journal of Korea Service Management Society, 2016, 17, 89-106.	0.0	2
786	A Review of Information Systems Research on Online Social Networks. Communications of the Association for Information Systems, 0, 35, .	0.7	28
787	Use of Online Social Networking Services from a Theoretical Perspective of the Motivation-Participation-Performance Framework. Journal of the Association for Information Systems, 2017, 18, 141-172.	2.4	52
788	Intention to Provide Online Reviews: An ExpectationConfirmation Model with Review Involvement. Pacific Asia Journal of the Association for Information Systems, 0, , 25-54.	0.3	1
789	NFriendConnector: Design and Evaluation of An Application for Integrating Offline and Online Social Networking. AIS Transactions on Human-Computer Interaction, 2011, 3, 214-235.	1.1	10
790	Corporate Strategies for Responding to Negative Comments on Restaurant Pages on Facebook. Culinary Science & Hospitality Research, 2016, 22, 61-70.	0.1	1
792	When Similarity Beats Expertiseâ€"Differential Effects of Patient and Expert Ratings on Physician Choice: Field and Experimental Study. Journal of Medical Internet Research, 2019, 21, e12454.	2.1	5
793	How Affiliation Disclosure and Control Over User-Generated Comments Affects Consumer Health Knowledge and Behavior: A Randomized Controlled Experiment of Pharmaceutical Direct-to-Consumer Advertising on Social Media. Journal of Medical Internet Research, 2016, 18, e189.	2.1	24
794	Acceptance of Feedbacks in Reputation Systems: The Role of Online Social Interactions. Information Management and Business Review, 2012, 4, 391-401.	0.1	6

#	Article	IF	Citations
7 95	Sentiment analysis based on fuzzy propagation in online social networks: A case study on TweetScope. Computer Science and Information Systems, 2014, 11, 215-228.	0.7	19
796	Em busca de "likes": A influência das mÃdias sociais no comportamento do consumidor no consumo de viagens. Pasos, 2019, 17, 113-128.	0.1	4
797	Vocal Minority and Silent Majority: How Do Online Ratings Reflect Population Perceptions of Quality?. MIS Quarterly: Management Information Systems, 2015, 39, 565-589.	3.1	173
798	Sequentiality of Product Review Information Provision: An Information Foraging Perspective. MIS Quarterly: Management Information Systems, 2017, 41, 867-892.	3.1	29
799	The Relationship with Ad Clicks and Purchase Intention: An Empiricial Study of Online Consumer Behaviour. European Journal of Economics and Business Studies, 2017, 9, 25.	0.3	4
800	The Social Network Application Post-Adoptive Use Model (SNAPUM): A Model Examining Social Capital and Other Critical Factors Affecting the Post-Adoptive Use of Facebook. Informing Science, 0, 16, 037-069.	0.0	11
801	MARKETING COMMUNICATION MODEL FOR SOCIAL NETWORKS. Journal of Business Economics and Management, 2018, 19, 500-520.	1.1	16
802	Evaluation of consumers' purchasing process for organic food products. AIMS Agriculture and Food, 2019, 4, 251-265.	0.8	11
803	Linguistic Aspects of Informal Learning in Corporate Online Social Networks. , 2012, , 93-112.		10
804	Electronic Word-of-Mouth (eWOM) and Its Influence on Book Purchasing Decisions. Advances in Marketing, Customer Relationship Management, and E-services Book Series, 2013, , 156-172.	0.7	3
805	Reconciling Social Media with Luxury Fashion Brands. Advances in Marketing, Customer Relationship Management, and E-services Book Series, 2014, , 257-285.	0.7	4
806	Social Media and Its Implications for Marketing Communications. Advances in Marketing, Customer Relationship Management, and E-services Book Series, 2015, , 252-270.	0.7	3
807	Investigating Factors Affecting Electronic Word-of-Mouth. Advances in Marketing, Customer Relationship Management, and E-services Book Series, 2016, , 119-135.	0.7	1
808	User-Generated Content and Perceived Customer Value. Advances in Marketing, Customer Relationship Management, and E-services Book Series, 2016, , 50-63.	0.7	16
809	The Roles of Social Media Marketing and Brand Management in Global Marketing. Advances in Marketing, Customer Relationship Management, and E-services Book Series, 2016, , 173-200.	0.7	12
810	The Influence of Social Media Data on Online Purchase. , 2016, , 2039-2050.		3
811	Utilizing Communities of Practice to Facilitate Knowledge Sharing in the Digital Age. Advances in Knowledge Acquisition, Transfer and Management Book Series, 2016, , 198-224.	0.1	23
812	Company-Customer Interaction via Social Media. Advances in Marketing, Customer Relationship Management, and E-services Book Series, 2016, , 160-170.	0.7	1

#	Article	IF	Citations
813	eWOM Marketing in Hospitality Industry. Advances in Marketing, Customer Relationship Management, and E-services Book Series, 2016, , 266-280.	0.7	4
