List of Publications by Year in descending order

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#	Article	IF	CITATIONS
1	Lean Six Sigma in Healthcare. Journal for Healthcare Quality: Official Publication of the National Association for Healthcare Quality, 2006, 28, 4-11.	0.3	355
2	Mixed Exponentially Weighted Moving Average–Cumulative Sum Charts for Process Monitoring. Quality and Reliability Engineering International, 2013, 29, 345-356.	1.4	160
3	An EWMA-Type Control Chart for Monitoring the Process Mean Using Auxiliary Information. Communications in Statistics - Theory and Methods, 2014, 43, 3485-3498.	0.6	117
4	Enhancing the performance of EWMA charts. Quality and Reliability Engineering International, 2011, 27, 821-833.	1.4	97
5	Improving the performance of CUSUM charts. Quality and Reliability Engineering International, 2011, 27, 415-424.	1.4	88
6	Mixed Cumulative Sum–Exponentially Weighted Moving Average Control Charts: An Efficient Way of Monitoring Process Location. Quality and Reliability Engineering International, 2015, 31, 1407-1421.	1.4	83
7	Control charts for location based on different sampling schemes. Journal of Applied Statistics, 2013, 40, 483-494.	0.6	74
8	Comparing Nonmanufacturing with Traditional Applications of Six Sigma. Quality Engineering, 2002, 15, 177-182.	0.7	68
9	Design and Analysis of Control Charts for Standard Deviation with Estimated Parameters. Journal of Quality Technology, 2011, 43, 307-333.	1.8	64
10	CSâ€EWMA Chart for Monitoring Process Dispersion. Quality and Reliability Engineering International, 2013, 29, 653-663.	1.4	55
11	Guaranteed In-Control Performance for the Shewhart <i>X</i> and <i>X</i> Control Charts. Journal of Quality Technology, 2017, 49, 155-171.	1.8	53
12	The usefulness of lean six sigma to the development of a clinical pathway for hip fractures. Journal of Evaluation in Clinical Practice, 2013, 19, 909-914.	0.9	52
13	On the performance of different control charting rules. Quality and Reliability Engineering International, 2011, 27, 1059-1067.	1.4	51
14	A process variability control chart. Computational Statistics, 2009, 24, 345-368.	0.8	50
15	Robust Location Estimators for the Ū Control Chart. Journal of Quality Technology, 2011, 43, 363-379.	1.8	45
16	Process improvement in healthcare: overall resource efficiency. Quality and Reliability Engineering International, 2011, 27, 1095-1106.	1.4	45
17	A Robust Standard Deviation Control Chart. Technometrics, 2012, 54, 73-82.	1.3	45
18	Six Sigma in a Dutch Hospital: Does It Work in the Nursing Department?. Quality and Reliability Engineering International, 2004, 20, 419-426.	1.4	42

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19	Robust CUSUM Control Charting. Quality Engineering, 2013, 25, 211-224.	0.7	42
20	Shewhart control charts for dispersion adjusted for parameter estimation. IISE Transactions, 2017, 49, 838-848.	1.6	41
21	Generic Lean Six Sigma Project Definitions in Financial Services. Quality Management Journal, 2008, 15, 32-45.	0.9	38
22	Reducing Start Time Delays in Operating Rooms. Journal of Quality Technology, 2009, 41, 95-109.	1.8	36
23	Generic Project Definitions for Improvement of Health Care Delivery. Quality Management in Health Care, 2011, 20, 152-164.	0.4	34
24	The <i>XÌ,,</i> control chart under nonâ€normality. Quality and Reliability Engineering International, 2010, 26, 167-176.	1.4	32
25	Quality Quandaries: On the Application of Different Ranked Set Sampling Schemes. Quality Engineering, 2014, 26, 370-378.	0.7	30
26	Memoryâ€Type Control Charts for Monitoring the Process Dispersion. Quality and Reliability Engineering International, 2014, 30, 623-632.	1.4	29
27	Design schemes for the XÌ,, control chart. Quality and Reliability Engineering International, 2009, 25, 581-594.	1.4	28
28	Quality Quandaries*: A Gage R&R Study in a Hospital. Quality Engineering, 2009, 22, 46-53.	0.7	23
29	Improving processes in financial service organizations: where to begin?. International Journal of Quality and Reliability Management, 2012, 29, 981-999.	1.3	23
30	An Alternative to the Bivariate Control Chart for Process Dispersion. Quality Engineering, 2008, 21, 63-71.	0.7	21
31	Efficient power computation for r out of m runs rules schemes. Computational Statistics, 2013, 28, 667-681.	0.8	21
32	Quality Quandaries*: Health CareQuality—Reducing the Lengthof Stay at a Hospital. Quality Engineering, 2008, 21, 117-131.	0.7	19
33	A Robust <b>Control Chart</b> . Quality and Reliability Engineering International, 2013, 29, 951-970.	1.4	19
34	Robust CUSUM Control Charting for Process Dispersion. Quality and Reliability Engineering International, 2015, 31, 369-379.	1.4	19
35	Correction factors for Shewhart and control charts to achieve desired unconditional ARL. International Journal of Production Research, 2016, 54, 7464-7479.	4.9	19
36	A Robust Estimator for Location in Phase I Based on an EWMA Chart. Journal of Quality Technology, 2014, 46, 302-316.	1.8	18

