Osman M Karatepe

List of Publications by Year
in descending order

159 papers	10,345 citations

28190	45213
55 h-index	90 g-index

162 all docs	162 docs citations
162 times ranked	3955 citing authors

#	Article	IF	Citations
1	The Effect of Management Commitment to Service Quality on Employees' Affective and Performance Outcomes. Journal of the Academy of Marketing Science, 2003, 31, 272-286.	7.2	382
2	High-performance work practices and hotel employee performance: The mediation of work engagement. International Journal of Hospitality Management, 2013, 32, 132-140.	5.3	362
3	Measuring service quality of banks: Scale development and validation. Journal of Retailing and Consumer Services, 2005, 12, 373-383.	5.3	300
4	Relationships of supervisor support and conflicts in the work–family interface with the selected job outcomes of frontline employees. Tourism Management, 2007, 28, 238-252.	5.8	234
5	Customer complaints and organizational responses: the effects of complainants' perceptions of justice on satisfaction and loyalty. International Journal of Hospitality Management, 2006, 25, 69-90.	5.3	220
6	The effects of job and personal resources on hotel employees' work engagement. International Journal of Hospitality Management, 2009, 28, 504-512.	5.3	209
7	Do psychological capital and work engagement foster frontline employees' satisfaction?. International Journal of Contemporary Hospitality Management, 2015, 27, 1254-1278.	5.3	195
8	The effects of work role and family role variables on psychological and behavioral outcomes of frontline employees. Tourism Management, 2006, 27, 255-268.	5.8	189
9	The effects of work overload and work–family conflict on job embeddedness and job performance. International Journal of Contemporary Hospitality Management, 2013, 25, 614-634.	5.3	188
10	Emotional dissonance and emotional exhaustion among hotel employees in Nigeria. International Journal of Hospitality Management, 2009, 28, 349-358.	5.3	175
11	The effects of selected individual characteristics on frontline employee performance and job satisfaction. Tourism Management, 2006, 27, 547-560.	5.8	164
12	Conflict, exhaustion, and motivation: A study of frontline employees in Northern Cyprus hotels. International Journal of Hospitality Management, 2007, 26, 645-665.	5.3	162
13	An exploration of the factors influencing social media continuance usage and information sharing intentions among Korean travellers. Tourism Management, 2017, 63, 170-178.	5.8	156
14	Attitudinal and behavioral consequences of work–family conflict and family–work conflict. Journal of Service Management, 2008, 19, 7-31.	2.2	148
15	An empirical study of the selected consequences of frontline employees' work–family conflict and family–work conflict. Tourism Management, 2006, 27, 1017-1028.	5.8	147
16	The effects of work–family conflict, emotional exhaustion, and intrinsic motivation on job outcomes of front–line employees. International Journal of Bank Marketing, 2006, 24, 173-193.	3.6	147
17	Outcomes of customer verbal aggression among hotel employees. International Journal of Contemporary Hospitality Management, 2009, 21, 713-733.	5.3	146
18	Perceived organizational support, career satisfaction, and performance outcomes. International Journal of Contemporary Hospitality Management, 2012, 24, 735-752.	5.3	136

