

Jose Ramos

List of Publications by Year in descending order

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Version: 2024-02-01

40
papers

857
citations

623734

14
h-index

526287

27
g-index

40
all docs

40
docs citations

40
times ranked

760
citing authors

| # | ARTICLE | IF | CITATIONS |
|----|---|-----|-----------|
| 1 | Interaction between functional and relational service quality: hierarchy vs. compensation. <i>Service Industries Journal</i> , 2023, 43, 85-103. | 8.3 | 4 |
| 2 | Women's Promotion to Management and Unfairness Perceptions: A Challenge to the Social Sustainability of the Organizations and Beyond. <i>Sustainability</i> , 2022, 14, 788. | 3.2 | 2 |
| 3 | Using Autonomous Teams to Improve Quality of Life of People with Intellectual Disabilities. <i>Applied Research in Quality of Life</i> , 2022, 17, 2387-2403. | 2.4 | 2 |
| 4 | It is hard to forget what comes around: Time-lagged effects of employers' non-fulfillment of psychological contract. <i>Human Resource Development Quarterly</i> , 2021, 32, 349-361. | 3.3 | 8 |
| 5 | Over-education and job satisfaction: The role of job insecurity and career enhancing strategies. <i>Revue Europeenne De Psychologie Appliquee</i> , 2021, 71, 100632. | 0.8 | 4 |
| 6 | Inspiring Innovation: The Effects of Leader-Member Exchange (LMX) on Innovative Behavior as Mediated by Mindfulness and Work Engagement. <i>Sustainability</i> , 2021, 13, 5409. | 3.2 | 12 |
| 7 | TOP WOMAN: Identifying barriers to women's access to management. <i>European Management Journal</i> , 2021, 40, 45-45. | 5.1 | 5 |
| 8 | How high-commitment HRM relates to PC violation and outcomes: The mediating role of supervisor support and PC fulfilment at individual and organizational levels. <i>European Management Journal</i> , 2020, 38, 462-476. | 5.1 | 10 |
| 9 | Psychological Contract Mutuality and Work-related Outcomes: Testing a Mediation Model. <i>Spanish Journal of Psychology</i> , 2020, 23, e53. | 2.1 | 4 |
| 10 | Psychological contract and organizational justice: the role of normative contract. <i>Employee Relations</i> , 2020, 42, 17-34. | 2.4 | 19 |
| 11 | The Changing Role of Personal Resources in Perceived Employability of Young People in Different Labor Conditions. <i>Revista De Psicologia Del Trabajo Y De Las Organizaciones</i> , 2020, 36, 169-179. | 1.6 | 4 |
| 12 | Mindfulness and Job Control as Moderators of the Relationship between Demands and Innovative Work Behaviours. <i>Revista De Psicologia Del Trabajo Y De Las Organizaciones</i> , 2020, 36, 95-101. | 1.6 | 13 |
| 13 | Participation in collaborative projects as a precursor of trust in organizations for individuals with intellectual disability. <i>PLoS ONE</i> , 2020, 15, e0242075. | 2.5 | 0 |
| 14 | Psychological contract and attitudinal outcomes: multilevel mediation model. <i>Personnel Review</i> , 2019, 48, 1685-1700. | 2.7 | 7 |
| 15 | Linking Employees' Extra-Role Efforts to Customer Satisfaction. <i>Social Psychology</i> , 2017, 48, 104-112. | 0.7 | 7 |
| 16 | Current Evidence Concerning Employment Contracts and Employee/ Organizational Well-Being among Workers in Spain. , 2017, , 153-175. | | 2 |
| 17 | Studying innovation in organizations: a dialectic perspective: introduction to the special issue. <i>European Journal of Work and Organizational Psychology</i> , 2016, 25, 477-480. | 3.7 | 11 |
| 18 | Antecedent variables of innovation behaviors in organizations: Differences between men and women. <i>Revue Europeenne De Psychologie Appliquee</i> , 2016, 66, 117-126. | 0.8 | 26 |