814	Social Identity Matters. Advances in Marketing, Customer Relationship Management, and E-services Book Series, 0, , 326-361.	0.7	9
815	Marketing and Social Media., 2018,, 90-97.		2
816	The Roles of Social Media Marketing and Brand Management in Global Marketing. , 2018, , 425-453.		2
817	Social Media, Online Brand Communities, and Customer Engagement in the Fashion Industry. Advances in Marketing, Customer Relationship Management, and E-services Book Series, 2019, , 143-172.	0.7	4
818	The Role of Website Quality and Social Ties EWOM in E-Services Adoption. Advances in Marketing, Customer Relationship Management, and E-services Book Series, 2019, , 268-298.	0.7	2
819	Social Network Citizenship. , 2012, , 339-357.		3
820	Social Networking for Businesses. , 2012, , 603-618.		12
821	Improving Health and Efficiency With Strategic Social Media Use in Health Organizations. Advances in Medical Diagnosis, Treatment, and Care, 2020, , 309-336.	0.1	2
822	The Effect of Price Presentation, Sales Restrictions, and Social Networks on Consumer EWOM Intention. Advances in Information Sciences and Service Sciences, 2011, 3, 1-9.	0.1	8
824	What Drive Consumers to Spread the Word in Social Media?. Journal of Marketing Research and Case Studies, 0, , 1-14.	0.0	26
825	Formation of Weak Ties in Social Media. The Journal of the Korea Contents Association, 2014, 14, 97-109.	0.0	4
826	Contemporary consumer and impersonal electronic communication. Quarterly Marketing Journal, 2017, 48, 147-154.	0.1	9
827	The Impact of Exposure to Advertisement Online on Purchase Decision Empirical Study of Saudi Customers in Western Region. International Journal of Academic Research in Business and Social Sciences, 2017, 7, .	0.0	3
828	International Contexts of Social Media and e-WoM Communication in the Customer Decision-Making Process. Journal of Management and Business Administration, Central Europe, 2018, 26, 16-33.	0.7	4
829	The Effect of Online Community, Members, and Personal Characteristics on Lurking Behavior: Why do people only consume rather than create contents? Journal of Internet Computing and Services, 2014, 15, 73-88.	0.1	3
830	Impact of Online Restaurant Information WOM Characteristics on the Effect of WOM -Focusing on the Mediating Role of Source-Credibility The Korean Journal of Food and Nutrition, 2011, 24, 217-225.	0.3	6
831	Influence of celebrities and online communities on Indian consumers' green clothing involvement and purchase behavior. Journal of Fashion Marketing and Management, 2021, ahead-of-print, .	1.5	5

#	Article	IF	CITATIONS
832	THE IMPACT OF ONLINE WORD-OF-MOUSE - Sales of New Products at Amazon.Com. , 2009, , .		O
833	Kundenr $ ilde{A}^{1}\!\!$ 4ckgewinnung und Dialogmarketing. , 2009, , 163-182.		5
834	Are We Trapped by Majority Influences in Electronic Word-of-Mouth?. Lecture Notes in Computer Science, 2009, , 520-529.	1.0	0
835	Knowledge Sharing Online. , 2010, , 230-240.		0
836	Enlisting Online Communicators in Web 2.0., 2010, , 137-148.		0
837	Web 2.0 Social Networks: The Role of Trust. , 2010, , 65-82.		0
838	Using the Advertisement of Early Adopters' Innovativeness to Investigate the Majority Acceptance. Studies in Computational Intelligence, 2011, , 199-213.	0.7	0
839	Kreative Exzellenz- und Dienstleistungsproduktivitä– GestaltungsansÃæ e für das innovationsorientierte Management integrierter Kommunikationsagenturen. , 2011, , 145-170.		0
840	Effects of Information Diffusion in OnlineWord-of-Mouth Communication Among Consumers. Journal of Advanced Computational Intelligence and Intelligent Informatics, 2011, 15, 198-203.	0.5	3
841	The Effectiveness of Online WOM(Words-of-Mouth): The Role of Direction, Usefulness, and IR(Interaction Readiness). The Korean Journal of Consumer and Advertising Psychology, 2011, 12, 283-307.	0.2	7
842	What Factors in TBSS(Technology-Based Self-Service) would Influence Consumer's Usage Attitude?. Journal of Korea Service Management Society, 2011, 12, 285-308.	0.0	0
843	Redefining Online Social Network and Its Influence on Word of Mouth Marketing. , 2011, , .		0
844	A Study on the Influencing Factors of Online Word-of-Mouth Adoption in the Mobile Applications Market. Journal of Information Management, 2012, 43, 109-134.	0.2	1
845	The Goals of Customer Relationship Management. , 2012, , 15-26.		0
846	Seeking Information in Social Media: The Case of the Healthcare Sector. Lecture Notes in Business Information Processing, 2012, , 241-253.	0.8	0
847	El apadrinamiento en los clubs privados de compras â€ ⁻ on-line'. Harvard Deusto Business Research, 2012, 1, 5-21.	0.3	0
851	Unternehmen als Akteure und Objekte des Dialogs. , 2013, , 59-72.		1
852	Impact of Blogs on Sales Revenue. , 2013, , 106-120.		0

#	Article	IF	CITATIONS
853	An Analysis of the Overlap of Categories in a Network of Blogs. Studies in Computational Intelligence, 2013, , 59-70.	0.7	1