#	Article	IF	Citations
19	High‐performance work practices, work social support and their effects on job embeddedness and turnover intentions. International Journal of Contemporary Hospitality Management, 2013, 25, 903-921.	5.3	136
20	Role stress, burnout and their effects on frontline hotel employees' job performance: evidence from Northern Cyprus. International Journal of Tourism Research, 2008, 10, 111-126.	2.1	127
21	Does work engagement mediate the effects of challenge stressors on job outcomes? Evidence from the hotel industry. International Journal of Hospitality Management, 2014, 36, 14-22.	5.3	121
22	Does servant leadership better explain work engagement, career satisfaction and adaptive performance than authentic leadership?. International Journal of Contemporary Hospitality Management, 2020, 32, 2075-2095.	5.3	118
23	The Effects of Coworker and Perceived Organizational Support on Hotel Employee Outcomes. Journal of Hospitality and Tourism Research, 2012, 36, 495-516.	1.8	114
24	Antecedents and outcomes of service recovery performance: an empirical study of frontline employees in Turkish banks. International Journal of Bank Marketing, 2003, 21, 255-265.	3.6	113
25	The effect of psychological capital on conflicts in the work–family interface, turnover and absence intentions. International Journal of Hospitality Management, 2014, 43, 132-143.	5.3	113
26	The mediating role of work engagement in the relationship between high-performance work practices and job outcomes of employees in Nigeria. International Journal of Contemporary Hospitality Management, 2016, 28, 2350-2371.	5.3	112
27	Perceptions of organizational politics and hotel employee outcomes. International Journal of Contemporary Hospitality Management, 2013, 25, 82-104.	5.3	111
28	The effects of organizational and personal resources on stress, engagement, and job outcomes. International Journal of Hospitality Management, 2018, 74, 147-161.	5.3	111
29	Does Job Embeddedness Mediate the Effect of Work Engagement on Job Outcomes? A Study of Hotel Employees in Cameroon. Journal of Hospitality Marketing and Management, 2012, 21, 440-461.	5.1	110
30	Test of a mediation model of psychological capital among hotel salespeople. International Journal of Contemporary Hospitality Management, 2017, 29, 2178-2197.	5.3	109
31	Antecedents and outcomes of work–family facilitation and family–work facilitation among frontline hotel employees. International Journal of Hospitality Management, 2008, 27, 517-528.	5.3	104
32	Do personal resources mediate the effect of perceived organizational support on emotional exhaustion and job outcomes?. International Journal of Contemporary Hospitality Management, 2015, 27, 4-26.	5.3	102
33	Green human resource management, perceived green organizational support and their effects on hotel employees' behavioral outcomes. International Journal of Contemporary Hospitality Management, 2021, 33, 3199-3222.	5.3	102
34	Does climate for creativity mediate the impact of servant leadership on management innovation and innovative behavior in the hotel industry?. International Journal of Contemporary Hospitality Management, 2020, 32, 2497-2517.	5.3	101
35	Procedural Justice, Work Engagement, and Job Outcomes: Evidence from Nigeria. Journal of Hospitality Marketing and Management, 2011, 20, 855-878.	5.1	98
36	The effect of positive and negative work–family interaction on exhaustion. International Journal of Contemporary Hospitality Management, 2010, 22, 836-856.	5.3	95

#	Article	IF	Citations
37	Do job resources moderate the effect of emotional dissonance on burnout?. International Journal of Contemporary Hospitality Management, 2011, 23, 44-65.	5.3	95
38	Job insecurity, work engagement and their effects on hotel employees' non-green and nonattendance behaviors. International Journal of Hospitality Management, 2020, 87, 102472.	5.3	95
39	Affectivity, conflicts in the work–family interface, and hotel employee outcomes. International Journal of Hospitality Management, 2008, 27, 30-41.	5.3	91
40	The Effects of Job Demands, Job Resources and Intrinsic Motivation on Emotional Exhaustion and Turnover Intentions: A Study in the Turkish Hotel Industry. International Journal of Hospitality and Tourism Administration, 2008, 9, 384-404.	1.7	86
41	An examination of the consequences of corporate social responsibility in the airline industry: Work engagement, career satisfaction, and voice behavior. Journal of Air Transport Management, 2017, 59, 8-17.	2.4	86
42	Servant leadership, organisational trust, and bank employee outcomes. Service Industries Journal, 2019, 39, 86-108.	5.0	86
43	SERVICE QUALITY, CUSTOMER SATISFACTION AND LOYALTY: THE MODERATING ROLE OF GENDER / APTARNAVIMO KOKYBÄ—, VARTOTOJÅ² PASITENKINIMAS IR LOJALUMAS VARTOTOJÅ² LYTIES ATÅ½VILGIU. Journal of Business Economics and Management, 2011, 12, 278-300.	1.0	83
44	The effects of high-performance work practices and job embeddedness on flight attendants' performance outcomes. Journal of Air Transport Management, 2014, 37, 27-35.	2.4	81
45	Measuring service quality of travel agents: evidence from Northern Cyprus. Service Industries Journal, 2004, 24, 82-100.	5.0	80
46	Linking core self-evaluations and work engagement to work-family facilitation. International Journal of Contemporary Hospitality Management, 2014, 26, 307-323.	5.3	80
47	The effects of organization mission fulfillment and perceived organizational support on job performance. International Journal of Bank Marketing, 2016, 34, 368-387.	3.6	78
48	COVID-19, mental health problems, and their detrimental effects on hotel employees' propensity to be late for work, absenteeism, and life satisfaction. Current Issues in Tourism, 2021, 24, 934-951.	4.6	75
49	Work engagement and turnover intentions. International Journal of Contemporary Hospitality Management, 2017, 29, 1580-1598.	5.3	74
50	Does gender moderate the effects of role stress in frontline service jobs?. Journal of Business Research, 2006, 59, 1087-1093.	5.8	73
51	The effects of work social support and career adaptability on career satisfaction and turnover intentions. Journal of Management and Organization, 2017, 23, 337-355.	1.6	73
52	Role Stress, Emotional Exhaustion, and Turnover Intentions: Does Organizational Tenure in Hotels Matter?. Journal of Human Resources in Hospitality and Tourism, 2009, 9, 1-16.	1.0	71
53	Work-Family Conflict and Facilitation in the Hotel Industry. Cornell Hospitality Quarterly, 2008, 49, 395-412.	2.2	70
54	Job Embeddedness as a Moderator of the Impact of Organisational Justice on Turnover Intentions: a Study in Iran. International Journal of Tourism Research, 2014, 16, 22-32.	2.1	66