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37	A Robust Phase I Exponentially Weighted Moving Average Chart for Dispersion. Quality and Reliability Engineering International, 2015, 31, 989-999.	1.4	18
38	On guaranteed in-control performance for the Shewhart X and control charts. Journal of Quality Technology, 2018, 50, 130-132.	1.8	17
39	Quality Quandariesa^—: Efficiency Improvement in a Nursing Department. Quality Engineering, 2009, 21, 222-228.	0.7	16
40	Generic Lean Six Sigma project definitions in publishing. International Journal of Lean Six Sigma, 2010, 1, 39-55.	2.4	16
41	Quality Quandaries: Design for Six Sigma: Method and Application. Quality Engineering, 2011, 23, 204-211.	0.7	16
42	Inter-industry generic Lean Six Sigma project definitions. International Journal of Lean Six Sigma, 2016, 7, 369-393.	2.4	16
43	Perceptions of Lean Six Sigma: A Multiple Case Study in the Financial Services Industry. Quality Management Journal, 2016, 23, 29-44.	0.9	16
44	On the design of control charts with guaranteed conditional performance under estimated parameters. Quality and Reliability Engineering International, 2020, 36, 2610-2620.	1.4	16
45	Quality Quandaries: Lean Nursing. Quality Engineering, 2010, 23, 94-99.	0.7	15
46	The performance of control charts for large nonâ€normally distributed datasets. Quality and Reliability Engineering International, 2018, 34, 979-996.	1.4	15
47	An alternative design of the two-sided CUSUM chart for monitoring the mean when parameters are estimated. Computers and Industrial Engineering, 2019, 137, 106042.	3.4	13
48	Guaranteed in ontrol performance of the EWMA chart for monitoring the mean. Quality and Reliability Engineering International, 2019, 35, 1144-1160.	1.4	13
49	Quality Quandaries: Deploying Operational Excellence at a Financial Service Provider. Quality Engineering, 2013, 25, 298-306.	0.7	12
50	Robust point location estimators for the EWMA control chart. Quality Technology and Quantitative Management, 2016, 13, 29-38.	1.1	12
51	Quality Quandaries: A Stepwise Approach for Setting Up a Robust Shewhart Location Control Chart. Quality Engineering, 2014, 26, 246-252.	0.7	11
52	Quality Quandaries: How to Set Up a Robust Shewhart Control Chart for Dispersion?. Quality Engineering, 2014, 26, 130-136.	0.7	11
53	Quality Quandariesâ^—: The Availability of Infusion Pumps in a Hospital. Quality Engineering, 2009, 21, 471-477.	0.7	10
54	Quality quandaries: Improving a customer value stream at a financial service provider. Quality Engineering, 2016, 28, 155-163.	0.7	10

