

Viraiyan Teeroovengadum

List of Publications by Citations

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The third column is the impact factor (IF) of the journal, and the fourth column is the number of citations of the article.

10 papers	194 citations	6 h-index	10 g-index
10 ext. papers	303 ext. citations	6 avg, IF	4.11 L-index

#	Paper	IF	Citations
10	Service quality and customer satisfaction: The moderating effects of hotel star rating. <i>International Journal of Hospitality Management</i> , 2020 , 91, 102414	8.3	60
9	Integrating service quality as a second-order factor in a customer satisfaction and loyalty model. <i>International Journal of Contemporary Hospitality Management</i> , 2017 , 29, 2978-3005	7.5	39
8	This fast car can move faster: a review of PLS-SEM application in higher education research. <i>Higher Education</i> , 2020 , 80, 1121-1152	3	32
7	Destination Satisfaction and Revisit Intention of Tourists: Does the Quality of Airport Services Matter?. <i>Journal of Hospitality and Tourism Research</i> , 2020 , 44, 134-148	3.3	24
6	Citation practices in tourism research: Toward a gender conscientious engagement. <i>Annals of Tourism Research</i> , 2019 , 79, 102755	7.7	19
5	Service quality dimensions as predictors of customer satisfaction and loyalty in the banking industry: moderating effects of gender. <i>European Business Review</i> , 2020 , ahead-of-print,	13.1	12
4	Influence of organisational factors on the effectiveness of performance management systems in the public sector. <i>European Business Review</i> , 2019 , 31, 447-466	13.1	3
3	The Influence of Travelers Satisfaction with Destination Tertiary Services on Loyalty. <i>Tourism Analysis</i> , 2018 , 23, 567-570	1.6	3
2	Does higher education matter in African economic growth? Evidence from a PVAR approach. <i>Policy Reviews in Higher Education</i> , 2019 , 3, 125-143	1.9	2
1	Determinants of tourism small and medium enterprises financial performance. <i>Development Southern Africa</i> , 2020 , 37, 809-824	1.4	0