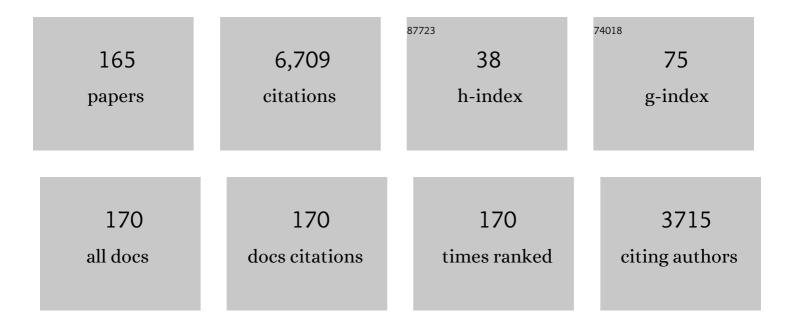
List of Publications by Year in descending order

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Δραλή Κιιμλά Κλα

#	Article	IF	CITATIONS
1	Facilitators and Barriers of Artificial Intelligence Adoption in Business – Insights from Opinions Using Big Data Analytics. Information Systems Frontiers, 2023, 25, 1351-1374.	4.1	25
2	Port logistic issues and challenges in the Industry 4.0 era for emerging economies: an India perspective. Benchmarking, 2023, 30, 50-74.	2.9	7
3	How Do Users Feel When They Use Artificial Intelligence for Decision Making? A Framework for Assessing Users' Perception. Information Systems Frontiers, 2023, 25, 1241-1260.	4.1	4
4	Implementing cognitive automation for employee management in Ganitec University of Science and Technology. Journal of Information Technology Teaching Cases, 2022, 12, 16-22.	1.6	2
5	Understanding artificial intelligence adoption in operations management: insights from the review of academic literature and social media discussions. Annals of Operations Research, 2022, 308, 177-213.	2.6	124
6	A review of machine learning applications in human resource management. International Journal of Productivity and Performance Management, 2022, 71, 1590-1610.	2.2	75
7	A hybrid bio-inspired computing approach for buzz detection in social media. Evolutionary Intelligence, 2022, 15, 349-367.	2.3	2
8	Intention to Use IoT by Aged Indian Consumers. Journal of Computer Information Systems, 2022, 62, 655-666.	2.0	16
9	Impact of artificial intelligence on employees working in industry 4.0 led organizations. International Journal of Manpower, 2022, 43, 334-354.	2.5	87
10	A scenario-based interval-input output model to analyze the risk of COVID-19 pandemic in port logistics. Journal of Modelling in Management, 2022, 17, 1456-1480.	1.1	16
11	AI-enabled digital identity – inputs for stakeholders and policymakers. Journal of Science and Technology Policy Management, 2022, 13, 514-541.	1.7	11
12	How does entrepreneurial orientation and SDG orientation of CEOs evolve before and during a pandemic. Journal of Enterprise Information Management, 2022, 35, 160-178.	4.4	25
13	Climate change and COP26: Are digital technologies and information management part of the problem or the solution? An editorial reflection and call to action. International Journal of Information Management, 2022, 63, 102456.	10.5	240
14	A Case Of Affordances-Collaborative Governance Using Smartphones. International Journal of Electronic Government Research, 2022, 18, 0-0.	0.5	0
15	Digital citizen empowerment: A systematic literature review of theories and development models. Information Technology for Development, 2022, 28, 660-687.	2.7	15
16	Diffusion and adoption of digital communications services in India. Information Technology for Development, 2022, 28, 488-510.	2.7	5
17	Capricious opinions: A study of polarization of social media groups. Government Information Quarterly, 2022, , 101709.	4.0	12
18	How do Fortune firms build a social presence on social media platforms? Insights from multi-modal analytics. Technological Forecasting and Social Change, 2022, 182, 121829.	6.2	18