#	Article	IF	Citations
55	High-performance work practices and hotel employee outcomes. International Journal of Contemporary Hospitality Management, 2018, 30, 1112-1133.	5.3	63
56	Unraveling the black box. Employee Relations, 2019, 41, 67-83.	1.5	63
57	Frontline hotel employees' psychological capital, trust in organization, and their effects on nonattendance intentions, absenteeism, and creative performance. Journal of Hospitality Marketing and Management, 2019, 28, 217-239.	5.1	62
58	Affectivity and organizational politics as antecedents of burnout among frontline hotel employees. International Journal of Hospitality Management, 2012, 31, 66-75.	5.3	61
59	The Effects of Customer Orientation and Job Resources on Frontline Employees' Job Outcomes. Services Marketing Quarterly, 2007, 29, 61-79.	0.7	60
60	The impact of job insecurity on critical hotel employee outcomes: The mediating role of self-efficacy. Journal of Hospitality Marketing and Management, 2019, 28, 665-689.	5.1	60
61	THE EFFECT OF MANAGEMENT COMMITMENT TO SERVICE QUALITY ON JOB EMBEDDEDNESS AND PERFORMANCE OUTCOMES. Journal of Business Economics and Management, 2012, 13, 614-636.	1.1	59
62	The effects of selected antecedents on the service recovery performance of frontline employees. Service Industries Journal, 2006, 26, 39-57.	5.0	58
63	Supervisor Support, Work-Family Conflict, and Satisfaction Outcomes: An Empirical Study in the Hotel Industry. Journal of Human Resources in Hospitality and Tourism, 2008, 7, 115-134.	1.0	58
64	An empirical investigation of psychological capital among flight attendants. Journal of Air Transport Management, 2016, 55, 193-202.	2.4	58
65	A Conceptual Model for Green Human Resource Management: Indicators, Differential Pathways, and Multiple Pro-Environmental Outcomes. Sustainability, 2020, 12, 7089.	1.6	58
66	Management commitment to the ecological environment, green work engagement and their effects on hotel employees' green work outcomes. International Journal of Contemporary Hospitality Management, 2022, 34, 3084-3112.	5.3	58
67	The effects of organizational responses to complaints on satisfaction and loyalty: a study of hotel guests in Northern Cyprus. Managing Service Quality, 2004, 14, 476-486.	2.4	57
68	High-performance work practices, career satisfaction, and service recovery performance: a study of flight attendants. Tourism Review, 2015, 70, 56-71.	3.8	57
69	Customer Complaints and Organizational Responses: A Study of Hotel Guests in Northern Cyprus. Journal of Hospitality Marketing and Management, 2004, 11, 31-46.	0.4	56
70	The effect of servant leadership on hotel employees' behavioral consequences: Work engagement versus job satisfaction. International Journal of Hospitality Management, 2021, 97, 102994.	5.3	56
71	Stressors, work engagement and their effects on hotel employee outcomes. Service Industries Journal, 2019, 39, 279-298.	5.0	54
72	Do Core Self-Evaluations Mediate the Effect of Coworker Support on Work Engagement? A Study of Hotel Employees in Iran. Journal of Hospitality and Tourism Management, 2010, 17, 62-71.	3.5	53

