

# Juan Gabriel

## List of Publications by Year in descending order

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Version: 2024-02-01

135  
papers

4,305  
citations

126708

33  
h-index

149479

56  
g-index

137  
all docs

137  
docs citations

137  
times ranked

2791  
citing authors

#	ARTICLE	IF	CITATIONS
1	Resolving internal environmental barriers with KM practices. Knowledge Management Research and Practice, 2023, 21, 331-344.	2.7	2
2	Technology Assimilation and Embarrassment in SMEs: The Mediating Effect on the Relationship of Green Skills and Organizational Reputation. IEEE Transactions on Engineering Management, 2023, 70, 4278-4286.	2.4	3
3	Impacts and Implications for Advancing in Environmental Knowledge in Hospitality Industry in COVID Society: a Bibliometric Analysis. Journal of the Knowledge Economy, 2023, 14, 2026-2053.	2.7	5
4	The Mediating Role of Knowledge Creation Processes in the Relationship Between Social Media and Open Innovation. Journal of the Knowledge Economy, 2023, 14, 1275-1297.	2.7	18
5	Resilience in healthcare systems: Cyber security and digital transformation. Technovation, 2023, 121, 102583.	4.2	29
6	Co-creating practical wisdom through rational, spiritual and emotional capacities. Kybernetes, 2023, 52, 4937-4957.	1.2	3
7	Turning heterogeneity into improved research outputs in international R&D teams. Journal of Business Research, 2021, 128, 770-778.	5.8	9
8	An Integrative View of Knowledge Processes and a Learning Culture for Ambidexterity: Toward Improved Organizational Performance in the Banking Sector. IEEE Transactions on Engineering Management, 2021, 68, 408-417.	2.4	17
9	Capacities, competences and capabilities as knowledge structures to build relational capital. Kybernetes, 2021, 50, 1303-1320.	1.2	4
10	Extending structural capital through pro-environmental behaviour intention capital: an outlook on Spanish hotel industry. Journal of Intellectual Capital, 2021, 22, 633-652.	3.1	9
11	A context-driven approach on coping with COVID-19: From hiding knowledge toward citizen engagement. Knowledge and Process Management, 2021, 28, 134-140.	2.9	28
12	Knowledge Management Practices for Sustainable Supply Chain Management: A Challenge for Business Education. Sustainability, 2021, 13, 2956.	1.6	21
13	Before and after the outbreak of Covid-19: Linking fashion companies' corporate social responsibility approach to consumers' demand for sustainable products. Journal of Cleaner Production, 2021, 321, 128945.	4.6	94
14	Minimizing the effects of defensive routines on knowledge hiding through unlearning. Journal of Business Research, 2021, 137, 58-68.	5.8	17
15	SMEs strategic networks and innovative performance: a relational design and methodology for knowledge sharing. Journal of Knowledge Management, 2020, 24, 1369-1392.	3.2	54
16	The effect of organizational memory on organizational agility. Journal of Intellectual Capital, 2020, 21, 459-479.	3.1	43
17	Digital technologies and firm performance: The role of digital organisational culture. Technological Forecasting and Social Change, 2020, 154, 119962.	6.2	195
18	The impact of unlearning context on organizational performance through knowledge management: A case of community sport clubs in Iran. Sport Management Review, 2020, , .	1.9	13

