## Arpan Kumar Kar

## List of Publications by Citations

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The third column is the impact factor (IF) of the journal, and the fourth column is the number of citations of the article.

156
papers

3,393
citations

4,808
ext. papers

2.9
ext. citations

31
g-index

6.94
L-index

#	Paper	IF	Citations
156	Artificial Intelligence (AI): Multidisciplinary perspectives on emerging challenges, opportunities, and agenda for research, practice and policy. <i>International Journal of Information Management</i> , <b>2021</b> , 57, 101994	16.4	352
155	Bio inspired computing IA review of algorithms and scope of applications. <i>Expert Systems With Applications</i> , <b>2016</b> , 59, 20-32	7.8	275
154	Big data with cognitive computing: A review for the future. <i>International Journal of Information Management</i> , <b>2018</b> , 42, 78-89	16.4	132
153	Search engine marketing is not all gold: Insights from Twitter and SEOClerks. <i>International Journal of Information Management</i> , <b>2018</b> , 38, 107-116	16.4	121
152	Swarm Intelligence: A Review of Algorithms. <i>Modeling and Optimization in Science and Technologies</i> , <b>2017</b> , 475-494	0.6	116
151	Success of IoT in Smart Cities of India: An empirical analysis. <i>Government Information Quarterly</i> , <b>2018</b> , 35, 349-361	7.6	104
150	Polarization and acculturation in US Election 2016 outcomes © an twitter analytics predict changes in voting preferences. <i>Technological Forecasting and Social Change</i> , <b>2019</b> , 145, 438-460	9.5	99
149	Big Data Analytics: A Review on Theoretical Contributions and Tools Used in Literature. <i>Global Journal of Flexible Systems Management</i> , <b>2017</b> , 18, 203-229	5.9	96
148	A hybrid group decision support system for supplier selection using analytic hierarchy process, fuzzy set theory and neural network. <i>Journal of Computational Science</i> , <b>2015</b> , 6, 23-33	3.4	94
147	Theory building with big data-driven research [Moving away from the [What]] International Journal of Information Management, <b>2020</b> , 54, 102205	16.4	82
146	Why do small and medium enterprises use social media marketing and what is the impact: Empirical insights from India. <i>International Journal of Information Management</i> , <b>2020</b> , 53, 102103	16.4	78
145	Addressing big data challenges in smart cities: a systematic literature review. <i>Info</i> , <b>2016</b> , 18, 73-90		77
144	■echnology enabled Health Insights from twitter analytics with a socio-technical perspective.  International Journal of Information Management, 2018, 43, 85-97	16.4	68
143	Perceived usefulness, ease of use and user acceptance of blockchain technology for digital transactions Insights from user-generated content on Twitter. <i>Enterprise Information Systems</i> , <b>2019</b> , 13, 771-800	3.5	65
142	Revisiting the supplier selection problem: An integrated approach for group decision support. <i>Expert Systems With Applications</i> , <b>2014</b> , 41, 2762-2771	7.8	64
141	Social Media Analytics: Literature Review and Directions for Future Research. <i>Decision Analysis</i> , <b>2017</b> , 14, 229-249	1.2	64
140	Exploring the importance of different supplier selection criteria. <i>Management Research Review</i> , <b>2014</b> , 37, 89-105	2.8	58