#	Article	IF	CITATIONS
19	What Affects Usage Satisfaction in Mobile Payments? Modelling User Generated Content to Develop the "Digital Service Usage Satisfaction Model― Information Systems Frontiers, 2021, 23, 1341-1361.	4.1	130
20	A hybrid evolutionary approach for identifying spam websites for search engine marketing. Evolutionary Intelligence, 2021, 14, 1803-1815.	2.3	8
21	Diffusion of blockchain in insurance industry: An analysis through the review of academic and trade literature. Telematics and Informatics, 2021, 58, 101532.	3.5	74
22	Phishing website detection using support vector machines and nature-inspired optimization algorithms. Telecommunication Systems, 2021, 76, 17-32.	1.6	33
23	Diffusion of blockchain in logistics and transportation industry: an analysis through the synthesis of academic and trade literature. Journal of Science and Technology Policy Management, 2021, 12, 378-398.	1.7	25
24	Artificial Intelligence (AI): Multidisciplinary perspectives on emerging challenges, opportunities, and agenda for research, practice and policy. International Journal of Information Management, 2021, 57, 101994.	10.5	939
25	Securing IoT devices in smart cities of India: from ethical and enterprise information system management perspective. Enterprise Information Systems, 2021, 15, 585-615.	3.3	35
26	Industrial Internet of Things and Emerging Digital Technologies–Modeling Professionals' Learning Behavior. IEEE Access, 2021, 9, 30017-30034.	2.6	20
27	Impact of COVID-19 Pandemic on E-participation of Fans in Sports Events. Lecture Notes in Computer Science, 2021, , 692-703.	1.0	2
28	Predicting retweet class using deep learning. , 2021, , 89-112.		5
29	Always Trust the Advice of Al in Difficulties? Perceptions Around Al in Decision Making. Lecture Notes in Computer Science, 2021, , 132-143.	1.0	2
30	Exploring engagement among mobile app developers – Insights from mining big data in user generated content. Journal of Advances in Management Research, 2021, 18, 585-608.	1.6	13
31	Influence of political leaders on sustainable development goals – insights from twitter. Journal of Enterprise Information Management, 2021, 34, 1893-1916.	4.4	23
32	Green information quality and green brand evaluation: the moderating effects of eco-label credibility and consumer knowledge. European Journal of Marketing, 2021, 55, 2037-2071.	1.7	41
33	How do network attributes impact information virality in social networks?. Information Discovery and Delivery, 2021, 49, 162-173.	1.6	8
34	How did COVID-19 impact working professionals – a typology of impacts focused on education sector. International Journal of Information and Learning Technology, 2021, 38, 273-282.	1.5	39
35	Applications of text mining in services management: A systematic literature review. International Journal of Information Management Data Insights, 2021, 1, 100008.	6.5	139
36	How to differentiate propagators of information and misinformation–Insights from social media analytics based on bio-inspired computing. Journal of Information and Optimization Sciences, 2021, 42, 1307-1335.	0.2	21

ARPAN KUMAR KAR

#	Article	IF	CITATIONS
37	Information Management Challenges in Autonomous Vehicles. Journal of Cases on Information Technology, 2021, 23, 58-77.	0.7	12
38	Modelling the Service Experience Encounters Using User-Generated Content: A Text Mining Approach. Global Journal of Flexible Systems Management, 2021, 22, 267-288.	3.4	21
39	What impacts customer experience for B2B enterprises on using Al-enabled chatbots? Insights from Big data analytics. Industrial Marketing Management, 2021, 98, 207-221.	3.7	85
40	Applications of big data in emerging management disciplines: A literature review using text mining. International Journal of Information Management Data Insights, 2021, 1, 100017.	6.5	148
41	Understanding the S-Curve of Ambidextrous Behavior in Learning Emerging Digital Technologies. IEEE Engineering Management Review, 2021, 49, 76-98.	1.0	6
42	Using Social Media Analytics to Predict Social Media Engagement Outcome for Fortune CEOs. Lecture Notes in Networks and Systems, 2021, , 27-35.	0.5	0
43	Rock Hyrax intelligent optimisation algorithm: an exploration for Web 3.0 domain selection. International Journal of Advanced Intelligence Paradigms, 2021, 20, 243.	0.2	0
44	Unpacking Digital Accountability: Ensuring efficient and answerable e-governance service delivery. , 2021, , .		6
45	Modeling Drivers and Barriers of Artificial Intelligence Adoption: Insights from a Strategic Management Perspective. Intelligent Systems in Accounting, Finance and Management, 2021, 28, 217-238.	2.8	17
46	User engagement for mobile payment service providers – introducing the social media engagement model. Journal of Retailing and Consumer Services, 2020, 53, 101718.	5.3	71
47	Realizing digital identity in government: Prioritizing design and implementation objectives for Aadhaar in India. Government Information Quarterly, 2020, 37, 101442.	4.0	31
48	Theory building with big data-driven research – Moving away from the "What―towards the "Why― International Journal of Information Management, 2020, 54, 102205.	10.5	168
49	Critical success factors for integrating artificial intelligence and robotics. Digital Policy, Regulation and Governance, 2020, 22, 307-331.	1.0	40
50	Review of performance assessment frameworks of e-government projects. Transforming Government: People, Process and Policy, 2020, 14, 31-64.	1.3	24
51	Why do small and medium enterprises use social media marketing and what is the impact: Empirical insights from India. International Journal of Information Management, 2020, 53, 102103.	10.5	172
52	Understanding the impact of digital service failure on users: Integrating Tan's failure and DeLone and McLean's success model. International Journal of Information Management, 2020, 53, 102119.	10.5	36
53	Factors affecting future of work: Insights from Social Media Analytics. Procedia Computer Science, 2020, 167, 1880-1888.	1.2	15
54	Determinants of Customer Satisfaction in Telecommunication. Lecture Notes in Electrical Engineering, 2020, , 754-761.	0.3	2

