Michael Jay Polonsky

List of Publications by Year in descending order

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168 papers 6,754 citations

45 h-index 79698 73 g-index

172 all docs

172 docs citations

times ranked

172

4385 citing authors

#	Article	IF	CITATIONS
1	Reevaluating green marketing: a strategic approach. Business Horizons, 2001, 44, 21-30.	5.2	267
2	An Introduction To Green Marketing. Electronic Green Journal, 1994, 1, .	0.2	256
3	Transformative green marketing: Impediments and opportunities. Journal of Business Research, 2011, 64, 1311-1319.	10.2	256
4	A stakeholder theory approach to designing environmental marketing strategy. Journal of Business and Industrial Marketing, 1995, 10, 29-46.	3.0	254
5	Designing Vignette Studies in Marketing. Australasian Marketing Journal, 2002, 10, 41-58.	5.4	194
6	The impact of general and carbon-related environmental knowledge on attitudes and behaviour of US consumers. Journal of Marketing Management, 2012, 28, 238-263.	2.3	181
7	Linking sponsorship and cause related marketing. European Journal of Marketing, 2001, 35, 1361-1389.	2.9	173
8	Global branding and strategic CSR: an overview of three types of complexity. International Marketing Review, 2009, 26, 327-347.	3.6	165
9	Using strategic alliances to develop credible green marketing. Journal of Consumer Marketing, 1995, 12, 4-18.	2.3	162
10	Environmental commitment: a basis for environmental entrepreneurship?. Journal of Organizational Change Management, 1998, 11, 38-49.	2.7	162
11	The influence of eco-label knowledge and trust on pro-environmental consumer behaviour in an emerging market. Journal of Strategic Marketing, 2017, 25, 511-529.	5.5	152
12	Environmental NGO-business collaboration and strategic bridging: a case analysis of the Greenpeace-Foron Alliance. Business Strategy and the Environment, 2000, 9, 122-135.	14.3	140
13	Can the Overcommercialization of Cause-Related Marketing Harm Society?. Journal of Macromarketing, 2001, 21, 8-22.	2.6	128
14	Environmentally sustainable food production and marketing. British Food Journal, 2006, 108, 677-690.	2.9	124
15	A stakeholder approach to corporate social responsibility, reputation and business performance. Social Responsibility Journal, 2015, 11, 340-363.	2.9	109
16	Stakeholders' Contribution to the Green New Product Development Process. Journal of Marketing Management, 1998, 14, 533-557.	2.3	100
17	A proposed multiâ€dimensional approach to evaluating service recovery. Journal of Services Marketing, 2007, 21, 174-185.	3.0	100
18	The influence of multiple types of service convenience on behavioral intentions: The mediating role of consumer satisfaction in a Taiwanese leisure setting. International Journal of Hospitality Management, 2012, 31, 107-118.	8.8	92

