## Rob J Kusters

## List of Publications by Citations

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The third column is the impact factor (IF) of the journal, and the fourth column is the number of citations of the article.

56
papers

530
citations

14
h-index

9-index

63
ext. papers

623
ext. citations

2.3
avg, IF

L-index

| #  | Paper  | IF    | Citations |
|----|--|-------|-----------|
| 56 | Dealing with risk: a practical approach. <i>Journal of Information Technology</i> , <b>1996</b> , 11, 333-346  | 2.7   | 40        |
| 55 | Modelling resource availability in general hospitals design and implementation of a decision support model. <i>European Journal of Operational Research</i> , <b>1996</b> , 88, 428-445  | 5.6   | 37        |
| 54 | From process improvement to people improvement: enabling learning in software development. <i>Information and Software Technology</i> , <b>2000</b> , 42, 965-971  | 3.4   | 35        |
| 53 | Towards decision support for waiting lists: an operations management view. <i>Health Care Management Science</i> , <b>2001</b> , 4, 133-42   | 4     | 24        |
| 52 | Information governance requirements in dynamic business networking. <i>Industrial Management and Data Systems</i> , <b>2016</b> , 116, 1356-1379   | 3.6   | 23        |
| 51 | Are software cost-estimation models accurate?. Information and Software Technology, <b>1990</b> , 32, 187-19   | 903.4 | 21        |
| 50 | Identification of factors that influence defect injection and detection in development of software intensive products. <i>Information and Software Technology</i> , <b>2007</b> , 49, 774-789  | 3.4   | 20        |
| 49 | Exploring defect causes in products developed by virtual teams. <i>Information and Software Technology</i> , <b>2005</b> , 47, 399-410   | 3.4   | 19        |
| 48 | Product Focused Software Process Improvement: Concepts and Experiences from Industry. <i>Software Quality Journal</i> , <b>2001</b> , 9, 269-281   | 1.2   | 18        |
| 47 | Assessing the Efficacy of an Educational Smartphone or Tablet App With Subdivided and Interactive Content to Increase PatientsTMedical Knowledge: Randomized Controlled Trial. <i>JMIR MHealth and UHealth</i> , <b>2018</b> , 6, e10742 | 5.5   | 18        |
| 46 | Entropy based software processes improvement. <i>Software Quality Journal</i> , <b>2009</b> , 17, 231-243  | 1.2   | 17        |
| 45 | Defect detection oriented lifecycle modeling in complex product development. <i>Information and Software Technology</i> , <b>2004</b> , 46, 665-675  | 3.4   | 17        |
| 44 | Quality through Managed Improvement and Measurement (QMIM): Towards a Phased Development and Implementation of a Quality Management System for a Software Company. <i>Software Quality Journal</i> , <b>2001</b> , 9, 177-193            | 1.2   | 14        |
| 43 | Classification Framework of Knowledge Transfer Issues Across Value Networks. <i>Procedia CIRP</i> , <b>2016</b> , 47, 382-387  | 1.8   | 14        |
| 42 | Customer knowledge transfer challenges in a co-creation value network: Toward a reference model. International Journal of Information Management, 2019, 47, 198-214  | 16.4  | 13        |
| 41 | Classification of Human- and Automated Resource Allocation Approaches in Multi-Project Management. <i>Procedia, Social and Behavioral Sciences</i> , <b>2015</b> , 194, 165-173  |       | 13        |
| 40 | A Dynamic Capabilities Perspective on Service-orientation in Demand-supply Chains. <i>Procedia CIRP</i> , <b>2015</b> , 30, 396-401  | 1.8   | 12        |

