

CITATION REPORT

List of articles citing

Online consumer retention: contingent effects of online shopping habit and online shopping experience

DOI: 10.1057/palgrave.ejis.3000711
European Journal of Information Systems, 2007, 16, 780-792.

Source: <https://exaly.com/paper-pdf/42287810/citation-report.pdf>

Version: 2024-04-28

This report has been generated based on the citations recorded by exaly.com for the above article. For the latest version of this publication list, visit the link given above.

The third column is the impact factor (IF) of the journal, and the fourth column is the number of citations of the article.

#	Paper	IF	Citations
282	Predicting purchasing behavior on business-to-business markets. 2001 , 35, 168-181		14
281	Understanding online customer repurchasing intention and the mediating role of trust in an empirical investigation in two developed countries. <i>European Journal of Information Systems</i> , 2009 , 18, 205-222	6.4	154
280	Knowledge sharing and customer relationship management in the travel service alliances. 2009 , 20, 1407-1421	24	
279	An Extended Model of IS Continuance for Information Oriented Mobile Applications. 2010 ,		1
278	Government website service quality: a study of the Irish revenue online service. <i>European Journal of Information Systems</i> , 2010 , 19, 649-667	6.4	59
277	Consumer lifestyles and online shopping continuance intention. 2010 , 11, 227-243		41
276	Customers on the web are not all created equal: the moderating role of internet shopping experience. 2010 , 20, 251-271		14
275	Service with an E-Smile: Employee Authenticity and Customer Usage of Web-Based Services. 2011 ,		
274	The Value of It-Enabled Retailer Learning: Personalized Product Recommendations and Customer Store Loyalty in Electronic Markets. 2011 , 35, 859		97
273	Online Customer Experience: A Review of the Business-to-Consumer Online Purchase Context. 2011 , 13, 24-39		156
272	Examining the impact of privacy, trust and risk perceptions beyond monetary transactions: An integrated model. 2011 , 10, 702-715		126
271	Repurchase intention in B2C e-commerce: A relationship quality perspective. <i>Information and Management</i> , 2011 , 48, 192-200	6.6	191
270	The critical factors impact on online customer satisfaction. 2011 , 3, 276-281		45
269	Forgive Your Failures: How the Customer-Organization Relationship Benefits for the Service Recovery?. 2011 ,		
268	How website socialness leads to website use. <i>European Journal of Information Systems</i> , 2011 , 20, 118-133	6.4	65
267	A study on e-CRM implementation and e-loyalty at different stages of transaction cycle. 2012 , 11, 270		5
266	The benefits and dangers of enjoyment with social networking websites. <i>European Journal of Information Systems</i> , 2012 , 21, 512-528	6.4	345

265	Van couch naar computer. 2012 , 38, 442-462		1
264	Re-examining the influence of trust on online repeat purchase intention: The moderating role of habit and its antecedents. 2012 , 53, 835-845		293
263	Factors influencing Internet shopping value and customer repurchase intention. 2012 , 11, 374-387		186
262	Online Customer Experience in e-Retailing: An empirical model of Antecedents and Outcomes. 2012 , 88, 308-322		497
261	The impact of information security failure on customer behaviors: A study on a large-scale hacking incident on the internet. 2012 , 14, 375-393		21
260	Deal of the Day Platforms: What Drives Consumer Loyalty?. 2013 , 5, 165-177		14
259	Deal of the Day Plattformen: Was treibt die Kundenloyalit ^e ? 2013 , 55, 159-173		
258	Identifying failure recovery strategies for paper industrial suppliers. 2013 , 42, 1233-1244		9
257	The adoption of gamification in e-banking. 2013 ,		10
256	Factors influencing consumers' online shopping in China. 2013 , 7, 214-230		54
255	The antecedents of customer satisfaction and its link to complaint intentions in online shopping: An integration of justice, technology, and trust. <i>International Journal of Information Management</i> , 2013 , 33, 166-176	16.4	166
254	Too busy to help: Antecedents and outcomes of interactional justice in web-based service encounters. <i>International Journal of Information Management</i> , 2013 , 33, 674-683	16.4	37
253	Investigating use continuance of data mining tools. <i>International Journal of Information Management</i> , 2013 , 33, 791-801	16.4	26
252	The determinants of continuous use of social networking sites: An empirical study on Taiwanese journal-type bloggers' continuous self-disclosure behavior. 2013 , 12, 103-111		20
251	Information self-efficacy and information channels. 2013 , 37, 872-890		25
250	Perceived Quality, Perceived Value and Repurchase Decision in Online Shopping Context. 2013 , 311, 43-48		6
249	How flow experience affects intention to use music streaming service. 2014 ,		3
248	Consumer Dissonance in the Context of Online Consumer Behavior: A Review and Research Agenda. <i>Journal of Internet Commerce</i> , 2014 , 13, 116-137	3.8	11