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19	Linking organisational commitment with continuous learning through peripheral vision and procedural memory. <i>European Management Journal</i> , 2020, 38, 874-883.	3.1	15
20	Exploitation and exploration of knowledge: An ambidextrous context for the successful adoption of telemedicine technologies. <i>Technological Forecasting and Social Change</i> , 2020, 157, 120089.	6.2	13
21	A knowledge hiding approach to cope with COVID-19: A Comparison between Spain and China. , 2020, , .		2
22	An open-minded strategy towards eco-innovation: A key to sustainable growth in a global enterprise. <i>Technological Forecasting and Social Change</i> , 2019, 148, 119727.	6.2	29
23	Environmental knowledge strategy: driving success of the hospitality industry. <i>Management Research Review</i> , 2019, 42, 662-680.	1.5	16
24	Uncontrolled counter-knowledge: its effects on knowledge management corridors. <i>Knowledge Management Research and Practice</i> , 2019, 17, 203-212.	2.7	24
25	Overcoming knowledge barriers to health care through continuous learning. <i>Journal of Knowledge Management</i> , 2019, 23, 508-526.	3.2	39
26	Knowledge management approaches of small and medium-sized firms: a cluster analysis. <i>Kybernetes</i> , 2019, 49, 73-87.	1.2	35
27	Competence, Proficiency and Performance. , 2019, , 137-157.		0
28	Knowledge agents as drivers of environmental sustainability and business performance in the hospitality sector. <i>Tourism Management</i> , 2019, 70, 381-389.	5.8	112
29	Tips to use partial least squares structural equation modelling (PLS-SEM) in knowledge management. <i>Journal of Knowledge Management</i> , 2019, 23, 67-89.	3.2	293
30	Promoting intentional unlearning through an unlearning cycle. <i>Journal of Organizational Change Management</i> , 2019, 32, 67-79.	1.7	36
31	Healthcare service evolution towards the Internet of Things: An end-user perspective. <i>Technological Forecasting and Social Change</i> , 2018, 136, 268-276.	6.2	72
32	Building affective commitment in a financial institution through an ambidexterity context. <i>European Business Review</i> , 2018, 30, 2-25.	1.9	24
33	A theoretical framework for key processes on environmental knowledge management. <i>Anatolia</i> , 2018, 29, 605-613.	1.3	6
34	Online learning communities and their effects on relational capital. <i>VINE Journal of Information and Knowledge Management Systems</i> , 2018, 48, 491-503.	1.2	9
35	Improving Environmental Management Systems by ISO 9001 in the Spanish Hospitality Sector. <i>Innovation, Technology and Knowledge Management</i> , 2018, , 87-101.	0.4	2
36	Knowledge Sharing as a Driver of Competitive Advantage: Two Cases from the Field. <i>Knowledge Management and Organizational Learning</i> , 2018, , 145-167.	0.5	1

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37	Modelling the relationship between counter-knowledge and open-mindedness for policy development. <i>Journal of Public Affairs</i> , 2017, 17, e1605.	1.7	8
38	Making meaning out of noise. <i>VINE Journal of Information and Knowledge Management Systems</i> , 2017, 47, 506-521.	1.2	9
39	Linking procedural memory with organizational learning through knowledge corridors. <i>Journal of Knowledge Management</i> , 2017, 21, 1503-1522.	3.2	5
40	From the Guest Editors: "Enterprise Social Media for Knowledge Management and Innovation in SMEs". <i>Information Systems Management</i> , 2017, 34, 203-204.	3.2	4
41	Tuning knowledge ecosystems: exploring links between hotels' knowledge structures and online government services provision. <i>Journal of Technology Transfer</i> , 2017, 42, 302-319.	2.5	8
42	Linking an unlearning context with firm performance through human capital. <i>European Research on Management and Business Economics</i> , 2017, 23, 16-22.	3.4	25
43	Spatial spillovers in public expenditure on a municipal level in Spain. <i>Annals of Regional Science</i> , 2017, 58, 39-65.	1.0	25
44	Overcoming counter-knowledge through telemedicine communication technologies. <i>Journal of Health Organization and Management</i> , 2017, 31, 730-745.	0.6	4
45	New ICTs for Knowledge Management in Organizations. <i>Journal of Knowledge Management</i> , 2016, 20, 417-422.	3.2	84
46	Linking counter-knowledge to goal orientation through an unlearning context " A study from a Spanish University. <i>Learning and Individual Differences</i> , 2016, 45, 260-267.	1.5	11
47	International organizational performance. <i>Journal of Small Business and Enterprise Development</i> , 2016, 23, 453-473.	1.6	3
48	Linking peripheral vision with relational capital through knowledge structures. <i>Journal of Intellectual Capital</i> , 2016, 17, 714-733.	3.1	8
49	Linking Unlearning with Work-Life Balance: An Initial Empirical Investigation into SMEs. <i>Journal of Small Business Management</i> , 2016, 54, 373-391.	2.8	18
50	Linking social and economic responsibilities with financial performance: The role of innovation. <i>European Management Journal</i> , 2016, 34, 530-539.	3.1	90
51	Social networking sites as a learning tool. <i>Learning Organization</i> , 2016, 23, 23-42.	0.7	10
52	The influence of corporate social responsibility practices on organizational performance: evidence from Eco-Responsible Spanish firms. <i>Journal of Cleaner Production</i> , 2016, 112, 2870-2884.	4.6	168
53	Structured knowledge processes and firm performance: The role of organizational agility. <i>Journal of Business Research</i> , 2016, 69, 1544-1549.	5.8	201
54	Absorptive Capacity and Technology Knowledge: Enhancing Relational Capital. <i>Knowledge and Process Management</i> , 2015, 22, 305-317.	2.9	5

