

# Richard Mark Walker

## List of Publications by Year in descending order

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134  
papers

7,739  
citations

57631

44  
h-index

62479

80  
g-index

141  
all docs

141  
docs citations

141  
times ranked

3507  
citing authors

#	ARTICLE	IF	CITATIONS
1	The <scp>Expectancyâ€Disconfirmation</scp> Model and Citizen Satisfaction with Public Services: A Metaâ€Analysis and an Agenda for Best Practice. <i>Public Administration Review</i> , 2022, 82, 147-159.	2.9	52
2	Experimental research in the Asia-Pacific region: review and assessment of regional capacity. <i>Asia Pacific Journal of Public Administration</i> , 2022, 44, 4-25.	1.3	0
3	An Eye for an Eye? An Integrated Model of Attitude Change Toward Protest Violence. <i>Political Communication</i> , 2022, 39, 539-563.	2.3	9
4	A replication of â€œan experimental test of the <scp>expectancyâ€disconfirmation</scp> theory of citizen satisfactionâ€• <i>Public Administration</i> , 2022, 100, 778-791.	2.3	7
5	The Motivations for the Adoption of Management Innovation by Local Governments and its Performance Effects. <i>Public Administration Review</i> , 2021, 81, 625.	2.9	11
6	Co-creating a sustainability performance assessment tool for public sector organisations. <i>Journal of Cleaner Production</i> , 2021, 320, 128738.	4.6	11
7	Public-private differences in incentive structures: a laboratory experiment on work motivation and performance. <i>International Public Management Journal</i> , 2021, 24, 183-202.	1.2	1
8	Outsourcing and insourcing of organizational activities: the role of outsourcing process mechanisms. <i>Public Management Review</i> , 2020, 22, 767-790.	3.4	24
9	Public service innovation: a typology. <i>Public Management Review</i> , 2020, 22, 1674-1695.	3.4	65
10	Public management in China: reform, innovation and governance. <i>International Public Management Journal</i> , 2020, 23, v-ix.	1.2	4
11	Assessing Information-based Policy Tools: An Eye-Tracking Laboratory Experiment on Public Information Posters. <i>Journal of Comparative Policy Analysis: Research and Practice</i> , 2020, 22, 558-578.	1.8	5
12	How Does A Seminal Article in Public Administration Diffuse and Influence the Field? Bibliometric Methods and the Case of Hood's â€œA Public Management For All Seasons?â€• <i>International Public Management Journal</i> , 2019, 22, 712-742.	1.2	17
13	Best Practice Recommendations for Replicating Experiments in Public Administration. <i>Journal of Public Administration Research and Theory</i> , 2019, 29, 609-626.	2.2	58
14	Topic Modeling the Researchâ€Practice Gap in Public Administration. <i>Public Administration Review</i> , 2019, 79, 931-937.	2.9	39
15	Does Strategic Planning Improve Organizational Performance? A Metaâ€Analysis. <i>Public Administration Review</i> , 2019, 79, 810-819.	2.9	162
16	Does source credibility matter for point-of-decision prompts? A quasi-experimental field study to increase stair use. <i>PLoS ONE</i> , 2019, 14, e0225520.	1.1	2
17	Best Practice Recommendations for Replicating Experiments in Public Administration. <i>Journal of Public Administration Research and Theory</i> , 2019, 29, 658-658.	2.2	4
18	Analyzing the Complexity of Performance Information Use: Experiments with Stakeholders to Disaggregate Dimensions of Performance, Data Sources, and Data Types. <i>Public Administration Review</i> , 2018, 78, 852-863.	2.9	30