139	Applications of big data in emerging management disciplines: A literature review using text mining. <i>International Journal of Information Management Data Insights</i> , <b>2021</b> , 1, 100017		58	
138	Impact of corporate social responsibility on reputationIhsights from tweets on sustainable development goals by CEOs. <i>International Journal of Information Management</i> , <b>2019</b> , 48, 39-52	16.4	57	
137	Understanding artificial intelligence adoption in operations management: insights from the review of academic literature and social media discussions. <i>Annals of Operations Research</i> , <b>2020</b> , 1	3.2	52	
136	Review of Discussions on Internet of Things (IoT). <i>Journal of Global Information Management</i> , <b>2017</b> , 25, 38-51	1.9	49	
135	Applications of text mining in services management: A systematic literature review. <i>International Journal of Information Management Data Insights</i> , <b>2021</b> , 1, 100008		46	
134	What Affects Usage Satisfaction in Mobile Payments? Modelling User Generated Content to Develop the "Digital Service Usage Satisfaction Model". <i>Information Systems Frontiers</i> , <b>2020</b> , 1-21	4	43	
133	Diffusion of blockchain technology. <i>Journal of Enterprise Information Management</i> , <b>2019</b> , 32, 735-757	4.4	43	
132	Effects of successful adoption of information technology enabled services in proposed smart cities of India. <i>Journal of Science and Technology Policy Management</i> , <b>2018</b> , 9, 189-209	2.4	43	
131	Detection of Spammers in Twitter marketing: A Hybrid Approach Using Social Media Analytics and Bio Inspired Computing. <i>Information Systems Frontiers</i> , <b>2018</b> , 20, 515-530	4	43	
130	Moving beyond Smart Cities: Digital Nations for Social Innovation & Sustainability. <i>Information Systems Frontiers</i> , <b>2019</b> , 21, 495-501	4	42	
129	Alignment of IT Authority and Citizens of Proposed Smart Cities in India: System Security and Privacy Perspective. <i>Global Journal of Flexible Systems Management</i> , <b>2018</b> , 19, 95-107	5.9	42	
128	Critical Success Factors to Establish 5G Network in Smart Cities. <i>Journal of Global Information Management</i> , <b>2017</b> , 25, 15-37	1.9	38	
127	Prevention of cybercrimes in smart cities of India: from a citizen perspective. <i>Information Technology and People</i> , <b>2019</b> , 32, 1153-1183	3.4	32	
126	User engagement for mobile payment service providers Introducing the social media engagement model. <i>Journal of Retailing and Consumer Services</i> , <b>2020</b> , 53, 101718	8.5	31	
125	Review of Technology Adoption frameworks in Mobile Commerce. <i>Procedia Computer Science</i> , <b>2017</b> , 122, 888-895	1.6	30	
124	m-commerce technology adoption. <i>Bottom Line: Managing Library Finances</i> , <b>2018</b> , 31, 208-233	2.6	29	
123	Flexible Pricing Models for Cloud Computing Based on Group Decision Making Under Consensus. <i>Global Journal of Flexible Systems Management</i> , <b>2015</b> , 16, 191-204	5.9	27	
122	Diffusion of blockchain in insurance industry: An analysis through the review of academic and trade	8.1	25	