855	Online Social Behavior Reflects Discrepant Personality. SSRN Electronic Journal, 0, , .	0.4	2
856	The Impact of Opinion Leadership on the Attitude Change by the Direction of Word-of-Mouth under the Online Social Networking Service Environment. The Journal of Society for E-Business Studies, 2013, 18, 111-130.	0.5	3
857	A Study on Antecedents of WOM in the Context of Internet E-Commerce. Journal of the Korea Society of IT Services, 2013, 12, 231-242.	0.0	3
858	Moderating Role of Online Word of Mouth on Website Attributes and Consumer Trust in E-commerce Environment. Journal of Applied Sciences, 2013, 13, 2316-2320.	0.1	3
859	A Study on the Effect of Blog Characteristics on Satisfaction and Word- Of-Mouth Intention - Focusing on the Moderating Effect of Consumer Knowledge International Journal of Information Processing and Management, 2013, 4, 77-84.	0.1	O
860	eWOM Information Search Behavior of Cycle Wear. The Korean Society of Costume, 2013, 63, 156-170.	0.1	2
861	Social Network Citizenship. , 2014, , 84-102.		2
863	DYNAMODâ€"An Agent Based Modeling Framework: Applications to Online Social Networks. Advances in Intelligent Systems and Computing, 2014, , 349-361.	0.5	1
864	Online Corporate Reputation Management and IT. Advances in E-Business Research Series, 2014, , 206-228.	0.2	O
865	Aufbau und FÃ $^{1}\!\!/\!4$ hrung von Nachhaltigkeitsmarken in Social Media. Management-Reihe Corporate Social Responsibility, 2014, , 25-39.	0.1	2
866	Product Community Analysis Using Opinion Mining and Network Analysis: Movie Performance Prediction Case. Journal of Intelligence and Information Systems, 2014, 20, 49-65.	0.1	4
867	Social network branding: la politica di marca nell'era delle reti sociali digitali. Mercati & CompetitivitÀ, 2014, , 151-175.	0.1	4
868	A Study on the Effect of Characteristics of SNS WOM Information for Restaurant Businesses on the Acceptance of WOM Information and Consumer Attitude- Focusing on Married Women in Busan Area FoodService Industry Journal, 2014, 10, 165-177.	0.1	2
869	A Rhetorical Perspectve on Quelling Negative Word-of-Mouth. Developments in Marketing Science: Proceedings of the Academy of Marketing Science, 2015, , 57-60.	0.1	0
870	Attributes Influencing Wedding Studio Choice. Journal of Applied Sciences, 2014, 14, 2685-2694.	0.1	2
871	A Study on Married Women's Accepting Process of SNS WOM and Forming Process of Behavioral Intention for Restaurants: Focusing on Busan. Culinary Science & Hospitality Research, 2014, 20, 159-174.	0.1	1
872	A Study on Married Women's Accepting Process of SNS WOM and Forming Process of Behavioral Intention for Restaurants: Focusing on Busan. Culinary Science & Hospitality Research, 2014, 20, 159-174.	0.1	7

#	Article	IF	CITATIONS
873	Electronic Word of Mouth Marketing. Advances in Marketing, Customer Relationship Management, and E-services Book Series, 2015, , 268-289.	0.7	1
874	Marketing Meets Social Media. , 2015, , 473-500.		1
875	Price Fairness Perception vs Offers' Recommendations and Purchase Intention. Zeszyty Naukowe Uniwersytetu Szczecińskiego Problemy Zarządzania Finansów I Marketingu, 2015, 41, 35-48.	0.0	0
876	Fuzzy Social Network Modeling for Influencing Consumer Behavior. Advances in Marketing, Customer Relationship Management, and E-services Book Series, 2015, , 258-294.	0.7	1
877	Towards The Measurement Of Online Influence. Developments in Marketing Science: Proceedings of the Academy of Marketing Science, 2015, , 549-556.	0.1	0
878	New Influentials: How Consumption Manifests On Blogs. Developments in Marketing Science: Proceedings of the Academy of Marketing Science, 2015, , 805-814.	0.1	0
879	Social Media Marketing in the Scandinavian Industrial Markets. , 2015, , 1136-1152.		1
880	Webactivisme et dynamiques de la résistance consumériste. Cadre analytique et étude expérimentale. Rimhe, 2015, n° 16, vol. 4, 37-59.	0.3	1
882	KOMUNITAS MEREK: ANTECEDENTS DAN CONSEQUENCES DARI PARTISIPASI KONSUMEN. Jurnal Manajemen Dan Wirausaha, 2015, 17, .	0.5	0
883	THE LEAP FROM THE VIRTUAL TO THE REAL: FACEBOOK USE AND POLITICAL PARTICIPATION. , 2015, , 143-162.		0
884	The influence of Instagram's posts information attributes on acceptable intentions and word of mouth effect: focusing on college student in South Korea and the United states. Journal of Digital Convergence, 2015, 13, 115-128.	0.1	5
885	Pattern-Based Requirements Engineering of New Online Social Networks. International Journal of Virtual Communities and Social Networking, 2015, 7, 23-44.	0.2	0
886	The Behaviours of Relationship Building: A Networking View. Developments in Marketing Science: Proceedings of the Academy of Marketing Science, 2016, , 604-613.	0.1	0
