

# Helen Richardson

## List of Publications by Year in descending order

Source: <https://exaly.com/author-pdf/974575/publications.pdf>

Version: 2024-02-01

25  
papers

1,007  
citations

471509

17  
h-index

642732

23  
g-index

27  
all docs

27  
docs citations

27  
times ranked

555  
citing authors

#	ARTICLE	IF	CITATIONS
1	A tour of India in one workplace: investigating complex and gendered relations in IT. Information Technology and People, 2018, 31, 578-594.	3.2	3
2	Uncomfortable truths â€œ teamworking under lean in the UK. International Journal of Human Resource Management, 2017, 28, 449-467.	5.3	52
3	A Gendered Analysis of IT-Enabled Service Work in the Global Economy. Crossroads of Knowledge, 2017, , 11-30.	0.1	0
4	â€œThey canâ€™t be the buffer any longerâ€™: Front-line managers and class relations under white-collar lean production. Capital and Class, 2014, 38, 323-343.	1.9	18
5	â€œStressed out of my boxâ€™: employee experience of lean working and occupational ill-health in clerical work in the UK public sector. Work, Employment and Society, 2013, 27, 747-767.	2.7	109
6	TAXING TIMES: LEAN WORKING AND THE CREATION OF (IN)EFFICIENCIES IN HM REVENUE AND CUSTOMS. Public Administration, 2013, 91, 83-97.	3.5	55
7	The back office goes global: exploring connections and contradictions in shared service centres. Work, Employment and Society, 2012, 26, 111-127.	2.7	60
8	â€œNothing gets done and no one knows whyâ€™: PCS and workplace control of Lean in HM Revenue and Customs. Industrial Relations Journal, 2012, 43, 416-432.	1.3	23
9	The gender pay gap in the ICT labour market: comparative experiences from the UK and New Zealand. New Technology, Work and Employment, 2012, 27, 106-119.	4.0	13
10	Lean and mean in the civil service: the case of processing in HMRC. Public Money and Management, 2011, 31, 115-122.	2.1	56
11	â€œAll they lack is a chainâ€™: lean and the new performance management in the British civil service. New Technology, Work and Employment, 2011, 26, 83-97.	4.0	141
12	Taking a feminist approach to information systems research and using the â€œthinking toolsâ€™ provided by the sociologist Pierre Bourdieu. Information Technology and People, 2009, 22, 26-35.	3.2	8
13	What Use is Domestication Theory to Information Systems Research?. , 2009, , 482-494.		32
14	â€œMissing womenâ€™: Gender, ICTs, and the shaping of the global economy. Information Technology for Development, 2008, 14, 262-279.	4.8	48
15	Gendered Futures? Women, the ICT Workplace and Stories of the Future. Gender, Work and Organization, 2008, 15, 523-542.	4.7	34
16	Gender matters in the global outsourcing of service work. New Technology, Work and Employment, 2008, 23, 44-60.	4.0	20
17	CELEBRATING HETEROGENEITY?: A survey of female ICT professionals in England. Information, Communication and Society, 2007, 10, 338-357.	4.0	30
18	IS Success and Failure?The Problem of Scale. Political Quarterly, 2007, 78, 439-446.	0.7	34

#	ARTICLE	IF	CITATIONS
19	The mysterious case of the missing paradigm: a review of critical information systems research 1991-2001. <i>Information Systems Journal</i> , 2007, 17, 251-270.	6.9	58
20	Critical research in information systems: looking forward, looking back. <i>Information Technology and People</i> , 2006, 19, 196-202.	3.2	29
21	Being an "it"™ in IT: gendered identities in IT work. <i>European Journal of Information Systems</i> , 2006, 15, 368-378.	9.2	57
22	Introduction: Applying Critical Theory to the Study of ICT. <i>Social Science Computer Review</i> , 2006, 24, 267-273.	4.2	10
23	A decade of neglect: reflecting on gender and IS. <i>New Technology, Work and Employment</i> , 2004, 19, 222-240.	4.0	91
24	Feminist Philosophy and Information Systems. <i>Information Systems Frontiers</i> , 2001, 3, 143-154.	6.4	12
25	Absent Friends? The Gender Dimension in Information Systems Research. <i>IFIP Advances in Information and Communication Technology</i> , 2001, , 333-352.	0.7	14