

Osman M Karatepe

List of Publications by Citations

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The third column is the impact factor (IF) of the journal, and the fourth column is the number of citations of the article.

153
papers

7,101
citations

49
h-index

77
g-index

162
ext. papers

8,495
ext. citations

4.9
avg, IF

7.12
L-index

#	Paper	IF	Citations
153	The effect of management commitment to service quality on employees' affective and performance outcomes. <i>Journal of the Academy of Marketing Science</i> , 2003 , 31, 272-286	12.4	296
152	High-performance work practices and hotel employee performance: The mediation of work engagement. <i>International Journal of Hospitality Management</i> , 2013 , 32, 132-140	8.3	246
151	Measuring service quality of banks: Scale development and validation. <i>Journal of Retailing and Consumer Services</i> , 2005 , 12, 373-383	8.5	221
150	Relationships of supervisor support and conflicts in the work-family interface with the selected job outcomes of frontline employees. <i>Tourism Management</i> , 2007 , 28, 238-252	10.8	180
149	The effects of job and personal resources on hotel employees' work engagement. <i>International Journal of Hospitality Management</i> , 2009 , 28, 504-512	8.3	166
148	Customer complaints and organizational responses: the effects of complainants' perceptions of justice on satisfaction and loyalty. <i>International Journal of Hospitality Management</i> , 2006 , 25, 69-90	8.3	164
147	The effects of work role and family role variables on psychological and behavioral outcomes of frontline employees. <i>Tourism Management</i> , 2006 , 27, 255-268	10.8	159
146	Do psychological capital and work engagement foster frontline employees' satisfaction?. <i>International Journal of Contemporary Hospitality Management</i> , 2015 , 27, 1254-1278	7.5	140
145	Emotional dissonance and emotional exhaustion among hotel employees in Nigeria. <i>International Journal of Hospitality Management</i> , 2009 , 28, 349-358	8.3	137
144	The effects of work overload and work-family conflict on job embeddedness and job performance. <i>International Journal of Contemporary Hospitality Management</i> , 2013 , 25, 614-634	7.5	125
143	Attitudinal and behavioral consequences of work-family conflict and family-work conflict. <i>Journal of Service Management</i> , 2008 , 19, 7-31		125
142	Outcomes of customer verbal aggression among hotel employees. <i>International Journal of Contemporary Hospitality Management</i> , 2009 , 21, 713-733	7.5	119
141	The effects of selected individual characteristics on frontline employee performance and job satisfaction. <i>Tourism Management</i> , 2006 , 27, 547-560	10.8	119
140	Conflict, exhaustion, and motivation: A study of frontline employees in Northern Cyprus hotels. <i>International Journal of Hospitality Management</i> , 2007 , 26, 645-665	8.3	117
139	The effects of work-family conflict, emotional exhaustion, and intrinsic motivation on job outcomes of front-line employees. <i>International Journal of Bank Marketing</i> , 2006 , 24, 173-193	4	113
138	An empirical study of the selected consequences of frontline employees' work-family conflict and family-work conflict. <i>Tourism Management</i> , 2006 , 27, 1017-1028	10.8	112
137	High-performance work practices, work social support and their effects on job embeddedness and turnover intentions. <i>International Journal of Contemporary Hospitality Management</i> , 2013 , 25, 903-921	7.5	103