247	Determinants of e-consumer productivity in product retrieval on a commercial website: An experimental approach. <i>Information and Management</i> , 2014 , 51, 375-390	6.6	7
246	Measuring customer pre-purchase satisfaction in a retail setting. 2014 , 34, 212-229		15
245	A Model for Detecting Customer Level Intentions to Purchase in B2C Websites Using TOPSIS and Fuzzy Logic Rule-Based System. 2014 , 39, 1907-1922		23
244	Moderating effects of online shopping experience on customer satisfaction and repurchase intentions. <i>International Journal of Retail and Distribution Management</i> , 2014 , 42, 187-204	3.5	116
243	Factors affecting online repurchase intention. 2014 , 114, 597-611		66
242	Determinants of repurchase intention in online group-buying: The perspectives of DeLone & McLean IS success model and trust. 2014 , 36, 234-245		179
241	An investigation of factors affecting customer selection of online hotel booking channels. 2014 , 39, 71-83		84
240	Online re-purchase intention: Testing expectation confirmation model ECM on online shopping context in Iran. 2014 ,		1
239	Wine attributes, perceived risk and online wine repurchase intention: The cross-level interaction effects of website quality. 2014 , 43, 108-120		47
238	E-Technologies. 2015 ,		
237	Customer heterogeneity in the development of e-loyalty. 2015 , 9, 190-213		10
236	A Conceptual Framework for Measuring E-fulfillment Dimensions: A Consumer Perspective. <i>Journal of Internet Commerce</i> , 2015 , 14, 363-383	3.8	11
235	The effect of online social value on satisfaction and continued use of social media. <i>European Journal of Information Systems</i> , 2015 , 24, 391-410	6.4	45
234	The attitude cube: A three-dimensional model of situational factors in IS adoption and their impact on the attitude-behavior relationship. <i>Information and Management</i> , 2015 , 52, 611-627	6.6	22
233	Factors influencing continuance intention to use social network sites: The Facebook case. 2015 , 53, 102-110		117
232	Examining the antecedents of user gratification and its effects on individuals' social network services usage: the moderating role of habit. <i>European Journal of Information Systems</i> , 2015 , 24, 411-430	6.4	54
231	Online information quality and consumer satisfaction: The moderating roles of contextual factors - A meta-analysis. <i>Information and Management</i> , 2015 , 52, 965-981	6.6	57
230	Antecedents and consequences of e-shopping: an integrated model. 2015 , 25, 184-217		62

229	User acceptance of SaaS-based collaboration tools: a case of Google Docs. 2015 , 28, 423-442		39
228	Re-examining online customer experience to include purchase frequency and perceived risk. <i>Journal of Retailing and Consumer Services</i> , 2015 , 25, 81-95	8.5	144
227	Making the most of information technology & systems usage: A literature review, framework and future research agenda. 2015 , 49, 541-566		75
226	The Acceptance and Use of Innovative Technology. 2015 , 46, 48-67		7
225	Quitting the use of a habituated hedonic information system: a theoretical model and empirical examination of Facebook users. <i>European Journal of Information Systems</i> , 2015 , 24, 431-446	6.4	144
224	Understanding the determinants of online repeat purchase intention and moderating role of habit: The case of online group-buying in Taiwan. <i>International Journal of Information Management</i> , 2015 , 35, 45-56	16.4	148
223	The effect of website features in online relationship marketing: A case of online hotel booking. 2015 , 14, 222-232		155
222	Factors that influence students' programming skills: a case study from a Nigerian university. 2016 , 3, 277		3
221	Satisfaction, trust and online purchase intention: A study of consumer perceptions. 2016 ,		2
220	Playing seriously □How gamification and social cues influence bank customers to use gamified e-business applications. 2016 , 63, 392-407		67
219	Online purchase determinants of loyalty: The mediating effect of satisfaction in tourism. <i>Journal of Retailing and Consumer Services</i> , 2016 , 30, 279-291	8.5	42
218	Customer perception of CSR initiatives: its antecedents and consequences. 2016 , 12, 263-279		29
217	The effect of benefits generated from interacting with branded mobile apps on consumer satisfaction and purchase intentions. <i>Journal of Retailing and Consumer Services</i> , 2016 , 31, 313-322	8.5	83
216	Building loyalty in e-commerce. 2016 , 50, 431-461		11
215	An extended online purchase intention model for middle-aged online users. 2016 , 20, 132-146		27
214	What are the Dimensions of Online Satisfaction?. 2016 , 9, 45-59		
213	How Customer Expectations Become Adjusted After Purchase. <i>International Journal of Electronic Commerce</i> , 2016 , 20, 443-469	5.4	14
212	Understanding online repurchase intention: social exchange theory and shopping habit. 2016 , 14, 19-45		42