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55	Negative aspects of counter-knowledge on absorptive capacity and human capital. <i>Journal of Intellectual Capital</i> , 2015, 16, 763-778.	3.1	16
56	Factors that influence the success of a KM-program in a small-sized airport. <i>Journal of Knowledge Management</i> , 2015, 19, 593-610.	3.2	21
57	An application of the performance-evaluation model for e-learning quality in higher education. <i>Total Quality Management and Business Excellence</i> , 2015, 26, 632-647.	2.4	44
58	Linking unlearning with quality of health services through knowledge corridors. <i>Journal of Business Research</i> , 2015, 68, 815-822.	5.8	21
59	Congenital learning, organisational performance and work-life balance culture. <i>Knowledge Management Research and Practice</i> , 2015, 13, 105-114.	2.7	7
60	Linking social networks to utilitarian benefits through counter-knowledge. <i>Online Information Review</i> , 2015, 39, 179-196.	2.2	15
61	Overcoming knowledge loss through the utilization of an unlearning context. <i>Journal of Business Research</i> , 2015, 68, 1563-1569.	5.8	36
62	Environmental knowledge management: A long-term enabler of tourism development. <i>Tourism Management</i> , 2015, 50, 281-291.	5.8	46
63	Learning Orientation and Radical Innovation as Antecedents of Business Performance. <i>Developments in Marketing Science: Proceedings of the Academy of Marketing Science</i> , 2015, , 15-16.	0.1	0
64	A conceptual framework for unlearning in a homecare setting. <i>Knowledge Management Research and Practice</i> , 2014, 12, 375-386.	2.7	24
65	Entrepreneurial capacities as antecedents of business performance in Brazilian firms. <i>Canadian Journal of Administrative Sciences</i> , 2014, 31, 90-103.	0.9	13
66	Applying the technology acceptance model to a Spanish City Hall. <i>International Journal of Information Management</i> , 2014, 34, 437-445.	10.5	24
67	Technology knowledge and governance: Empowering citizen engagement and participation. <i>Government Information Quarterly</i> , 2014, 31, 660-668.	4.0	66
68	Linking knowledge corridors to customer value through knowledge processes. <i>Journal of Knowledge Management</i> , 2014, 18, 342-365.	3.2	71
69	Counter-knowledge and realised absorptive capacity. <i>European Management Journal</i> , 2014, 32, 165-176.	3.1	52
70	Improving customer capital through relationship memory at a commercial bank in Spain. <i>Knowledge Management Research and Practice</i> , 2014, 12, 310-321.	2.7	7
71	Environmental knowledge, unlearning, and performance in hospitality companies. <i>Management Decision</i> , 2013, 51, 341-360.	2.2	36
72	Understanding patient e-loyalty toward online health care services. <i>Health Care Management Review</i> , 2013, 38, 61-70.	0.6	17