136	An exploration of the factors influencing social media continuance usage and information sharing intentions among Korean travellers. <i>Tourism Management</i> , 2017 , 63, 170-178	10.8	101
135	Perceived organizational support, career satisfaction, and performance outcomes. <i>International Journal of Contemporary Hospitality Management</i> , 2012 , 24, 735-752	7.5	100
134	Role stress, burnout and their effects on frontline hotel employees' job performance: evidence from Northern Cyprus. <i>International Journal of Tourism Research</i> , 2008 , 10, 111-126	3.7	98
133	Antecedents and outcomes of service recovery performance: an empirical study of frontline employees in Turkish banks. <i>International Journal of Bank Marketing</i> , 2003 , 21, 255-265	4	93
132	Does work engagement mediate the effects of challenge stressors on job outcomes? Evidence from the hotel industry. <i>International Journal of Hospitality Management</i> , 2014 , 36, 14-22	8.3	90
131	The Effects of Coworker and Perceived Organizational Support on Hotel Employee Outcomes: The Moderating Role of Job Embeddedness. <i>Journal of Hospitality and Tourism Research</i> , 2012 , 36, 495-516	3.3	89
130	Procedural Justice, Work Engagement, and Job Outcomes: Evidence from Nigeria. <i>Journal of Hospitality Marketing and Management</i> , 2011 , 20, 855-878	6.4	83
129	Perceptions of organizational politics and hotel employee outcomes. <i>International Journal of Contemporary Hospitality Management</i> , 2013 , 25, 82-104	7.5	82
128	Antecedents and outcomes of workfamily facilitation and familywork facilitation among frontline hotel employees. <i>International Journal of Hospitality Management</i> , 2008 , 27, 517-528	8.3	82
127	Does Job Embeddedness Mediate the Effect of Work Engagement on Job Outcomes? A Study of Hotel Employees in Cameroon. <i>Journal of Hospitality Marketing and Management</i> , 2012 , 21, 440-461	6.4	81
126	The effect of positive and negative work-family interaction on exhaustion. <i>International Journal of Contemporary Hospitality Management</i> , 2010 , 22, 836-856	7.5	78
125	Affectivity, conflicts in the workfamily interface, and hotel employee outcomes. <i>International Journal of Hospitality Management</i> , 2008 , 27, 30-41	8.3	76
124	The effect of psychological capital on conflicts in the workfamily interface, turnover and absence intentions. <i>International Journal of Hospitality Management</i> , 2014 , 43, 132-143	8.3	74
123	Do job resources moderate the effect of emotional dissonance on burnout?. <i>International Journal of Contemporary Hospitality Management</i> , 2011 , 23, 44-65	7.5	74
122	Test of a mediation model of psychological capital among hotel salespeople. <i>International Journal of Contemporary Hospitality Management</i> , 2017 , 29, 2178-2197	7.5	71
121	Do personal resources mediate the effect of perceived organizational support on emotional exhaustion and job outcomes?. <i>International Journal of Contemporary Hospitality Management</i> , 2015 , 27, 4-26	7.5	71
120	Measuring service quality of travel agents: evidence from Northern Cyprus. <i>Service Industries Journal</i> , 2004 , 24, 82-100	5.7	66
119	The mediating role of work engagement in the relationship between high-performance work practices and job outcomes of employees in Nigeria. <i>International Journal of Contemporary Hospitality Management</i> , 2016 , 28, 2350-2371	7.5	65

118	The effects of high-performance work practices and job embeddedness on flight attendants' performance outcomes. <i>Journal of Air Transport Management</i> , 2014 , 37, 27-35	5.1	62
117	The Effects of Job Demands, Job Resources and Intrinsic Motivation on Emotional Exhaustion and Turnover Intentions: A Study in the Turkish Hotel Industry. <i>International Journal of Hospitality and Tourism Administration</i> , 2008 , 9, 384-404	2	62
116	The effects of organizational and personal resources on stress, engagement, and job outcomes. <i>International Journal of Hospitality Management</i> , 2018 , 74, 147-161	8.3	62
115	Work-Family Conflict and Facilitation in the Hotel Industry: A Study in Nigeria. <i>Cornell Hospitality Quarterly</i> , 2008 , 49, 395-412	2.2	59
114	Does gender moderate the effects of role stress in frontline service jobs?. <i>Journal of Business Research</i> , 2006 , 59, 1087-1093	8.7	58
113	Linking core self-evaluations and work engagement to work-family facilitation. <i>International Journal of Contemporary Hospitality Management</i> , 2014 , 26, 307-323	7.5	57
112	An examination of the consequences of corporate social responsibility in the airline industry: Work engagement, career satisfaction, and voice behavior. <i>Journal of Air Transport Management</i> , 2017 , 59, 8-17	5.1	56
111	Servant leadership, organisational trust, and bank employee outcomes. <i>Service Industries Journal</i> , 2019 , 39, 86-108	5.7	56
110	Job Embeddedness as a Moderator of the Impact of Organisational Justice on Turnover Intentions: a Study in Iran. <i>International Journal of Tourism Research</i> , 2014 , 16, 22-32	3.7	54
109	Does servant leadership better explain work engagement, career satisfaction and adaptive performance than authentic leadership?. <i>International Journal of Contemporary Hospitality Management</i> , 2020 , 32, 2075-2095	7.5	53
108	Role Stress, Emotional Exhaustion, and Turnover Intentions: Does Organizational Tenure in Hotels Matter?. <i>Journal of Human Resources in Hospitality and Tourism</i> , 2009 , 9, 1-16	1.6	52
107	The effects of organization mission fulfillment and perceived organizational support on job performance. <i>International Journal of Bank Marketing</i> , 2016 , 34, 368-387	4	52
106	SERVICE QUALITY, CUSTOMER SATISFACTION AND LOYALTY: THE MODERATING ROLE OF GENDER / APTARNAVIMO KOKYB[VARTOTOJ]PASITENKINIMAS IR LOJALUMAS VARTOTOJ]LYTIES AT[VILGIU]. <i>Journal of Business Economics and Management</i> , 2011 , 12, 278-300	2	51
105	The effects of selected antecedents on the service recovery performance of frontline employees. <i>Service Industries Journal</i> , 2006 , 26, 39-57	5.7	51
104	Job insecurity, work engagement and their effects on hotel employees' non-green and nonattendance behaviors. <i>International Journal of Hospitality Management</i> , 2020 , 87, 102472	8.3	49
103	Do Core Self-Evaluations Mediate the Effect of Coworker Support on Work Engagement? A Study of Hotel Employees in Iran. <i>Journal of Hospitality and Tourism Management</i> , 2010 , 17, 62-71	6	48
102	Affectivity and organizational politics as antecedents of burnout among frontline hotel employees. <i>International Journal of Hospitality Management</i> , 2012 , 31, 66-75	8.3	47
101	The Effects of Customer Orientation and Job Resources on Frontline Employees' Job Outcomes. <i>Services Marketing Quarterly</i> , 2007 , 29, 61-79	1	47