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55	Predicting Information Diffusion on Twitter a Deep Learning Neural Network Model Using Custom Weighted Word Features. Lecture Notes in Computer Science, 2020, , 456-468.	1.0	11
56	Micro-foundations of Artificial Intelligence Adoption in Business: Making the Shift. IFIP Advances in Information and Communication Technology, 2020, , 249-260.	0.5	6
57	Language Model-Driven Chatbot for Business to Address Marketing and Selection of Products. IFIP Advances in Information and Communication Technology, 2020, , 16-28.	0.5	9
58	Digital Identity Evaluation Framework for Social Welfare. IFIP Advances in Information and Communication Technology, 2020, , 401-414.	0.5	1
59	Recommendation Systems for Interactive Multimedia Entertainment. Lecture Notes on Data Engineering and Communications Technologies, 2020, , 23-48.	0.5	3
60	Assessing Service Quality Factors in Mobile Payments - Insights Based on User Experiences in Social Media. Lecture Notes in Electrical Engineering, 2020, , 743-753.	0.3	1
61	Factors Affecting Customer Service Engagement – Six Cases Assessing Strengths and Weaknesses for Telecom and Payment Service Providers. Lecture Notes in Electrical Engineering, 2020, , 775-784.	0.3	1
62	Assessing Drivers for Telecom Service Experience—Insights from Social Media. Lecture Notes in Electrical Engineering, 2020, , 715-722.	0.3	1
63	Mining the Social Discussions Surrounding Circular Economy: Insights from the Collective Intelligence Shared in Twitter. IFIP Advances in Information and Communication Technology, 2020, , 303-314.	0.5	1
64	What Makes a Social Media Manager? Insights from the Content Analysis of Job Advertisements in India. IFIP Advances in Information and Communication Technology, 2020, , 391-403.	0.5	1
65	"#Governmentâ€⊷ Understanding Dissemination, Transparency, Participation, Collaboration and Engagement on Twitter for Citizens. IFIP Advances in Information and Communication Technology, 2020, , 365-376.	0.5	2
66	Review of Discussions on Internet of Things (IoT). , 2020, , 1196-1211.		0
67	Social Media Presence & Usage in Indian Business Sector. IFIP Advances in Information and Communication Technology, 2019, , 457-469.	0.5	Ο
68	Prioritization of multi-dimensional risk for digital services using the generalized analytic network process. Digital Policy, Regulation and Governance, 2019, 21, 146-163.	1.0	8
69	Impact of corporate social responsibility on reputation—Insights from tweets on sustainable development goals by CEOs. International Journal of Information Management, 2019, 48, 39-52.	10.5	102
70	Moving beyond Smart Cities: Digital Nations for Social Innovation & Sustainability. Information Systems Frontiers, 2019, 21, 495-501.	4.1	94
71	Authenticating Fake News: An Empirical Study in India. IFIP Advances in Information and Communication Technology, 2019, , 339-350.	0.5	2
72	Understanding Barriers to Adoption of Grass-Root Innovations—A Case Study of RUTAG Technologies. Design Science and Innovation, 2019, , 115-124.	0.1	2