887	The Impact of Company Facebook Page on Wom Communication of New Product. Developments in Marketing Science: Proceedings of the Academy of Marketing Science, 2016, , 234-243.	0.1	0
888	The Impact of On-Line Consumer Reviews on Value Perception. , 2016, , 1498-1524.		1
889	Environmental Protection: Essentials/Antecedents of Digital Book Adoption. Theoretical Economics Letters, 2016, 06, 1115-1127.	0.2	0
890	Exploring Theoretical Concepts for Explaining Sharing in the Social Media Environment. Lecture Notes in Computer Science, 2016, , 319-324.	1.0	0
891	Adoption of Online Social Media Innovations. , 2016, , 1924-1939.		0

#	Article	IF	CITATIONS
892	The Relative Importance of the Different Relationship Platforms (Physical and Virtual) in the Consumer Experience of Luxury Brands. Advances in Marketing, Customer Relationship Management, and E-services Book Series, 2016, , 133-154.	0.7	0
893	Research Model. , 2016, , 25-37.		0
895	Social Media Marketing as a tool for promoting the regional investment portals. Aktual \hat{E}^1 nye Problemy \tilde{A} konomiki I Prava, 2016, 10, .	0.4	1
896	Produção CientÃfica Sobre Redes Sociais: Abordagem Sob A Visão Da Administração. Revista FSA, 2016, 13, 24-39.	0.0	O
897	Corporate Strategies for Responding to Negative Comments on Restaurant Pages on Facebook. Culinary Science & Hospitality Research, 2016, 22, 61-70.	0.1	0
898	Consume, Modify, Share (CMS): The Interplay between Individual Decisions and Structural Network Properties in the Diffusion of Information. PLoS ONE, 2016, 11, e0164651.	1.1	O
899	The Effects of Word-of-Mouth Channel Types on Product Attitude. The Journal of the Korea Contents Association, 2016, 16, 707-723.	0.0	0
900	Consumers Online Information And Opinion Search Behaviors: A Research On The X And Y Generation Of Consumers. İşletme Araştırmaları Dergisi, 2016, 8, 296-296.	0.3	O
901	Perception of Source Credibility Within Touristic Virtual Communities: A Cross-Generational Examination. Lecture Notes in Computer Science, 2017, , 435-452.	1.0	1
902	Marketing and Social Media. Advances in Business Information Systems and Analytics Book Series, 2017, , 191-199.	0.3	0
903	Determinants of Brand Recall in Social Networking Sites. Advances in Marketing, Customer Relationship Management, and E-services Book Series, 2017, , 124-153.	0.7	0
904	Modeling Networks with a Growing Feature-Structure. Interdisciplinary Information Sciences, 2017, 23, 127-144.	0.2	2
905	How Do Online Reviews Affect Business Travelers' Accommodation Choices?. International Journal of Tourism and Hospitality Management in the Digital Age, 2017, 1, 50-65.	0.7	1
906	Mobile social media marketing: a partial least squares structural equation modelling approach. International Journal of Modelling in Operations Management, 2017, 6, 172.	0.0	1
907	Money Talks: Communication Patterns as Knowledge Monetization. Journal of Entrepreneurship, Management and Innovation, 2017, 13, 71-94.	0.6	1
908	A Study on the Types of Product Review on Mobile Beauty App, Perceived Information Authenticity, Brand Attitude, Purchase Intention and e-WOM Intention. Fashion & Textile Research Journal, 2017, 19, 180-193.	0.1	3
909	Social Media a Promotional Tool: Hotel Industry. Journal of Advances in Humanities, 2017, 5, 221-223.	0.1	2
910	Antecedents and Consequences of Private label brand attitude in the Egyptian Retailers. , 2017, 47, 997-1034.	0.0	1

#	Article	IF	CITATIONS
911	Energy Security: Shaping the Consumer Decision Making Process in Emerging Economies. Organizations and Markets in Emerging Economies, 2017, 8, 8-32.	0.3	2
912	What Motivates Young Adults to Talk About Physical Activity on Social Network Sites?. Journal of Medical Internet Research, 2017, 19, e226.	2.1	6
914	QualitÃ t skommunikation. , 2018, , 257-268.		0
915	Bridging the Virtual and the Real: Social Media and Customer Engagement in Luxury Fashion Brands. , 0, , .		0
916	Consequences of Customer Engagement in Social Networking Sites: Employing Fuzzy Delphi Technique for Validation. International Journal of Advanced Computer Science and Applications, 2018, 9, .	0.5	1
917	Determinants of Brand Recall in Social Networking Sites. , 2018, , 454-476.		0
918	The Impact of Social Relationships on Online Word-of-Mouth and Knowledge Sharing in Social Network Sites., 2018,, 653-679.		0
919	Fuzzy Social Network Modeling for Influencing Consumer Behavior. , 2018, , 230-277.		0
920	How Word of Mouth in Social Media Affects Attitudes Toward Brands. China-USA Business Review, 2018, 17, .	0.1	0
921	The effect of owned and earned social media activities towards purchase intention on Facebook. Independent Journal of Management & Production, 2018, 9, 493.	0.1	0
922	The Effect of SNS Type and Characteristics of Restaurant Company on SNS Performance and Purchase Intension: The Moderating Effect of User Innovation. Tourism Research, 2018, 43, 185-207.	0.1	0