211	Co-creating value in hotels using mobile devices: A conceptual model with empirical validation. 2016 , 52, 131-142		83
210	Does ease-of-use contributes to the perception of enjoyment? A case of gamification in e-banking. 2016 , 61, 114-126		63
209	Understanding the determinants of hotel booking intentions and moderating role of habit. 2016 , 54, 52-67		90
208	Framework for success of online brand management: a systematic literature review. 2016 , 12, 300		
207	It's about time: Revisiting UTAUT2 to examine consumers' intentions to use NFC mobile payments in hotels. 2016 , 53, 17-29		210
206	Exploring the influential factors in continuance usage of mobile social Apps: Satisfaction, habit, and customer value perspectives. 2016 , 33, 342-355		306
205	Online Customer Experience and Its Relationship to Repurchase Intention: An Empirical Case of Online Travel Agencies in China. 2016 , 21, 1085-1099		21
204	Appraisal of literature on customer experience in tourism sector: review and framework. 2016 , 19, 296-321		42
203	Untangling the relationships between consumer characteristics, shopping values, and behavioral intention in online group buying. 2017 , 25, 547-566		23
202	Examining organizations' continued use of open source technologies. <i>Information Technology and People</i> , 2017 , 30, 24-46	3.4	2
201	Building Customer Loyalty: The Effect of Experiential State, the Value of Shopping, and Trust and Perceived Value of Service on Online Clothes Shopping. 2017 , 35, 156-171		17
200	E-fulfillment dimensions and its influence on customers in e-tailing: a critical review. <i>Asia Pacific Journal of Marketing and Logistics</i> , 2017 , 29, 347-369	3.2	28
199	Analyzing customer satisfaction: users perspective towards online shopping. 2017 , 8, 266-288		23
198	Coping with the risk of internet connectivity in hotels: Perspectives from American consumers traveling internationally. 2017 , 61, 380-393		20
197	Animated conversational agents and e-consumer productivity: The roles of agents and individual characteristics. <i>Information and Management</i> , 2017 , 54, 545-559	6.6	43
196	Understanding the formation of e-loyalty based on a dedication-constraint perspective. 2017 , 27, 48-65		2
195	Apps for mobile banking and customer satisfaction: a cross-cultural study. 2017 , 35, 1133-1153		42
194	Investigating the online customer experience [a B2B perspective. 2017 , 35, 657-672		15

193	The Role of M-Commerce Readiness in Emerging and Developed Markets. 2017 , 25, 25-51		49
192	The agent bidding habit and use model (ABHUM) and its validation in the Taobao online auction context. <i>Information and Management</i> , 2017 , 54, 281-291	6.6	9
191	Information system continuance usage: moderating role of habit. 2017 , 26, 166		2
190	The Determinants of Repeat Purchase Intention for Luxury Brands among Generation Y Consumers in Malaysia. 2017 , 13, 125		2
189	Continuance usage intention and intention to recommend on information based mobile application: A technological and user experience perspective. 2017 ,		
188	Online customer experience (OCE) in clothing e-retail. <i>International Journal of Retail and Distribution Management</i> , 2018 , 46, 323-346	3.5	40
187	Time effect of disconfirmation on online shopping. 2018 , 37, 87-101		7
186	Modeling consumer distrust of online hotel reviews. 2018 , 71, 77-90		56
185	Signaling effect of website usability on repurchase intention. <i>International Journal of Information Management</i> , 2018 , 39, 228-241	16.4	57
184	The effects of two-way communication and chat service usage on consumer attitudes in the e-commerce retailing sector. 2018 , 28, 205-217		34
183	The power of a thumbs-up: Will e-commerce switch to social commerce?. <i>Information and Management</i> , 2018 , 55, 340-357	6.6	67
182	Understanding the effect of the discrepancy between sought and obtained gratification on social networking site users' satisfaction and continuance intention. 2018 , 79, 137-153		53
181	What motivates people to continuously post selfies? The moderating role of perceived relative advantage. 2018 , 80, 103-111		11
180	Predicting Shoppers' Continuous Buying Intention Using Mobile Apps. 2018 , 9, 69-83		0
179	Development of research continuous usage intention of e-commerce. A systematic review of literature from 2009 to 2015. 2018 , 7, 73		4
178	Build an Online Shop Website Using Html Programming Language. 2018 , 407, 012064		
177	Effect of Online Second-Hand Shopping Experience on Repurchase Intention. 2018 , 9, 36-47		1
176	Determinants of customer loyalty in online group-buying: the self-regulation mechanism. 2018 , 1-22		