121	Identifying buzz in social media: a hybrid approach using artificial bee colony and k-nearest neighbors for outlier detection. <i>Social Network Analysis and Mining</i> , <b>2017</b> , 7, 1	2.2	24
120	How can a group of procurement experts select suppliers? An approach for group decision support. <i>Journal of Enterprise Information Management</i> , <b>2014</b> , 27, 337-357	4.4	23
119	Climate change and COP26: Are digital technologies and information management part of the problem or the solution? An editorial reflection and call to action. <i>International Journal of Information Management</i> , <b>2022</b> , 63, 102456	16.4	23
118	Improving the Cosine Consistency Index for the analytic hierarchy process for solving multi-criteria decision making problems. <i>Applied Computing and Informatics</i> , <b>2017</b> , 13, 118-129	4.2	22
117	Smart Cities in developing economies: A literature review and policy insights 2015,		22
116	Realizing digital identity in government: Prioritizing design and implementation objectives for Aadhaar in India. <i>Government Information Quarterly</i> , <b>2020</b> , 37, 101442	7.6	19
115	A review of machine learning applications in human resource management. <i>International Journal of Productivity and Performance Management</i> , <b>2021</b> , ahead-of-print,	2.3	18
114	Role of human behaviour attributes in mobile crowd sensing: a systematic literature review. <i>Digital Policy, Regulation and Governance</i> , <b>2017</b> , 19, 168-185	1.7	17
113	Understanding the impact of digital service failure on users: Integrating Tan® failure and DeLone and McLean® success model. <i>International Journal of Information Management</i> , <b>2020</b> , 53, 102119	16.4	17
112	Critical success factors for integrating artificial intelligence and robotics. <i>Digital Policy, Regulation and Governance</i> , <b>2020</b> , 22, 307-331	1.7	17
111	How did COVID-19 impact working professionals httppology of impacts focused on education sector. <i>International Journal of Information and Learning Technology</i> , <b>2021</b> , 38, 273-282	1.9	16
110	Securing IoT devices in smart cities of India: from ethical and enterprise information system management perspective. <i>Enterprise Information Systems</i> , <b>2021</b> , 15, 585-615	3.5	15
109	Insights from Twitter Analytics: Modeling Social Media Personality Dimensions and Impact of Breakthrough Events. <i>Lecture Notes in Computer Science</i> , <b>2016</b> , 533-544	0.9	14
108	Regulation and governance of the Internet of Things in India. <i>Digital Policy, Regulation and Governance</i> , <b>2018</b> , 20, 399-412	1.7	14
107	Blockchain for Businesses: A Systematic Literature Review. Lecture Notes in Computer Science, 2018, 325	5 <b>€3</b> 36	14
106	Assessment of e-Governance Projects <b>2017</b> ,		13
105	Integrating websites with social media [An approach for group decision support. <i>Journal of Decision Systems</i> , <b>2015</b> , 24, 339-353	1.2	13
104	Review of performance assessment frameworks of e-government projects. <i>Transforming Government: People, Process and Policy</i> , <b>2020</b> , 14, 31-64	2.3	13

103	Quality in Mobile Payment Service in India. Lecture Notes in Computer Science, 2017, 183-193	0.9	12
102	A model for bundling mobile value added services using neural networks. <i>International Journal of Applied Decision Sciences</i> , <b>2012</b> , 5, 47	0.8	12
101	Factors affecting future of work: Insights from Social Media Analytics. <i>Procedia Computer Science</i> , <b>2020</b> , 167, 1880-1888	1.6	11
100	Diffusion of blockchain in logistics and transportation industry: an analysis through the synthesis of academic and trade literature. <i>Journal of Science and Technology Policy Management</i> , <b>2021</b> , 12, 378-398	2.4	11
99	What impacts customer experience for B2B enterprises on using AI-enabled chatbots? Insights from Big data analytics. <i>Industrial Marketing Management</i> , <b>2021</b> , 98, 207-221	6.9	11
98	Predicting Information Diffusion on Twitter a Deep Learning Neural Network Model Using Custom Weighted Word Features. <i>Lecture Notes in Computer Science</i> , <b>2020</b> , 456-468	0.9	10
97	Discriminant Analysis using Ant Colony Optimization IAn Intra-Algorithm Exploration. <i>Procedia Computer Science</i> , <b>2018</b> , 132, 880-889	1.6	10
96	Adoption of public WiFi using UTAUT2: An exploration in an emerging economy. <i>Procedia Computer Science</i> , <b>2018</b> , 132, 297-306	1.6	10
95	Evaluating Internet Information Search Channels Using Hybrid MCDM Technique. <i>Lecture Notes in Computer Science</i> , <b>2015</b> , 123-133	0.9	9
94	A Review of Bio-Inspired Computing Methods and Potential Applications. <i>Lecture Notes in Electrical Engineering</i> , <b>2016</b> , 155-161	0.2	9
93	Influence of political leaders on sustainable development goals [Insights from twitter. <i>Journal of Enterprise Information Management</i> , <b>2021</b> , ahead-of-print,	4.4	9
92	Understanding Nature of Social Media Usage by Mobile Wallets Service Providers An Exploration through SPIN Framework. <i>Procedia Computer Science</i> , <b>2017</b> , 122, 292-299	1.6	8
91	A Study to Compare Relative Importance of Criteria for Supplier Evaluation in e-Procurement 2011,		8
90	Prioritizing Digital Identity Goals The Case Study of Aadhaar in India. <i>Lecture Notes in Computer Science</i> , <b>2019</b> , 489-501	0.9	8
89	Exploring Content Virality in Facebook: A Semantic Based Approach. <i>Lecture Notes in Computer Science</i> , <b>2017</b> , 209-220	0.9	8
88	Information Management Challenges in Autonomous Vehicles. <i>Journal of Cases on Information Technology</i> , <b>2021</b> , 23, 58-77	1.6	8
87	Phishing website detection using support vector machines and nature-inspired optimization algorithms. <i>Telecommunication Systems</i> , <b>2021</b> , 76, 17-32	2.3	8
86	How does entrepreneurial orientation and SDG orientation of CEOs evolve before and during a pandemic. <i>Journal of Enterprise Information Management</i> , <b>2021</b> , ahead-of-print,	4.4	8