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73	Digital literacy training, impact & moderating role of perceived value among unemployed women in India. , 2019, , .		3
74	Perceived usefulness, ease of use and user acceptance of blockchain technology for digital transactions – insights from user-generated content on Twitter. Enterprise Information Systems, 2019, 13, 771-800.	3.3	131
75	Diffusion of blockchain technology. Journal of Enterprise Information Management, 2019, 32, 735-757.	4.4	101
76	Polarization and acculturation in US Election 2016 outcomes – Can twitter analytics predict changes in voting preferences. Technological Forecasting and Social Change, 2019, 145, 438-460.	6.2	149
77	Prevention of cybercrimes in smart cities of India: from a citizen's perspective. Information Technology and People, 2019, 32, 1153-1183.	1.9	43
78	Prioritizing Digital Identity Goals – The Case Study of Aadhaar in India. Lecture Notes in Computer Science, 2019, , 489-501.	1.0	8
79	Analyzing Customer Engagement Using Twitter Analytics: A Case of Uber Car-Hailing Services. Lecture Notes in Computer Science, 2019, , 404-414.	1.0	2
80	Critical Success Factors to Establish 5G Network in Smart Cities. , 2019, , 386-410.		0
81	Alignment of IT Authority and Citizens of Proposed Smart Cities in India: System Security and Privacy Perspective. Global Journal of Flexible Systems Management, 2018, 19, 95-107.	3.4	60
82	Readiness of Smart City: Emerging Economy Perspective. Advances in Theory and Practice of Emerging Markets, 2018, , 221-232.	0.7	4
83	Search engine marketing is not all gold: Insights from Twitter and SEOClerks. International Journal of Information Management, 2018, 38, 107-116.	10.5	158
84	Effects of successful adoption of information technology enabled services in proposed smart cities of India. Journal of Science and Technology Policy Management, 2018, 9, 189-209.	1.7	61
85	Detection of Spammers in Twitter marketing: A Hybrid Approach Using Social Media Analytics and Bio Inspired Computing. Information Systems Frontiers, 2018, 20, 515-530.	4.1	71
86	Discriminant Analysis using Ant Colony Optimization – An Intra-Algorithm Exploration. Procedia Computer Science, 2018, 132, 880-889.	1.2	12
87	Adoption of public WiFi using UTAUT2: An exploration in an emerging economy. Procedia Computer Science, 2018, 132, 297-306.	1.2	21
88	Solving Location Based Inventory Routing Problem in E-Commerce Using Ant Colony Optimization. Lecture Notes in Computer Science, 2018, , 557-566.	1.0	1
89	m-commerce technology adoption. Bottom Line: Managing Library Finances, 2018, 31, 208-233.	3.1	46
90	Machine Learning Approach to Analyze and Predict the Popularity of Tweets with Images. Lecture Notes in Computer Science, 2018, , 567-576.	1.0	1

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91	Regulation and governance of the Internet of Things in India. Digital Policy, Regulation and Governance, 2018, 20, 399-412.	1.0	36
92	Blockchain for Businesses: A Systematic Literature Review. Lecture Notes in Computer Science, 2018, , 325-336.	1.0	23
93	The acceptance of electronic voting machines in India: a UTAUT approach. Electronic Government, 2018, 14, 255.	0.1	11
94	Success of IoT in Smart Cities of India: An empirical analysis. Government Information Quarterly, 2018, 35, 349-361.	4.0	156
95	Social media and business practices in emerging markets: still unexplored. Journal of Advances in Management Research, 2018, 15, 110-114.	1.6	8
96	Big data with cognitive computing: A review for the future. International Journal of Information Management, 2018, 42, 78-89.	10.5	204
97	"Technology enabled Health―– Insights from twitter analytics with a socio-technical perspective. International Journal of Information Management, 2018, 43, 85-97.	10.5	98
98	Impact Assessment of Refresher Investor Awareness Sessions for Rural Citizens. Advances in Theory and Practice of Emerging Markets, 2018, , 239-250.	0.7	0
99	Analyzing Whether CEOs Can Act as Influencers for Sustainable Development Goals. Advances in Theory and Practice of Emerging Markets, 2018, , 117-131.	0.7	7
100	Assessing E-Government Project Outcome: A Service Provider's Perspective. Advances in Theory and Practice of Emerging Markets, 2018, , 133-145.	0.7	0
101	Perceived Information Risk While Providing Sensitive Information for Consuming Digital Services. Advances in Theory and Practice of Emerging Markets, 2018, , 147-157.	0.7	Ο
102	Improving the Cosine Consistency Index for the analytic hierarchy process for solving multi-criteria decision making problems. Applied Computing and Informatics, 2017, 13, 118-129.	3.7	40
103	Big Data Analytics: A Review on Theoretical Contributions and Tools Used in Literature. Global Journal of Flexible Systems Management, 2017, 18, 203-229.	3.4	152
104	Assessment of e-Governance Projects. , 2017, , .		14
105	Role of human behaviour attributes in mobile crowd sensing: a systematic literature review. Digital Policy, Regulation and Governance, 2017, 19, 168-185.	1.0	27
106	Swarm Intelligence: A Review of Algorithms. Modeling and Optimization in Science and Technologies, 2017, , 475-494.	0.7	203
107	The Untold Story of USA Presidential Elections in 2016 - Insights from Twitter Analytics. Lecture Notes in Computer Science, 2017, , 339-350.	1.0	7
108	Identifying buzz in social media: a hybrid approach using artificial bee colony and k-nearest neighbors for outlier detection. Social Network Analysis and Mining, 2017, 7, 1.	1.9	35