175	Purchase experience and involvement for risk perception in online group buying. 2018 , 9, 587-607		6
174	Shifts in Online Consumer Behavior: A Preliminary Investigation of the Net Generation. 2018 , 13, 1-25		26
173	Consumers' perceptions, purchase intention, and willingness to pay a premium price for safe vegetables: A case study of Beijing, China. 2018 , 197, 1498-1507		78
172	Modeling satisfaction and repurchase intentions of mobile smart wristbands: the role of social mindfulness and perceived value. 2018 , 19, 237-250		6
171	The role of website stimuli of experience on engagement and brand advocacy. 2018 , 9, 204-222		33
170	Who will stay with the brand after posting non-5/5 rating of purchase? An empirical study of online consumer repurchase behavior. 2019 , 19, 405		2
169	The Influence of Online Shopping Determinants on Customer Satisfaction in the Serbian Market. 2019 , 14, 0-0		47
168	What's in the Box? Investigation of Beauty Subscription Box Retail Services. 2019 , 48, 85-102		4
167	Online customer experience in e-retailing: implications for web entrepreneurship. 2019 , 15, 651-675		13
166	Barriers to online shopping. 2019 , 30, 31		6
165	What Drives M-Shoppers to Continue Using Mobile Devices to Buy?. 2019 , 27, 83-102		24
164	Psychosocial factors influencing shared bicycle travel choices among Chinese: An application of theory planned behavior. 2019 , 14, e0210964		13
163	Understanding Customer Repurchase Intention in E-commerce: Role of Perceived Price, Delivery Quality, and Perceived Value. 2019 , 8, 142-157		11
162	Managing online product assortment and order fulfillment for superior e-tailing service experience. <i>Asia Pacific Journal of Marketing and Logistics</i> , 2019 , 31, 1161-1192	3.2	20
161	Converting hotels website visitors into buyers. <i>Information Technology and People</i> , 2019 , 33, 129-159	3.4	6
160	Analyzing Causality Among the Service Quality, Customer Satisfaction and Behavioral Intention Variables with Respect to E-Shopping. 2019 , 9, 38-59		3
159	Customers' Expectation, Satisfaction, and Repurchase Intention of Used Products Online: Empirical Evidence From China. <i>SAGE Open</i> , 2019 , 9, 215824401984621	1.5	17
158	Examining factors that influence information disclosure on social network sites from the perspective of network externalities. 2019 , 119, 774-791		10

157	Blueprint for Retail Website Design: Attracting and Retaining Millennial Online Shoppers. <i>Journal of Internet Commerce</i> , 2019 , 18, 170-196	3.8	4
156	Never, Never Together Again: How Postpurchase Affect Drives Consumer Outcomes Within the Context of Online Consumer Support Communities. 2019 , 20, 58-104		2
155	Examining the impact of mobile app features on impulsiveness: the moderating role of 'pay-more-get-more' promotion. 2019 , 17, 560		3
154	Antecedents and outcomes of flow experience of MOOC users. 2019 , 13, 1-19		5
153	Analyses of factors influencing Chinese repeated blood donation behavior. 2019 , 120, 486-507		4
152	Understanding social media users' unfollow intentions: take WeChat subscriptions as an example. 2019 , 43, 1081-1097		5
151	Habit as a moderator of the association of utilitarian motivation and hedonic motivation with purchase intention: Implications for social networking websites. 2019 , 5, 1674068		2
150	What drives the intention to repurchase digital items in digital games An integration of uses and gratifications theory and the expectation-confirmation model. 2019 , 30, 253		1
149	Modeling the Success of Application-Based Mobile Banking. 2019 , 7, 114		3
148	Customer engagement through omnichannel retailing: The effects of channel integration quality. 2019 , 77, 90-101		94
147	Online customers' habit-inertia nexus as a conditional effect of mobile-service experience: A moderated-mediation and moderated serial-mediation investigation of mobile-service use resistance. <i>Journal of Retailing and Consumer Services</i> , 2019 , 47, 282-292	8.5	18
146	The effect of non-verbal messages on Muslim tourists' interaction adaptation: A case study of Halal restaurants in China. 2019 , 11, 10-22		17
145	The impact of inertia and user satisfaction on the continuance intentions to use mobile communication applications: A mobile service quality perspective. <i>International Journal of Information Management</i> , 2019 , 44, 178-193	16.4	68
144	A big data analytics model for customer churn prediction in the retiree segment. <i>International Journal of Information Management</i> , 2019 , 48, 238-253	16.4	36
143	Customer Experience in Online Shopping: A Structural Modeling Approach. 2019 , 32, 3-16		14
142	E-store loyalty: Longitudinal comparison of website usefulness and satisfaction. 2019 , 61, 178-194		11
141	Adoption of digital payment systems in the era of demonetization in India. 2019 , 10, 143-171		63
140	Investigating consumer word-of-mouth behaviour in a Chinese context. 2019 , 30, 579-593		13