100	Supervisor Support, Work-Family Conflict, and Satisfaction Outcomes: An Empirical Study in the Hotel Industry. <i>Journal of Human Resources in Hospitality and Tourism</i> , 2008 , 7, 115-134	1.6	44
99	Work engagement and turnover intentions. <i>International Journal of Contemporary Hospitality Management</i> , 2017 , 29, 1580-1598	7.5	43
98	An empirical investigation of psychological capital among flight attendants. <i>Journal of Air Transport Management</i> , 2016 , 55, 193-202	5.1	43
97	Does climate for creativity mediate the impact of servant leadership on management innovation and innovative behavior in the hotel industry?. <i>International Journal of Contemporary Hospitality Management</i> , 2020 , 32, 2497-2517	7.5	43
96	High-performance work practices and hotel employee outcomes. <i>International Journal of Contemporary Hospitality Management</i> , 2018 , 30, 1112-1133	7.5	42
95	Customer Complaints and Organizational Responses: A Study of Hotel Guests in Northern Cyprus. <i>Journal of Hospitality Marketing and Management</i> , 2004 , 11, 31-46		42
94	THE EFFECT OF MANAGEMENT COMMITMENT TO SERVICE QUALITY ON JOB EMBEDDEDNESS AND PERFORMANCE OUTCOMES. <i>Journal of Business Economics and Management</i> , 2012 , 13, 614-636	2	41
93	The effects of organizational responses to complaints on satisfaction and loyalty: a study of hotel guests in Northern Cyprus. <i>Managing Service Quality</i> , 2004 , 14, 476-486		41
92	The effects of work social support and career adaptability on career satisfaction and turnover intentions. <i>Journal of Management and Organization</i> , 2017 , 23, 337-355	1.7	40
91	The effects of two directions of conflict and facilitation on frontline employees' job outcomes. <i>Service Industries Journal</i> , 2009 , 29, 977-993	5.7	40
90	An Examination of the Selected Antecedents and Outcomes of Work-Family Conflict and Family-Work Conflict in Frontline Service Jobs. <i>Services Marketing Quarterly</i> , 2008 , 29, 1-24	1	40
89	Frontline hotel employees' psychological capital, trust in organization, and their effects on nonattendance intentions, absenteeism, and creative performance. <i>Journal of Hospitality Marketing and Management</i> , 2019 , 28, 217-239	6.4	40
88	Does job embeddedness mediate the effects of coworker and family support on creative performance? An empirical study in the hotel industry. <i>Journal of Human Resources in Hospitality and Tourism</i> , 2016 , 15, 119-132	1.6	39
87	Stressors, work engagement and their effects on hotel employee outcomes. <i>Service Industries Journal</i> , 2019 , 39, 279-298	5.7	39
86	Does Work Engagement Mediate the Effect of Polychronicity on Performance Outcomes? A Study in the Hospitality Industry in Northern Cyprus. <i>Journal of Human Resources in Hospitality and Tourism</i> , 2013 , 12, 52-70	1.6	38
85	An Investigation of the Joint Effects of Organisational Tenure and Supervisor Support on Work-Family Conflict and Turnover Intentions. <i>Journal of Hospitality and Tourism Management</i> , 2009 , 16, 73-81	6	38
84	High-performance work practices, career satisfaction, and service recovery performance: a study of flight attendants. <i>Tourism Review</i> , 2015 , 70, 56-71	5.2	37
83	Customer Aggression, Emotional Exhaustion, and Hotel Employee Outcomes: A Study in the United Arab Emirates. <i>Journal of Travel and Tourism Marketing</i> , 2011 , 28, 279-295	6.6	36