## (2009-2011)

| 39 | Toward objective software process information: experiences from a case study. <i>Software Quality Journal</i> , <b>2011</b> , 19, 101-120   | 1.2 | 12 |
|----|---|-----|----|
| 38 | Process mining support for Capability Maturity Model Integration-based software process assessment, in principle and in practice. <i>Journal of Software: Evolution and Process</i> , <b>2014</b> , 26, 714-728 | 1   | 11 |
| 37 | The W-Process for Software Product Evaluation: A Method for Goal-Oriented Implementation of the ISO 14598 Standard. <i>Software Quality Journal</i> , <b>2004</b> , 12, 137-158                                 | 1.2 | 10 |
| 36 | Defining ICT proposals. <i>Journal of Enterprise Information Management</i> , <b>2004</b> , 17, 258-268   | 4.4 | 10 |
| 35 | Sizing ERP Implementation Projects. <i>International Journal of Enterprise Information Systems</i> , <b>2008</b> , 4, 25-47   | 1.1 | 9  |
| 34 | Targets, drivers and metrics in software process improvement: Results of a survey in a multinational organization. <i>Software Quality Journal</i> , <b>2007</b> , 15, 135-153                                  | 1.2 | 9  |
| 33 | Software Reference Architectures - Exploring Their Usage and Design in Practice. <i>Lecture Notes in Computer Science</i> , <b>2013</b> , 17-24   | 0.9 | 9  |
| 32 | Mass customization of education by an institution of HE: What can we learn from industry?. <i>International Review of Research in Open and Distance Learning</i> , <b>2014</b> , 15,                            | 2.2 | 8  |
| 31 | Identifying criteria for multimodel software process improvement solutions Dased on a review of current problems and initiatives. <i>Journal of Software: Evolution and Process</i> , <b>2012</b> , 24, 895-909 | 1   | 8  |
| 30 | Business-oriented process improvement: practices and experiences at Thales Naval The Netherlands (TNNL). <i>Information and Software Technology</i> , <b>2005</b> , 47, 67-79                                   | 3.4 | 8  |
| 29 | Dealing with Risk: A Practical Approach. Journal of Information Technology, 1996, 11, 333-346   | 2.7 | 7  |
| 28 | Quality specification and metrication, results from a case-study in a mission-critical software domain. <i>Software Quality Journal</i> , <b>2010</b> , 18, 469-490   | 1.2 | 6  |
| 27 | Identifying embedded software quality: two approaches. <i>Quality and Reliability Engineering International</i> , <b>1999</b> , 15, 485-492   | 2.6 | 6  |
| 26 | Business-IT Alignment in PSS Value Networks - Linking Customer Knowledge Management to Social Customer Relationship Management <b>2015</b> ,  |     | 6  |
| 25 | Service Orientation in Demand-Supply Chains: Towards an Integrated Framework. <i>Lecture Notes in Computer Science</i> , <b>2014</b> , 182-193  | 0.9 | 6  |
| 24 | No Improvement without Learning: Prerequisites for Learning the Relations between Process and Product Quality in Practice. <i>Lecture Notes in Computer Science</i> , <b>2000</b> , 36-47                       | 0.9 | 5  |
| 23 | Information Quality in Dynamic Networked Business Process Management. <i>Lecture Notes in Computer Science</i> , <b>2015</b> , 202-218  | 0.9 | 5  |
| 22 | Discovering Changes of the Change Control Board Process during a Software Development Project Using Process Mining. <i>Communications in Computer and Information Science</i> , <b>2009</b> , 128-136           | 0.3 | 5  |

| 21 | An Integrated Framework of Knowledge Transfer and ICT Issues in Co-creation Value Networks. <i>Procedia Computer Science</i> , <b>2016</b> , 100, 677-685                                   | 1.6 | 5 |
|----|---|-----|---|
| 20 | Service orientation in business networking: a demand-supply chain perspective. <i>Production Planning and Control</i> , <b>2019</b> , 30, 2-19  | 4.3 | 5 |
| 19 | Application areas and added value of knowledge base systems. <i>Information and Management</i> , <b>1993</b> , 24, 83-92  | 6.6 | 4 |
| 18 | Information Governance in Dynamic Networked Business Process Management. <i>International Journal of Cooperative Information Systems</i> , <b>2016</b> , 25, 1740004                        | 0.6 | 4 |
| 17 | An expert-based taxonomy of ERP implementation activities. <i>Journal of Computer Information Systems</i> , <b>2020</b> , 60, 175-183   | 1.9 | 4 |
| 16 | Eliciting end users requirements of a supportive system for tacit knowledge management processes in value networks: A Delphi study <b>2017</b> ,  |     | 3 |
| 15 | A Process Based Unification of Process-Oriented Software Quality Approaches 2009,   |     | 2 |
| 14 | Effects of virtual development on product quality: exploring defect causes  |     | 2 |
| 13 | Integration test effort in sap r/3 systems. <i>Journal of Software: Evolution and Process</i> , <b>2012</b> , 24, 421-435   | 1   | 1 |
| 12 | Software Process Improvement, Quality Assurance and Measurement <b>2005</b> ,   |     | 1 |
| 11 | Workshop: defect detection in distributed software development  |     | 1 |
| 10 | Product-focused software process improvement (P-SPI): concepts and their application. <i>Quality and Reliability Engineering International</i> , <b>1999</b> , 15, 475-483                  | 2.6 | 1 |
| 9  | Business-IT Alignment in PSS Value Networks: A Capability-Based Framework. <i>Lecture Notes in Computer Science</i> , <b>2014</b> , 273-284   | 0.9 | 1 |
| 8  | Measuring Information Systems Success <b>2012</b> , 23-38   |     | 1 |
| 7  | Business-IT Alignment Improvement in Co-creation Value Networks: Design of a Reference Model-Based Support. <i>Lecture Notes in Business Information Processing</i> , <b>2019</b> , 143-155 | 0.6 |   |
| 6  | Improvement of Software Development Processes, Balancing Internal and External Organizational Aspects. <i>Lecture Notes in Business Information Processing</i> , <b>2008</b> , 75-85        | 0.6 |   |
| 5  | Software project control and metrics. Information and Software Technology, 2000, 42, 963-964  | 3.4 |   |
| 4  | Practical Guidelines for Learning-Based Software Product Development <b>2003</b> , 299-317  |     |   |

## LIST OF PUBLICATIONS

| 3 | Business Objectives as Drivers for Process Improvement: Practices and Experiences at Thales Naval The Netherlands (TNNL). <i>Lecture Notes in Computer Science</i> , <b>2004</b> , 33-48 | 0.9 |
|---|--|-----|
| 2 | ERP Implementation Costs: A Preliminary Investigation. <i>Lecture Notes in Business Information Processing</i> , <b>2008</b> , 95-107  | 0.6 |
| 1 | Information Governance as a Dynamic Capability in Service Oriented Business Networking. <i>IFIP Advances in Information and Communication Technology</i> , <b>2016</b> , 457-468         | 0.5 |