## Kevin J Zeng

## List of Publications by Year in descending order

Source: https://exaly.com/author-pdf/9562903/publications.pdf

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1478505 1199594 12 370 12 6 citations h-index g-index papers 12 12 12 292 citing authors docs citations times ranked all docs

| #  | Article   | IF   | CITATIONS |
|----|---|------|-----------|
| 1  | Bolstering ratings and reviews systems on multi-sided platforms: A co-creation perspective. Journal of Business Research, 2022, 139, 208-217.   | 10.2 | 7         |
| 2  | Looking-forward or looking-back: Feedback strategies in tier-based hotel loyalty programs. International Journal of Hospitality Management, 2022, 102, 103164.  | 8.8  | 6         |
| 3  | Communication strategies for multi-tier loyalty programs: The role of progress framing. Tourism Management, 2022, 91, 104460.   | 9.8  | 8         |
| 4  | Review platforms as prosumer communities: theory, practices and implications. European Journal of Marketing, 2022, 56, 2698-2720.   | 2.9  | 4         |
| 5  | Managing loyalty program communications in the digital era: Does culture matter?. Journal of Retailing and Consumer Services, 2021, 60, 102476.   | 9.4  | 17        |
| 6  | Green Knowledge Sharing, Stakeholder Pressure, Absorptive Capacity, and Green Innovation: Evidence from Chinese Manufacturing Firms. Business Strategy and the Environment, 2020, 29, 1517-1531.                          | 14.3 | 119       |
| 7  | The Impacts of Fear and Uncertainty of COVID-19 on Environmental Concerns, Brand Trust, and Behavioral Intentions toward Green Hotels. Sustainability, 2020, 12, 8688.  | 3.2  | 91        |
| 8  | Retain or upgrade: The progress-framing effect in hierarchical loyalty programs. International Journal of Hospitality Management, 2020, 89, 102562.   | 8.8  | 8         |
| 9  | Environmentally sustainable or economically sustainable? The effect of Chinese manufacturing firms' corporate sustainable strategy on their green performances. Business Strategy and the Environment, 2019, 28, 989-997. | 14.3 | 40        |
| 10 | Anchoring-and-Adjustment During Affect Inferences. Frontiers in Psychology, 2019, 9, 2567.  | 2.1  | 4         |
| 11 | Prosocial individual values and collective action: Does the societal culture matter?. Social Behavior and Personality, 2019, 47, 1-9.   | 0.6  | 4         |
| 12 | The Relation Between Valence and Arousal in Subjective Experience Varies With Personality and Culture. Journal of Personality, 2017, 85, 530-542.   | 3.2  | 62        |