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55	Quality Quandaries: Shortening the Throughput Time of a Hospital's Billing Process. Quality Engineering, 2013, 25, 188-193.	0.7	9
56	A comparative study of memory-type control charts under normal and contaminated normal environments. Quality and Reliability Engineering International, 2016, 32, 1347-1356.	1.4	9
57	Nonparametric control of the conditional performance in statistical process monitoring. Journal of Quality Technology, 2020, 52, 355-369.	1.8	9
58	Quality Quandaries: Streamlining the Path to Optimal Care for Cardiovascular Patients. Quality Engineering, 2011, 23, 388-394.	0.7	8
59	Quality Quandaries: Reducing Overuse of Diagnostic Tests for Trauma Patients. Quality Engineering, 2012, 24, 558-563.	0.7	8
60	The effect of continuously updating control chart limits on control chart performance. Quality and Reliability Engineering International, 2019, 35, 1117-1128.	1.4	8
61	A Semi-Bayesian Method for Shewhart Individual Control Charts. Quality Technology and Quantitative Management, 2006, 3, 111-125.	1.1	7
62	Quality Quandaries: Improving the Invoicing Process of a Consulting Company. Quality Engineering, 2010, 22, 214-221.	0.7	6
63	Quality Quandaries*: The Case of Premature Drill Wear Out. Quality Engineering, 2012, 24, 354-359.	0.7	6
64	Measuring healthcare quality: the challenges. International Journal of Health Care Quality Assurance, 2013, 26, 269-278.	0.2	6
65	Enhancing the Performance of Exponentially Weighted Moving Average Charts: Discussion. Quality and Reliability Engineering International, 2015, 31, 721-722.	1.4	6
66	Quality Quandaries*: An Efficient Public Sector. Quality Engineering, 2012, 24, 431-435.	0.7	5
67	Quality Quandaries: Improving the Overall Equipment Effectiveness at a Pharmaceutical Company. Quality Engineering, 2014, 26, 478-483.	0.7	5
68	A head-to-head comparison of the out-of-control performance of control charts adjusted for parameter estimation. Quality Engineering, 2020, 32, 643-652.	0.7	5
69	Predictive monitoring using machine learning algorithms and a realâ€life example on schizophrenia. Quality and Reliability Engineering International, 2022, 38, 1302-1317.	1.4	5
70	Effective application ofQ(R) charts in low-volume manufacturing. Quality and Reliability Engineering International, 1999, 15, 175-190.	1.4	4
71	Quality Quandaries: Interpretation of Signals from Runs Rules in Shewhart Control Charts. Quality Engineering, 2010, 22, 351-357.	0.7	4
72	Quality Quandaries: Reducing Work in Process at an Emergency Assistance Center. Quality Engineering, 2012, 25, 78-84.	0.7	4

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73	Quality Quandaries: Personal Injuries: A Case Study. Quality Engineering, 2012, 24, 102-106.	0.7	4
74	Discussion of "An Emerging Science of Improvement in Health Care― Quality Engineering, 2015, 27, 35-40.	0.7	4
75	Multilevel process monitoring: A case study to predict student success or failure. Journal of Quality Technology, 2020, , 1-17.	1.8	4
76	Quality Quandaries: Improving Revenue by Attracting More Clients Online. Quality Engineering, 2015, 27, 130-138.	0.7	3
77	Quality Quandaries: Cost and Quality in Postal Service. Quality Engineering, 2011, 23, 302-308.	0.7	2
78	Quality Quandaries: Realizing Strategic Focal Points at a Business School. Quality Engineering, 2015, 27, 267-273.	0.7	2
79	Quality Quandaries: Precision and Accuracy of Ear Thermometry. Quality Engineering, 2015, 27, 512-521.	0.7	2
80	Quality Quandaries: Increasing the First Time Fix Rate in a Customer Contact Center. Quality Engineering, 2015, 27, 393-400.	0.7	2
81	Discussion of "Statistical Thinking and Methods in Quality Improvement: A Look to the Future― Quality Engineering, 2010, 22, 130-132.	0.7	1
82	Quality Quandaries: Streamlining the Procurement Process at a Media and Entertainment Company. Quality Engineering, 2013, 25, 455-460.	0.7	1
83	Discussion of "Quality and statistical thinking in a parliament and beyond― Quality Engineering, 2018, 30, 27-33.	0.7	1
84	Special Issue on the First Stu Hunter Research Conference. Quality Engineering, 2014, 26, 2-4.	0.7	0
85	Discussion of "Bridging the Gap between Theory and Practice in Basic Statistical Process Monitoring― Quality Engineering, 0, , 0-0.	0.7	0