#	Article	IF	Citations
73	The effects of two directions of conflict and facilitation on frontline employees' job outcomes. Service Industries Journal, 2009, 29, 977-993.	5.0	51
74	Does Work Engagement Mediate the Effect of Polychronicity on Performance Outcomes? A Study in the Hospitality Industry in Northern Cyprus. Journal of Human Resources in Hospitality and Tourism, 2013, 12, 52-70.	1.0	51
75	An Investigation of the Joint Effects of Organisational Tenure and Supervisor Support on Work-Family Conflict and Turnover Intentions. Journal of Hospitality and Tourism Management, 2009, 16, 73-81.	3.5	49
76	Customer Aggression, Emotional Exhaustion, and Hotel Employee Outcomes: A Study in the United Arab Emirates. Journal of Travel and Tourism Marketing, 2011, 28, 279-295.	3.1	49
77	Hope, Work Engagement, and Organizationally Valued Performance Outcomes: An Empirical Study in the Hotel Industry. Journal of Hospitality Marketing and Management, 2014, 23, 678-698.	5.1	49
78	Does job embeddedness mediate the effects of coworker and family support on creative performance? An empirical study in the hotel industry. Journal of Human Resources in Hospitality and Tourism, 2016, 15, 119-132.	1.0	49
79	The effects of green human resource management and perceived organizational support for the environment on green and non-green hotel employee outcomes. International Journal of Hospitality Management, 2022, 103, 103202.	5.3	47
80	Does hope moderate the impact of job burnout on frontline bank employees' in-role and extra-role performances?. International Journal of Bank Marketing, 2013, 31, 56-70.	3.6	46
81	Outcomes of job crafting among flight attendants. Journal of Air Transport Management, 2017, 62, 34-43.	2.4	46
82	The effects of supervisor support and self-efficacy on call center employees' work engagement and quitting intentions. International Journal of Manpower, 2019, 40, 688-703.	2.5	46
83	Does hotel employees' quality of work life mediate the effect of psychological capital on job outcomes?. International Journal of Contemporary Hospitality Management, 2017, 29, 1638-1657.	5.3	45
84	Psychological contract breach and service innovation behavior: psychological capital as a mediator. Service Business, 2018, 12, 305-329.	2.2	45
85	An Examination of the Selected Antecedents and Outcomes of Work-Family Conflict and Family-Work Conflict in Frontline Service Jobs. Services Marketing Quarterly, 2008, 29, 1-24.	0.7	44
86	The effects of psychological capital and work engagement on nurses' lateness attitude and turnover intentions. Journal of Management Development, 2017, 36, 1029-1039.	1.1	44
87	Relative efficacy of organizational support and personality traits in predicting service recovery and job performances: a study of frontline employees in Turkey. Tourism Review, 2010, 65, 70-83.	3.8	43
88	Service employees' fit, work-family conflict, and work engagement. Journal of Services Marketing, 2016, 30, 554-566.	1.7	42
89	Does employee engagement mediate the influence of psychological contract breach on pro-environmental behaviors and intent to remain with the organization in the hotel industry?. Journal of Hospitality Marketing and Management, 2021, 30, 326-353.	5.1	42
90	Work-related depression in the hotel industry: a study in the United Arab Emirates. International Journal of Contemporary Hospitality Management, 2011, 23, 608-623.	5.3	41