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19	Rural Outshopping in Australia: The Bathurstâ€Orange Region. European Journal of Marketing, 1992, 26, 5-16.	2.9	90
20	Consumer Ethics in the European Union: A Comparison of Northern and Southern Views. Journal of Business Ethics, 2001, 31, 117-130.	6.0	87
21	International environmental marketing claims. International Marketing Review, 1997, 14, 218-232.	3.6	84
22	Do charitable causes need to segment their current donor base on demographic factors?: An Australian examination. International Journal of Nonprofit and Voluntary Sector Marketing, 2002, 7, 19-29.	0.8	83
23	An International Comparison of Environmental Advertising: Substantive versus Associative Claims. Journal of Macromarketing, 1996, 16, 57-68.	2.6	80
24	Relationship between the dominant social paradigm, materialism and environmental behaviours in four Asian economies. European Journal of Marketing, 2014, 48, 522-551.	2.9	78
25	Understanding issue complexity when building a socially responsible brand. European Business Review, 2006, 18, 340-349.	3.4	76
26	The impact of consumer ethnocentrism and country of origin subâ€components for high involvement products on young Chinese consumers' product assessments. Asia Pacific Journal of Marketing and Logistics, 2008, 20, 455-478.	3.2	76
27	Communicating Environmental Information: Are Marketing Claims on Packaging Misleading?. Journal of Business Ethics, 1998, 17, 281-294.	6.0	72
28	An empirical examination of the stakeholder strategy matrix. European Journal of Marketing, 2005, 39, 1199-1215.	2.9	70
29	Measuring expectations: forecast vs. ideal expectations. Does it really matter?. Journal of Retailing and Consumer Services, 2005, 12, 49-64.	9.4	67
30	Corporate environmental commitment in Australia: A sectorial comparison. Business Strategy and the Environment, 1992, 1, 25-39.	14.3	65
31	Are My Symptoms Serious Dr Google? A Resource-Based Typology of Value Co-Destruction in Online Self-Diagnosis. Australasian Marketing Journal, 2014, 22, 246-256.	5.4	65
32	Accessibility: An Alternative Method of Ranking Marketing Journals?. Journal of Marketing Education, 1999, 21, 181-193.	2.4	64
33	Inter-firm learning and knowledge-sharing in multinational networks: An outsourced organization's perspective. Journal of Business Research, 2014, 67, 615-622.	10.2	62
34	Stakeholder management and the stakeholder matrix: Potential strategic marketing tools. Journal of Market-Focused Management, 1996 , 1 , 209 .	0.3	60
35	Examining the unintended consequences of marketing. Journal of Business Research, 2004, 57, 1303-1306.	10.2	58
36	Regulation of Environmental Marketing Claims: A Comparative Perspective. International Journal of Advertising, 1995, 14, 1-24.	6.7	56

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37	What Are We Measuring When We Evaluate Journals?. Journal of Marketing Education, 2005, 27, 189-201.	2.4	56
38	The Limitations and Potentialities of Green Marketing. Journal of Nonprofit and Public Sector Marketing, 2015, 27, 239-262.	1.6	56
39	The Institutional Foundations of Materialism in Western Societies. Journal of Macromarketing, 2009, 29, 259-278.	2.6	54
40	Exploring the link between cause-related marketing and brand building. International Journal of Nonprofit and Voluntary Sector Marketing, 2000, 5, 46-57.	0.8	53
41	An Analysis of the Green Consumer Domain within Sustainability Research: 1975 to 2014. Australasian Marketing Journal, 2017, 25, 85-96.	5 . 4	53
42	Impediments to consumer adoption of sustainable transportation. International Journal of Operations and Production Management, 2001, 21, 1521-1538.	5.9	52
43	Measuring consumer understanding and perception of ecoâ€labelling: Item selection and scale validation. International Journal of Consumer Studies, 2019, 43, 298-314.	11.6	50
44	The interrelationship between temporal and environmental orientation and proâ€environmental consumer behaviour. International Journal of Consumer Studies, 2014, 38, 612-619.	11.6	49
45	A Stakeholder Perspective for Analyzing Marketing Relationships. Journal of Market-Focused Management, 2002, 5, 109-126.	0.3	48
46	Barriers to blood donation in African communities in Australia: the role of home and host country culture and experience. Transfusion, 2011, 51, 1809-1819.	1.6	46
47	"They don't want our blood― Social inclusion and blood donation among African migrants in Australia. Social Science and Medicine, 2011, 73, 336-342.	3.8	46
48	Environmental Attitudes and Their Relation to the Dominant Social Paradigm among University Students in New Zealand and Australia. Australasian Marketing Journal, 2005, 13, 37-48.	5.4	43
49	Integrating social media within an integrated marketing communication decision-making framework. Journal of Marketing Management, 2017, 33, 1522-1558.	2.3	43
50	Western consumers' understanding of carbon offsets and its relationship to behavior. Asia Pacific Journal of Marketing and Logistics, 2011, 23, 583-603.	3.2	41
51	Green information quality and green brand evaluation: the moderating effects of eco-label credibility and consumer knowledge. European Journal of Marketing, 2021, 55, 2037-2071.	2.9	41
52	The incorporation of an interactive external environment: an extended model of marketing relationships. Journal of Strategic Marketing, 1999, 7, 41-55.	5.5	40
53	Social Inclusion Through Cultural Engagement Among Ethnic Communities. Journal of Hospitality Marketing and Management, 2015, 24, 375-400.	8.2	40
54	A Multiple Stakeholder Perspective on Responsibility in Advertising. Journal of Advertising, 2007, 36, 5-13.	6.6	39

