

# Giacomo Del Chiappa

## List of Publications by Year in descending order

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Version: 2024-02-01

95  
papers

3,065  
citations

172386

29  
h-index

182361

51  
g-index

96  
all docs

96  
docs citations

96  
times ranked

2287  
citing authors

#	ARTICLE	IF	CITATIONS
1	Understanding the Relationships between Touristsâ€™ Emotional Experiences, Perceived Overall Image, Satisfaction, and Intention to Recommend. <i>Journal of Travel Research</i> , 2017, 56, 41-54.	5.8	488
2	Knowledge transfer in smart tourism destinations: Analyzing the effects of a network structure. <i>Journal of Destination Marketing &amp; Management</i> , 2015, 4, 145-150.	3.4	228
3	Are you good enough? CSR, quality management and corporate financial performance in the hospitality industry. <i>International Journal of Hospitality Management</i> , 2020, 88, 102395.	5.3	146
4	Seniorsâ€™ Travel Constraints and Their Coping Strategies. <i>Journal of Travel Research</i> , 2015, 54, 80-93.	5.8	119
5	A multidimensional service-value scale based on Holbrookâ€™s typology of customer value. <i>Journal of Service Management</i> , 2017, 28, 724-762.	4.4	96
6	Tourist transformation: Towards a conceptual model. <i>Annals of Tourism Research</i> , 2020, 81, 102885.	3.7	91
7	Emotions and visitorsâ€™ satisfaction at a museum. <i>International Journal of Culture, Tourism and Hospitality Research</i> , 2014, 8, 420-431.	1.6	84
8	â€œCouchsurfing has made me a better person and the world a better placeâ€: the transformative power of collaborative tourism experiences. <i>Journal of Travel and Tourism Marketing</i> , 2018, 35, 57-72.	3.1	84
9	Exploring the implications of wearable virtual reality technology for museum visitors' experience: A cluster analysis. <i>International Journal of Tourism Research</i> , 2019, 21, 590-605.	2.1	84
10	Real and virtual relationships in tourism digital ecosystems. <i>Information Technology and Tourism</i> , 2014, 14, 3-19.	3.4	79
11	The use of Network Analysis to Assess Relationships Among Stakeholders Within a Tourism Destination: An Empirical Investigation on Costa Smeralda-gallura, Italy. <i>Tourism Analysis</i> , 2013, 18, 1-13.	0.5	66
12	The Influence of Materialism on Ecotourism Attitudes and Behaviors. <i>Journal of Travel Research</i> , 2016, 55, 176-189.	5.8	66
13	Enhancing visit intention in heritage tourism: The role of object-based and existential authenticity in non-immersive virtual reality heritage experiences. <i>International Journal of Tourism Research</i> , 2022, 24, 240-255.	2.1	66
14	Residentsâ€™ engagement and local tourism governance in maturing beach destinations. Evidence from an Italian case study. <i>Journal of Destination Marketing &amp; Management</i> , 2013, 2, 22-30.	3.4	62
15	Internet versus travel agencies. <i>Journal of Vacation Marketing</i> , 2013, 19, 55-66.	2.5	62
16	Value dimensions in consumersâ€™ experience: Combining the intra- and inter-variable approaches in the hospitality sector. <i>International Journal of Hospitality Management</i> , 2015, 47, 140-150.	5.3	51
17	International convention tourism: A choice modelling experiment of host city competition. <i>Tourism Management</i> , 2019, 71, 530-542.	5.8	49
18	Service quality of airports' food and beverage retailers. A fuzzy approach. <i>Journal of Air Transport Management</i> , 2016, 53, 105-113.	2.4	46