85	The Untold Story of USA Presidential Elections in 2016 - Insights from Twitter Analytics. <i>Lecture Notes in Computer Science</i> , <b>2017</b> , 339-350	0.9	7
84	Green information quality and green brand evaluation: the moderating effects of eco-label credibility and consumer knowledge. <i>European Journal of Marketing</i> , <b>2021</b> , 55, 2037-2071	4.4	7
83	Intention to Use IoT by Aged Indian Consumers. Journal of Computer Information Systems,1-12	1.9	7
82	How to differentiate propagators of information and misinformationIhsights from social media analytics based on bio-inspired computing. <i>Journal of Information and Optimization Sciences</i> , <b>2021</b> , 42, 1307-1335	1.1	7
81	Impact of artificial intelligence on employees working in industry 4.0 led organizations. <i>International Journal of Manpower</i> , <b>2021</b> , ahead-of-print,	2.5	7
80	Industrial Internet of Things and Emerging Digital Technologies Modeling Professionals Learning Behavior. <i>IEEE Access</i> , <b>2021</b> , 9, 30017-30034	3.5	7
79	The acceptance of electronic voting machines in India: a UTAUT approach. <i>Electronic Government</i> , <b>2018</b> , 14, 255	0.9	7
78	#Demonetization and Its Impact on the Indian Economy 🛭 Insights from Social Media Analytics. Lecture Notes in Computer Science, <b>2017</b> , 363-374	0.9	6
77	Language Model-Driven Chatbot for Business to Address Marketing and Selection of Products. <i>IFIP Advances in Information and Communication Technology</i> , <b>2020</b> , 16-28	0.5	6
76	Outlier Detection Among Influencer Blogs Based on off-Site Web Analytics Data. <i>Lecture Notes in Computer Science</i> , <b>2017</b> , 251-260	0.9	6
75	Social media and business practices in emerging markets: still unexplored. <i>Journal of Advances in Management Research</i> , <b>2018</b> , 15, 110-114	2.2	6
74	AI-enabled digital identity Inputs for stakeholders and policymakers. <i>Journal of Science and Technology Policy Management</i> , <b>2021</b> , ahead-of-print,	2.4	6
73	Prioritization of multi-dimensional risk for digital services using the generalized analytic network process. <i>Digital Policy, Regulation and Governance</i> , <b>2019</b> , 21, 146-163	1.7	5
72	Non-contractible value creation in buyer-supplier networks - a case study. <i>International Journal of Procurement Management</i> , <b>2014</b> , 7, 493	0.6	5
71	Assessment of Open Government Data Initiative - A Perception Driven Approach. <i>Lecture Notes in Computer Science</i> , <b>2017</b> , 159-171	0.9	5
70	Reinvestigating vendor selection criteria in the iron and steel industry. <i>International Journal of Procurement Management</i> , <b>2015</b> , 8, 570	0.6	5
69	A model for pricing emergent technology based on perceived business impact value. <i>International Journal of Technology Marketing</i> , <b>2011</b> , 6, 241	0.8	5
68	Evaluating Travel Websites Using WebQual: A Group Decision Support Approach. <i>Advances in Intelligent Systems and Computing</i> , <b>2015</b> , 151-160	0.4	5