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73	Healthcare management in the knowledge-based economy. <i>Service Industries Journal</i> , 2013, 33, 1219-1222.	5.0	2
74	An application of health-portals to improve electronic listening. <i>Service Industries Journal</i> , 2013, 33, 1417-1434.	5.0	9
75	Implementing telemedicine technologies through an unlearning context in a homecare setting. <i>Behaviour and Information Technology</i> , 2013, 32, 80-90.	2.5	23
76	An Extension of the Technology Acceptance Model in Hospital-in-the-Home Units. , 2013, , 1191-1207.		2
77	The Effect of Absorptive Capacity on Innovativeness: Context and Information Systems Capability as Catalysts. <i>British Journal of Management</i> , 2012, 23, 110-129.	3.3	100
78	Factors Affecting the Use of an E-Learning Portal at University. <i>Journal of Educational Computing Research</i> , 2012, 46, 85-103.	3.6	8
79	How an unlearning context can help managers overcome the negative effects of counter-knowledge. <i>Journal of Management and Organization</i> , 2012, 18, 231-246.	1.6	23
80	Creating patient e-knowledge for patients through telemedicine technologies. <i>Knowledge Management Research and Practice</i> , 2012, 10, 153-163.	2.7	17
81	Work life balance and the retention of managers in Spanish SMEs. <i>International Journal of Human Resource Management</i> , 2012, 23, 91-108.	3.3	69
82	Understanding the link between work life balance practices and organisational outcomes in SMEs. <i>Personnel Review</i> , 2012, 41, 359-379.	1.6	85
83	Improving the absorptive capacity through unlearning context: an empirical investigation in hospital-in-the-home units. <i>Service Industries Journal</i> , 2012, 32, 1551-1570.	5.0	22
84	Finding the hospital-in-the-home units' innovativeness. <i>Management Decision</i> , 2012, 50, 1596-1617.	2.2	33
85	E-government and citizen's engagement with local affairs through e-websites: The case of Spanish municipalities. <i>International Journal of Information Management</i> , 2012, 32, 469-478.	10.5	98
86	Gaps between managers' and employees' perceptions of work-life balance. <i>International Journal of Human Resource Management</i> , 2012, 23, 645-661.	3.3	29
87	El desarrollo de competencias transversales en direcci3n de operaciones mediante proyectos de emprendimiento. <i>WPOM: Working Papers on Operations Management</i> , 2012, 3, .	0.7	3
88	How an unlearning context can help managers overcome the negative effects of counter-knowledge. <i>Journal of Management and Organization</i> , 2012, 18, 231-246.	1.6	16
89	How to Recover from the Loss of Knowledge Though Intentional Unlearning?. <i>Proceedings - Academy of Management</i> , 2012, 2012, 15505.	0.0	0
90	Cooperaci3n e innovaci3n en empresas de economÃa social. <i>TecnologÃa En Marcha</i> , 2012, 25, 12.	0.1	0

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91	Improving competitiveness through city marketing in Spanish hotels. <i>Service Industries Journal</i> , 2011, 31, 1489-1503.	5.0	11
92	How entrepreneurial actions transform customer capital through time. <i>International Journal of Manpower</i> , 2011, 32, 132-150.	2.5	25
93	Influence of the open-mindedness culture on organizational memory: an empirical investigation of Spanish SMEs. <i>International Journal of Human Resource Management</i> , 2011, 22, 1-18.	3.3	52
94	Balancing exploration and exploitation of knowledge through an unlearning context. <i>Management Decision</i> , 2011, 49, 1099-1119.	2.2	114
95	Balancing technology and physician-patient knowledge through an unlearning context. <i>International Journal of Information Management</i> , 2011, 31, 420-427.	10.5	18
96	Exploring the Role of National Culture on Knowledge Practices: A Comparison between Spain and the UK. <i>Spanish Journal of Psychology</i> , 2011, 14, 808-819.	1.1	7
97	Building cooperative knowledge through an unlearning context. <i>Management Research Review</i> , 2011, 34, 609-623.	1.5	9
98	Improving Quality of Service of Home Healthcare Units with Health Information Technologies. <i>Health Information Management Journal</i> , 2011, 40, 30-38.	0.9	9
99	How can managers in the hospital in the home units help to balance technology and physician-patient knowledge?. <i>International Journal for Quality in Health Care</i> , 2011, 23, 600-609.	0.9	7
100	How to implement a knowledge management program in hospital-in-the-home units. <i>Leadership in Health Services</i> , 2010, 23, 46-56.	0.5	23
101	Linking National Contexts with Intellectual Capital: A Comparison between Spain and Morocco. <i>Spanish Journal of Psychology</i> , 2010, 13, 329-342.	1.1	9
102	Managing environmental knowledge through unlearning in Spanish hospitality companies. <i>Journal of Environmental Psychology</i> , 2010, 30, 249-257.	2.3	37
103	Managing Environmental Knowledge through Learning Processes in Spanish Hospitality Companies. <i>Spanish Journal of Psychology</i> , 2010, 13, 827-840.	1.1	24
104	The role of cultural barriers in the relationship between open-mindedness and organizational innovation. <i>Journal of Organizational Change Management</i> , 2010, 23, 360-376.	1.7	83
105	Linking chief knowledge officers with customer capital through knowledge management practices in the Spanish construction industry. <i>International Journal of Human Resource Management</i> , 2010, 21, 389-404.	3.3	27
106	Implementing telemedicine through eListening in hospital-in-the-home units. <i>International Journal of Information Management</i> , 2010, 30, 552-558.	10.5	20
107	The impact of e-business on capital productivity. <i>International Journal of Operations and Production Management</i> , 2010, 30, 488-507.	3.5	22
108	An Application of the Hospital-in-the-Home Unlearning Context. <i>Social Work in Health Care</i> , 2010, 49, 895-918.	0.8	16