923	The Relationship between The Other Customers' Customer Citizenship Behavior and Customer Loyalty-Focusing on the Serial Multiple Mediation Effect of Positive affect and Customer Attitude. The Korean Journal of Consumer and Advertising Psychology, 2018, 19, 679-701.	0.2	0
924	'Bana Arkadaşını Söyle, Sana Yenilikçi Olup Olmadığını Söyleyeyim' Akran Sosyalleşmesini Yenilikçiliğindeki Rolü. Yönetim Ve Ekonomi, 2018, 25, 1051-1067.	n Tüket 0.1	ici
925	User-Generated Content and Consumer Brand Engagement. Advances in Marketing, Customer Relationship Management, and E-services Book Series, 2019, , 193-220.	0.7	1
926	Volume II: The Simplicity of Complexity. The Frontiers Collection, 2019, , 181-214.	0.1	0
927	Defining Urban Planning Strategy Through Social Media Application. Advances in Environmental Engineering and Green Technologies Book Series, 2019, , 268-286.	0.3	0
928	Social Media and Social Identity in the Millennial Generation. Advances in Marketing, Customer Relationship Management, and E-services Book Series, 2019, , 43-82.	0.7	0
929	Ethical Dilemmas Associated With Social Network Advertisements. Advances in IT Standards and Standardization Research Series, 2019, , 337-369.	0.2	0

#	Article	IF	CITATIONS
932	Efeitos das MÃdias Digitais nas Novas Vendas B2B: Um ensaio sobre inbound marketing, mÃdias pagas e ganhadas on-line. Revista Eletrônica De Ciência Administrativa, 2019, 18, 194-212.	0.1	0
933	Influencing Factors in the Depth-Usage of Social Media as the Business Platform by Student Entrepreneurs. AMAR (Andalas Management Review), 2019, 3, 19-54.	0.4	1
934	Markalara Yönelik Sanal Dedikodu ve Marka Beğenilirliği İlişkisi Üzerine Bir Araştırma. Akdeniz Ünive İletişim Fakültesi Dergisi, 2019, , 171-194.	ersitesi 0.2	1
935	"Free to Play": a comunicação de marketing dos videojogos gratuitos. Comunicação Pública, 2019, ,	.0.1	0
936	MOBİL ALIÅžVERİŞTE, AÄžIZDAN AÄžZA PAZARLAMANIN VE TÜKETİCİ MEMNUNİYETİNİN YAÅžA GÃ Studies Anatolia Journal, 2019, 2, 260-272.	(-RE ETKÄ O.T	\°\$İ. R&S - I
937	The Characteristics of Digital Influencers and Their Ethically Questionable Attitudes. Smart Innovation, Systems and Technologies, 2020, , 101-111.	0.5	6
938	"A more public drawer": The Blogosphere as a Collective Space of Socio-Poetic Practices. Cadernos De Arte E Antropologia, 2020, , 64-80.	0.1	0
939	The Importance of Factors Influencing on e-WOM Engagement towards Consumer Purchase Intention in Clothing Retailers, Sri Lanka. International Journal of Academic Research in Business and Social Sciences, 2020, 10, .	0.0	1
940	Winning the Battle: The Importance of Price and Online Reviews for Hotel Selection. Advances in Hospitality and Tourism Research, 2020, 8, 177-202.	1.2	5
941	A Corporate Reputation Propagation Dynamic Model. Mathematical Problems in Engineering, 2021, 2021, 1-11.	0.6	0
942	Cyber Buzz: Examining Virality Characteristics of Cybersecurity Content In Social Networks. Proceedings of the Human Factors and Ergonomics Society, 2020, 64, 441-445.	0.2	0
943	How Do Online Reviews Affect Business Travelers' Accommodation Choices?., 2020,, 14-31.		0
944	Sentiment Analysis of Game Review Using Machine Learning in a Hadoop Ecosystem. Advances in Computer and Electrical Engineering Book Series, 2020, , 145-165.	0.2	0
945	Building a Customer Focused Strategy: Developing Conceptual Frameworks and Research Propositions. SSRN Electronic Journal, 0, , .	0.4	2
946	Integrated Marketing Communication on Voter Behavior in Political Campaign: A Study of Regional Head Election in Indonesia. , 0, , .		0
947	Social Identity Matters. , 2020, , 846-881.		0
949	Multiple Signals and Consumer Behavior in the Digital Economy. Advances in Marketing, Customer Relationship Management, and E-services Book Series, 2020, , 1-26.	0.7	0
950	Predicting Consumer Trust in an Intermediary in B2C Online Marketplaces. Advances in Library and Information Science, 2020, , 154-183.	0.2	0

#	Article	IF	CITATIONS
951	Social Computing and the New Market., 0,, 1353-1372.		0
952	Marketing Meets Social Media. Advances in Social Networking and Online Communities Book Series, 0, , 1-28.	0.3	0
953	Adoption of Online Social Media Innovation. , 0, , 543-557.		1
954	Reconciling Social Media with Luxury Fashion Brands. , 0, , 1546-1574.		1
955	Reconciling Social Media with Luxury Fashion Brands. , 0, , 917-945.		0
956	Social Media and Its Implications for Marketing Communications. , 0, , 251-270.		0
957	An Analytical Study of the Facebook Content Management Strategies of Dominos India. , 0, , 1091-1105.		1
958	Social Computing and the New Market. Advances in Human and Social Aspects of Technology Book Series, 0, , 265-284.	0.3	0