82	Relative efficacy of organizational support and personality traits in predicting service recovery and job performances: a study of frontline employees in Turkey. <i>Tourism Review</i> , 2010 , 65, 70-83	5.2	35
81	Does hope moderate the impact of job burnout on frontline bank employees' in-role and extra-role performances?. <i>International Journal of Bank Marketing</i> , 2013 , 31, 56-70	4	34
80	Unraveling the black box. <i>Employee Relations</i> , 2019 , 41, 67-83	2.1	34
79	Outcomes of job crafting among flight attendants. <i>Journal of Air Transport Management</i> , 2017 , 62, 34-43	5.1	32
78	Hope, Work Engagement, and Organizationally Valued Performance Outcomes: An Empirical Study in the Hotel Industry. <i>Journal of Hospitality Marketing and Management</i> , 2014 , 23, 678-698	6.4	32
77	Core self-evaluations, exhaustion, and job outcomes: A study of frontline hotel employees in Iran. <i>Tourism and Hospitality Research</i> , 2011 , 11, 248-257	2.2	31
76	Work-related depression in the hotel industry: a study in the United Arab Emirates. <i>International Journal of Contemporary Hospitality Management</i> , 2011 , 23, 608-623	7.5	31
75	The effects of perceived crowding, emotional dissonance, and emotional exhaustion on critical job outcomes: A study of ground staff in the airline industry. <i>Journal of Air Transport Management</i> , 2014 , 40, 182-191	5.1	30
74	Does hotel employees' quality of work life mediate the effect of psychological capital on job outcomes?. <i>International Journal of Contemporary Hospitality Management</i> , 2017 , 29, 1638-1657	7.5	29
73	The impacts of core self-evaluations on customer-related social stressors and emotional exhaustion. <i>Service Industries Journal</i> , 2010 , 30, 1565-1579	5.7	28
72	An Investigation of the Role of Job Resources in Mitigating Customer-Related Social Stressors and Emotional Exhaustion. <i>Services Marketing Quarterly</i> , 2009 , 31, 72-88	1	27
71	Does trust in organization mediate the influence of servant leadership on satisfaction outcomes among flight attendants?. <i>International Journal of Contemporary Hospitality Management</i> , 2018 , 30, 3555-3573	7.5	27
70	Correlates of Nonwork and Work Satisfaction Among Hotel Employees: Implications for Managers. <i>Journal of Hospitality Marketing and Management</i> , 2013 , 22, 375-406	6.4	26
69	Green human resource management, perceived green organizational support and their effects on hotel employees' behavioral outcomes. <i>International Journal of Contemporary Hospitality Management</i> , 2021 , ahead-of-print,	7.5	26
68	Psychological contract breach and service innovation behavior: psychological capital as a mediator. <i>Service Business</i> , 2018 , 12, 305-329	3.9	25
67	Work Engagement as a Mediator of the Effects of Personality Traits on Job Outcomes: A Study of Frontline Employees. <i>Services Marketing Quarterly</i> , 2012 , 33, 343-362	1	25
66	Measuring Service Quality in the Hotel Industry: Evidences from Northern Cyprus. <i>Anatolia</i> , 2002 , 13, 19-32	2.2	24
65	Service employees' fit, work-family conflict, and work engagement. <i>Journal of Services Marketing</i> , 2016 , 30, 554-566	4	23