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19	Employee-Driven Sustainability Performance Assessment in Public Organisations. Corporate Social Responsibility and Environmental Management, 2018, 25, 29-46.	5.0	32
20	Sustainability policies and practices in public sector organisations: The case of the Portuguese Central Public Administration. Journal of Cleaner Production, 2018, 202, 616-630.	4.6	44
21	Analysing the environmental antecedents of innovation adoption among politicians and public managers. Public Management Review, 2017, 19, 566-587.	3.4	30
22	Replication, experiments and knowledge in public management research. Public Management Review, 2017, 19, 1221-1234.	3.4	62
23	Replication of Experimental Research: Implications for the Study of Public Management. , 2017, , 439-460.		5
24	LIMITS ON INNOVATIVENESS IN LOCAL GOVERNMENT: EXAMINING CAPACITY, COMPLEXITY, AND DYNAMISM IN ORGANIZATIONAL TASK ENVIRONMENTS. Public Administration, 2015, 93, 663-683.	2.3	30
25	Management innovation and firm performance: An integration of research findings. European Management Journal, 2015, 33, 407-422.	3.1	108
26	Local Government Management and Performance: A Review of Evidence. Journal of Public Administration Research and Theory, 2015, 25, 101-133.	2.2	153
27	Public Administration Research in East and Southeast Asia. American Review of Public Administration, 2014, 44, 131-150.	1.5	20
28	Public Administration Research in East and Southeast Asia. American Review of Public Administration, 2014, 44, 203-209.	1.5	2
29	CHANGING DIMENSIONS OF TRUST IN GOVERNMENT: AN EXPLORATION IN ENVIRONMENTAL POLICY IN HONG KONG. Public Administration and Development, 2014, 34, 123-136.	0.9	4
30	Interdisciplinarity in Sustainability Studies: A Review. Sustainable Development, 2014, 22, 158-176.	6.9	53
31	Internal and External Antecedents of Process Innovation: A review and extension. Public Management Review, 2014, 16, 21-44.	3.4	202
32	Marching to Different Drummers? The Performance Effects of Alignment between Political and Managerial Perceptions of Performance Management. Public Administration Review, 2013, 73, 833-844.	2.9	20
33	An Experimental Assessment of Public Ownership and Performance. Public Management Review, 2013, 15, 1208-1228.	3.4	20
34	MANAGING MIGRATION? EU ENLARGEMENT, LOCAL GOVERNMENT CAPACITY AND PERFORMANCE IN ENGLAND. Public Administration, 2013, 91, 174-194.	2.3	23
35	Personnel Constraints in Public Organizations: The Impact of Reward and Punishment on Organizational Performance. Public Administration Review, 2013, 73, 121-131.	2.9	30
36	Strategic Management and Performance in Public Organizations: Findings from the Miles and Snow Framework. Public Administration Review, 2013, 73, 675-685.	2.9	58

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37	International Public Management Journal, 2012, 15, 288-314.		
38	REFORM AND TRANSITION IN PUBLIC ADMINISTRATION THEORY AND PRACTICE IN GREATER CHINA. Public Administration, 2013, 91, 253-260.	2.3	26
39	External Control and Red Tape: The Mediating Effects of Client and Organizational Feedback. International Public Management Journal, 2012, 15, 288-314.	1.2	22
40	Strategic Management and Public Service Performance. , 2012, , .		49
41	Imitating the West? Evidence on Administrative Reform from the Upper Echelons of Chinese Provincial Government. Public Administration Review, 2012, 72, 798-806.	2.9	32
42	Overspending in Public Organizations: Does Strategic Management Matter?. International Public Management Journal, 2012, 15, 39-61.	1.2	20
43	VERTICAL STRATEGIC ALIGNMENT AND PUBLIC SERVICE PERFORMANCE. Public Administration, 2012, 90, 77-98.	2.3	62
44	Public Managers in the Policy Process: More Evidence on the Missing Variable?. Policy Studies Journal, 2012, 40, 211-233.	3.2	35
45	Management Innovation and Organizational Performance: The Mediating Effect of Performance Management. Journal of Public Administration Research and Theory, 2011, 21, 367-386.	2.2	331
46	The Impact of Management on Administrative and Survey Measures of Organizational Performance. Public Management Review, 2011, 13, 227-255.	3.4	53
47	Market Orientation and Public Service Performance: New Public Management Gone Mad?. Public Administration Review, 2011, 71, 707-717.	2.9	92
48	Managing migration. Public Policy Research, 2011, 17, 207-213.	0.2	2
49	Publicness and Organizational Performance. Journal of Public Administration Research and Theory, 2011, 21, i279-i281.	2.2	29
50	Dimensions of Publicness and Organizational Performance: A Review of the Evidence. Journal of Public Administration Research and Theory, 2011, 21, i301-i319.	2.2	151
51	Strategy Implementation and Public Service Performance. Administration and Society, 2011, 43, 643-671.	1.2	51
52	Exploring The Diffusion Of Innovation Among High And Low Innovative Localities. Public Management Review, 2011, 13, 95-125.	3.4	89
53	Globalized Public Management: An Interdisciplinary Design Science?. Journal of Public Administration Research and Theory, 2011, 21, i53-i59.	2.2	21
54	Wakeup Call: Strategic Management, Network Alarms, and Performance. Public Administration Review, 2010, 70, 731-741.	2.9	73