960	Understanding Effect of Sentiment Content Toward Information Diffusion Pattern in Online Social Networks: A Case Study on TweetScope. Lecture Notes of the Institute for Computer Sciences, Social-Informatics and Telecommunications Engineering, 2014, , 349-358.	0.2	2
961	Prospective analysis of the advertising sector: reality and trends. , 2020, , .		0
962	Consumer Engagement in the Context of Value Creation. Progress in IS, 2021, , 33-67.	0.5	0
963	Should we teach in hybrid mode or fully online? A theory and empirical investigation on the service–profit chain in MBAs. Information and Management, 2022, 59, 103573.	3.6	4
964	Exploring online destination brand advocacy. Tourism Recreation Research, 0, , 1-19.	3.3	7
965	Maximize Expected Profits by Dynamic After-Sales Service Investment Strategy Based on Word-of-Mouth Marketing in Social Network Shopping. Complexity, 2021, 2021, 1-15.	0.9	0
966	Investigating the Effectiveness of Received Offline Word of Mouth: Role of Acquired and Ascribed Homophily. FIIB Business Review, 0, , 231971452110592.	2.2	2
967	Searching for word of mouth in the digital age: Determinants of consumers' uses of face-to-face information, internet opinion sites, and social media. Journal of Business Research, 2022, 141, 393-409.	5.8	26
968	A Conceptual Review of the Role of Student Satisfaction between Educational Relationship Management (4Cs) and Decision to be Online Degree Students. SSRN Electronic Journal, 0, , .	0.4	2
969	Electronic Word of Mouth Effects on Middle East Destination Overall Image and Behavioral Intention. Advances in Hospitality, Tourism and the Services Industry, 2022, , 134-151.	0.2	1

#	Article	IF	CITATIONS
970	Reviewers' Identity Cues in Online Product Reviews and Consumers' Purchase Intention. Frontiers in Psychology, 2021, 12, 784173.	1.1	7
971	Fake or real news? Understanding the gratifications and personality traits of individuals sharing fake news on social media platforms. Aslib Journal of Information Management, 2022, 74, 840-876.	1.3	24
972	Investigating combined effect of WOM and eWOM: role of message valence. Journal of Consumer Marketing, 2022, 39, 180-190.	1.2	5
973	Social media influencers as human brands: an interactive marketing perspective. Journal of Research in Interactive Marketing, 2023, 17, 94-109.	7.2	37
975	The Impact of Mobile Social App Usage on Offline Shopping Store Visits. SSRN Electronic Journal, 0, , .	0.4	0
976	The Influence of Electronic Word of Mouth (eWOM) Communications on Citizens' Adoption of Mobile Government Services. International Journal of Electronic Government Research, 2022, 18, 1-21.	0.5	1
977	Paradoxes of Social Support in Virtual Support Communities: A Mixed-Method Inquiry of the Social Dynamics in Health and Wellness Facebook Groups. Journal of Interactive Marketing, 2022, 57, 54-89.	4.3	3
978	Enhancing consumer online reviews: the role of moral identity. Journal of Research in Interactive Marketing, 2022, ahead-of-print, .	7.2	5
979	Perceptions of using infographics for scientific communication on social media for COVID-19 topics: a survey study. Journal of Visual Communication in Medicine, 2022, 45, 105-113.	0.4	7
980	LOJİSTİK REGRESYON İLE FAYDALI MÜŞTERİ YORUMLARINI TAHMİNLEME. Marmara Business Review	, 2022, 7,	15-232.
981	What influences people to click â€~like' on posts of branded content?. Journal of Strategic Marketing, 2023, 31, 1155-1177.	3.7	1
982	Former customers' E-WOM in social media platforms: An investigation of motives, network size and social ties. Journal of Business Research, 2022, 146, 118-133.	5.8	17
983	Giving electronic word of mouth (eWOM) as a prepurchase behavior: The case of online group buying. Journal of Business Research, 2022, 146, 582-604.	5.8	35
984	Social network analysis in business and management research: A bibliometric analysis of the research trend and performance from 2001 to 2020. Heliyon, 2022, 8, e09270.	1.4	22
985	E-WOM effect through social media and shopping websites on purchase intention of smartphones in India. Innovative Marketing, 2022, 18, 13-25.	0.7	4
988	Machine Learning to Predict Recommendation by Tourists in a Spanish Province. International Journal of Information Technology and Decision Making, 2022, 21, 1297-1320.	2.3	2
989	Buddies as In-Group Influencers in Online Support Groups: A Social Network Analysis of Processes and Outcomes. Journal of Interactive Marketing, 2022, 57, 198-211.	4.3	4
990	Outcomes of Cyber-Victimization and Bystander Reactions in Online Brand Communities. International Journal of Electronic Commerce, 2022, 26, 200-221.	1.4	0

#	ARTICLE	IF	CITATIONS
991	Do strategy and content matter? Restaurant firms' corporate social responsibility communication on Twitter: A social network theory perspective. Tourism and Hospitality Research, 2023, 23, 200-212.	2.4	4