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55	The impact of frontline employees' perceptions of internal marketing on employee outcomes. Journal of Strategic Marketing, 2014, 22, 300-315.	5.5	37
56	Inactivity and the dynamics of relationship development: a proposed model. Journal of Strategic Marketing, 2010, 18, 257-273.	5.5	34
57	A Multi-Dimensional Examination of Marketing Journal Rankings by North American Academics. Marketing Education Review, 2006, 16, 59-72.	1.3	33
58	Evaluating the Social Value of Charitable Organizations: A Conceptual Foundation. Journal of Macromarketing, 2008, 28, 130-140.	2.6	32
59	Developing green products: learning from stakeholders. Asia Pacific Journal of Marketing and Logistics, 1998, 10, 22-43.	3.2	30
60	Where Are We Going? Perceptions of U.S. Marketing Academics. Journal of Marketing Management, 2000, 16, 717-743.	2.3	30
61	An Examination of Helping Behavior—Some Evidence from Australia. Journal of Nonprofit and Public Sector Marketing, 2002, 10, 67-82.	1.6	28
62	An examination of the globalisation of authorship in publishing in 20 leading marketing journals. European Business Review, 2006, 18, 437-456.	3.4	28
63	African culturally and linguistically diverse communities' blood donation intentions in <scp>A</scp> ustralia: integrating knowledge into the theory of planned behavior. Transfusion, 2013, 53, 1475-1486.	1.6	28
64	Should Blood Donors Be Routinely Screened for Glucose-6-Phosphate Dehydrogenase Deficiency? A Systematic Review of Clinical Studies Focusing on Patients Transfused With Glucose-6-Phosphate Dehydrogenase–Deficient Red Cells. Transfusion Medicine Reviews, 2014, 28, 7-17.	2.0	28
65	Littering behaviour: A systematic review. International Journal of Consumer Studies, 2021, 45, 478-510.	11.6	28
66	Exploratory examination of whether marketers include stakeholders in the green new product development process. Journal of Cleaner Production, 1998, 6, 269-275.	9.3	27
67	Causal linkages between psychographic and demographic determinants of outshopping behaviour. International Review of Retail, Distribution and Consumer Research, 1993, 3, 303-319.	2.0	26
68	Assessing the social impact of charitable organizationsâ€"four alternative approaches. International Journal of Nonprofit and Voluntary Sector Marketing, 2011, 16, 195-211.	0.8	26
69	Addressing migration-related social and health inequalities in Australia: call for research funding priorities to recognise the needs of migrant populations. Australian Health Review, 2016, 40, 3.	1.1	26
70	Mediating Effect of Environmental Orientation on Pro-Environmental Purchase Intentions in a Low-Involvement Product Situation. Australasian Marketing Journal, 2017, 25, 115-125.	5.4	26
71	†You can spend your life dying or you can spend your life living': Identity transition in people who are HIV-positive. Psychology and Health, 2011, 26, 465-483.	2.2	25
72	Barriers and facilitators to childhood obesity prevention among culturally and linguistically diverse (CALD) communities in Victoria, Australia. Australian and New Zealand Journal of Public Health, 2017, 41, 287-293.	1.8	25

