

Patients' Perspective on Choosing the Emergency Department  
A Qualitative Study Exploring One Reason for Overcrowding

Journal of Emergency Nursing

31, 429-435

DOI: 10.1016/j.jen.2005.06.023

Citation Report

#	ARTICLE	IF	CITATIONS
1	The Effect of Low-Complexity Patients on Emergency Department Waiting Times. <i>Annals of Emergency Medicine</i> , 2007, 49, 257-264.e1.	0.3	181
2	Systematic Review of Emergency Department Crowding: Causes, Effects, and Solutions. <i>Annals of Emergency Medicine</i> , 2008, 52, 126-136.e1.	0.3	1,176
3	Why non-urgent patients choose emergency over primary care services? Empirical evidence and managerial implications. <i>Health Policy</i> , 2008, 88, 326-338.	1.4	72
4	Nonurgent Use of the Emergency Department. <i>Journal of Ambulatory Care Management</i> , 2008, 31, 370-376.	0.5	49
5	An Exploratory Study of Patient Acceptance of Walk-In Telemedicine Services for Minor Conditions. <i>International Journal of Healthcare Information Systems and Informatics</i> , 2009, 4, 37-56.	1.0	7
6	Characteristics and Predictors of Frequent Utilization of Emergency Services. <i>Journal of Emergency Nursing</i> , 2009, 35, 191-198.	0.5	91
7	Shortening the Wait: A Strategy to Reduce Waiting Times in the Emergency Department. <i>Journal of Emergency Nursing</i> , 2009, 35, 509-514.	0.5	28
8	Prior Treatment of Fracture Patients in a Tertiary Pediatric Emergency Department. <i>Journal of Pediatric Orthopaedics</i> , 2009, 29, 137-141.	0.6	9
9	"Be Quick". <i>Pediatric Emergency Care</i> , 2010, 26, 808-813.	0.5	9
10	Non-urgent attendance at emergency departments. <i>Emergency Nurse</i> , 2010, 18, 34-38.	0.1	19
11	Understanding Non-emergency Patients Admitted to Hospitals Through the Emergency Department for Efficient ED Functions. <i>Journal of Emergency Nursing</i> , 2010, 36, 196-202.	0.5	2
12	Patient related factors in frequent readmissions: the influence of condition, access to services and patient choice. <i>BMC Health Services Research</i> , 2010, 10, 216.	0.9	77
13	From Model to Forecasting: A Multicenter Study in Emergency Departments. <i>Academic Emergency Medicine</i> , 2010, 17, 970-978.	0.8	47
14	Rate of Use of Referrals in the Emergency Department. <i>Journal of Health Management</i> , 2010, 12, 55-64.	0.4	3
15	Emergency Department Workload Increase: Dependence on Primary Care?. <i>Journal of Emergency Medicine</i> , 2010, 38, 279-285.	0.3	21
16	Utilization of Emergency Department in Patients With Non-urgent Medical Problems: Patient Preference and Emergency Department Convenience. <i>Journal of the Formosan Medical Association</i> , 2010, 109, 533-542.	0.8	64
17	Demand for hospital emergency departments: a conceptual understanding. <i>World Journal of Emergency Medicine</i> , 2011, 2, 253.	0.5	51
18	Enhancing Systems to Improve the Management of Acute, Unscheduled Care. <i>Academic Emergency Medicine</i> , 2011, 18, e39-e44.	0.8	7

