Trust and digital privacy: willingness to disclose person services

Journal of Financial Services Marketing 28, 337-357

DOI: 10.1057/s41264-022-00154-z

Citation Report

#	Article	IF	Citations
1	Digital marketing of nutraceutical and pharmaceutical supplements: marketing ethics and consumer comfort. Journal of Marketing Analytics, $0$ , , .	3.7	0
2	Management of Service Quality With Involvement of Technological Developments in Organizations. International Journal of Technology Diffusion, 2023, 14, 1-12.	0.3	O
3	Antecedents of intention to use chatbots in service encounters: A metaâ€analytic review. International Journal of Consumer Studies, 2023, 47, 2367-2395.	11.6	2
4	Exploring chatbot trust: Antecedents and behavioural outcomes. Heliyon, 2023, 9, e16074.	3.2	1
5	Business types matter: new insights into the effects of anthropomorphic cues in Al chatbots. Journal of Services Marketing, 2023, 37, 1032-1045.	3.0	4
6	Why can't we help but love mobile banking chatbots? Perspective of stimulus-organism-response. Journal of Financial Services Marketing, 0, , .	3.4	1
7	Will Users Continue Using Banking Chatbots? The Moderating Role of Perceived Risk. FIIB Business Review, 0, , 231971452311699.	3.1	4
8	Chatbots or Humans? Effects of Agent Identity and Information Sensitivity on Users' Privacy Management and Behavioral Intentions: A Comparative Experimental Study between China and the United States. International Journal of Human-Computer Interaction, 0, , 1-16.	4.8	1
9	Customer acceptability towards Al-enabled digital banking: a PLS-SEM approach. Journal of Financial Services Marketing, 0, , .	3.4	1
10	Al-Based Chatbot Agents as Drivers of Purchase Intentions: An Interdisciplinary Study. Internet of Things, 2023, , 77-89.	1.7	O
11	Can AI chatbots help retain customers? An integrative perspective using affordance theory and service-domain logic. Technological Forecasting and Social Change, 2023, 197, 122921.	11.6	3
12	An integrated framework for understanding information disclosure behaviour in mobile payment services. Journal of Financial Services Marketing, 0, , .	3.4	1
13	Advertising value and privacy concerns in mobile advertising: the case of SMS advertising in banking. Journal of Financial Services Marketing, 0, , .	3.4	0
14	The double-edged sword effect of chatbot anthropomorphism on customer acceptance intention: the mediating roles of perceived competence and privacy concerns. Behaviour and Information Technology, $0$ , $0$ , $0$ , $0$ .	4.0	0
15	Evaluating Critical Success Factors for Acceptance of Digital Assistants for Online Shopping Using Grey–DEMATEL. International Journal of Human-Computer Interaction, 0, , 1-15.	4.8	0
16	Unveiling The Determinants of Marketplace Customer Service Chatbot Continuous Intention to Use in Indonesia: A Descriptive Analysis., 2023,,.		0
17	Mapping Boundaries. Advances in Medical Technologies and Clinical Practice Book Series, 2024, , 296-320.	0.3	0
18	Enhancing Work Productivity through Generative Artificial Intelligence: A Comprehensive Literature Review. Sustainability, 2024, 16, 1166.	3.2	О

## CITATION REPORT

#	Article	IF	CITATIONS
19	Banking with Chatbots: The Role of Demographic and Personality Traits. FIIB Business Review, 0, , .	3.1	0
20	The transformative service performance of InsurTech companies: using PLS-SEM and IPMA approach for examining the purchase behavior of InsurTech customers. Journal of Financial Services Marketing, 0, ,	3.4	O