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73	Service Blueprinting: A Potential Tool for Improving Cause-Donor Exchanges. Journal of Nonprofit and Public Sector Marketing, 2006, 16 , 1 -20.	1.6	24
74	Editorial -Left out, left off, left over: Why migrants from non-English speaking backgrounds are not adequately recognised in health promotion policy and programs. Health Promotion Journal of Australia, 2012, 23, 84-85.	1.2	24
75	Examining demographic and socioâ€economic correlates of accurate knowledge about blood donation among <scp>A</scp> frican migrants in <scp>A</scp> ustralia. Transfusion Medicine, 2012, 22, 321-331.	1.1	24
76	A Study of Older Australians' Volunteering and Quality of Life: Empirical Evidence and Policy Implications. Journal of Nonprofit and Public Sector Marketing, 2012, 24, 101-122.	1.6	23
77	Using strategic philanthropy to improve heritage tourist sites on the Gallipoli Peninsula, Turkey: community perceptions of changing quality of life and of the sponsoring organization. Journal of Sustainable Tourism, 2013, 21, 376-395.	9.2	23
78	Senior marketers' insights into the challenges of social media implementation in large organisations: assessing generic and electronic orientation models as potential solutions. Journal of Marketing Management, 2015, 31, 713-746.	2.3	22
79	Validating scales for economic upgrading in global value chains and assessing the impact of upgrading on supplier firms' performance. Journal of Business Research, 2020, 110, 144-159.	10.2	22
80	Corporate environmental commitment: Developing the operational concept. Business Strategy and the Environment, $1994, 3, 17-28$.	14.3	21
81	The impact of external forces on cartel network dynamics: Direct research in the diamond industry. Industrial Marketing Management, 2010, 39, 202-210.	6.7	20
82	Predicting Bangladeshi financial salespeople 's ethical intentions and behaviour using the theory of planned behaviour. Asia Pacific Journal of Marketing and Logistics, 2013, 25, 655-673.	3.2	20
83	Perspectives on social impact measurement and non-profit organisations. Marketing Intelligence and Planning, 2016, 34, 80-98.	3.5	20
84	Developing customer-focused public sector reward schemes. International Journal of Public Sector Management, 2013, 26, 33-55.	1.8	19
85	Egregiousness and Boycott Intensity: Evidence from the BP <i>Deepwater Horizon</i> Oil Spill. Management Science, 2018, 64, 149-163.	4.1	19
86	Interventions to Increase Blood Donation among Ethnic/Racial Minorities: A Systematic Review. Journal of Environmental and Public Health, 2019, 2019, 1-14.	0.9	19
87	Perspectives on Academic Publishing: Advice for Those Just Starting. Australasian Marketing Journal, 1998, 6, 63-80.	5.4	18
88	Managing the donation service experience. Nonprofit Management and Leadership, 2007, 17, 459-476.	2.5	18
89	The Global and Regional Dispersion of Publishing in the Field of International Marketing. Journal of Global Marketing, 2009, 22, 155-172.	3.4	18
90	Demographic and socio-cultural correlates of medical mistrust in two Australian States: Victoria and South Australia. Health and Place, 2013, 24, 216-224.	3.3	18