139	Online shopper engagement in price negotiation: the roles of culture, involvement and eWOM. 2020 , 39, 232-257		15
138	A Framework of Online Customer Experience: An Indian Perspective: An Indian Perspective. 2020 , 21, 800-817		11
137	Disentangling utilitarian and hedonic consumption behavior in online shopping: An expectation disconfirmation perspective. <i>Information and Management</i> , 2020 , 57, 103199	6.6	27
136	Effects of online retailer after delivery services on repurchase intention: An empirical analysis of customers' past experience and future confidence with the retailer. <i>Journal of Retailing and Consumer Services</i> , 2020 , 54, 101942	8.5	21
135	Consumer usage of online travel reviews: Expanding the unified theory of acceptance and use of technology 2 model. 2020 , 26, 149-165		20
134	Exploring the determinants of users' continuance intention in smartwatches. 2020 , 60, 101209		40
133	Customer Satisfaction Assessment by Online Shopping Service: A Case Study of Serbia. 2020 , 27,		0
132	Scene Sells: Why Spatial Backgrounds Outperform Isolated Product Depictions Online. <i>International Journal of Electronic Commerce</i> , 2020 , 24, 497-526	5.4	1
131	Consumers' intentions to use online food delivery systems in the USA. 2020 , 32, 1325-1345		37
130	Examining the Impact of e-Retailing Convenience Dimensions on Behavioral Intention: The Mediating Role of Satisfaction. <i>Journal of Internet Commerce</i> , 2020 , 19, 466-494	3.8	3
129	Organic and online attributes for buying and selling agricultural products in the e-marketplace in Spain. 2020 , 42, 100992		12
128	An integrated model of the antecedents and consequences of perceived information overload using WeChat as an example. 2020 , 18, 19		6
127	Ultterior motives in peer and expert supplementary online reviews and consumers' perceived deception. <i>Asia Pacific Journal of Marketing and Logistics</i> , 2020 , 33, 73-98	3.2	9
126	A Study on the Relationship Between Customer Loyalty and Customer Trust in Online Shopping. 2020 , 10, 1-16		3
125	An integrated model of the younger generation's online shopping behavior based on empirical evidence gathered from an emerging economy. 2020 , 15, e0232213		2
124	Does online retail coupons and memberships create favourable psychological disposition?. 2020 , 116, 229-244		11
123	Consumers response towards mobile commerce applications: S-O-R approach. <i>International Journal of Information Management</i> , 2020 , 53, 102106	16.4	53
122	Customer experience: a systematic literature review and consumer culture theory-based conceptualisation. 2021 , 71, 135-176		18

121	Consumer engagement in sharing brand-related information on social commerce: the roles of culture and experience. 2021 , 27, 53-68		17
120	Supporting sustainability by promoting online purchase through enhancement of online convenience. 2021 , 23, 7251-7272		6
119	Plus de valeur pour plus de satisfaction ? Etude du rôle modérateur du cumul d'expériences du consommateur. 2021 , 36, 6-40		1
118	How Social Ties Influence Customers' Involvement and Online Purchase Intentions. 2021 , 16, 395-408		11
117	E-retail factors for customer activation and retention: An empirical study from Indian e-commerce customers. <i>Journal of Retailing and Consumer Services</i> , 2021 , 59, 102399	8.5	15
116	More value for more satisfaction? The moderating role of the consumer's accumulation of experience. 2021 , 36, 5-43		1
115	Electronic logistics service quality and repurchase intention in e-tailing: Catalytic role of shopping satisfaction, payment options, gender and returning experience. <i>Journal of Retailing and Consumer Services</i> , 2021 , 59, 102360	8.5	11
114	Digital Transformation and Human Behavior. 2021 ,		0
113	Effect of Online Second-Hand Shopping Experience on Repurchase Intention. 2021 , 1598-1611		
112	Determinants of mobile bank usage among the bank users in North India. <i>Journal of Financial Services Marketing</i> , 2021 , 26, 34-51	2.8	4
111	Enhancing Online Repurchase Intention via Application of Big Data Analytics in E-Commerce. 2021 , 885-924		
110	Predicting Shoppers' Continuous Buying Intention Using Mobile Apps. 2021 , 538-555		
109	Online Buyers and Open Innovation: Security, Experience, and Satisfaction. 2021 , 7, 37		10
108	The Impact of Promotion and Price Perception on Buying Decision and Repurchase Intention Through Online Shopping. 2021 , 238-250		1
107	Fluctuating Attitudes and Behaviors of Customers toward Online Shopping in Times of Emergency: The Case of Kuwait during the COVID-19 Pandemic. <i>Journal of Internet Commerce</i> , 1-26	3.8	8
106	POD Mode of Payment, Return Policies and Virtual-Try-on Technology as Predictors of Trust: An Emerging Economy Case. 2021 , 27, 832-855		1
105	Consumption of OTT Media Streaming in COVID-19 Lockdown: Insights from PLS Analysis. <i>Vision</i> , 2021 , 25, 36-46	0.9	14
104	Are there any key factors that encourage food delivery applications use during the COVID-19 pandemic in Thailand and the role of HRM?. 2021 , 1-23		3