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19	Intrinsic value dimensions and the value-satisfaction-loyalty chain: a causal model for services. <i>Journal of Services Marketing</i> , 2016, 30, 165-185.	1.7	46
20	Smart tourism destinations: a critical reflection. <i>Journal of Hospitality and Tourism Technology</i> , 2020, 11, 407-423.	2.5	46
21	Community-based collaborative tourism planning in islands: A cluster analysis in the context of Costa Smeralda. <i>Journal of Destination Marketing &amp; Management</i> , 2018, 8, 41-48.	3.4	45
22	A Comparison of Residents' Perceptions in Two Cruise Ports in the Mediterranean Sea. <i>International Journal of Tourism Research</i> , 2014, 16, 180-190.	2.1	44
23	Island cruise tourism development: a resident's perspective in the context of Italy. <i>Current Issues in Tourism</i> , 2016, 19, 1372-1385.	4.6	43
24	Transformative travel experiences and gender: a double duoethnography approach. <i>Current Issues in Tourism</i> , 2020, 23, 538-558.	4.6	43
25	Entrepreneurial strategies in leveraging food as a tourist resource: a cross-regional analysis in Italy. <i>Journal of Heritage Tourism</i> , 2013, 8, 182-192.	1.6	40
26	Examining destination personality: Its antecedents and outcomes. <i>Journal of Destination Marketing &amp; Management</i> , 2018, 9, 149-159.	3.4	40
27	Impact of destination familiarity on external information source selection process. <i>Journal of Destination Marketing &amp; Management</i> , 2018, 8, 137-146.	3.4	37
28	Examining the meaning of luxury in tourism: a mixed-method approach. <i>Current Issues in Tourism</i> , 2020, 23, 952-970.	4.6	37
29	COVID-19 vaccine confidence and tourism at the early stage of a voluntary mass vaccination campaign: a PMT segmentation analysis. <i>Current Issues in Tourism</i> , 2022, 25, 475-489.	4.6	36
30	Profiling tourists based on their perceptions of the trustworthiness of different types of peer-to-peer applications. <i>Current Issues in Tourism</i> , 2018, 21, 259-276.	4.6	35
31	Stakeholder e-involvement and participatory tourism planning: analysis of an Italian case study. <i>International Journal of Knowledge-Based Development</i> , 2014, 5, 311.	0.4	34
32	Trustworthiness of Travel 2.0 applications and their influence on tourist behaviour: an empirical investigation in Italy. , 2011, , 331-342.		34
33	Cultural and religious tourism development in Iran: prospects and challenges. <i>Anatolia</i> , 2018, 29, 204-214.	1.3	33
34	Host community perceptions of cruise tourism in a homeport: A cluster analysis. <i>Journal of Destination Marketing &amp; Management</i> , 2018, 7, 170-181.	3.4	30
35	Challenges in Italian wine routes: managing stakeholder networks. <i>Qualitative Market Research</i> , 2016, 19, 204-224.	1.0	29
36	Coordinating Relationships Among Destination Stakeholders: Evidence from Edinburgh (UK). <i>Tourism Analysis</i> , 2013, 18, 145-155.	0.5	28

