

Anya M Johnson

List of Publications by Year in descending order

Source: <https://exaly.com/author-pdf/8986882/publications.pdf>

Version: 2024-02-01

24
papers

519
citations

686830

13
h-index

752256

20
g-index

24
all docs

24
docs citations

24
times ranked

548
citing authors

#	ARTICLE	IF	CITATIONS
1	When the Going Gets Tough, the Tough Keep Working. <i>Journal of Management</i> , 2016, 42, 615-643.	6.3	60
2	A review and agenda for examining how technology-driven changes at work will impact workplace mental health and employee well-being. <i>Australian Journal of Management</i> , 2020, 45, 402-424.	1.2	58
3	The Moment of Truth: A Review, Synthesis, and Research Agenda for the Customer Service Experience. <i>Annual Review of Organizational Psychology and Organizational Behavior</i> , 2019, 6, 89-113.	5.6	53
4	Making the Most of Structural Support: Moderating Influence of Employees' Clarity and Negative Affect. <i>Academy of Management Journal</i> , 2013, 56, 867-892.	4.3	49
5	A framework to create more mentally healthy workplaces: A viewpoint. <i>Australian and New Zealand Journal of Psychiatry</i> , 2018, 52, 15-23.	1.3	49
6	Learning and development: promoting nurses' performance and work attitudes. <i>Journal of Advanced Nursing</i> , 2011, 67, 609-620.	1.5	33
7	Nursing students' socialisation to emotion management during early clinical placement experiences: A qualitative study. <i>Journal of Clinical Nursing</i> , 2020, 29, 2508-2520.	1.4	32
8	Workplace aggression and organisational effectiveness: The mediating role of employee engagement. <i>Australian Journal of Management</i> , 2018, 43, 614-631.	1.2	30
9	Time to change: a review of organisational culture change in health care organisations. <i>Journal of Organizational Effectiveness</i> , 2016, 3, 265-288.	1.4	27
10	Confidence Matters: Self-efficacy Moderates the Credit that Supervisors Give to Adaptive and Proactive Role Behaviours. <i>British Journal of Management</i> , 2017, 28, 315-330.	3.3	23
11	When Heroes and Villains Are Victims: How Different Withdrawal Strategies Moderate the Depleting Effects of Customer Incivility on Frontline Employees. <i>Journal of Service Research</i> , 0, , 109467052096799.	7.8	23
12	Reaping the Rewards of Functional Diversity in Healthcare Teams: Why Team Processes Improve Performance. <i>Group and Organization Management</i> , 2018, 43, 440-474.	2.7	18
13	The importance of reflecting on practice: How personal professional development activities affect perceived teamwork and performance. <i>Journal of Clinical Nursing</i> , 2018, 27, 3988-3999.	1.4	17
14	Golden parachutes: Changing the experience of unemployment for managers. <i>Journal of Vocational Behavior</i> , 2012, 80, 474-485.	1.9	15
15	The Changing Value of Skill Utilisation: Interactions with Job Demands on Job Satisfaction and Absenteeism. <i>Applied Psychology</i> , 2020, 69, 30-58.	4.4	9
16	Mindfulness: Creating the Space for Compassionate Care. <i>Industrial and Organizational Psychology</i> , 2015, 8, 706-710.	0.5	6
17	Caught out! The role of customer emotional intelligence and dual thinking processes in perceptions of frontline service employees' inauthentic positive displays. <i>Psychology and Marketing</i> , 2021, 38, 2191.	4.6	6
18	Flaws and all: How mindfulness reduces error hiding by enhancing authentic functioning.. <i>Journal of Occupational Health Psychology</i> , 2022, 27, 451-469.	2.3	5

#	ARTICLE	IF	CITATIONS
19	Trajectory of Pain, Functional Limitation, and Parental Coping Resources Following Pediatric Short-stay Surgery. <i>Clinical Journal of Pain</i> , 2021, 37, 698-706.	0.8	4
20	“That was a good shift” <i>Journal of Health Organization and Management</i> , 2017, 31, 471-486.	0.6	1
21	Effect of Violence in Organizations on Organizational Effectiveness: The Role of Engagement. <i>Proceedings - Academy of Management</i> , 2013, 2013, 12117.	0.0	1
22	An Investigation of the Effects of Individual- and Unit-level Display Rules on Work Outcomes. <i>Proceedings - Academy of Management</i> , 2012, 2012, 13457.	0.0	0
23	Reaping the Rewards of Cross-functional Teams: Why Processes make a difference to Team Performance. <i>Proceedings - Academy of Management</i> , 2015, 2015, 15584.	0.0	0
24	“That Was a Good Shift” Interdisciplinary Collaboration and Junior Doctors’ Experience on Overtime.. <i>Proceedings - Academy of Management</i> , 2016, 2016, 13489.	0.0	0