## (2020-2017)

67	A Model for Prioritization and Prediction of Impact of Digital Literacy Training Programmes and Validation. <i>Lecture Notes in Computer Science</i> , <b>2017</b> , 227-238	0.9	5	
66	Evaluating Multi-dimensional Risk for Digital Services in Smart Cities. <i>Lecture Notes in Computer Science</i> , <b>2017</b> , 23-32	0.9	5	
65	A Decision Support System for Website Selection for Internet Based Advertising and Promotions. <i>Lecture Notes in Electrical Engineering</i> , <b>2014</b> , 453-457	0.2	5	
64	Exploring engagement among mobile app developers Insights from mining big data in user generated content. <i>Journal of Advances in Management Research</i> , <b>2021</b> , ahead-of-print,	2.2	5	
63	MarkBot 🖟 Language Model-Driven Chatbot for Interactive Marketing in Post-Modern World. Information Systems Frontiers,1	4	5	
62	Information Security concerns in Digital Services: Literature review and a multi-stakeholder approach <b>2015</b> ,		4	
61	Performance Assessment of e-Government Projects 2017,		4	
60	Using artificial neural networks and analytic hierarchy process for the supplier selection problem <b>2013</b> ,		4	
59	Micro-foundations of Artificial Intelligence Adoption in Business: Making the Shift. <i>IFIP Advances in Information and Communication Technology</i> , <b>2020</b> , 249-260	0.5	4	
58	How do network attributes impact information virality in social networks?. <i>Information Discovery and Delivery</i> , <b>2021</b> , 49, 162-173	1.4	4	
57	Modelling the Service Experience Encounters Using User-Generated Content: A Text Mining Approach. <i>Global Journal of Flexible Systems Management</i> , <b>2021</b> , 22, 267-288	5.9	4	
56	Digital citizen empowerment: A systematic literature review of theories and development models. <i>Information Technology for Development</i> ,1-28	3.3	4	
55	Identifying Popular Online News: An Approach Using Chaotic Cuckoo Search Algorithm 2017,		3	
54	A Soft Classification Model for Vendor Selection. <i>International Journal of Information and Education Technology</i> , <b>2011</b> , 268-272	0.5	3	
53	Studying Online Political Behaviours as Rituals: A Study of Social Media Behaviour Regarding the CAA. <i>IFIP Advances in Information and Communication Technology</i> , <b>2020</b> , 315-326	0.5	3	
52	Pricing of Cloud IaaS Based on Feature Prioritization - A Value Based Approach. <i>Advances in Intelligent Systems and Computing</i> , <b>2014</b> , 321-330	0.4	3	
51	Evaluating E-Commerce Portals from the Perspective of the End User IA Group Decision Support Approach. <i>Advances in Intelligent Systems and Computing</i> , <b>2014</b> , 107-117	0.4	3	
50	A hybrid evolutionary approach for identifying spam websites for search engine marketing. <i>Evolutionary Intelligence</i> , <b>2020</b> , 1	1.7	3	