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109	Performance Assessment of e-Government Projects. , 2017, , .		6
110	Social Media Analytics: Literature Review and Directions for Future Research. Decision Analysis, 2017, 14, 229-249.	1.2	110
111	Assessment of Open Government Data Initiative - A Perception Driven Approach. Lecture Notes in Computer Science, 2017, , 159-171.	1.0	6
112	#Demonetization and Its Impact on the Indian Economy – Insights from Social Media Analytics. Lecture Notes in Computer Science, 2017, , 363-374.	1.0	6
113	Quality in Mobile Payment Service in India. Lecture Notes in Computer Science, 2017, , 183-193.	1.0	15
114	Understanding Nature of Social Media Usage by Mobile Wallets Service Providers –An Exploration through SPIN Framework. Procedia Computer Science, 2017, 122, 292-299.	1.2	14
115	Review of Technology Adoption frameworks in Mobile Commerce. Procedia Computer Science, 2017, 122, 888-895.	1.2	44
116	Non-uptake of a Low Cost Retail Management Solution by Small Businesses: An Empirical Analysis. Procedia Computer Science, 2017, 122, 1001-1008.	1.2	2
117	Identifying Popular Online News: An Approach Using Chaotic Cuckoo Search Algorithm. , 2017, , .		3
118	Critical Success Factors to Establish 5G Network in Smart Cities. Journal of Global Information Management, 2017, 25, 15-37.	1.4	47
119	Review of Discussions on Internet of Things (IoT). Journal of Global Information Management, 2017, 25, 38-51.	1.4	70
120	Exploring Content Virality in Facebook: A Semantic Based Approach. Lecture Notes in Computer Science, 2017, , 209-220.	1.0	9
121	A Model for Prioritization and Prediction of Impact of Digital Literacy Training Programmes and Validation. Lecture Notes in Computer Science, 2017, , 227-238.	1.0	7
122	Outlier Detection Among Influencer Blogs Based on off-Site Web Analytics Data. Lecture Notes in Computer Science, 2017, , 251-260.	1.0	7
123	Evaluating Multi-dimensional Risk for Digital Services in Smart Cities. Lecture Notes in Computer Science, 2017, , 23-32.	1.0	5
124	Understanding Smart Cities: Inputs for Research and Practice. , 2017, , 1-7.		2
125	Concept of Smart Village in India: A Proposed Ecosystem and Framework. , 2017, , 83-92.		4
126	IT Consulting: A Systematic Literature Review. Lecture Notes in Computer Science, 2017, , 474-484.	1.0	2