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37	What prevents consumers that are aware of Airbnb from using the platform? A mixed methods approach. <i>International Journal of Hospitality Management</i> , 2021, 93, 102775.	5.3	28
38	Domestic tourists to Sardinia: motivation, overall attitude, attachment, and <b>behavioural</b> intentions. <i>Anatolia</i> , 2018, 29, 84-97.	1.3	27
39	Residents' choice probability and tourism development. <i>Tourism Management Perspectives</i> , 2013, 5, 57-67.	3.2	26
40	Methodological approaches to job satisfaction measurement in hospitality firms. <i>International Journal of Contemporary Hospitality Management</i> , 2013, 25, 865-882.	5.3	24
41	Attitudes Toward Responsible Tourism and Behavioral Change to Practice it: A Demand-Side Perspective in the Context of Italy. <i>Journal of Quality Assurance in Hospitality and Tourism</i> , 2016, 17, 191-208.	1.7	24
42	Booking experiences on sharing economy platforms: an exploration of tourists's motivations and constraints. <i>Current Issues in Tourism</i> , 2019, , 1-13.	4.6	23
43	Investigating the degree of visitors' satisfaction at a museum. <i>Anatolia</i> , 2013, 24, 52-62.	1.3	22
44	Internet and User-Generated Content Versus High Street Travel Agencies: A Latent Gold Segmentation in the Context of Italy. <i>Journal of Hospitality Marketing and Management</i> , 2016, 25, 197-217.	5.1	22
45	Preferences regarding external information sources: a conjoint analysis of visitors to Sardinia, Italy. <i>Journal of Travel and Tourism Marketing</i> , 2017, 34, 806-820.	3.1	21
46	Adoption of social networking sites by Italian. <i>Information Systems and E-Business Management</i> , 2014, 12, 165-187.	2.2	20
47	Driving first-time and repeat spectators to a motor sport event. <i>International Journal of Culture, Tourism and Hospitality Research</i> , 2014, 8, 388-400.	1.6	18
48	Nostalgic feelings: motivation, positive and negative emotions, and authenticity at heritage sites. <i>Journal of Heritage Tourism</i> , 2023, 18, 349-364.	1.6	18
49	How Do Meeting Organizers Choose Convention Sites Based on Different Types of Meetings? An Empirical Analysis of the Italian Meetings Industry. <i>Event Management</i> , 2012, 16, 157-170.	0.6	14
50	Hotel disintermediation in France: perceptions of students from Generation Y. <i>Anatolia</i> , 2014, 25, 417-430.	1.3	11
51	Community Integration. <i>Bridging Tourism Theory and Practice</i> , 2012, , 243-263.	0.3	9
52	Factors Influencing Choice of Accommodation during Covid-19: A Mixed-methods Study of Italian Consumers. <i>Journal of Quality Assurance in Hospitality and Tourism</i> , 2022, 23, 1037-1063.	1.7	9
53	ENVIRONMENTAL ISSUES TO PROFILE THE CONSUMERS' ATTITUDE: A LATENT SEGMENTATION APPROACH. <i>Environmental Engineering and Management Journal</i> , 2014, 13, 2449-2457.	0.2	9
54	Cruise Tourism Externalities and Residents's Support: A Mixed Approach. <i>Economics</i> , 2012, 6, .	0.2	8

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55	Usersâ€™ Participation in Facebook Brand Pages and Its Influence on Word-of-Mouth: The Role of Brand Knowledge and Brand Relationship. <i>Journal of Creative Communications</i> , 2019, 14, 177-195.	1.2	8
56	Travelers Satisfaction with Food and Beverage Services in Airports. <i>Journal of Hospitality Marketing and Management</i> , 2017, 26, 829-845.	5.1	7
57	The propensity to bargain while on a vacation. <i>Tourism Economics</i> , 2017, 23, 150-167.	2.6	7
58	Exploring the nexus of tradition, modernity, and innovation in restaurant SMEs. <i>International Journal of Hospitality Management</i> , 2022, 100, 103091.	5.3	7
59	Uncovering knowledge on travel behaviour during COVID-19: a convergent parallel mixed-methods study in the context of Italy. <i>Italian Journal of Marketing</i> , 2021, 2021, 393-419.	1.5	6
60	Understanding Chinese Travellersâ€™ Motivations to Visit Europe. <i>Journal for Labour Market Research</i> , 2018, , 187-201.	0.6	5
61	Emotions and satisfaction at the hospital. <i>International Journal of Pharmaceutical and Healthcare Marketing</i> , 2018, 12, 126-145.	0.7	5
62	Profiling cruise passengers in a Mediterranean port-of-call. <i>Anatolia</i> , 2019, 30, 279-290.	1.3	5
63	The self-concept and psychological antecedents of intention to recommend a heritage site: The moderating effects of visitor type. <i>Tourism Management Perspectives</i> , 2022, 42, 100962.	3.2	5
64	Managing multiple logics to facilitate consumer transformation. <i>Journal of Business Research</i> , 2022, 144, 377-390.	5.8	4
65	Wedding-Based Tourism Development: Insights from an Italian Context. <i>Advances in Culture, Tourism and Hospitality Research</i> , 2015, , 61-74.	0.3	3
66	Winery Operatorsâ€™ Perceptions of Factors Affecting Wine Tourism Development. <i>Journal for Labour Market Research</i> , 2019, , 177-191.	0.6	3
67	Conceptualizing the Value Co-Creation Challenge for Tourist Destinations: A Supply-Side Perspective. <i>Advances in Culture, Tourism and Hospitality Research</i> , 2015, , 75-89.	0.3	2
68	Being Good to Be Happy? The Influence of Moral Values on Tourist Happiness. <i>Journal for Labour Market Research</i> , 2018, , 81-95.	0.6	2
69	The role of residentsâ€™ apathy in tourism: a tourist perspective. <i>Anatolia</i> , 2019, 30, 572-585.	1.3	2
70	Inter-Sectorial Collaboration in Networks: A Boundary Object Approach to Wine Routes. <i>Tourism Planning and Development</i> , 2019, 16, 591-611.	1.3	2
71	COVID-19 Pandemic and the Accommodation Sector in Sardinia, Italy: Impacts and Response Actions. , 2021, , 49-65.		2
72	Driving First-Time and Repeat Spectators to Cultural Events. <i>Tourism on the Verge</i> , 2017, , 47-59.	1.2	2

