

# Jose Ramos

## List of Publications by Year in descending order

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Version: 2024-02-01

40  
papers

857  
citations

623734

14  
h-index

526287

27  
g-index

40  
all docs

40  
docs citations

40  
times ranked

760  
citing authors

#	ARTICLE	IF	CITATIONS
1	Organizational justice and extrarole customer service: The mediating role of well-being at work. <i>European Journal of Work and Organizational Psychology</i> , 2008, 17, 327-348.	3.7	128
2	Justice Perceptions as Predictors of Customer Satisfaction: The Impact of Distributive, Procedural, and Interactional Justice. <i>Journal of Applied Social Psychology</i> , 2006, 36, 100-119.	2.0	120
3	Relationships Between Organizational Justice and Burnout at the Work-Unit Level.. <i>International Journal of Stress Management</i> , 2005, 12, 99-116.	1.2	106
4	High commitment HR practices, the employment relationship and job performance: A test of a mediation model. <i>European Management Journal</i> , 2016, 34, 328-337.	5.1	84
5	Testing a hierarchical and integrated model of quality in the service sector: functional, relational, and tangible dimensions. <i>Total Quality Management and Business Excellence</i> , 2009, 20, 1173-1188.	3.8	39
6	Employees' overestimation of functional and relational service quality: A gap analysis. <i>Service Industries Journal</i> , 2005, 25, 773-788.	8.3	36
7	Linking Organizational Justice to Burnout: Are Men and Women Different?. <i>Psychological Reports</i> , 2005, 96, 805-816.	1.7	26
8	Antecedent variables of innovation behaviors in organizations: Differences between men and women. <i>Revue Europeenne De Psychologie Appliquee</i> , 2016, 66, 117-126.	0.8	26
9	Linking service structural complexity to customer satisfaction. <i>Journal of Service Management</i> , 2001, 12, 295-306.	2.0	24
10	Facing the Challenges of a Multi-Age Workforce. , 0, , .		23
11	Psychological contract and organizational justice: the role of normative contract. <i>Employee Relations</i> , 2020, 42, 17-34.	2.4	19
12	Relationships among Perceived Justice, Customers' Satisfaction, and Behavioral Intentions: The Moderating Role of Gender. <i>Psychological Reports</i> , 2001, 88, 805-811.	1.7	17
13	Linking Situational Constraints to Customer Satisfaction in a Service Environment. <i>Applied Psychology</i> , 2005, 54, 25-36.	7.1	17
14	Influencia de los Estilos de Liderazgo y las Prácticas de Gestión de RRHH sobre el Clima Organizacional de Innovación. <i>Revista De Psicología Del Trabajo Y De Las Organizaciones</i> , 2012, 28, 81-98.	1.6	16
15	Perceived Reciprocity and Well-Being at Work in Non-Professional Employees: Fairness or Self-Interest?. <i>Stress and Health</i> , 2013, 29, 31-39.	2.6	16
16	Job attitudes, behaviours and well-being among different types of temporary workers in Europe and Israel. <i>International Labour Review</i> , 2011, 150, 235-254.	2.1	14
17	Mindfulness and Job Control as Moderators of the Relationship between Demands and Innovative Work Behaviours. <i>Revista De Psicología Del Trabajo Y De Las Organizaciones</i> , 2020, 36, 95-101.	1.6	13
18	Inspiring Innovation: The Effects of Leader-Member Exchange (LMX) on Innovative Behavior as Mediated by Mindfulness and Work Engagement. <i>Sustainability</i> , 2021, 13, 5409.	3.2	12

#	ARTICLE	IF	CITATIONS
19	Relationships between leadership and professionals' job attitudes and perceptions: Comparison of two leadership models. <i>Work and Stress</i> , 1996, 10, 195-208.	4.5	11
20	Is service climate strength beneficial or detrimental for service quality delivery?. <i>European Journal of Work and Organizational Psychology</i> , 2011, 20, 681-699.	3.7	11
21	Studying innovation in organizations: a dialectic perspective" introduction to the special issue. <i>European Journal of Work and Organizational Psychology</i> , 2016, 25, 477-480.	3.7	11
22	How high-commitment HRM relates to PC violation and outcomes: The mediating role of supervisor support and PC fulfilment at individual and organizational levels. <i>European Management Journal</i> , 2020, 38, 462-476.	5.1	10
23	It is hard to forget what comes around: Time-lagged effects of employers' non-fulfillment of psychological contract. <i>Human Resource Development Quarterly</i> , 2021, 32, 349-361.	3.3	8
24	The Moderating Role of Performance in the Link From Interactional Justice Climate to Mutual Trust Between Managers and Team Members. <i>Psychological Reports</i> , 2016, 118, 870-888.	1.7	7
25	Psychological contract and attitudinal outcomes: multilevel mediation model. <i>Personnel Review</i> , 2019, 48, 1685-1700.	2.7	7
26	Linking Employees' Extra-Role Efforts to Customer Satisfaction. <i>Social Psychology</i> , 2017, 48, 104-112.	0.7	7
27	Flexible Employment and Temporary Contracts: The Employer's Perspective. , 2010, , 45-64.		7
28	Contribuciones de la Psicología Social al estudio de la satisfacción de los usuarios y consumidores. <i>Revista De Psicología Social</i> , 2000, 15, 117-136.	0.7	6
29	El Trabajo Emocional desde una perspectiva clarificadora, tras treinta años de investigación. <i>Universitas Psychologica</i> , 2015, 13, .	0.6	6
30	TOP WOMAN: Identifying barriers to women's access to management. <i>European Management Journal</i> , 2021, 40, 45-45.	5.1	5
31	Interaction between functional and relational service quality: hierarchy vs. compensation. <i>Service Industries Journal</i> , 2023, 43, 85-103.	8.3	4
32	Psychological Contract Mutuality and Work-related Outcomes: Testing a Mediation Model. <i>Spanish Journal of Psychology</i> , 2020, 23, e53.	2.1	4
33	Over-education and job satisfaction: The role of job insecurity and career enhancing strategies. <i>Revue Europeenne De Psychologie Appliquee</i> , 2021, 71, 100632.	0.8	4
34	The Changing Role of Personal Resources in Perceived Employability of Young People in Different Labor Conditions. <i>Revista De Psicología Del Trabajo Y De Las Organizaciones</i> , 2020, 36, 169-179.	1.6	4
35	Current Evidence Concerning Employment Contracts and Employee/ Organizational Well-Being among Workers in Spain. , 2017, , 153-175.		2
36	RELATIONSHIPS AMONG PERCEIVED JUSTICE, CUSTOMERS' SATISFACTION, AND BEHAVIORAL INTENTIONS: THE MODERATING ROLE OF GENDER. <i>Psychological Reports</i> , 2001, 88, 805.	1.7	2

#	ARTICLE	IF	CITATIONS
37	Women's Promotion to Management and Unfairness Perceptions—A Challenge to the Social Sustainability of the Organizations and Beyond. Sustainability, 2022, 14, 788.	3.2	2
38	Using Autonomous Teams to Improve Quality of Life of People with Intellectual Disabilities. Applied Research in Quality of Life, 2022, 17, 2387-2403.	2.4	2
39	The disenchantment of professionals in a new, implemented model of primary health care in Spain: A structural equations model. Work and Stress, 1992, 6, 261-276.	4.5	1
40	Participation in collaborative projects as a precursor of trust in organizations for individuals with intellectual disability. PLoS ONE, 2020, 15, e0242075.	2.5	0