#	Article	IF	Citations
91	Does trust in organization mediate the influence of servant leadership on satisfaction outcomes among flight attendants?. International Journal of Contemporary Hospitality Management, 2018, 30, 3555-3573.	5.3	41
92	Core self-evaluations, exhaustion, and job outcomes: A study of frontline hotel employees in Iran. Tourism and Hospitality Research, 2011, 11, 248-257.	2.4	37
93	Outcomes of workplace ostracism among restaurant employees. Tourism Management Perspectives, 2019, 30, 129-137.	3.2	37
94	The effects of perceived crowding, emotional dissonance, and emotional exhaustion on critical job outcomes: A study of ground staff in the airline industry. Journal of Air Transport Management, 2014, 40, 182-191.	2.4	36
95	An Investigation of the Role of Job Resources in Mitigating Customer-Related Social Stressors and Emotional Exhaustion. Services Marketing Quarterly, 2009, 31, 72-88.	0.7	35
96	The Importance of Supervisor Support for Effective Hotel Employees. Cornell Hospitality Quarterly, 2014, 55, 388-397.	2.2	34
97	Attitudinal and behavioral outcomes of work-life balance among hotel employees: The mediating role of psychological contract breach. Journal of Hospitality and Tourism Management, 2020, 42, 199-209.	3.5	34
98	The effects of on-the-job embeddedness and its sub-dimensions on small-sized hotel employees' organizational commitment, work engagement and turnover intentions. International Journal of Contemporary Hospitality Management, 2022, 34, 509-533.	5.3	34
99	Work Engagement as a Mediator of the Effects of Personality Traits on Job Outcomes: A Study of Frontline Employees. Services Marketing Quarterly, 2012, 33, 343-362.	0.7	32
100	The impacts of core self-evaluations on customer-related social stressors and emotional exhaustion. Service Industries Journal, 2010, 30, 1565-1579.	5.0	30
101	Correlates of Nonwork and Work Satisfaction Among Hotel Employees: Implications for Managers. Journal of Hospitality Marketing and Management, 2013, 22, 375-406.	5.1	30
102	Sense of calling, emotional exhaustion and their effects on hotel employees' green and non-green work outcomes. International Journal of Contemporary Hospitality Management, 2021, 33, 3705-3728.	5.3	30
103	Is political skill really an antidote in the workplace incivility-emotional exhaustion and outcome relationship in the hotel industry?. Journal of Hospitality and Tourism Management, 2019, 40, 40-49.	3.5	29
104	Measuring Service Quality in the Hotel Industry: Evidences from Northern Cyprus. Anatolia, 2002, 13, 19-32.	1.3	28
105	Does Customer Orientation Mediate the Effect of Job Resourcefulness on Hotel Employee Outcomes? Evidence from Iran. Journal of Hospitality and Tourism Management, 2012, 19, 133-142.	3.5	28
106	The Effects of Work–Family Conflict and Facilitation on Turnover Intentions: The Moderating Role of Core Self-Evaluations. International Journal of Hospitality and Tourism Administration, 2013, 14, 255-281.	1.7	28
107	The Effects of High-Performance Work Practices on Perceived Organizational Support and Turnover Intentions: Evidence from the Airline Industry. Journal of Human Resources in Hospitality and Tourism, 2014, 13, 103-119.	1.0	28
108	Leader knowledge hiding, feedback avoidance and hotel employee outcomes: a moderated mediation model. International Journal of Contemporary Hospitality Management, 2022, 34, 578-600.	5.3	28