103	Implementing Experiential Marketing in the Digital Age for a More Sustainable Customer Relationship. <i>Sustainability</i> , 2021 , 13, 1865	3.6	8
102	Gamification and reputation: key determinants of e-commerce usage and repurchase intention. 2021 , 7, e06383		6
101	EFEITOS DA SATISFAÇÃO, CONFIANÇA E SEUS ANTECEDENTES NA INTENÇÃO DE RECOMPRA ONLINE. 2021 , 27, 232-264		
100	Online Alveriş Deneyiminin Online Müşeri Tatmini ve Online Tekrar Satın Alma Niyeti Üzerine Etkisi.		
99	Language constraints in hotel attributes and consumers' offendedness associated with behavioral intentions. <i>Asia Pacific Journal of Marketing and Logistics</i> , 2021 , ahead-of-print,	3.2	3
98	Fear of Missing Out as motivation to process information: How differences in Instagram use affect attitude formation online. 146144482110118		0
97	Websites' hue-context congruence as a vector of trust and behavioral intentions. 2021 , ahead-of-print,		
96	Analysing the predictors of the young buyers' satisfaction in the e-retailing apparel sector. <i>International Journal of Retail and Distribution Management</i> , 2021 , ahead-of-print,	3.5	0
95	Exploring the relationships between socialization agents, social media communication, online shopping experience, and pre-purchase search: a moderated model. 2021 , ahead-of-print,		0
94	Omni-Channel Customer Experience (In)Consistency and Service Success: A Study Based on Polynomial Regression Analysis. 2021 , 16, 1997-2013		3
93	Influencing Factors of the Continuous Usage Intention of Consumers of Online Food Delivery Platform Based on an Information System Success Model. <i>Frontiers in Psychology</i> , 2021 , 12, 716796	3.4	1
92	Fuzzy Logic Analysis for Key Factors for Customer Loyalty in E-Shopping Environment. <i>Frontiers in Psychology</i> , 2021 , 12, 742699	3.4	
91	The Conceptualization of the E-Service Quality. <i>Advances in Marketing, Customer Relationship Management, and E-services Book Series</i> , 2021 , 314-329	0.3	
90	Enhancing Online Repurchase Intention via Application of Big Data Analytics in E-Commerce. 2021 , 395-434		0
89	Customer Experience Formation in Online Shopping: Investigating the Causes of Positive and Negative Emotions During a Visit to an Online Store. 2021 , 173-190		1
88	Language Model-Driven Chatbot for Business to Address Marketing and Selection of Products. 2020 , 16-28		6
87	Examining the Effects of Perceived Enjoyment and Habit on Smartphone Addiction: The Role of User Type. 2015 , 224-235		5
86	An Empirical Study on Influencing Factors of Switching Intention from Online Shopping to Webrooming. 2016 , 22, 19-41		6

85	An Investigation into the Determination of Show-rooming: Focused on Migration Theory. 2016 , 17, 65-88		2
84	Inten [^] ^ı de recompra no contexto de compras on-line. 2019 , 24, 25-50		1
83	Web Sayfasına G [^] Men ve CanlıDestek Yeniden Satış Alma Niyeti [^] İzerine Etkisi: Online Alışeri Siteleri [^] İzerine Bir Arařma. 6, 123-140		1
82	Will Consumers Pay More for Efficient Delivery? An Empirical Study of What Affects E-Customers' Satisfaction and Willingness to Pay on Online Shopping in Bangladesh. <i>Sustainability</i> , 2020 , 12, 1121	3.6	8
81	Marketing agility and E-Commerce agility in the light of COVID-19 pandemic: A study with reference to fast fashion brands. <i>Asian Journal of Interdisciplinary Research</i> , 1-13		1
80	Be or Not Be Online Engaged. <i>Advances in Marketing, Customer Relationship Management, and E-services Book Series</i> , 2020 , 18-34	0.3	3
79	Factors Influencing Consumers' Online Repurchasing Behavior: A Review and Research Agenda. <i>IBusiness</i> , 2013 , 05, 161-166	0.3	5
78	Effects of Consumer Consumption Value and Psychological Status on Cosmetics Repurchase Behavior in the COVID-19 Era. <i>Asian Journal of Beauty and Cosmetology</i> , 2021 , 19, 409-421	0.7	0
77	Examining Customer Motivation and Its Impact on Customer Engagement Behavior in Social Media: The Mediating Effect of Brand Experience. <i>SAGE Open</i> , 2021 , 11, 215824402110522	1.5	0
76	How Experience Changes the Importance of Website Criteria: The Moderating Influence of Online and Website-Specific Experience. <i>SSRN Electronic Journal</i> ,	1	
75	The Effects of Perceived Attributes and Experiences on Continuance in Mobile Applications. <i>The E-Business Studies</i> , 2013 , 14, 261-284	1.2	1
74	E-banking and consumer behavior: the role of switching costs. <i>Corporate Ownership and Control</i> , 2016 , 13, 234-249	0.6	1
73	Cybersecurity. 2016 , 148-163		
72	Cognitive and Affective Experience in Online Shopping: Findings from Pure-Click Customers in Indonesia. 2016 , 85-90		
71	A Preferring Analysis on the Specific Mobile Application in Using the Smart Phone. <i>The E-Business Studies</i> , 2016 , 17, 89	1.2	
70	Acceptance of Social Media as a Marketing Tool : A Quantitative Study. <i>East Asian Journal of Business Management</i> , 2018 , 8, 5-12	0	3
69	Impact of customer experience on attitude and repurchase intention in online grocery retailing: A moderation mechanism of value Co-creation. <i>Journal of Retailing and Consumer Services</i> , 2022 , 64, 102798	8.5	12
68	Models of information systems habit: An exploratory meta-analysis. <i>International Journal of Information Management</i> , 2022 , 62, 102436	16.4	2