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91	The influence of acculturation, medical mistrust, and perceived discrimination on knowledge about blood donation and blood donation status. Transfusion, 2013, 53, 162S-71S.	1.6	18
92	Enviropreneurial marketing in greening corporate activities. European Business Review, 2016, 28, 506-531.	3.4	18
93	Factors Leading to Health Care Exclusion Among African Refugees in Australia: The Case of Blood Donation. Journal of Public Policy and Marketing, 2018, 37, 306-326.	3.4	18
94	Publishing on publishing: streams in the literature. European Business Review, 2008, 20, 401-420.	3.4	17
95	An exploratory study of sustainability as a stimulus for corporate entrepreneurship. Corporate Social Responsibility and Environmental Management, 2011, 18, 162-171.	8.7	17
96	Is removing blood donation barriers a donation facilitator?. Journal of Social Marketing, 2015, 5, 190-205.	2.3	17
97	Incorporating Ethics into Business Students' Research Projects: A Process Approach. Journal of Business Ethics, 1998, 17, 1227-1241.	6.0	16
98	Marketing cultural attractions: understanding nonâ€attendance and visitation barriers. Marketing Intelligence and Planning, 2009, 27, 833-854.	3.5	16
99	Consumer perceptions of bundles and timeâ€limited promotion deals: Do contracts matter?. Journal of Consumer Behaviour, 2015, 14, 145-157.	4.2	16
100	Commentary on the Mort et al. Paper: Journal Rankings: Does One Size Fit All?. Australasian Marketing Journal, 2004, 12, 64-66.	5.4	15
101	Marketing Journals and Asia-Pacific Marketing Academics. Australasian Marketing Journal, 1993, 1, 61-69.	0.5	14
102	An exploratory examination of environmentally responsible straight rebuy purchases in large Australian organizations. Journal of Business and Industrial Marketing, 1998, 13, 54-69.	3.0	14
103	Developing Better Public Policy to Motivate Responsible Environmental Behavior–An Examination of Managers' Attitudes and Perceptions Towards Controlling Introduced Species. Journal of Nonprofit and Public Sector Marketing, 2004, 12, 93-107.	1.6	14
104	Climate change regulation: implications for business executives. European Business Review, 2011, 23, 368-383.	3.4	13
105	Recovering from Other-Customer-Caused Failure: The Effect on Focal Customer Complaining. Journal of Hospitality Marketing and Management, 2017, 26, 83-104.	8.2	13
106	Collaborative orientation to advance value co-creation in buyer–seller relationships. Journal of Strategic Marketing, 2019, 27, 191-209.	5. 5	13
107	Who receives the most help? The most needy or those with the best marketers?. International Journal of Nonprofit and Voluntary Sector Marketing, 2003, 8, 302-304.	0.8	12
108	Incorporating the Natural Environment in Corporate Strategy: A Stakeholder Approach. Journal of Business Strategies, 1995, 12, 151-168.	0.4	12

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109	Motivations of South African emigrants. Applied Economics, 1988, 20, 1293-1315.	2.2	11
110	Is there global inclusion of authors in the five leading advertising journals?. International Journal of Advertising, 2009, 28, 691-714.	6.7	11
111	Exploring Factors Influencing Childhood Obesity Prevention Among Migrant Communities in Victoria, Australia: A Qualitative Study. Journal of Immigrant and Minority Health, 2018, 20, 865-883.	1.6	11
112	Small Business and Sport Sponsorship. Journal of Promotion Management, 1996, 3, 121-140.	3.4	10
113	Strategic Bridging Within Firm-Environmental Group Alliances: Opportunities and Pitfalls. Journal of Marketing Theory and Practice, 2001, 9, 38-47.	4.3	10
114	A cross-cultural examination of the environmental information on packaging: Implications for advertisers. Advances in International Marketing, 0, , 153-174.	0.3	10
115	Blood donation by <scp>A</scp> frican migrants and refugees in <scp>A</scp> ustralia: the role of demographic and socioâ€economic factors. Vox Sanguinis, 2014, 106, 137-143.	1.5	10
116	The role of corporate social marketing. Journal of Social Marketing, 2017, 7, 268-279.	2.3	10
117	The effects of a culturally-tailored campaign to increase blood donation knowledge, attitudes and intentions among African migrants in two Australian States: Victoria and South Australia. PLoS ONE, 2017, 12, e0188765.	2.5	10
118	Readiness of communities to engage with childhood obesity prevention initiatives in disadvantaged areas of Victoria, Australia. Australian Health Review, 2017, 41, 297.	1.1	10
119	Student Attitudes Towards Political Advertising and Issues. Journal of International Consumer Marketing, 1999, 11, 79-98.	3.7	9
120	Stakeholder Involvement in the Public Planning Process ßž The Case of the Proposed Twelve Apostles Visitor Centre. Journal of Hospitality and Tourism Management, 2006, 13, 97-107.	6.6	9
121	Exploring Marketing Students' Attitudes and Performance: A Comparison of Traditional and Intensive Delivery. Marketing Education Review, 2009, 19, 41-47.	1.3	9
122	Marketers' perceptions of the implementation difficulties of multichannel marketing. Journal of Strategic Marketing, 2010, 18, 417-434.	5.5	9
123	Twenty Years of the Journal of Marketing Theory and Practice. Journal of Marketing Theory and Practice, 2012, 20, 243-262.	4.3	9
124	Australian lessons for developing and testing a culturally inclusive health promotion campaign. Health Promotion International, 2020, 35, 217-231.	1.8	9
125	Integrating socio-cultural paradigms in nonprofit marketing—the case of blood donation among African communities in Australia. International Review on Public and Nonprofit Marketing, 2010, 7, 101-112.	2.0	8
126	"Lose 30 lbs in 30 days― Journal of Social Marketing, 2013, 3, 56-77.	2.3	8