49	Predicting retweet class using deep learning <b>2021</b> , 89-112		3
48	Digital literacy training, impact & moderating role of perceived value among unemployed women in India <b>2019</b> ,		2
47	Readiness of Smart City: Emerging Economy Perspective. <i>Advances in Theory and Practice of Emerging Markets</i> , <b>2018</b> , 221-232	0.3	2
46	A novel on-screen keyboard for hierarchical navigation with reduced number of key strokes 2009,		2
45	Understanding Smart Cities: Inputs for Research and Practice 2017, 1-7		2
44	Facilitators and Barriers of Artificial Intelligence Adoption in Business Insights from Opinions Using Big Data Analytics. <i>Information Systems Frontiers</i> ,1	4	2
43	Recommendation Systems for Interactive Multimedia Entertainment. <i>Lecture Notes on Data Engineering and Communications Technologies</i> , <b>2020</b> , 23-48	0.4	2
42	Comparing SERVQUAL for Transportation Services in the Sharing Economy for Emerging Markets: Insights from Twitter Analytics. <i>Advances in Theory and Practice of Emerging Markets</i> , <b>2020</b> , 127-134	0.3	2
41	Understanding Barriers to Adoption of Grass-Root Innovations Case Study of RUTAG Technologies. <i>Design Science and Innovation</i> , <b>2019</b> , 115-124	0.2	1
40	MEMS-Based Phase Shifters for Phased Array Applications Fully Integrated on PCB Substrates. <i>Lecture Notes in Electrical Engineering</i> , <b>2016</b> , 225-231	0.2	1
39	Utilization of Fractal Geometry for Phase Shifter Implementation. <i>Lecture Notes in Electrical Engineering</i> , <b>2016</b> , 317-323	0.2	1
38	Analyzing Whether CEOs Can Act as Influencers for Sustainable Development Goals. <i>Advances in Theory and Practice of Emerging Markets</i> , <b>2018</b> , 117-131	0.3	1
37	Non-uptake of a Low Cost Retail Management Solution by Small Businesses: An Empirical Analysis. <i>Procedia Computer Science</i> , <b>2017</b> , 122, 1001-1008	1.6	1
36	An approach for prioritizing supplier selection criteria through consensus building using Analytic Hierarchy Process and Fuzzy set theory <b>2013</b> ,		1
35	Concept of Smart Village in India: A Proposed Ecosystem and Framework <b>2017</b> , 83-92		1
34	群Government日 Understanding Dissemination, Transparency, Participation, Collaboration and Engagement on Twitter for Citizens. <i>IFIP Advances in Information and Communication Technology</i> , <b>2020</b> , 365-376	0.5	1
33	Analyzing Customer Engagement Using Twitter Analytics: A Case of Uber Car-Hailing Services. Lecture Notes in Computer Science, <b>2019</b> , 404-414	0.9	1
32	Assessing Drivers for Telecom Service Experiencelhsights from Social Media. <i>Lecture Notes in Electrical Engineering</i> , <b>2020</b> , 715-722	0.2	1