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55	Strategic Management and Public Service Performance: The Way Ahead. <i>Public Administration Review</i> , 2010, 70, s185.	2.9	114
56	EXPLAINING VARIATION IN PERCEPTIONS OF RED TAPE: A PROFESSIONALISM-MARKETIZATION MODEL. <i>Public Administration</i> , 2010, 88, 418-438.	2.3	53
57	Alignment and Results. <i>Administration and Society</i> , 2010, 42, 160-192.	1.2	40
58	Assessing Organizational Performance: Exploring Differences Between Internal and External Measures. <i>International Public Management Journal</i> , 2010, 13, 105-129.	1.2	54
59	The Impact of Red Tape on Governmental Performance: An Empirical Analysis. <i>Journal of Public Administration Research and Theory</i> , 2010, 20, 233-257.	2.2	96
60	Future Prospects for Performance Management in Chinese City Governments. <i>Administration and Society</i> , 2010, 42, 34S-55S.	1.2	21
61	Embracing the Market: Examining the Consequences for Education, Housing, and Health in Chinese Cities. <i>Series on Contemporary China</i> , 2010, , 187-224.	0.0	7
62	Can Management Strategy Minimize the Impact of Red Tape on Organizational Performance?. <i>Administration and Society</i> , 2009, 41, 423-448.	1.2	48
63	EU accession and public service performance. <i>Policy and Politics</i> , 2009, 37, 19-37.	1.4	8
64	STRATEGY, STRUCTURE AND PROCESS IN THE PUBLIC SECTOR: A TEST OF THE MILES AND SNOW MODEL. <i>Public Administration</i> , 2009, 87, 732-749.	2.3	49
65	INTRODUCTION: DETERMINANTS OF PERFORMANCE IN PUBLIC ORGANIZATIONS. <i>Public Administration</i> , 2009, 87, 433-439.	2.3	25
66	Combinative Effects of Innovation Types and Organizational Performance: A Longitudinal Study of Service Organizations. <i>Journal of Management Studies</i> , 2009, 46, 650-675.	6.0	838
67	Strategy Formulation, Strategy Content and Performance. <i>Public Management Review</i> , 2009, 11, 1-22.	3.4	115
68	Can public managers reduce red tape? The role of internal management in overcoming external constraints. <i>Policy and Politics</i> , 2009, 37, 255-272.	1.4	10
69	Sustainability, performance and organizational strategy: an empirical analysis of public organizations. <i>Business Strategy and the Environment</i> , 2008, 17, 79-92.	8.5	46
70	An Organizational Echelon Analysis of the Determinants of Red Tape in Public Organizations. <i>Public Administration Review</i> , 2008, 68, 1112-1127.	2.9	77
71	ORGANIZATIONAL STRATEGY, EXTERNAL REGULATION AND PUBLIC SERVICE PERFORMANCE. <i>Public Administration</i> , 2008, 86, 185-203.	2.3	53
72	Reconstructing Empirical Public Administration. <i>Administration and Society</i> , 2008, 40, 324-330.	1.2	5