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127	Identifying the drivers and barriers of the public sector procurement of products with recycled material or recovered content: A systematic review and research propositions. Journal of Cleaner Production, 2022, 358, 131780.	9.3	8
128	Environmental Consciousness and the Business Curricula:. Journal of Teaching in International Business, 1994, 5, xv-xviii.	0.5	7
129	â€~Everybody Hide, An Election is Coming!' An Examination Why Some Australian Advertising Agencies Refuse Political Accounts. International Journal of Advertising, 1996, 15, 61-74.	6.7	7
130	Using Student Projects to Link Academics, Business and Students. Journal of Teaching in International Business, 1999, 10, 55-78.	0.5	7
131	Australian Environmental Alliances from an Environmental NGOs Perspective. Journal of Marketing Theory and Practice, 2004, 12, 73-86.	4.3	7
132	Strategic and Tactical Alliances: Do Environmental Non-Profits Manage Them Differently?. Australasian Marketing Journal, 2011, 19, 43-51.	5.4	7
133	Volunteering for Research: A Test of the Psychometric Properties of the Volunteer Functions Inventory with Online Panellists. International Journal of Public Opinion Research, 2011, 23, 508-521.	1.3	7
134	Internal communication and the development of customer-oriented behavior among frontline employees. European Journal of Marketing, 2021, 55, 2344-2366.	2.9	7
135	A Structural Overview of Undergraduate Marketing Education in Australia: Implications for Defining Core Competencies. Marketing Education Review, 1999, 9, 33-42.	1.3	6
136	Publishing in socially oriented journals – the state of play in Asia. Asia Pacific Journal of Marketing and Logistics, 2006, 18, 61-71.	3.2	6
137	A backward glance of who and what marketing scholars have been researching, 1977–2002. Review of Marketing Research, 2010, , 1-18.	0.2	6
138	A Review of the First Twenty Years of the Australasian Marketing Journal. Australasian Marketing Journal, 2013, 21, 176-186.	5.4	6
139	Segmenting Australian online panellists based on volunteering motivations. Asia Pacific Journal of Marketing and Logistics, 2015, 27, 4-22.	3.2	6
140	Volunteering in Retirement and Its Impact on Seniors Subjective Quality of Life Through Personal Outlook: A Study of Older Australians. Voluntas, 2019, 30, 1133-1147.	1.7	6
141	Frontline health professionals' perceptions of their adaptive competences in service recovery. Journal of Strategic Marketing, 2020, 28, 70-94.	5.5	6
142	How and when does relational governance impact lead-time performance of developing-country suppliers in global value chains?. Supply Chain Management, 2023, 28, 179-192.	6.4	6
143	Multiple senders and receivers: a business communication model. Corporate Communications, 1998, 3, 83-91.	2.1	5
144	Are feminists more critical of the portrayal of women in Australian beer advertisements than non-feminists?. Journal of Marketing Communications, 2001, 7, 245-256.	4.0	5