64	Does Customer Orientation Mediate the Effect of Job Resourcefulness on Hotel Employee Outcomes? Evidence from Iran. <i>Journal of Hospitality and Tourism Management</i> , 2012 , 19, 133-142	6	23
63	Efficacy of Job and Personal Resources across Psychological and Behavioral Outcomes in the Hotel Industry. <i>Journal of Human Resources in Hospitality and Tourism</i> , 2011 , 10, 304-314	1.6	23
62	The impact of job insecurity on critical hotel employee outcomes: The mediating role of self-efficacy. <i>Journal of Hospitality Marketing and Management</i> , 2019 , 28, 665-689	6.4	23
61	The effects of supervisor support and self-efficacy on call center employees' work engagement and quitting intentions. <i>International Journal of Manpower</i> , 2019 , 40, 688-703	2.5	22
60	The effects of psychological capital and work engagement on nurses' lateness attitude and turnover intentions. <i>Journal of Management Development</i> , 2017 , 36, 1029-1039	1.5	22
59	The Importance of Supervisor Support for Effective Hotel Employees: An Empirical Investigation in Cameroon. <i>Cornell Hospitality Quarterly</i> , 2014 , 55, 388-397	2.2	21
58	The Effects of Work-Family Conflict and Facilitation on Turnover Intentions: The Moderating Role of Core Self-Evaluations. <i>International Journal of Hospitality and Tourism Administration</i> , 2013 , 14, 255-281	2	21
57	Perceived Ethical Climate and Hotel Employee Outcomes: An Empirical Investigation in Nigeria. <i>Journal of Quality Assurance in Hospitality and Tourism</i> , 2012 , 13, 286-315	2	21
56	The Effects of High-Performance Work Practices on Perceived Organizational Support and Turnover Intentions: Evidence from the Airline Industry. <i>Journal of Human Resources in Hospitality and Tourism</i> , 2014 , 13, 103-119	1.6	20
55	The Measurement of Job Satisfaction. <i>International Journal of Hospitality and Tourism Administration</i> , 2003 , 4, 69-85	2	20
54	Outcomes of workplace ostracism among restaurant employees. <i>Tourism Management Perspectives</i> , 2019 , 30, 129-137	5.8	19
53	Do customer orientation and job resourcefulness moderate the impact of interrole conflicts on frontline employees' performance?. <i>Tourism and Hospitality Research</i> , 2011 , 11, 148-159	2.2	19
52	COVID-19, mental health problems, and their detrimental effects on hotel employees' propensity to be late for work, absenteeism, and life satisfaction. <i>Current Issues in Tourism</i> , 2021 , 24, 934-951	5.8	19
51	The Impact of Self-Efficacy on Job Outcomes of Hotel Employees. <i>International Journal of Hospitality and Tourism Administration</i> , 2007 , 8, 23-46	2	18
50	Does Manager Support Reduce the Effect of Work-Family Conflict on Emotional Exhaustion and Turnover Intentions?. <i>Journal of Human Resources in Hospitality and Tourism</i> , 2015 , 14, 267-289	1.6	17
49	Does employee engagement mediate the influence of psychological contract breach on pro-environmental behaviors and intent to remain with the organization in the hotel industry?. <i>Journal of Hospitality Marketing and Management</i> , 2021 , 30, 326-353	6.4	17
48	Is political skill really an antidote in the workplace incivility-emotional exhaustion and outcome relationship in the hotel industry?. <i>Journal of Hospitality and Tourism Management</i> , 2019 , 40, 40-49	6	16
47	High-Performance Work Practices, Perceived Organizational Support, and Their Effects on Job Outcomes: Test of a Mediational Model. <i>International Journal of Hospitality and Tourism Administration</i> , 2015 , 16, 203-223	2	16