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73	The Use of Multiple Informants in Public Administration Research: Data Aggregation Using Organizational Echelons. <i>Journal of Public Administration Research and Theory</i> , 2008, 19, 229-253.	2.2	61
74	linking Accountability, corruption, and government effectiveness in Asia: an examination of World Bank Governance Indicators. <i>Research in Public Policy Analysis and Management</i> , 2008, , 227-245.	0.1	11
75	Networking in comparative context. <i>Public Management Review</i> , 2007, 9, 401-420.	3.4	17
76	Centralization, Organizational Strategy, and Public Service Performance. <i>Journal of Public Administration Research and Theory</i> , 2007, 19, 57-80.	2.2	125
77	An Empirical Evaluation of Innovation Types and Organizational and Environmental Characteristics: Towards a Configuration Framework. <i>Journal of Public Administration Research and Theory</i> , 2007, 18, 591-615.	2.2	256
78	PUBLIC MANAGEMENT REFORM IN THE UK AND ITS CONSEQUENCES FOR PROFESSIONAL ORGANIZATION: A COMPARATIVE ANALYSIS. <i>Public Administration</i> , 2007, 85, 9-26.	2.3	198
79	IT'S WHERE YOU ARE THAT MATTERS: THE NETWORKING BEHAVIOUR OF ENGLISH LOCAL GOVERNMENT OFFICERS. <i>Public Administration</i> , 2007, 85, 739-756.	2.3	51
80	All measures of performance are subjective: More evidence on US federal agencies. , 2006, , 35-54.		73
81	Bureaucratic red tape and organizational performance: Testing the moderating role of culture and political support. , 2006, , 130-151.		42
82	Public management and organizational performance: An agenda for research. , 2006, , 295-311.		10
83	Workforce diversity in the public sector: an evaluation of the performance of English local authorities. <i>Policy and Politics</i> , 2006, 34, 287-306.	1.4	7
84	Subjective and objective measures of organizational performance: An empirical exploration. , 2006, , 14-34.		104
85	Public management reform and organizational performance: An empirical assessment of the U.K. Labour government's public service improvement strategy. <i>Journal of Policy Analysis and Management</i> , 2006, 25, 371-393.	1.1	163
86	INNOVATION TYPE AND DIFFUSION: AN EMPIRICAL ANALYSIS OF LOCAL GOVERNMENT. <i>Public Administration</i> , 2006, 84, 311-335.	2.3	243
87	Strategy Content and Organizational Performance: An Empirical Analysis. <i>Public Administration Review</i> , 2006, 66, 52-63.	2.9	210
88	Institutional Reform in the Provision of Public Services in Hong Kong: An Efficiency Evaluation. <i>Environment and Planning C: Urban Analytics and City Science</i> , 2006, 24, 597-614.	1.5	3
89	Strategic Management and the Performance of Public Organizations: Testing Venerable Ideas against Recent Theories. <i>Journal of Public Administration Research and Theory</i> , 2006, 17, 357-377.	2.2	162
90	External Constraints on Local Service Standards: The Case of Comprehensive Performance Assessment in English Local Government. <i>Public Administration</i> , 2005, 83, 639-656.	2.3	148

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91	Environmental sustainability and management reform in local government: an empirical analysis. Policy and Politics, 2005, 33, 297-322.	1.4	6
92	Explaining the Adoption of Innovation: An Empirical Analysis of Public Management Reform. Environment and Planning C: Urban Analytics and City Science, 2005, 23, 419-435.	1.5	99
93	Introducing the "Determinants of Performance in Public Organizations" Symposium. Journal of Public Administration Research and Theory, 2005, 15, 483-488.	2.2	30
94	Where Next? Research Directions on Performance in Public Organizations. Journal of Public Administration Research and Theory, 2005, 15, 633-639.	2.2	80
95	Representative Bureaucracy, Organizational Strategy, and Public Service Performance: An Empirical Analysis of English Local Government. Journal of Public Administration Research and Theory, 2005, 15, 489-504.	2.2	163
96	Innovation and Organisational Performance: Evidence and a Research Agenda. SSRN Electronic Journal, 2004, , .	0.4	44
97	Using Multiple Informants in Public Administration: Revisiting the Managerial Values and Actions Debate. Journal of Public Administration Research and Theory, 2004, 14, 417-434.	2.2	86
98	Toward the Self-Evaluating Organization? An Empirical Test of the Wildavsky Model. Public Administration Review, 2004, 64, 463-473.	2.9	24
99	Strategy Content and Public Service Organizations. Journal of Public Administration Research and Theory, 2004, 14, 231-252.	2.2	226
100	Devolution and Housing Associations in Great Britain: Enhancing Organisational Accountability?. Housing Studies, 2003, 18, 177-199.	1.6	6
101	Evidence on the Management of Public Services Innovation. Public Money and Management, 2003, 23, 93-102.	1.2	28
102	Myths, Measures and Modernisation: A Comparison of Local Authority Performance in England and Wales. Local Government Studies, 2003, 29, 54-75.	1.6	17
103	Evidence on the Management of Public Services Innovation. Public Money and Management, 2003, 23, 93-102.	1.2	11
104	Regulatory problems in the public sector: theories and cases. Policy and Politics, 2002, 30, 195-211.	1.4	54
105	The Evaluation of Public Service Inspection: A Theoretical Framework. Urban Studies, 2002, 39, 1197-1212.	2.2	89
106	Regulating Public Bodies: The Case of Direct Service Organisations in British Local Government. Environment and Planning C: Urban Analytics and City Science, 2002, 20, 455-470.	1.5	4
107	Reinventing Government? Explaining Management Reform at the Hong Kong Housing Authority. Environment and Planning C: Urban Analytics and City Science, 2002, 20, 573-592.	1.5	8
108	Best Value-Total Quality Management for Local Government?. Public Money and Management, 2002, 22, 9-16.	1.2	39