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|----|---|-----|-----------|
| 19 | High commitment HR practices, the employment relationship and job performance: A test of a mediation model. <i>European Management Journal</i> , 2016, 34, 328-337. | 5.1 | 84 |
| 20 | The Moderating Role of Performance in the Link From Interactional Justice Climate to Mutual Trust Between Managers and Team Members. <i>Psychological Reports</i> , 2016, 118, 870-888. | 1.7 | 7 |
| 21 | El Trabajo Emocional desde una perspectiva clarificadora, tras treinta años de investigación. <i>Universitas Psychologica</i> , 2015, 13, . | 0.6 | 6 |
| 22 | Perceived Reciprocity and Well-Being at Work in Non-Professional Employees: Fairness or Self-Interest?. <i>Stress and Health</i> , 2013, 29, 31-39. | 2.6 | 16 |
| 23 | Influencia de los Estilos de Liderazgo y las Prácticas de Gestión de RRHH sobre el Clima Organizacional de Innovación. <i>Revista De Psicología Del Trabajo Y De Las Organizaciones</i> , 2012, 28, 81-98. | 1.6 | 16 |
| 24 | Is service climate strength beneficial or detrimental for service quality delivery?. <i>European Journal of Work and Organizational Psychology</i> , 2011, 20, 681-699. | 3.7 | 11 |
| 25 | Job attitudes, behaviours and well-being among different types of temporary workers in Europe and Israel. <i>International Labour Review</i> , 2011, 150, 235-254. | 2.1 | 14 |
| 26 | Flexible Employment and Temporary Contracts: The Employer's Perspective. , 2010, , 45-64. | | 7 |
| 27 | Testing a hierarchical and integrated model of quality in the service sector: functional, relational, and tangible dimensions. <i>Total Quality Management and Business Excellence</i> , 2009, 20, 1173-1188. | 3.8 | 39 |
| 28 | Organizational justice and extrarole customer service: The mediating role of well-being at work. <i>European Journal of Work and Organizational Psychology</i> , 2008, 17, 327-348. | 3.7 | 128 |
| 29 | Justice Perceptions as Predictors of Customer Satisfaction: The Impact of Distributive, Procedural, and Interactional Justice ¹ . <i>Journal of Applied Social Psychology</i> , 2006, 36, 100-119. | 2.0 | 120 |
| 30 | Employees' overestimation of functional and relational service quality: A gap analysis. <i>Service Industries Journal</i> , 2005, 25, 773-788. | 8.3 | 36 |
| 31 | Relationships Between Organizational Justice and Burnout at the Work-Unit Level.. <i>International Journal of Stress Management</i> , 2005, 12, 99-116. | 1.2 | 106 |
| 32 | Linking Situational Constraints to Customer Satisfaction in a Service Environment. <i>Applied Psychology</i> , 2005, 54, 25-36. | 7.1 | 17 |
| 33 | Linking Organizational Justice to Burnout: Are Men and Women Different?. <i>Psychological Reports</i> , 2005, 96, 805-816. | 1.7 | 26 |
| 34 | Relationships among Perceived Justice, Customers' Satisfaction, and Behavioral Intentions: The Moderating Role of Gender. <i>Psychological Reports</i> , 2001, 88, 805-811. | 1.7 | 17 |
| 35 | Linking service structural complexity to customer satisfaction. <i>Journal of Service Management</i> , 2001, 12, 295-306. | 2.0 | 24 |
| 36 | RELATIONSHIPS AMONG PERCEIVED JUSTICE, CUSTOMERS' SATISFACTION, AND BEHAVIORAL INTENTIONS: THE MODERATING ROLE OF GENDER. <i>Psychological Reports</i> , 2001, 88, 805. | 1.7 | 2 |

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|----|---|-----|-----------|
| 37 | Contribuciones de la Psicología Social al estudio de la satisfacción de los usuarios y consumidores. Revista De Psicología Social, 2000, 15, 117-136. | 0.7 | 6 |
| 38 | Relationships between leadership and professionals' job attitudes and perceptions: Comparison of two leadership models. Work and Stress, 1996, 10, 195-208. | 4.5 | 11 |
| 39 | The disenchantment of professionals in a new, implemented model of primary health care in Spain: A structural equations model. Work and Stress, 1992, 6, 261-276. | 4.5 | 1 |
| 40 | Facing the Challenges of a Multi-Age Workforce. , 0, , . | | 23 |