

# Tatyana Gibbs

## List of Publications by Year in descending order

Source: <https://exaly.com/author-pdf/8291530/publications.pdf>

Version: 2024-02-01

11  
papers

128  
citations

1683354

5  
h-index

1588620

8  
g-index

12  
all docs

12  
docs citations

12  
times ranked

127  
citing authors

#	ARTICLE	IF	CITATIONS
1	The effects of high performance work practices on job outcomes. International Journal of Bank Marketing, 2013, 31, 305-326.	3.6	42
2	Customer perceptions of frontline employee service delivery: A study of Russian bank customer satisfaction and behavioural intentions. Journal of Retailing and Consumer Services, 2016, 30, 212-221.	5.3	39
3	Coping with stress: A study of retail banking service workers in Russia. Journal of Retailing and Consumer Services, 2015, 23, 58-69.	5.3	17
4	Personality trait determinants of frontline employee customer orientation and job performance: a Russian study. International Journal of Bank Marketing, 2020, 38, 1215-1234.	3.6	8
5	Simultaneous occupation of Si and Si <sup>2+</sup> cation sites in dehydrated zeolite LSX. Chemical Communications, 2002, , 2660-2661.	2.2	7
6	Making sure crime does not pay. Journal of Money Laundering Control, 2018, 21, 555-566.	0.7	5
7	Whistleblowing: protection or discouragement. Journal of Money Laundering Control, 2020, 23, 591-600.	0.7	5
8	Understanding organization-customer links in a service setting in Russia. Journal of Retailing and Consumer Services, 2022, 66, 102949.	5.3	3
9	Elections with Multiple Positive and Negative Votes. Homo Oeconomicus, 0, , 1.	0.2	2
10	Seeking economic cyber security: a Middle Eastern example. Journal of Money Laundering Control, 2020, 23, 493-507.	0.7	0
11	Alternative voting methods applied through ICT to enhance political participation in the Czech Republic. Innovation: the European Journal of Social Science Research, 0, , 1-14.	0.9	0