46	The effect of job resourcefulness on role stress, emotional exhaustion and overall performance: A study of frontline bank employees. <i>Journal of Financial Services Marketing</i> , 2013 , 18, 91-105	2.8	16
45	Job Resourcefulness as a Moderator of the Work-Family Conflict ↔ Job Satisfaction Relationship: A Study of Hotel Employees in Nigeria. <i>Journal of Hospitality and Tourism Management</i> , 2011 , 18, 10-17	6	16
44	A Conceptual Model for Green Human Resource Management: Indicators, Differential Pathways, and Multiple Pro-Environmental Outcomes. <i>Sustainability</i> , 2020 , 12, 7089	3.6	16
43	Work-Related Depression in Frontline Service Jobs in the Hospitality Industry: Evidence from Iran. <i>Journal of Human Resources in Hospitality and Tourism</i> , 2012 , 11, 16-35	1.6	15
42	Job Resources, Work Engagement, and Hotel Employee Outcomes: A Time-Lagged Analysis. <i>Economic Research-Ekonomska Istrazivanja</i> , 2012 , 25, 644-665	2.5	15
41	The Effects of Involvement and Social Support on Frontline Employee Outcomes: Evidence From the Albanian Hotel Industry. <i>International Journal of Hospitality and Tourism Administration</i> , 2009 , 10, 326-343	2	14
40	MEASURING THE QUALITY OF AIRLINE SERVICES: EVIDENCE FROM NORTHERN CYPRUS. <i>Tourism Analysis</i> , 2003 , 8, 75-87	1.6	14
39	Measuring Marketing Culture. <i>Journal of Travel and Tourism Marketing</i> , 2005 , 18, 33-47	6.6	14
38	Does optimism mediate the influence of work-life balance on hotel salespeople's life satisfaction and creative performance?. <i>Journal of Human Resources in Hospitality and Tourism</i> , 2020 , 19, 82-101	1.6	14
37	The effects of nonwork and personal resources on frontline bank employees' work engagement and critical job outcomes. <i>International Journal of Bank Marketing</i> , 2019 , 37, 858-879	4	14
36	Attitudinal and behavioral outcomes of work-life balance among hotel employees: The mediating role of psychological contract breach. <i>Journal of Hospitality and Tourism Management</i> , 2020 , 42, 199-209 ⁶		13
35	Do Gender and Prior Experience Moderate the Factors Influencing Attitude toward Using Social Media for Festival Attendance?. <i>Sustainability</i> , 2018 , 10, 3509	3.6	13
34	Got political skill?. <i>International Journal of Contemporary Hospitality Management</i> , 2019 , 31, 1367-1389	7.5	12
33	Antecedents and outcomes of job insecurity among salespeople. <i>Marketing Intelligence and Planning</i> , 2018 , 36, 290-302	3.2	12
32	Does positive affectivity moderate the effect of burnout on job outcomes? An empirical investigation among hotel employees. <i>Journal of Human Resources in Hospitality and Tourism</i> , 2018 , 17, 360-374	1.6	12
31	The relationship between customer-related social stressors and job outcomes: the mediating role of emotional exhaustion. <i>Economic Research-Ekonomska Istrazivanja</i> , 2014 , 27, 414-426	2.5	12
30	Work-family conflict and facilitation: implications for hospitality researchers 2008 , 237-264		12
29	Test of a mediational model of organization mission fulfillment: evidence from the hotel industry. <i>International Journal of Contemporary Hospitality Management</i> , 2016 , 28, 988-1008	7.5	12