992	EXPERIENTIAL MARKETING IN COMMUNICATION OF LOYAL FOREIGN STUDENTS ON SOCIAL NETWORKS. Acta Prosperitatis, 2022, 13, 158-181.	0.2	1
993	The Role of Social Media in Event Marketing. , 2022, , 967-986.		0
994	Influence of Electronic Word of Mouth (e-WOM) on Brand Credibility and Egyptian Consumers' Purchase Intentions., 2022,, 1626-1641.		1
995	The Impact of Mobile Social App Usage on Offline Shopping Store Visits. Journal of Interactive Marketing, 2022, 57, 457-471.	4.3	1
996	Social Media, Online Brand Communities, and Customer Engagement in the Fashion Industry. , 2022, , 1823-1852.		O
997	User-Generated Content and Consumer Brand Engagement. , 2022, , 304-331.		0
998	Let us talk about something: The evolution of e-WOM from the past to the future. Journal of Business Research, 2022, 149, 663-689.	5.8	19
999	ESSENTIAL FACTORS FOR BUILDING CUSTOMER RELATIONSHIPS ON FACEBOOK: EVIDENCE FROM THE CZECH REPUBLIC. E A M: Ekonomie A Management, 2022, 25, 134-151.	0.4	0
1000	Immunize the HPV Vaccine Rumors: Effects of Inoculation Messages and Tone of Voice on Parental Intention to Vaccinate Their Children. Journal of Community Health, 2022, 47, 790-799.	1.9	1
1001	A Source You Prefer, or Majority? Investigating User Responses to Conflicting Opinions in Multi-Platform Restaurant-Review Lists. International Journal of Human-Computer Interaction, 2023, 39, 3016-3031.	3.3	1
1002	Winning BOP consumers $\hat{a} \in \mathbb{T}^M$ vote using effective political marketing communications within their social networks. Journal of Marketing Communications, 0, , 1-26.	2.7	1
1003	From knowledge seeking to knowledge contribution: A social capital perspective on knowledge sharing behaviors in online Q& A communities. Technological Forecasting and Social Change, 2022, 182, 121864.	6.2	28
1005	Sentiment Analysis of Game Review Using Machine Learning in a Hadoop Ecosystem. , 2022, , 463-483.		0
1006	I like you, or I like what you say? Effect of influencer on tourists' behaviours. Current Issues in Tourism, 2023, 26, 3160-3174.	4.6	4
1007	Deflected by the Tin Foil Hat? <scp>Wordâ€ofâ€Mouth</scp> , Conspiracy Beliefs, and the Adoption of Innovative Public Health Apps. Journal of Product Innovation Management, 0, , .	5.2	2
1008	Trust in E-Tourism: Antecedents and Consequences of Trust in Travel-Related User-Generated Content. , 2022, , 1039-1065.		0
1009	The antecedents and consequences of social interactions in firm-sponsored community: a social network perspective. Electronic Commerce Research, 0, , .	3.0	1

#	Article	IF	CITATIONS
1010	Green Marketing: Drivers in the Process of Buying Green Productsâ€"The Role of Green Satisfaction, Green Trust, Green WOM and Green Perceived Value. Sustainability, 2022, 14, 10580.	1.6	12
1011	Does nationality affect eWOM? Factors affecting customer satisfaction and eWOM in Indonesian Online Clothing Brands. , 2022, , .		0
1012	The Effect of Online Source Credibility of The Influencer on The Brand Equity and Consumer Purchase Intention in Social Media Marketing. Alanya Akademik Bakış, 0, , .	0.1	1
1013	<scp>eWOM</scp> processing from receiver perspective: Conceptualising the relationships. International Journal of Consumer Studies, 2023, 47, 434-450.	7.2	3
1014	Fraud in Online Classified Ads: Strategies, Risks, and Detection Methods: A Survey. Journal of Applied Security Research, 2024, 19, 45-69.	0.8	1
1015	EXPRESS: The Effect of Cross-Cultural Dimensions on the Manifestation of Customer Engagement Behaviours. Journal of International Marketing, 0, , 1069031X2211306.	2.5	2
1016	A Research on Individuals Activity-Focused Motivation, Levels of Involvement and Word of Mouth Communicatıon Tendencies in the Coaching Process. Mehmet Akif Ersoy Üniversitesi UygulamalıBilimler Dergisi, 2022, 6, 323-353.	0.2	0
1017	Social influence in online retail: A review and research agenda. European Management Journal, 2023, 41, 1034-1046.	3.1	11
1018	Impact of gender and age on susceptibility to persuasion principles in advertisement. Economics and Sociology, 2022, 15, 89-107.	0.8	2
1019	Do online review readers react differently when exposed to credible versus fake online reviews?. Journal of Business Research, 2023, 154, 113377.	5.8	9
1020	Antecedents and Consequences of Social Media Usage Behavior in Job Search: A Qualitative Study Toward a Conceptual Framework. Palgrave Studies in Democracy, Innovation, and Entrepreneurship for Growth, 2022, , 215-241.	0.3	2
1021	Impact of Word of Mouth Communication on Consumer Purchase Decision. Journal of Business Thought, 0, , 95-104.	0.1	1
1022	O Efeito do "Storytelling" associado à COVID-19 no Engagement. Revista Galega De Economia, 0, , 1-38.	0.4	0