31	What Makes a Social Media Manager? Insights from the Content Analysis of Job Advertisements in India. <i>IFIP Advances in Information and Communication Technology</i> , <b>2020</b> , 391-403	0.5	1
30	Determinants of Customer Satisfaction in Telecommunication. <i>Lecture Notes in Electrical Engineering</i> , <b>2020</b> , 754-761	0.2	1
29	Digital Identity Evaluation Framework for Social Welfare. <i>IFIP Advances in Information and Communication Technology</i> , <b>2020</b> , 401-414	0.5	1
28	A Group Decision Support System for Selecting a SocialCRM. <i>Advances in Intelligent Systems and Computing</i> , <b>2014</b> , 95-105	0.4	1
27	A Group Decision Support System for Selecting an Open Source Tool for Social Media Integration. Lecture Notes in Electrical Engineering, <b>2014</b> , 407-413	0.2	1
26	Management of Multidimensional Risk for Digital Services in Smart Cities <b>2017</b> , 149-165		1
25	Implementing cognitive automation for employee management in Ganitec University of Science and Technology. <i>Journal of Information Technology Teaching Cases</i> , <b>2020</b> , 204388692093670	0.4	1
24	Impact of COVID-19 Pandemic on E-participation of Fans in Sports Events. <i>Lecture Notes in Computer Science</i> , <b>2021</b> , 692-703	0.9	1
23	Always Trust the Advice of AI in Difficulties? Perceptions Around AI in Decision Making. <i>Lecture Notes in Computer Science</i> , <b>2021</b> , 132-143	0.9	1
22	Solving Location Based Inventory Routing Problem in E-Commerce Using Ant Colony Optimization. <i>Lecture Notes in Computer Science</i> , <b>2018</b> , 557-566	0.9	1
21	Machine Learning Approach to Analyze and Predict the Popularity of Tweets with Images. <i>Lecture Notes in Computer Science</i> , <b>2018</b> , 567-576	0.9	1
20	Understanding the S-Curve of Ambidextrous Behavior in Learning Emerging Digital Technologies. <i>IEEE Engineering Management Review</i> , <b>2021</b> , 1-1	3.6	1
19	Authenticating Fake News: An Empirical Study in India. <i>IFIP Advances in Information and Communication Technology</i> , <b>2019</b> , 339-350	0.5	O
18	Factors Affecting Customer Service Engagement Lix Cases Assessing Strengths and Weaknesses for Telecom and Payment Service Providers. <i>Lecture Notes in Electrical Engineering</i> , <b>2020</b> , 775-784	0.2	O
17	Mining the Social Discussions Surrounding Circular Economy: Insights from the Collective Intelligence Shared in Twitter. <i>IFIP Advances in Information and Communication Technology</i> , <b>2020</b> , 303-3	1 <sup>2.5</sup>	0
16	IT Consulting: A Systematic Literature Review. Lecture Notes in Computer Science, 2017, 474-484	0.9	O
15	A hybrid bio-inspired computing approach for buzz detection in social media. <i>Evolutionary Intelligence</i> ,1	1.7	O
14	Diffusion and adoption of digital communications services in India. <i>Information Technology for Development</i> ,1-23	3.3	O

13	Using Big Data Analytics on Social Media to Analyze Tourism Service Encounters. <i>Lecture Notes in Electrical Engineering</i> , <b>2022</b> , 121-130	0.2	O
12	Capricious opinions: A study of polarization of social media groups. <i>Government Information Quarterly</i> , <b>2022</b> , 101709	7.6	O
11	Impact Assessment of Refresher Investor Awareness Sessions for Rural Citizens. <i>Advances in Theory and Practice of Emerging Markets</i> , <b>2018</b> , 239-250	0.3	
10	Assessing E-Government Project Outcome: A Service Provider Perspective. <i>Advances in Theory and Practice of Emerging Markets</i> , <b>2018</b> , 133-145	0.3	
9	Perceived Information Risk While Providing Sensitive Information for Consuming Digital Services. <i>Advances in Theory and Practice of Emerging Markets</i> , <b>2018</b> , 147-157	0.3	
8	Social Media Presence & Usage in Indian Business Sector. <i>IFIP Advances in Information and Communication Technology</i> , <b>2019</b> , 457-469	0.5	
7	Review of Discussions on Internet of Things (IoT) <b>2020</b> , 1196-1211		
6	Critical Success Factors to Establish 5G Network in Smart Cities <b>2019</b> , 386-410		
5	Assessing Service Quality Factors in Mobile Payments - Insights Based on User Experiences in Social Media. <i>Lecture Notes in Electrical Engineering</i> , <b>2020</b> , 743-753	0.2	
4	Using Social Media Analytics to Predict Social Media Engagement Outcome for Fortune CEOs. <i>Lecture Notes in Networks and Systems</i> , <b>2021</b> , 27-35	0.5	
3	Adoption and Acceptance of Mandatory Electronic Public Services by Citizens in the Developing World: Three Case Studies from India <b>2017</b> , 49-69		
2	A Case Of Affordances-Collaborative Governance Using Smartphones. <i>International Journal of Electronic Government Research</i> , <b>2022</b> , 18, 0-0	0.7	
1	Optimization of team selection in fantasy cricket: a hybrid approach using recursive feature elimination and genetic algorithm. <i>Annals of Operations Research</i> ,1	3.2	