

Helen Richardson

List of Publications by Year in descending order

Source: <https://exaly.com/author-pdf/974575/publications.pdf>

Version: 2024-02-01

25
papers

1,007
citations

471509

17
h-index

642732

23
g-index

27
all docs

27
docs citations

27
times ranked

555
citing authors

#	ARTICLE	IF	CITATIONS
1	â€œAll they lack is a chainâ€™: lean and the new performance management in the British civil service. <i>New Technology, Work and Employment</i> , 2011, 26, 83-97.	4.0	141
2	â€œStressed out of my boxâ€™: employee experience of lean working and occupational ill-health in clerical work in the UK public sector. <i>Work, Employment and Society</i> , 2013, 27, 747-767.	2.7	109
3	A decade of neglect: reflecting on gender and IS. <i>New Technology, Work and Employment</i> , 2004, 19, 222-240.	4.0	91
4	The back office goes global: exploring connections and contradictions in shared service centres. <i>Work, Employment and Society</i> , 2012, 26, 111-127.	2.7	60
5	The mysterious case of the missing paradigm: a review of critical information systems research 1991-2001. <i>Information Systems Journal</i> , 2007, 17, 251-270.	6.9	58
6	Being an â€œitâ€™ in IT: gendered identities in IT work. <i>European Journal of Information Systems</i> , 2006, 15, 368-378.	9.2	57
7	Lean and mean in the civil service: the case of processing in HMRC. <i>Public Money and Management</i> , 2011, 31, 115-122.	2.1	56
8	TAXING TIMES: LEAN WORKING AND THE CREATION OF (IN)EFFICIENCIES IN HM REVENUE AND CUSTOMS. <i>Public Administration</i> , 2013, 91, 83-97.	3.5	55
9	Uncomfortable truths â€œ teamworking under lean in the UK. <i>International Journal of Human Resource Management</i> , 2017, 28, 449-467.	5.3	52
10	â€œMissing womenâ€™: Gender, ICTs, and the shaping of the global economy. <i>Information Technology for Development</i> , 2008, 14, 262-279.	4.8	48
11	IS Success and Failure?The Problem of Scale. <i>Political Quarterly</i> , 2007, 78, 439-446.	0.7	34
12	Gendered Futures? Women, the ICT Workplace and Stories of the Future. <i>Gender, Work and Organization</i> , 2008, 15, 523-542.	4.7	34
13	What Use is Domestication Theory to Information Systems Research?. , 2009, , 482-494.		32
14	CELEBRATING HETEROGENEITY?: A survey of female ICT professionals in England. <i>Information, Communication and Society</i> , 2007, 10, 338-357.	4.0	30
15	Critical research in information systems: looking forward, looking back. <i>Information Technology and People</i> , 2006, 19, 196-202.	3.2	29
16	â€œNothing gets done and no one knows whyâ€™: PCS and workplace control of Lean in HM Revenue and Customs. <i>Industrial Relations Journal</i> , 2012, 43, 416-432.	1.3	23
17	Gender matters in the global outsourcing of service work. <i>New Technology, Work and Employment</i> , 2008, 23, 44-60.	4.0	20
18	â€œThey canâ€™t be the buffer any longerâ€™: Front-line managers and class relations under white-collar lean production. <i>Capital and Class</i> , 2014, 38, 323-343.	1.9	18

#	ARTICLE	IF	CITATIONS
19	Absent Friends? The Gender Dimension in Information Systems Research. <i>IFIP Advances in Information and Communication Technology</i> , 2001, , 333-352.	0.7	14
20	The gender pay gap in the ICT labour market: comparative experiences from the UK and New Zealand. <i>New Technology, Work and Employment</i> , 2012, 27, 106-119.	4.0	13
21	Feminist Philosophy and Information Systems. <i>Information Systems Frontiers</i> , 2001, 3, 143-154.	6.4	12
22	Introduction: Applying Critical Theory to the Study of ICT. <i>Social Science Computer Review</i> , 2006, 24, 267-273.	4.2	10
23	Taking a feminist approach to information systems research and using the "thinking tools" provided by the sociologist Pierre Bourdieu. <i>Information Technology and People</i> , 2009, 22, 26-35.	3.2	8
24	A tour of India in one workplace: investigating complex and gendered relations in IT. <i>Information Technology and People</i> , 2018, 31, 578-594.	3.2	3
25	A Gendered Analysis of IT-Enabled Service Work in the Global Economy. <i>Crossroads of Knowledge</i> , 2017, , 11-30.	0.1	0