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109	A multi-sector comparison of relational learning and information and communication technologies adoption. <i>Service Industries Journal</i> , 2010, 30, 991-1005.	5.0	4
110	Beyond E-Procurement. , 2010, , 154-173.		2
111	Is an open organizational culture an important factor in the hospital-in-the-home. , 2010, , .		0
112	Implementing e-business through eListening in the Spanish information technology industry. <i>Service Industries Journal</i> , 2009, 29, 1135-1149.	5.0	6
113	Congenital learning in the Spanish telecommunication industry. <i>Journal of Business Venturing</i> , 2009, 24, 533-543.	4.0	16
114	Linking corporate social responsibility with admiration through organizational outcomes. <i>Social Responsibility Journal</i> , 2009, 5, 499-511.	1.6	44
115	Creating environmental knowledge through "green communities"™ in the Spanish pharmaceutical industry. <i>Service Industries Journal</i> , 2009, 29, 1745-1761.	5.0	16
116	Defining the knowledge that an organisation requires to create customer capital from a customer perspective. <i>Service Industries Journal</i> , 2008, 28, 1125-1140.	5.0	16
117	Why Open-mindedness Needs Time to Explore and Exploit Knowledge. <i>Time and Society</i> , 2008, 17, 195-213.	0.8	14
118	Linking the individual forgetting context with customer capital from a seller's perspective. <i>Journal of the Operational Research Society</i> , 2008, 59, 1614-1623.	2.1	70
119	Implementing Knowledge Management Practices in Hospital-in-the-Home Units. <i>Journal of Nursing Care Quality</i> , 2008, 23, 18-22.	0.5	11
120	Linking unlearning and Relational Capital through organisational relearning. <i>International Journal of Human Resources Development and Management</i> , 2007, 7, 37.	0.0	11
121	E-business through knowledge management in Spanish telecommunications companies. <i>International Journal of Manpower</i> , 2007, 28, 298-314.	2.5	22
122	Factors affecting the use of e-government in the telecommunications industry of Spain. <i>Technovation</i> , 2007, 27, 595-604.	4.2	26
123	Implementing e-business through organizational learning: An empirical investigation in SMEs. <i>International Journal of Information Management</i> , 2007, 27, 173-186.	10.5	45
124	Learning Culture as a Mediator of the Influence of an Individual's Knowledge on Market Orientation. <i>Service Industries Journal</i> , 2007, 27, 653-669.	5.0	17
125	Linking organizational learning and customer capital through an ambidexterity context: an empirical investigation in SMEs. <i>International Journal of Human Resource Management</i> , 2007, 18, 1720-1735.	3.3	82
126	Linking Exploration with Exploitation through Relationship Memory. <i>Journal of Small Business Management</i> , 2007, 45, 333-353.	2.8	26



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127	The performance effect of organizational learning and market orientation. <i>Industrial Marketing Management</i> , 2007, 36, 694-708.	3.7	113
128	Linking shared organisational context and relational capital through unlearning. <i>Learning Organization</i> , 2006, 13, 49-62.	0.7	71
129	Linking external communities with performances through market orientation. <i>International Journal of Management Concepts and Philosophy</i> , 2006, 2, 49.	0.1	0
130	Influence of mentoring in Market Orientation: an empirical investigation. <i>International Journal of Management Concepts and Philosophy</i> , 2006, 2, 154.	0.1	2
131	E-learning: organizational requirements for successful feedback learning. <i>Journal of Workplace Learning</i> , 2005, 17, 276-290.	0.9	18
132	Learning facilitating factors of teamwork on intellectual capital creation. <i>Knowledge and Process Management</i> , 2005, 12, 32-42.	2.9	12
133	Business performance management and unlearning process. <i>Knowledge and Process Management</i> , 2005, 12, 161-170.	2.9	55
134	An empirical investigation of organizational learning through strategic alliances between SMEs. <i>Journal of Strategic Marketing</i> , 2005, 13, 3-16.	3.7	46
135	Managing counter-knowledge in the context of a pandemic: challenges for scientific institutions and policymakers. <i>Knowledge Management Research and Practice</i> , 0, , 1-8.	2.7	8