#	ARTICLE	IF	CITATIONS
19	Pain Recidivists in the Emergency Department. <i>Journal of Emergency Nursing</i> , 2011, 37, 350-356.	0.5	10
20	Impact of co-located general practitioner (GP) clinics and patient choice on duration of wait in the emergency department. <i>Emergency Medicine Journal</i> , 2011, 28, 658-661.	0.4	19
21	Allocation decisions and patient preferences in emergency medicine. <i>Emergency Medicine Journal</i> , 2011, 28, 1051-1054.	0.4	7
22	Preliminary Assessment of Appropriateness of Emergency Care Service Use: Actions Taken and Consultations Obtained Before Emergency Care Presentation. <i>Home Health Care Services Quarterly</i> , 2011, 30, 10-23.	0.3	1
23	Voluntary Psychiatric Emergencies in Los Angeles County After Funding of California's Mental Health Services Act. <i>Psychiatric Services</i> , 2012, 63, 808-814.	1.1	10
24	Health care utilization before and after an outpatient ED visit in older people. <i>American Journal of Emergency Medicine</i> , 2012, 30, 135-142.	0.7	16
25	Nonurgent patients in emergency departments: rational or irresponsible consumers? Perceptions of professionals and patients. <i>BMC Research Notes</i> , 2012, 5, 525.	0.6	133
26	Solutions for ED Overcrowding: Increasing Urgent Care Centers. <i>Journal of Emergency Nursing</i> , 2012, 38, 116-117.	0.5	10
27	Acuity and Anxiety From the Patient's Perspective in the Emergency Department. <i>Journal of Emergency Nursing</i> , 2013, 39, 534-538.	0.5	41
28	Healthcare providers attitudes and perceptions of "inappropriate attendance"™ in the Emergency Department. <i>International Emergency Nursing</i> , 2013, 21, 180-185.	0.6	24
29	The Clinical Nurse Leader: Improving Outcomes and Efficacy in the Emergency Department. <i>Journal of Emergency Nursing</i> , 2013, 39, 334-339.	0.5	9
30	An Intervention Connecting Low-Acuity Emergency Department Patients With Primary Care: Effect on Future Primary Care Linkage. <i>Annals of Emergency Medicine</i> , 2013, 61, 312-321.e7.	0.3	39
31	The most frequent ED patients carry insurance and a significant burden of disease. <i>American Journal of Emergency Medicine</i> , 2013, 31, 16-19.	0.7	18
32	Decision-Making Processes of Patients Who Use the Emergency Department for Primary Care Needs. <i>Journal of Health Care for the Poor and Underserved</i> , 2013, 24, 1288-1305.	0.4	43
33	The impact of new prehospital practitioners on ambulance transportation to the emergency department: a systematic review and meta-analysis. <i>Emergency Medicine Journal</i> , 2014, 31, e88-e94.	0.4	26
34	Demographic and Treatment Patterns for Infections in Ambulatory Settings in the United States, 2006-2010. <i>Academic Emergency Medicine</i> , 2014, 21, 17-24.	0.8	39
35	Patient and Provider Perceptions of Why Patients Seek Care in Emergency Departments. <i>Journal of Emergency Medicine</i> , 2014, 46, 104-112.	0.3	25
37	Time Series Modelling and Forecasting of Emergency Department Overcrowding. <i>Journal of Medical Systems</i> , 2014, 38, 107.	2.2	104

#	ARTICLE	IF	CITATIONS
38	Self-referring patients at the emergency department: appropriateness of ED use and motives for self-referral. <i>International Journal of Emergency Medicine</i> , 2014, 7, 28.	0.6	38
39	Adolescent Use of the Emergency Department Instead of the Primary Care Provider: Who, Why, and How Urgent?. <i>Journal of Adolescent Health</i> , 2014, 54, 416-420.	1.2	35
40	Self-referrals in the emergency department: reasons why patients attend the emergency department without consulting a general practitioner first—a questionnaire study. <i>International Journal of Emergency Medicine</i> , 2015, 8, 46.	0.6	35
41	Advancing Patient-centered Outcomes in Emergency Diagnostic Imaging: A Research Agenda. <i>Academic Emergency Medicine</i> , 2015, 22, 1435-1446.	0.8	30
42	Patient-Centered Medical Homes May Reduce Emergency Department Use: What Does This Tell Us?. <i>Annals of Emergency Medicine</i> , 2015, 65, 661-663.	0.3	4
43	Primary Care Access Barriers as Reported by Nonurgent Emergency Department Users. <i>American Journal of Medical Quality</i> , 2015, 30, 135-140.	0.2	32
44	Motives for self-referral to the emergency department: a systematic review of the literature. <i>BMC Health Services Research</i> , 2016, 16, 685.	0.9	49
45	Federally Qualified Health Center Access and Emergency Department Use Among Children. <i>Pediatrics</i> , 2016, 138, .	1.0	17
46	Low-acuity presentations to regional emergency departments: What is the issue?. <i>EMA - Emergency Medicine Australasia</i> , 2016, 28, 145-152.	0.5	15
47	Non-urgent accident and emergency department use as a socially shared custom: a qualitative study. <i>Emergency Medicine Journal</i> , 2016, 33, 47-51.	0.4	15
48	Ambulatory Care Sensitive Hospitalizations Through the Emergency Department by Payer: Comparing 2003 and 2009. <i>Journal of Emergency Medicine</i> , 2016, 50, 135-142.	0.3	9
49	“Hospital was the Only Option”: Experiences of Frequent Emergency Department Users in Mental Health. <i>Administration and Policy in Mental Health and Mental Health Services Research</i> , 2017, 44, 405-412.	1.2	82
51	Value-Based Approaches for Emergency Care in a New Era. <i>Annals of Emergency Medicine</i> , 2017, 69, 675-683.	0.3	7
52	Factors Affecting Visits to the Emergency Department for Urgent and Nonurgent Ocular Conditions. <i>Ophthalmology</i> , 2017, 124, 720-729.	2.5	51
53	Use of Online Health Information by Geriatric and Adult Emergency Department Patients: Access, Understanding, and Trust. <i>Academic Emergency Medicine</i> , 2017, 24, 796-802.	0.8	5
54	Why patients self-refer to the Emergency Department: A qualitative interview study. <i>Journal of Evaluation in Clinical Practice</i> , 2017, 23, 593-598.	0.9	12
55	Why do patients seek primary medical care in emergency departments? An ethnographic exploration of access to general practice. <i>BMJ Open</i> , 2017, 7, e013816.	0.8	65
56	Design and analysis of a hybrid appointment system for patient scheduling: an optimisation approach. <i>International Journal of Operational Research</i> , 2017, 29, 376.	0.1	5