#	Article	IF	Citations
109	Does Manager Support Reduce the Effect of Work–Family Conflict on Emotional Exhaustion and Turnover Intentions?. Journal of Human Resources in Hospitality and Tourism, 2015, 14, 267-289.	1.0	27
110	Efficacy of Job and Personal Resources across Psychological and Behavioral Outcomes in the Hotel Industry. Journal of Human Resources in Hospitality and Tourism, 2011, 10, 304-314.	1.0	26
111	Does optimism mediate the influence of work-life balance on hotel salespeople's life satisfaction and creative performance?. Journal of Human Resources in Hospitality and Tourism, 2020, 19, 82-101.	1.0	26
112	Work-Related Depression in Frontline Service Jobs in the Hospitality Industry: Evidence from Iran. Journal of Human Resources in Hospitality and Tourism, 2012, 11, 16-35.	1.0	25
113	The effects of nonwork and personal resources on frontline bank employees' work engagement and critical job outcomes. International Journal of Bank Marketing, 2019, 37, 858-879.	3.6	25
114	The Measurement of Job Satisfaction. International Journal of Hospitality and Tourism Administration, 2003, 4, 69-85.	1.7	24
115	Perceived Ethical Climate and Hotel Employee Outcomes: An Empirical Investigation in Nigeria. Journal of Quality Assurance in Hospitality and Tourism, 2012, 13, 286-315.	1.7	24
116	The Impact of Self-Efficacy on Job Outcomes of Hotel Employees. International Journal of Hospitality and Tourism Administration, 2007, 8, 23-46.	1.7	23
117	Job Resourcefulness as a Moderator of the Work-Family Conflict – Job Satisfaction Relationship: A Study of Hotel Employees in Nigeria. Journal of Hospitality and Tourism Management, 2011, 18, 10-17.	3.5	23
118	Linking resources to career satisfaction through work–family enrichment. Service Industries Journal, 2019, 39, 855-876.	5.0	23
119	Ethical leadership, trust in organization and their impacts on critical hotel employee outcomes. International Journal of Hospitality Management, 2022, 102, 103153.	5.3	23
120	Does work engagement mediate the impact of green human resource management on absenteeism and green recovery performance?. Employee Relations, 2022, 44, 1092-1108.	1.5	23
121	Job Resources, Work Engagement, and Hotel Employee Outcomes: A Time-Lagged Analysis. Economic Research-Ekonomska Istrazivanja, 2012, 25, 644-665.	2.6	22
122	High-Performance Work Practices, Perceived Organizational Support, and Their Effects on Job Outcomes: Test of a Mediational Model. International Journal of Hospitality and Tourism Administration, 2015, 16, 203-223.	1.7	21
123	Antecedents and outcomes of job insecurity among salespeople. Marketing Intelligence and Planning, 2018, 36, 290-302.	2.1	21
124	Do Gender and Prior Experience Moderate the Factors Influencing Attitude toward Using Social Media for Festival Attendance?. Sustainability, 2018, 10, 3509.	1.6	21
125	The effect of job resourcefulness on role stress, emotional exhaustion and overall performance: A study of frontline bank employees. Journal of Financial Services Marketing, 2013, 18, 91-105.	2.2	20
126	Test of a mediational model of organization mission fulfillment: evidence from the hotel industry. International Journal of Contemporary Hospitality Management, 2016, 28, 988-1008.	5.3	20

#	Article	IF	Citations
127	Internal marketing practices, genuine emotions and their effects on hotel employeesâ€™ customer-oriented behaviors. Journal of Human Resources in Hospitality and Tourism, 2019, 18, 47-70.	1.0	20
128	Applying Health Belief Model to Unveil Employeesâ€™ Workplace COVID-19 Protective Behaviors: Insights for the Hospitality Industry. International Journal of Mental Health Promotion, 2020, 22, 233-247.	0.4	20
129	MEASURING THE QUALITY OF AIRLINE SERVICES: EVIDENCE FROM NORTHERN CYPRUS. Tourism Analysis, 2003, 8, 75-87.	0.5	19
130	Do customer orientation and job resourcefulness moderate the impact of interrole conflicts on frontline employeesâ€™ performance?. Tourism and Hospitality Research, 2011, 11, 148-159.	2.4	19
131	The Effects of Involvement and Social Support on Frontline Employee Outcomes: Evidence From the Albanian Hotel Industry. International Journal of Hospitality and Tourism Administration, 2009, 10, 326-343.	1.7	18
132	Does positive affectivity moderate the effect of burnout on job outcomes? An empirical investigation among hotel employees. Journal of Human Resources in Hospitality and Tourism, 2018, 17, 360-374.	1.0	18
133	Effects of Job Standardization and Job Satisfaction on Service Quality. Services Marketing Quarterly, 2004, 25, 1-17.	0.7	17
134	Measuring Marketing Culture. Journal of Travel and Tourism Marketing, 2005, 18, 33-47.	3.1	17
135	Got political skill?. International Journal of Contemporary Hospitality Management, 2019, 31, 1367-1389.	5.3	17
136	Work social support, work engagement and their impacts on multiple performance outcomes. International Journal of Productivity and Performance Management, 2019, 69, 1227-1245.	2.2	16
137	Job Resources, Work Engagement, and Hotel Employee Outcomes: A Time-Lagged Analysis. Economic Research-Ekonomska Istrazivanja, 2012, 25, 1127-1139.	2.6	15
138	Work-family conflict and facilitation: implications for hospitality researchers. , 2008, , 237-264.		15
139	The relationship between customer-related social stressors and job outcomes: the mediating role of emotional exhaustion. Economic Research-Ekonomska Istrazivanja, 2014, 27, 414-426.	2.6	14
140	The effect of job insecurity on employeesâ€™ job outcomes: the mediating role of job embeddedness. Journal of Management Development, 2019, 38, 288-297.	1.1	13
141	Inking Perceived Ethical Climate to Performance Outcomes: The Mediating Role of Job Embeddedness. Economic Research-Ekonomska Istrazivanja, 2013, 26, 77-90.	2.6	12
142	Test of an integrative model of travel-related social media usersâ€™ switching intentions. Service Business, 2019, 13, 339-361.	2.2	12
143	Investigating the selected consequences of boreout among cabin crew. Journal of Air Transport Management, 2020, 82, 101739.	2.4	12
144	Does a highly standardized international advertising campaign contribute to the enhancement of destination image? Evidence from Turkey. Journal of Hospitality and Tourism Insights, 2023, 6, 1169-1187.	2.2	12