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109	Measuring Innovation – Applying the Literature-Based Innovation Output Indicator to Public Services. Public Administration, 2002, 80, 201-214.	2.3	89
110	Plans, performance information and accountability: the case of Best Value. Public Administration, 2002, 80, 691-710.	2.3	86
111	INNOVATION IN A REGULATED SERVICE: The case of English housing associations. Public Management Review, 2001, 3, 525-550.	3.4	16
112	Modernization and Change in Social Housing: The Case for an Organizational Perspective. Public Administration, 2001, 79, 599-623.	2.3	18
113	How to Abolish Public Housing: Implications and Lessons from Public Management Reform. Housing Studies, 2001, 16, 675-696.	1.6	39
114	The Impact of Best Value on Local Authority Performance: Evidence from the Welsh Pilots. Local Government Studies, 2001, 27, 44-68.	1.6	10
115	Title is missing!. Journal of Housing and the Built Environment, 2000, 15, 183-194.	0.9	17
116	The Changing Management of Social Housing: The Impact of Externalisation and Managerialisation. Housing Studies, 2000, 15, 281-299.	1.6	60
117	Social Housing Reforms in England and Wales: A Public Choice Evaluation. Urban Studies, 1999, 36, 2237-2262.	2.2	21
118	Regulatory and Organisational Responses to Restructured Housing Association Finance in England and Wales. Urban Studies, 1999, 36, 737-754.	2.2	13
119	Best value in Welsh local government: Progress and prospects. Local Government Studies, 1999, 25, 68-86.	1.6	10
120	Competitive Tendering and Best Value in Local Government. Public Money and Management, 1999, 19, 23-29.	1.2	26
121	NEW PUBLIC MANAGEMENT AND HOUSING ASSOCIATIONS: from comfort to competition. Policy and Politics, 1998, 26, 71-87.	1.4	22
122	Implementing local government reorganisation in the housing service: The case of Wales. Local Government Studies, 1995, 21, 483-508.	1.6	4
123	Performing for whom? An evaluation of the Welsh housing management performance indicators regime. Journal of Housing and the Built Environment, 1994, 9, 47-66.	0.9	0
124	Putting Performance Measurement into Context: classifying social housing organisations. Policy and Politics, 1994, 22, 191-202.	1.4	13
125	The Role of Performance Indicators in Housing Management: A Critique. Environment and Planning A, 1994, 26, 609-621.	2.1	14
126	Performance control and public organizations. , 0, , 113-129.		5



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127	Public service motivation and performance. , 0, , 152-177.		17
128	Budgets and financial management. , 0, , 60-88.		6
129	Organizational structure and public service performance. , 0, , 89-109.		9
130	Red tape: the bane of public organizations?. , 0, , 110-126.		5
131	Performance management: does it work?. , 0, , 207-226.		33
132	Managerial networking, managing the environment, and programme performance: a summary of findings and an agenda. , 0, , 127-151.		1
133	Strategy: which strategic stances matter?. , 0, , 227-252.		0
134	Conclusion: enriching the field. , 0, , 268-281.		6