1023	Examining Sojourners as Visual Influencers in VFR (Visiting Friends and Relatives) Tourism: A Rhetorical Analysis of User-Generated Images. Journal of Travel Research, 2023, 62, 1685-1706.	5 . 8	3
1024	How do social network ties influence purchases in social commerce communities? A lens ofÂattachment theory. Internet Research, 2023, 33, 1495-1518.	2.7	5
1025	Co-Creation als Ansatz fÃ $\frac{1}{4}$ r ein kundenzentriertes Marketing. , 2023, , 297-349.		0
1026	The Antecedents of Instagram Store Purchase Intention: Exploring the Role of Trust in Social Commerce. Vision, 0, , 097226292211338.	1.5	1
1027	Everyday Talk on Twitter: Informal Deliberation About (Ir-)responsible Business Conduct in Social Media Arenas. Business and Society, 2023, 62, 1201-1247.	4.2	0

#	ARTICLE	IF	Citations
1028	The role of trust and e-WOM in the crowdfunding participation: theÂcase of equity crowdfunding platforms in financial servicesÂin Iran. International Journal of Emerging Markets, 2023, ahead-of-print, .	1.3	1
1029	Media firms' preparedness and coping strategies in the emergence of social media: a case of Tanzania. Journal of Media Business Studies, 0, , 1-25.	1.0	O
1030	Creating customer, museum and social value through digital technologies: Evidence from the MANN Assiri project. Socio-Economic Planning Sciences, 2023, 85, 101502.	2.5	4
1031	Causes and Behavioral Evolution of Negative Electronic Word-of-Mouth Communication: Considering the Mediating Role of User Involvement and the Moderating Role of User Self-Construal. Sustainability, 2023, 15, 660.	1.6	1
1032	Impulsive Buying Behaviour on Social Commerce: Moderated by Cultural Dimension, and Perceived Trust. Lecture Notes in Networks and Systems, 2023, , 79-89.	0.5	0
1033	I can Talk: Corporate Moral Responsibility, Word-of-Mouth, and Shared Values. Clothing and Textiles Research Journal, 0, , 0887302X2311590.	2.2	O
1034	Effects of Sociodemographic Variables on Electronic Word of Mouth: Evidence from Emerging Economies. , 2022, , .		0
1035	Social media sentiment polarization and its impact on product adoption. Marketing Letters, 0, , .	1.9	1
1036	Complied by Belief Consistency: The Cognitive-Information Lens of User-Generated Persuasion. Journal of Theoretical and Applied Electronic Commerce Research, 2023, 18, 372-393.	3.1	0
1037	A relationship marketing perspective on delight, its antecedents and outcomes in a banking context. European Business Review, 2023, 35, 306-336.	1.9	2
1038	Does brand community participation lead to early new product adoption? The roles of networking behavior and prior purchase experience. Frontiers in Psychology, 0, 14, .	1.1	2
1039	Modeling, Evaluating, and Applying the eWoM Power of Reddit Posts. Big Data and Cognitive Computing, 2023, 7, 47.	2.9	5
1040	Understanding dark side of online community engagement: an innovation resistance theory perspective. Information Systems and E-Business Management, 0, , .	2.2	1
1041	Understanding antecedents of active product recommendations behaviour in online social networking communities. Current Psychology, 2024, 43, 2933-2946.	1.7	O
1042	"Commenting―on Animal Cruelty: A Content Analysis of Social Media Discourse on Animal Law Enforcement in Australia. Anthrozoos, 2023, 36, 685-702.	0.7	1
1043	Consumer perceived corporate social responsibility and electronic word of mouth in social media: mediating role of consumer–company identification and moderating role of user-generated content. Journal of Financial Services Marketing, 0, , .	2.2	1
1044	Electronic Word of Mouth (eWOM) in Consumer Communication. Advances in Wireless Technologies and Telecommunication Book Series, 2023, , 225-255.	0.3	0
1045	The Effects of Social Media Communication and e-WOM on Brand Equity: The Moderating Roles of Product Involvement. Sustainability, 2023, 15, 6424.	1.6	1

#	Article	IF	CITATIONS
1049	Analysis of EWOM Credibility Antecedents on Twitter and Their Impact on Brand Image and Online Purchase Intention of Local Skincare Products. , 2023, , .		0
1050	Less for More: Does Consumers' Proneness to Join More Online Brand Communities Negatively Impact Consumers' Sharing Ability?. Springer Proceedings in Business and Economics, 2023, , 1-8.	0.3	0
1053	Online Community Managers. , 2023, , 107-125.		0
1062	The Effect of Viral Marketing on E-Commerce Shopee's Consumer Purchasing Intention. , 2023, , 42-51.		0
1064	Adoption of augmented reality mobile apps: Analysis of popularity. AIP Conference Proceedings, 2023, , .	0.3	0
1072	From Screens to Shopping Carts: Unravelling the Impact of Digital Influencers' Credibility on Hyper-Local Brand Perception and Purchase Intentions. IFIP Advances in Information and Communication Technology, 2024, , 190-201.	0.5	0
1078	From Technology and Virtuality to "Our Digital Lives― IFIP Advances in Information and Communication Technology, 2024, , 59-88.	0.5	0