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73	Increasing vaccination intention in pandemic times: a social marketing perspective. Italian Journal of Marketing, 2022, 2022, 37.	1.5	2
74	Disintermediation and User-generated Content: A Latent Segmentation Analysis. Procedia, Social and Behavioral Sciences, 2014, 148, 524-532.	0.5	1
75	Residents'™ Perceptions of the Impact of Ship Tourism and their Preferences for Different Types of Tourism. Advances in Culture, Tourism and Hospitality Research, 2015, , 45-60.	0.3	1
76	Novel coronavirus and tourism: coping, recovery, and regeneration issues. Tourism Recreation Research, 2021, 46, 144-147.	3.3	1
77	Ecotourists' intentions, worldviews, environmental values: Does climate change matter?. Journal of Destination Marketing & Management, 2022, 25, 100723.	3.4	1
78	Sixth World Conference for Graduate Research in Tourism, Hospitality and Leisure. Anatolia, 2012, 23, 294-295.	1.3	0
79	Modern Hospitality & Tourism Development Conference. Anatolia, 2012, 23, 125-126.	1.3	0
80	First International Conference on Tourism Management and Sustainable Development (TMSD 2011). Anatolia, 2012, 23, 123-124.	1.3	0
81	5th Advances in Tourism Marketing Conference (ATMC). Anatolia, 2014, 25, 315-317.	1.3	0
82	Perceptions of Hotel Disintermediation: The French Generation Y Case. Advances in Culture, Tourism and Hospitality Research, 2014, , 121-127.	0.3	0
83	Tourism in Central Asia: Cultural potential and challenges. Annals of Tourism Research, 2016, 58, 182-183.	3.7	0
84	Perceptions of Healthcare Service End Users. Journal of Health Management, 2016, 18, 337-349.	0.4	0
85	Factors Shaping Tourists'™ Inertia Towards Behaving Responsibly. Journal for Labour Market Research, 2018, , 49-63.	0.6	0
86	Collaborative Policy Making and Stakeholder Engagement: A Resident'™Based Perspective. Journal for Labour Market Research, 2019, , 193-207.	0.6	0
87	Residents'™ perceptions of cruise tourism in an overcrowded city The case of Venice. , 2021, , .		0
88	Opinion and Consensus Dynamics in Tourism Digital Ecosystems. , 2013, , 327-338.		0
89	INVESTIGATING MOTIVATIONS AND INFORMATION SOURCES DRIVING UNIVERSITY CHOICE: INSIGHTS FROM ITALY. , 2016, , .		0
90	Young Tourists' Perceptions of Hotel Disintermediation. Advances in Hospitality, Tourism and the Services Industry, 2017, , 381-399.	0.2	0

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91	User-Generated Content and Its Influence on Tourists' Choices. Advances in Hospitality, Tourism and the Services Industry, 2017, , 168-190.	0.2	0
92	Barriers to Responsible Tourist Behaviour. Advances in Business Strategy and Competitive Advantage Book Series, 2017, , 290-308.	0.2	0
93	UNDERSTANDING SERVICE RECOVERY MANAGEMENT THROUGH IN CLASS EXERCISE WITH USER GENERATED CONTENTS. , 2017, , .		0
94	Barriers to Responsible Tourist Behaviour. , 2019, , 314-332.		0
95	ARE YOU A LOCAVORE? MAKING MASTER STUDENTS IDENTIFY LOCAVORIM BEHAVIOUR THROUGH IN-DEPTH INTERVIEWS. , 2021, , .		0