#	Article	IF	Citations
145	Who Is Likely to Quit Nursing Jobs? A Study in the Turkish Republic of Northern Cyprus. Health Marketing Quarterly, 2013, 30, 80-96.	0.6	10
146	Qualitative job insecurity, emotional exhaustion and their effects on hotel employees' job embeddedness: The moderating role of perceived organizational support. International Journal of Hospitality Management, 2022, 105, 103270.	5.3	10
147	Exploring the Role of Organizational and Personal Resources in Explaining Nurse Performance in Public Hospitals in the Turkish Republic of Northern Cyprus. Journal of Health Management, 2014, 16, 1-12.	0.4	9
148	Nurses' Perceptions of Job Embeddedness in Public Hospitals. SAGE Open, 2019, 9, 215824401982884.	0.8	8
149	Informal learning, work engagement and their effects on work-family enrichment. International Journal of Productivity and Performance Management, 2022, 71, 2820-2840.	2.2	7
150	The effects of relational and psychological capital on work engagement: the mediation of learning goal orientation. Journal of Organizational Change Management, 2022, 35, 616-629.	1.7	7
151	The Effect of Psychological Climate on Job Outcomes: Evidence from the Airline Industry. Journal of Travel and Tourism Marketing, 2016, 33, 1162-1180.	3.1	6
152	Leader political skill and casino dealer morale: the mediating role of follower perceptions of leader–member exchange. Service Business, 2017, 11, 665-692.	2.2	6
153	Leader–member exchange, work–family enrichment and their effects on mental health: the moderating role of remote e-work. International Journal of Workplace Health Management, 2022, 15, 657-676.	0.8	6
154	Guest Editorial: CREATIVITY IN THE COMPETITIVE SERVICE ENVIRONMENT. Service Industries Journal, 2022, 42, 277-279.	5.0	4
155	Does Job Embeddedness Mediate the Effect of Resilience on Cabin Attendants' Career Satisfaction and Creative Performance?. Sustainability, 2021, 13, 5104.	1.6	3
156	Investigating the impact of customer orientation on innovativeness: evidence from born-global firms in Turkey. Economic Research-Ekonomska Istrazivanja, 2016, 29, 721-734.	2.6	2
157	Gender-choice behavior linkages: an investigation in the hospitality industry. Tourism and Hospitality Management, 2015, 21, 191-202.	0.5	2
158	Servant leadership and work-family enrichment among hotel employees in Russia. Journal of East European Management Studies, 2021, 26, 362-385.	0.1	1
159	An Investigation of Key Success Factors for Kebab as an Example of Local Food Tourism in Bonab. Advances in Hospitality, Tourism and the Services Industry, 2022, , 165-175.	0.2	1