

Emotional Labor and Organized Emotional Care

Work and Occupations

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Citation Report

#	ARTICLE	IF	CITATIONS
1	The Language of Caring: Nurse's Aides' Use of Family Metaphors Conveys Affective Care. <i>Gerontologist, The</i> , 2007, 47, 340-349.	2.3	60
2	Efficiency and the Fix Revisited: Informal Relations and Mock Routinization in a Nonprofit Nursing Home. <i>Qualitative Sociology</i> , 2007, 30, 225-247.	0.9	59
4	Emotional Labor and Health Care. <i>Sociology Compass</i> , 2008, 2, 704-733.	1.4	60
5	Emotional labour underlying caring: an evolutionary concept analysis. <i>Journal of Advanced Nursing</i> , 2008, 64, 195-208.	1.5	104
6	Nursing Assistants' Job Commitment: Effect of Nursing Home Organizational Factors and Impact on Resident Well-Being. <i>Gerontologist, The</i> , 2008, 48, 36-45.	2.3	120
7	Interactions in Expert Service Work. <i>Journal of Contemporary Ethnography</i> , 2008, 37, 108-131.	1.1	86
8	Passion Work: The Joint Production of Emotional Labor in Professional Wrestling. <i>Social Psychology Quarterly</i> , 2008, 71, 157-176.	1.4	54
9	Beyond the Industrial Paradigm: Market-Embedded Labor and the Gender Organization of Global Service Work in China. <i>American Sociological Review</i> , 2008, 73, 15-36.	2.8	66
10	Professions and Their Work. <i>Work and Occupations</i> , 2008, 35, 164-188.	2.3	63
11	Nonstandard, Not Substandard. <i>Work and Occupations</i> , 2008, 35, 3-43.	2.3	66
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14	Le travail Émotionnel qui sous-tend les soins infirmiers: une analyse Évolutionnaire de concept. <i>Recherche En Soins Infirmiers</i> , 2009, NÂ° 97, 34-49.	0.3	15
15	Nursing Home Work Practices and Nursing Assistants' Job Satisfaction. <i>Gerontologist, The</i> , 2009, 49, 611-622.	2.3	95
16	Pathways to Meaning: A New Approach to Studying Emotions at Work. <i>American Journal of Sociology</i> , 2009, 115, 327-364.	0.3	35
17	Editorial: Aesthetic Labour, Emotional Labour and Masculinity. <i>Gender, Work and Organization</i> , 2009, 16, 291-299.	3.1	22
18	Officer gender and traffic ticket decisions: Police blue or women too?. <i>Journal of Criminal Justice</i> , 2009, 37, 342-352.	1.5	14
19	The Sociology of Emotional Labor. <i>Annual Review of Sociology</i> , 2009, 35, 147-165.	3.1	452

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21	Invited commentary: Can emotional labour be fun?. <i>International Journal of Work Organisation and Emotion</i> , 2009, 3, 112.	0.1	5
22	Marx and Organization Studies Today. , 0, , 62-91.		10
23	The Mystery Customer: Continuing Absences in the Sociology of Service Work. <i>Sociology</i> , 2009, 43, 952-967.	1.7	82
24	Caring labour, intersectionality and worker satisfaction: an analysis of the National Nursing Assistant Study (NNAS). <i>Sociology of Health and Illness</i> , 2010, 32, 400-414.	1.1	45
25	Service Labor and Symbolic Power. <i>Work and Occupations</i> , 2010, 37, 295-319.	2.3	27
26	The Missing Customer and the Ever-Present Market. <i>Work and Occupations</i> , 2010, 37, 320-348.	2.3	17
27	Workers, Managers, and Customers. <i>Work and Occupations</i> , 2010, 37, 251-271.	2.3	125
28	“Time Is Our Commodity” <i>Work and Occupations</i> , 2010, 37, 81-114.	2.3	34
29	When Caring and Surveillance Technology Meet. <i>Work and Occupations</i> , 2010, 37, 404-432.	2.3	46
30	Are Some Emotions Marked "Whites Only"? Racialized Feeling Rules in Professional Workplaces. <i>Social Problems</i> , 2010, 57, 251-268.	2.0	253
31	When commerce meets care: Emotion management in UK funeral directing. <i>Mortality</i> , 2010, 15, 205-222.	0.3	28
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33	Words from the heart speak to the heart. <i>Career Development International</i> , 2011, 16, 401-420.	1.3	53
34	Conducting critical ethnography in long-term residential care: experiences of a novice researcher in the field. <i>Journal of Advanced Nursing</i> , 2011, 67, 184-192.	1.5	13
35	Building Characters: The Work of Celebrity Impersonators. <i>Journal of Popular Culture</i> , 2011, 44, 1191-1208.	0.0	4
36	Resistance as emotional work: the Australian and Canadian non-profit social services. <i>Industrial Relations Journal</i> , 2011, 42, 139-156.	0.8	29
37	“It’s a Dignity Thing” <i>Nursing Home Care Workers’ Use of Emotions</i> . <i>Sociological Forum</i> , 2011, 26, 265-286.	0.6	31

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39	Authenticity Work. <i>Society and Mental Health</i> , 2011, 1, 173-184.	1.2	18
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44	Transforming professionalism: Relational bureaucracy and parentâ€™teacher partnerships in child care settings. <i>Journal of Early Childhood Research</i> , 2012, 10, 267-281.	0.9	25
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46	Relational Bureaucracy: Structuring Reciprocal Relationships into Roles. <i>Academy of Management Review</i> , 2012, 37, 709-733.	7.4	219
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52	Mobility for care workers: Job changes and wages for nurse aides. <i>Social Science and Medicine</i> , 2012, 75, 2183-2190.	1.8	19
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56	Emotion management from the client's perspective: the case of personal home care. <i>Work, Employment and Society</i> , 2013, 27, 785-801.	1.9	22
57	Seeking Legitimacy: The Professionalization of Life Coaching. <i>Sociological Inquiry</i> , 2013, 83, 179-208.	1.4	40
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61	Emotional Intelligence and Emotional Labour: A Comparison Study Using the Emotional Capital Report (ECR). <i>Education and Society</i> , 2014, 32, 41-62.	0.4	5
62	Compassion at Work. <i>Annual Review of Organizational Psychology and Organizational Behavior</i> , 2014, 1, 277-304.	5.6	308
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68	The Consequences of Emotional Labor for Public Sector Workers and the Mitigating Role of Self-Efficacy. <i>American Review of Public Administration</i> , 2014, 44, 274-290.	1.5	26
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84	The Joy of Science. <i>Science Technology and Human Values</i> , 2015, 40, 30-70.	1.7	17
85	“We Must Be out of That”: <i>Socius</i> , 2016, 2, 237802311668062.	1.1	1
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92	All Fun and Cool Clothes? Youth Workers’ Consumer Identity in Clothing Retail. <i>Work and Occupations</i> , 2016, 43, 294-325.	2.3	31

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94	Helping Without Caring. <i>Work and Occupations</i> , 2016, 43, 401-433.	2.3	11
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96	Deskilling emotional labour: evidence from department store retail. <i>Work, Employment and Society</i> , 2016, 30, 966-983.	1.9	26
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101	Engineering Medicine: The Deployment of Lean Production in Healthcare. <i>Research in the Sociology of Work</i> , 2017, , 87-115.	1.5	5
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164	Arbeit als Interaktion. , 2018, , 201-230.		29
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