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145	Introduction: special issue on examining marketing's unintended consequences. Journal of Business Research, 2004, 57, 1209-1210.	10.2	5
146	Marketing Academics in Australasia: Who We Are, What We Do, and Where Are We Going?. Marketing Education Review, 2002, 12, 87-96.	1.3	4
147	The effectiveness of life-cycle pricing for consumer durables. Journal of Business Research, 2015, 68, 1602-1606.	10.2	4
148	The Influence Region of Origin, Area of Residence Prior to Migration, Religion, and Perceived Discrimination on Acculturation Strategies Among sub-Saharan African Migrants in Australia. Journal of International Migration and Integration, 2022, 23, 141-160.	1.4	4
149	Establishing the psychometric properties of constructs from the conceptual â€~Settlement Services Literacy' framework and their relationship with migrants' acculturative stress in Australia. PLoS ONE, 2022, 17, e0266200.	2.5	4
150	Publishing in Marketing Journals by Australia and New Zealand Academics 1999-2003: An Examination of Institutional Performance. Australasian Marketing Journal, 2006, 14, 23-38.	5.4	3
151	Exploring links between publishing performance in different levels of marketing journals. Asia Pacific Journal of Marketing and Logistics, 2011, 23, 7-22.	3.2	3
152	Addressing the complexities of managing domestic and multinational corporate brands. Corporate Communications, 2015, 20, 48-62.	2.1	3
153	Designing Social Marketing Activities to Impact the Shaping of Expectations of Migrants in Health Service Encounters: The Case of African Migrant Blood Donation in Australia. Applying Quality of Life Research, 2015, , 349-364.	0.3	3
154	Understanding Managerial Perspectives of Volunteering at Nonprofit Leisure Events: A Comparison of Typologies Within Open Gardens Australia. Journal of Nonprofit and Public Sector Marketing, 2017, 29, 64-97.	1.6	3
155	Green Marketing Strategies., 0,, 231-253.		3
156	«ÂJe ne sais pas comment faire»Â: évaluation des connaissances des immigrants africains établis en Australie au sujet du don de sang. , 2012, , 131.		3
157	What is a Research Track Record?. Australasian Marketing Journal, 2008, 16, 67-72.	5.4	2
158	Factors Leading to Health Care Exclusion among African Refugees in Australia: The Case of Blood Donation. Journal of Public Policy and Marketing, 2017, , .	3.4	2
159	Validating the innovation prowess framework for firms in emerging economies facing tight regulatory regimes: the case of Indian pharmaceutical firms. Journal of Strategic Marketing, 2020, 28, 304-320.	5.5	2
160	An examination of audio and visual cue framing within Australian in inema advertisements. Asia Pacific Journal of Marketing and Logistics, 2002, 14, 3-18.	3.2	1
161	The Guest Editors' Corner. Journal of Marketing Education, 2009, 31, 187-189.	2.4	1
162	Creative Industries and Experiences: Development, Marketing, and Consumption. Tourism, Culture and Communication, 2010, 10, 181-185.	0.2	1

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163	Understanding settlement services literacy and the provision of settlement services for humanitarian migrants in Australia—A service provider perspective. Australian Journal of Social Issues, 0, , .	2.7	1
164	Refugee awareness of a transformative intervention to increase blood donations. Journal of Services Marketing, 2023, 37, 138-154.	3.0	1
165	Case study: using the theory of planned behaviour to assess blood donation intentions amongst African migrants in Australia. , 2014, , .		O
166	Service Blueprinting in the Nonprofit Sector: A Case Study. Developments in Marketing Science: Proceedings of the Academy of Marketing Science, 2015, , 246-251.	0.2	0
167	Perceptions of mobile plan unit pricing and terms and conditions. Marketing Intelligence and Planning, 2016, 34, 734-753.	3.5	0
168	Factors Leading to Health Care Exclusion Among African Refugees in Australia: The Case of Blood Donation. Journal of Marketing & Public Policy, 0, , 074867661881311.	2.4	0