67	The Effect of UX on the Brand Attitude of E-commerce Sites & Apps.. <i>Japan Marketing Journal</i> , 2020 , 39, 32-51	0.1	
66	Exploring E-CRM Implementation in Sport Tourism Hotels in Peloponnese. <i>Springer Proceedings in Business and Economics</i> , 2020 , 611-627	0.2	
65	Data Mining Technologies for Identifying Brand-Switching Patterns of Customers in Telecom Domain. <i>Communications in Computer and Information Science</i> , 2020 , 319-333	0.3	
64	Online Alverişlerde Kargo Hizmetlerinin Tüketici Algılarına Etkisi. <i>OPUS Uluslararası Toplum Araştırmaları Dergisi</i> , 1-1	0.1	
63	Understanding Agri-Food Traceability System User Intention in Respond to COVID-19 Pandemic: The Comparisons of Three Models.. <i>International Journal of Environmental Research and Public Health</i> , 2022 , 19,	4.6	2
62	Website-Centric Shopping Experience. <i>Contributions To Management Science</i> , 2022 , 57-86	0.4	
61	Why do people shop online? A comprehensive framework of consumers' online shopping intentions and behaviors. <i>Information Technology and People</i> , 2022 , ahead-of-print,	3.4	0
60	A contextualized comprehensive action determination model for predicting consumer electronics recommerce platform usage: A sequential mixed-methods approach. <i>Information and Management</i> , 2022 , 59, 103617	6.6	2
59	Can get no e-satisfaction? What analytics say? Evidence using satisfaction data from e-commerce. <i>Journal of Retailing and Consumer Services</i> , 2022 , 66, 102954	8.5	1
58	Fresh food online shopping repurchase intention: the role of post-purchase customer experience and corporate image. <i>International Journal of Retail and Distribution Management</i> , 2021 , ahead-of-print,	3.5	0
57	The Moderating Role of Perceived Interactivity in the Relationship Between Online Customer Experience and Behavioral Intentions to Use Parenting Apps for Taiwanese Preschool Parents. <i>SAGE Open</i> , 2022 , 12, 215824402210821	1.5	0
56	Understanding drivers of self-service technologies (SSTs) satisfaction and marketing bottom-lines; Evidence From Nigeria. <i>International Journal of Technology and Human Interaction</i> , 2022 , 18, 0-0	0.9	
55	Obsessed with Surprise? The Effect of Probabilistic Selling on Consumer's Repurchase Intention. <i>SSRN Electronic Journal</i> ,	1	
54	Profiling diverse reviewer segments using online reviews of service industries. <i>Journal of Marketing Analytics</i> , 1	3	
53	An integrated model predicting customers' continuance behavioral intention and recommendations of users: a study on mobile payment in emerging markets. <i>Journal of Financial Services Marketing</i> , 1	2.8	0
52	How to improve consumers' travel intentions under the COVID-19 pandemic: An empirical study in China. <i>International Journal of Sustainable Transportation</i> , 1-11	3.6	0
51	Online retailers' ethics and its effect on repurchase intention: The mediating role of perceived risk. <i>Cogent Business and Management</i> , 2022 , 9,	1.6	0
50	The Role of Online Experience in the Relationship Between Service Convenience and Future Purchase Intentions. <i>Journal of Internet Commerce</i> , 1-28	3.8	1

49	Gençlerin Teknoloji Kabulüne ve Web Sitesi Tasarımında Online Alışveriş Deneyimi Üzerindeki Etkisi.		
48	Upgrading of academic database: acceptance or resistance. 2021 ,		
47	The causal factors influencing repurchase intentions of local tourists in Thailand during COVID-19 crisis. <i>Journal of Tourism Futures</i> , 2022 , ahead-of-print,	3.2	2
46	A deeper understanding of switching intention and the perceptions of non-subscribers. <i>Information Technology and People</i> , 2022 , ahead-of-print,	3.4	0
45	The Impact of Hotel Customer Engagement and Service Evaluation on Customer Behavior Intention: The Mediating Effect of Brand Trust.. <i>Frontiers in Psychology</i> , 2022 , 13, 852336	3.4	1
44	What motivates consumers to be in line with online shopping?: a systematic literature review and discussion of future research perspectives. <i>Asia Pacific Journal of Marketing and Logistics</i> , 2022 , ahead-of-print,	3.2	
43	Better or Worse? Effects of online promotion habits on customer value: An empirical study. <i>Journal of Retailing and Consumer Services</i> , 2022 , 68, 103018	8.5	0
42	Coordination mechanism for a remanufacturing supply chain based on consumer green preferences. <i>Supply Chain Forum</i> , 1-22	3.5	1
41	Toward a unified theory of technology continuance: Effects of conscious versus unconscious factors. <i>Journal of Consumer Behaviour</i> ,	3	0
40	Effects of E-Service Quality in E-Logistics Applications on Shopping Satisfaction, Payment Options and Re-Purchasing Intention. <i>Cumhuriyet Üniversitesi İktisadi Ve İdari Bilimler Dergisi</i> ,		
39	Links and effects of channel integration in the prepurchase and purchase stages of omnichannel retailers. <i>International Journal of Electronic Commerce</i> , 2022 , 26, 331-354	5.4	1
38	Understanding the Factors Influencing Repurchase Intention in Online Shopping: A Meta-analytic Review. <i>Vision</i> , 097226292211079	0.9	1
37	Impact of website visual design on user experience and website evaluation: the sequential mediating roles of usability and pleasure. <i>Journal of Marketing Management</i> , 1-36	3.2	0
36	Assessing Factors Influencing Technology Adoption for Online Purchasing Amid COVID-19 in Qatar: Moderating Role of Word of Mouth. <i>Frontiers in Environmental Science</i> , 10,	4.8	6
35	A Netnographic Approach on Cyber-Customer Experience in Online Visitor Attractions. 2022 , 65-87		
34	Effects of Self-service Technologies' Attributes on Bank Customers' Experience, Relationship Quality and Re-use Intention: Insights from a Developing Economy. 097226292211100		
33	Relationship of the Theory of Consumption Values and Flow with Online Brand Experience: A Study of Young Consumers. 1-29		
32	Demand management strategies role in sustainability of service industry and impacts performance of company: Using SEM approach. 2022 , 369, 133311		3

