

# Florian Urmetzer

## List of Publications by Year in descending order

Source: <https://exaly.com/author-pdf/908507/publications.pdf>

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4  
papers

317  
citations

1937685  
4  
h-index

2272923  
4  
g-index

4  
all docs

4  
docs citations

4  
times ranked

272  
citing authors

#	ARTICLE	IF	CITATIONS
1	Gaining Customer Experience Insights That Matter. <i>Journal of Service Research</i> , 2019, 22, 8-26.	12.2	142
2	Managing ecosystems for service innovation: A dynamic capability view. <i>Journal of Business Research</i> , 2019, 104, 506-519.	10.2	96
3	Introducing platform ecosystem resilience: leveraging mobility platforms and their ecosystems for the new normal during COVID-19. <i>European Journal of Information Systems</i> , 2021, 30, 304-321.	9.2	62
4	From Goods to Services Consumption: A Social Network Analysis on Sharing Economy and Servitization Research. <i>Journal of Service Management Research</i> , 2018, 2, 3-16.	0.3	17