#	ARTICLE	IF	CITATIONS
57	Risk factors for recurrent emergency department visits for hyperglycemia in patients with diabetes mellitus. <i>International Journal of Emergency Medicine</i> , 2017, 10, 23.	0.6	27
58	The scope and impact of mobile health clinics in the United States: a literature review. <i>International Journal for Equity in Health</i> , 2017, 16, 178.	1.5	134
59	Comparing Emergency Department Use Among Medicaid and Commercial Patients Using All-Payer All-Claims Data. <i>Population Health Management</i> , 2017, 20, 271-277.	0.8	33
60	Interprofessional Collaboration between General Physicians and Emergency Department Teams in Belgium: A Qualitative Study. <i>International Journal of Integrated Care</i> , 2017, 17, 9.	0.1	9
61	Patient-reported reasons for seeking emergency care at a freestanding emergency department compared to a hospital-based ED. <i>American Journal of Emergency Medicine</i> , 2018, 36, 1702-1704.	0.7	6
62	Non-urgent adult patients in the emergency department: Causes and patient characteristics. <i>Turkish Journal of Emergency Medicine</i> , 2018, 18, 71-74.	0.3	31
63	Emergency department visits in patients with low acuity conditions: Factors associated with resource utilization. <i>American Journal of Emergency Medicine</i> , 2018, 36, 1327-1331.	0.7	21
64	A qualitative systematic review of the reasons for parental attendance at the emergency department with children presenting with minor illness. <i>International Emergency Nursing</i> , 2018, 36, 56-62.	0.6	16
65	Navigating medically complex patients through system barriers: Patients' perspectives on care coordination. <i>International Journal of Care Coordination</i> , 2018, 21, 160-169.	0.3	2
66	Indianapolis Provider's Use Of Wraparound Services Associated With Reduced Hospitalizations And Emergency Department Visits. <i>Health Affairs</i> , 2018, 37, 1555-1561.	2.5	20
67	Patient-Identified Needs Related to Seeking a Diagnosis in the Emergency Department. <i>Annals of Emergency Medicine</i> , 2018, 72, 282-288.	0.3	14
68	Communication and bed reservation: Decreasing the length of stay for emergency department trauma patients. <i>American Journal of Emergency Medicine</i> , 2018, 36, 1874-1879.	0.7	8
69	Reasons Patients Choose the Emergency Department over Primary Care: a Qualitative Metasynthesis. <i>Journal of General Internal Medicine</i> , 2019, 34, 2610-2619.	1.3	26
70	Indicated trauma emergency department utilization – A comparison between patients' self-assessment and professional evaluation. <i>International Emergency Nursing</i> , 2019, 44, 30-34.	0.6	8
71	Diagnosing and Treating a Mindset: The Intersection Between Patient and Physician Needs. <i>Annals of Emergency Medicine</i> , 2019, 73, 322-323.	0.3	0
72	Risk Factors for Adverse Outcomes in Adult and Pediatric Patients With Hyperglycemia Presenting to the Emergency Department: A Systematic Review. <i>Canadian Journal of Diabetes</i> , 2019, 43, 361-369.e2.	0.4	6
73	Access to Federally Qualified Health Centers and Emergency Department Use Among Uninsured and Medicaid-insured Adults: California, 2005 to 2013. <i>Academic Emergency Medicine</i> , 2019, 26, 129-139.	0.8	12
74	Lay navigation across the cancer continuum for older cancer survivors: Equally beneficial for Black and White survivors?. <i>Journal of Geriatric Oncology</i> , 2019, 10, 779-786.	0.5	7