- 31 Understanding the formation mechanism of consumers' behavioral intention on Double 11 shopping carnival: Integrating S-O-R and ELM theories. 13, 0
- 30 CRM as Antecedent of Electronic Retailing and Online Customer Satisfaction. **2022**, 169-200 0
- 29 Factors Influencing the Adaption of Online Pharmacy in Oman: Pilot Study. **2022**, 0
- 28 Should we or should we not? Examining travelers' perceived privacy, perceived security and actual behavior in online travel purchases. 135676672211221 0
- 27 Lender retention of online prosocial lending: a self-determination perspective. 0
- 26 The effect of utilitarian and hedonic motivations on mobile shopping outcomes. A cross-cultural analysis. 0
- 25 Continuance Intention of E-Learning: New Model of Technology Adoption. **2022**, 0
- 24 A Study of Chinese Consumers' Consistent Use of Mobile Food Ordering Apps. **2022**, 14, 12589 0
- 23 Investigating the nonlinear and conditional effects of trust: the new role of institutional contexts in online repurchase. 0
- 22 Effects of logistics service quality and price fairness on customer repurchase intention: The moderating role of cross-border e-commerce experiences. **2023**, 70, 103165 0
- 21 Seamless Omnichannel Experience in Fashion Retail and Customer Loyalty - Influence of Retail Types -. **2022**, 24, 605-617 0
- 20 Understanding the Antecedents of Use of E-Commerce and Consumers' E-Loyalty in Saudi Arabia Amid the COVID-19 Pandemic. **2022**, 14, 14894 0
- 19 Factors influencing continuance intention of online shopping of generation Y and Z during the new normal in Vietnam. **2022**, 9, 0
- 18 Predictores de la satisfacción de compra en e-retail. **2022**, 9, 1-19 0
- 17 A fuzzy cognitive map of the quality of user experience determinants in mobile application design. **2022**, 1-23 0
- 16 The Effect of Online and Offline Brand Experience on Brand Equity. **2022**, 185-205 0
- 15 An SEM-Neural Network Approach for Predicting Antecedents of Online Grocery Shopping Acceptance. 1-23 0
- 14 Exploring the influence of artificial intelligence technology on consumer repurchase intention: The mediation and moderation approach. **2023**, 72, 102190 1

- 13 Food Vloggers: Mapping the Relationships between Personal Relevance, Customer Engagement, and Repurchase Decision. **2022**, ○
- 12 Acceptance factors of Zara's shopping app among fashion consumers during COVID -19. ○
- 11 The effect of place attachment of geographical indication agricultural products on repurchase intention. **2023**, 72, 103266 ○
- 10 Competing roles of intention and habit in predicting behavior: A comprehensive literature review, synthesis, and longitudinal field study. **2023**, 71, 102644 ○
- 9 Data Mining and Knowledge Management for O2O Services, Brand Image, Perceived Value and Satisfaction Towards Repurchase Intention in Food Delivery. **2023**, 1441-1452 ○
- 8 THE INFLUENCE OF PERCEIVED PRICE AND QUALITY OF DELIVERY ON ONLINE REPEAT PURCHASE INTENTION: THE EVIDENCE FROM VIETNAMESE PURCHASERS. **2023**, 10, ○
- 7 The dual effect of digital communication reinforcement drivers on purchase intention in the social commerce environment. **2023**, 10, ○
- 6 Innovation and E-Commerce Models, the Technology Catalysts for Sustainable Development: The Emirate of Dubai Case Study. **2023**, 15, 3419 ○
- 5 After-Sales Attributes in E-Commerce: A Systematic Literature Review and Future Research Agenda. **2023**, 18, 475-500 ○
- 4 Using TikTok in tourism destination choice: A young Chinese tourists' perspective. **2023**, 46, 101101 ○
- 3 Explaining consumers' channel-switching behavior in the post-COVID-19 pandemic era. **2023**, 10, ○
- 2 Consumer Behavior after COVID-19: Interpersonal Influences, eWOM and Digital Lifestyles in More Diverse Youths. **2023**, 15, 6570 ○
- 1 The growing importance of customer-centric support services for improving customer experience. **2023**, 164, 113943 ○