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127	Adoption and Acceptance of Mandatory Electronic Public Services by Citizens in the Developing World: Three Case Studies from India. , 2017, , 49-69.		Ο
128	Management of Multidimensional Risk for Digital Services in Smart Cities. , 2017, , 149-165.		2
129	Addressing big data challenges in smart cities: a systematic literature review. Info, 2016, 18, 73-90.	1.2	109
130	Bio inspired computing – A review of algorithms and scope of applications. Expert Systems With Applications, 2016, 59, 20-32.	4.4	404
131	Insights from Twitter Analytics: Modeling Social Media Personality Dimensions and Impact of Breakthrough Events. Lecture Notes in Computer Science, 2016, , 533-544.	1.0	16
132	Utilization of Fractal Geometry for Phase Shifter Implementation. Lecture Notes in Electrical Engineering, 2016, , 317-323.	0.3	1
133	A Review of Bio-Inspired Computing Methods and Potential Applications. Lecture Notes in Electrical Engineering, 2016, , 155-161.	0.3	10
134	Reinvestigating vendor selection criteria in the iron and steel industry. International Journal of Procurement Management, 2015, 8, 570.	0.1	7
135	Flexible Pricing Models for Cloud Computing Based on Group Decision Making Under Consensus. Global Journal of Flexible Systems Management, 2015, 16, 191-204.	3.4	36
136	Evaluating Internet Information Search Channels Using Hybrid MCDM Technique. Lecture Notes in Computer Science, 2015, , 123-133.	1.0	13
137	Smart Cities in developing economies: A literature review and policy insights. , 2015, , .		37
138	Information Security concerns in Digital Services: Literature review and a multi-stakeholder approach. , 2015, , .		5
139	Integrating websites with social media – An approach for group decision support. Journal of Decision Systems, 2015, 24, 339-353.	2.2	13
140	A hybrid group decision support system for supplier selection using analytic hierarchy process, fuzzy set theory and neural network. Journal of Computational Science, 2015, 6, 23-33.	1.5	129
141	Evaluating Travel Websites Using WebQual: A Group Decision Support Approach. Advances in Intelligent Systems and Computing, 2015, , 151-160.	0.5	5
142	Exploring the importance of different supplier selection criteria. Management Research Review, 2014, 37, 89-105.	1.5	78
143	How can a group of procurement experts select suppliers? An approach for group decision support. Journal of Enterprise Information Management, 2014, 27, 337-357.	4.4	27
144	Revisiting the supplier selection problem: An integrated approach for group decision support. Expert Systems With Applications, 2014, 41, 2762-2771.	4.4	89

#	Article	IF	CITATIONS
145	Non-contractible value creation in buyer-supplier networks - a case study. International Journal of Procurement Management, 2014, 7, 493.	0.1	7
146	Pricing of Cloud IaaS Based on Feature Prioritization - A Value Based Approach. Advances in Intelligent Systems and Computing, 2014, , 321-330.	0.5	6
147	Evaluating E-Commerce Portals from the Perspective of the End User – A Group Decision Support Approach. Advances in Intelligent Systems and Computing, 2014, , 107-117.	0.5	3
148	A Group Decision Support System for Selecting a SocialCRM. Advances in Intelligent Systems and Computing, 2014, , 95-105.	0.5	2
149	A Group Decision Support System for Selecting an Open Source Tool for Social Media Integration. Lecture Notes in Electrical Engineering, 2014, , 407-413.	0.3	1
150	A Decision Support System for Website Selection for Internet Based Advertising and Promotions. Lecture Notes in Electrical Engineering, 2014, , 453-457.	0.3	5
151	Using artificial neural networks and analytic hierarchy process for the supplier selection problem. , 2013, , .		5
152	An approach for prioritizing supplier selection criteria through consensus building using Analytic Hierarchy Process and Fuzzy set theory. , 2013, , .		2
153	A model for bundling mobile value added services using neural networks. International Journal of Applied Decision Sciences, 2012, 5, 47.	0.2	13
154	A Study to Compare Relative Importance of Criteria for Supplier Evaluation in e-Procurement. , 2011, , .		10
155	A model for pricing emergent technology based on perceived business impact value. International Journal of Technology Marketing, 2011, 6, 241.	0.1	6
156	A Soft Classification Model for Vendor Selection. International Journal of Information and Education Technology, 2011, , 268-272.	0.9	4
157	The Past, Present and Future of Information Systems Research. SSRN Electronic Journal, 2009, , .	0.4	0
158	eBusiness Enablement: Implications for Business Strategy. SSRN Electronic Journal, 2009, , .	0.4	0
159	A novel on-screen keyboard for hierarchical navigation with reduced number of key strokes. , 2009, , .		3
160	Research on Engaging Stakeholders Online. Australasian Journal of Information Systems, 0, 25, .	0.3	1
161	MarkBot – A Language Model-Driven Chatbot for Interactive Marketing in Post-Modern World. Information Systems Frontiers, 0, , 1.	4.1	28
162	Pricing of IT Products Based on Value Provided to Customers. SSRN Electronic Journal, 0, , .	0.4	0

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163	A Study on the Pricing Policies of Internet Service Providers. SSRN Electronic Journal, 0, , .	0.4	о
164	Service Specific Approach in Determining Spousal Influence in Family Decision Making. SSRN Electronic Journal, 0, , .	0.4	0
165	Optimization of team selection in fantasy cricket: a hybrid approach using recursive feature elimination and genetic algorithm. Annals of Operations Research, 0, , 1.	2.6	1