#	ARTICLE	IF	CITATIONS
75	Overestimation of health urgency as a cause for emergency services inappropriate use: Insights from an exploratory economics experiment in Portugal. <i>Health and Social Care in the Community</i> , 2019, 27, 1031-1041.	0.7	7
76	Patient Dissatisfaction With Primary Care and Nonurgent Emergency Department Use. <i>Journal of Ambulatory Care Management</i> , 2019, 42, 284-294.	0.5	2
78	A multifaceted primary care practice-based intervention to reduce ED visits and hospitalization for complex medical patients: A mixed methods study. <i>PLoS ONE</i> , 2019, 14, e0209241.	1.1	2
79	“Clinically unnecessary” use of emergency and urgent care: A realist review of patients' decision making. <i>Health Expectations</i> , 2020, 23, 19-40.	1.1	49
80	One Stop: Examining the Reasons Patients Use the Emergency Department for Nonurgent Care and the Barriers They Face. <i>Journal of Emergency Nursing</i> , 2020, 46, 163-170.	0.5	9
81	NEDOCS: is it really useful for detecting emergency department overcrowding today?. <i>Medicine (United States)</i> , 2020, 99, e20478.	0.4	6
82	The impact of improved access to after-hours primary care on emergency department and primary care utilization: A systematic review. <i>Health Policy</i> , 2020, 124, 812-818.	1.4	25
83	Factors associated with inappropriate use of emergency departments: findings from a cross-sectional national study in France. <i>BMJ Quality and Safety</i> , 2020, 29, 449-464.	1.8	35
84	Emergency department overcrowding. <i>Wiener Klinische Wochenschrift</i> , 2021, 133, 229-233.	1.0	39
85	Common reasons patients are being referred from primary to secondary care, their journey and its impact on patient flow in the Emergency Department. <i>RAS Medical Science</i> , 2021, 1, .	0.3	0
86	The impact of GP referrals on overcrowding in emergency departments and acute medicine. <i>British Journal of Health Care Management</i> , 2021, 27, 1-6.	0.1	2
87	Emergency Department Utilization in the U.S. Military Health System. <i>Military Medicine</i> , 2021, 186, 606-612.	0.4	1
88	Time Series Modelling for Forecasting Demand in the Emergency. <i>Uluslararası Mühendislik Arastırma Ve Gelistirme Dergisi</i> , 0, , 66-77.	0.1	5
89	Sense-making strategies and help-seeking behaviours associated with urgent care services: a mixed-methods study. <i>Health Services and Delivery Research</i> , 2019, 7, 1-122.	1.4	12
90	Drivers of “clinically unnecessary” use of emergency and urgent care: the DEUCE mixed-methods study. <i>Health Services and Delivery Research</i> , 2020, 8, 1-256.	1.4	9
91	An Innovation Ahead of its Time Understanding the Factors Influencing Patient Acceptance of Walk-In Telemedicine Services. , 2011, , 326-346.		2
92	Non-Urgent Visits among Patients Seen at the Emergency Department of King Hussein Medical Center. <i>Journal of the Royal Medical Services</i> , 2014, 21, 38-44.	0.0	2
94	How Appropriate are The Emergency Department Admissions? A Study From a Tertiary Hospital Emergency Department. <i>Eurasian Journal of Medical Investigation</i> , 2020, , .	0.1	1

#	ARTICLE	IF	CITATIONS
95	A qualitative study of health care providersâ€™ perceptions and experiences of patients bypassing primary healthcare facilities: a focus from Nigeria. <i>Journal of Global Health Reports</i> , 0, , .	1.0	2
96	Can after-hours family medicine clinics represent an alternative to emergency departments? Survey of ambulatory patients seeking after-hours care. <i>Canadian Family Physician</i> , 2009, 55, 1106-1107.e4.	0.1	8
97	Emergency department visits for nonurgent conditions: systematic literature review. <i>American Journal of Managed Care</i> , 2013, 19, 47-59.	0.8	298
98	Exploring attendance at emergency departments for children with non-urgent conditions in Turkey: a qualitative study of parents and healthcare staff perspectives. <i>Emergency and Critical Care Medicine</i> , 2022, 2, 50-60.	0.1	3
99	Sociodemographic and clinical factors, visit expectations and driving factors for emergency department attendance for uncomplicated upper respiratory tract infection. <i>Emergency Medicine Journal</i> , 2021, , emermed-2021-211718.	0.4	1
100	The problems related to internal medicine consultations in the emergency department. <i>The European Research Journal</i> , 0, , 1-7.	0.1	0
101	Time-series cohort study to forecast emergency department visits in the city of Milan and predict high demand: a 2-day warning system. <i>BMJ Open</i> , 2022, 12, e056017.	0.8	6
102	An integrative review of adult patient-reported reasons for non-urgent use of the emergency department. <i>BMC Nursing</i> , 2023, 22, .	0.9	2