28	Internal marketing practices, genuine emotions and their effects on hotel employees' customer-oriented behaviors. <i>Journal of Human Resources in Hospitality and Tourism</i> , 2019 , 18, 47-70	1.6	12
27	Job Resources, Work Engagement, and Hotel Employee Outcomes: A Time-Lagged Analysis. <i>Economic Research-Ekonomska Istrazivanja</i> , 2012 , 25, 1127-1139	2.5	11
26	Effects of Job Standardization and Job Satisfaction on Service Quality. <i>Services Marketing Quarterly</i> , 2004 , 25, 1-17	1	11
25	Linking resources to career satisfaction through workfamily enrichment. <i>Service Industries Journal</i> , 2019 , 39, 855-876	5.7	11
24	The effect of servant leadership on hotel employees' behavioral consequences: Work engagement versus job satisfaction. <i>International Journal of Hospitality Management</i> , 2021 , 97, 102994	8.3	11
23	Who is likely to quit nursing jobs? A study in the Turkish Republic of Northern Cyprus. <i>Health Marketing Quarterly</i> , 2013 , 30, 80-96	1.1	10
22	Management commitment to the ecological environment, green work engagement and their effects on hotel employees' green work outcomes. <i>International Journal of Contemporary Hospitality Management</i> , 2022 , ahead-of-print,	7.5	10
21	Inking Perceived Ethical Climate to Performance Outcomes: The Mediating Role of Job Embeddedness. <i>Economic Research-Ekonomska Istrazivanja</i> , 2013 , 26, 77-90	2.5	8
20	Applying Health Belief Model to Unveil Employees' Workplace COVID-19 Protective Behaviors: Insights for the Hospitality Industry. <i>International Journal of Mental Health Promotion</i> , 2020 , 22, 233-247	1.8	8
19	Sense of calling, emotional exhaustion and their effects on hotel employees' green and non-green work outcomes. <i>International Journal of Contemporary Hospitality Management</i> , 2021 , ahead-of-print,	7.5	8
18	Exploring the Role of Organizational and Personal Resources in Explaining Nurse Performance in Public Hospitals in the Turkish Republic of Northern Cyprus. <i>Journal of Health Management</i> , 2014 , 16, 1-12	2.1	7
17	The effects of green human resource management and perceived organizational support for the environment on green and non-green hotel employee outcomes. <i>International Journal of Hospitality Management</i> , 2022 , 103, 103202	8.3	7
16	Test of an integrative model of travel-related social media users' switching intentions. <i>Service Business</i> , 2019 , 13, 339-361	3.9	6
15	Work social support, work engagement and their impacts on multiple performance outcomes. <i>International Journal of Productivity and Performance Management</i> , 2019 , 69, 1227-1245	2.3	5
14	Does work engagement mediate the impact of green human resource management on absenteeism and green recovery performance?. <i>Employee Relations</i> , 2022 , ahead-of-print,	2.1	5
13	The effect of job insecurity on employees' job outcomes: the mediating role of job embeddedness. <i>Journal of Management Development</i> , 2019 , 38, 288-297	1.5	4
12	Leader political skill and casino dealer morale: the mediating role of follower perceptions of leader-member exchange. <i>Service Business</i> , 2017 , 11, 665-692	3.9	4
11	Leader knowledge hiding, feedback avoidance and hotel employee outcomes: a moderated mediation model. <i>International Journal of Contemporary Hospitality Management</i> , 2021 , ahead-of-print,	7.5	4

10	Investigating the selected consequences of boreout among cabin crew. <i>Journal of Air Transport Management</i> , 2020 , 82, 101739	5.1	4
9	The effects of on-the-job embeddedness and its sub-dimensions on small-sized hotel employees' organizational commitment, work engagement and turnover intentions. <i>International Journal of Contemporary Hospitality Management</i> , 2021 , ahead-of-print,	7.5	3
8	Nurses' Perceptions of Job Embeddedness in Public Hospitals. <i>SAGE Open</i> , 2019 , 9, 215824401982884	1.5	2
7	The Effect of Psychological Climate on Job Outcomes: Evidence from the Airline Industry. <i>Journal of Travel and Tourism Marketing</i> , 2016 , 33, 1162-1180	6.6	2
6	Gender-choice behavior linkages: an investigation in the hospitality industry. <i>Tourism and Hospitality Management</i> , 2015 , 21, 191-202	1.4	2
5	Ethical leadership, trust in organization and their impacts on critical hotel employee outcomes. <i>International Journal of Hospitality Management</i> , 2022 , 102, 103153	8.3	1
4	Informal learning, work engagement and their effects on work-family enrichment. <i>International Journal of Productivity and Performance Management</i> , 2021 , ahead-of-print,	2.3	1
3	Does Job Embeddedness Mediate the Effect of Resilience on Cabin Attendants' Career Satisfaction and Creative Performance?. <i>Sustainability</i> , 2021 , 13, 5104	3.6	1
2	Investigating the impact of customer orientation on innovativeness: evidence from born-global firms in Turkey. <i>Economic Research-Ekonomska Istrazivanja</i> , 2016 , 29, 721-734	2.5	0
1	An Investigation of Key Success Factors for Kebab as an Example of Local Food Tourism in Bonab. <i>Advances in Hospitality, Tourism and the Services Industry</i> , 2022 , 165-175	0.2	0