## Patrick T Harker

List of Publications by Year in descending order

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DATDICK T HADKED

| #  | Article                                                                                                                                                                                    | IF   | CITATIONS |
|----|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------|-----------|
| 1  | <b>Commentary</b> —Making Sense of Higher Education's Future: An Economics and Operations<br>Perspective. Service Science, 2014, 6, 207-216.                                               | 1.3  | 6         |
| 2  | Customer Efficiency, Channel Usage, and Firm Performance in Retail Banking. Manufacturing and Service Operations Management, 2007, 9, 535-558.                                             | 3.7  | 115       |
| 3  | Consumer and co-producer roles in e-service: analysing efficiency and effectiveness of e-service designs. International Journal of Electronic Business, 2005, 3, 174.                      | 0.4  | 26        |
| 4  | Coordinating supply chains with competition: Capacity allocation in semiconductor manufacturing.<br>European Journal of Operational Research, 2004, 159, 330-347.                          | 5.7  | 74        |
| 5  | Capacity sizing in the presence of a common shared resource: Dimensioning an inbound call center.<br>European Journal of Operational Research, 2003, 147, 464-483.                         | 5.7  | 34        |
| 6  | Note: Ranking DMUs with Infeasible Super-Efficiency DEA Models. Management Science, 2002, 48, 705-710.                                                                                     | 4.1  | 114       |
| 7  | Competition and Outsourcing with Scale Economies. Management Science, 2002, 48, 1314-1333.                                                                                                 | 4.1  | 420       |
| 8  | Customer Efficiency. Journal of Service Research, 2002, 4, 253-267.                                                                                                                        | 12.2 | 160       |
| 9  | Modeling a Phone Center: Analysis of a Multichannel, Multiresource Processor Shared Loss System.<br>Management Science, 2001, 47, 324-336.                                                 | 4.1  | 24        |
| 10 | Computing performance measures in a multi-class multi-resource processor-shared loss system.<br>European Journal of Operational Research, 2000, 123, 61-72.                                | 5.7  | 6         |
| 11 | To Sell or Not to Sell. Journal of Service Research, 1999, 2, 19-33.                                                                                                                       | 12.2 | 53        |
| 12 | Measuring the Efficiency of Service Delivery Processes. Journal of Service Research, 1999, 1, 300-312.                                                                                     | 12.2 | 50        |
| 13 | Measuring aggregate process performance using AHP. European Journal of Operational Research, 1999, 116, 436-442.                                                                           | 5.7  | 72        |
| 14 | Continuation method for nonlinear complementarity problems via normal maps. European Journal of<br>Operational Research, 1999, 116, 591-606.                                               | 5.7  | 7         |
| 15 | Projections Onto Efficient Frontiers: Theoretical and Computational Extensions to DEA. Journal of Productivity Analysis, 1999, 11, 275-300.                                                | 1.6  | 100       |
| 16 | Designing Workflow Coordination: Centralized Versus Market-Based Mechanisms. Information Systems Research, 1999, 10, 328-342.                                                              | 3.7  | 27        |
| 17 | Predicting on-time performance in scheduled railroad operations: methodology and application to train scheduling. Transportation Research, Part A: Policy and Practice, 1998, 32, 279-295. | 4.2  | 20        |
| 18 | Smooth Approximations to Nonlinear Complementarity Problems. SIAM Journal on Optimization, 1997, 7, 403-420.                                                                               | 2.0  | 138       |

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| #  | Article                                                                                                                                                    | IF  | CITATIONS |
|----|------------------------------------------------------------------------------------------------------------------------------------------------------------|-----|-----------|
| 19 | Case-Based Reasoning for Repetitive Combinatorial Optimization Problems, Part II: Numerical Results.<br>Journal of Heuristics, 1997, 3, 25-42.             | 1.4 | 5         |
| 20 | Predicting On-Time Line-Haul Performance in Scheduled Railroad Operations. Transportation Science, 1996, 30, 364-378.                                      | 4.4 | 18        |
| 21 | Case-based reasoning for repetitive combinatorial optimization problems, part I: Framework. Journal of Heuristics, 1996, 2, 55-85.                         | 1.4 | 16        |
| 22 | Rapid design and prototyping of customized rehabilitation aids. Communications of the ACM, 1996, 39, 55-61.                                                | 4.5 | 12        |
| 23 | Introduction: Service-Sector Productivity—The MS/OR Challenge. Interfaces, 1995, 25, 1-5.                                                                  | 1.5 | 4         |
| 24 | Services and Technology: Reengineering the Railroads. Interfaces, 1995, 25, 72-80.                                                                         | 1.5 | 4         |
| 25 | A continuation method for monotone variational inequalities. Mathematical Programming, 1995, 69, 237-253.                                                  | 2.4 | 31        |
| 26 | Advances in equilibrium modeling, analysis and computation. European Journal of Operational<br>Research, 1995, 84, 499.                                    | 5.7 | 1         |
| 27 | Real-time scheduling of freight railroads. Transportation Research Part B: Methodological, 1995, 29, 213-229.                                              | 5.9 | 69        |
| 28 | A nonsmooth Newton method for variational inequalities, I: Theory. Mathematical Programming, 1994,<br>65, 151-194.                                         | 2.4 | 52        |
| 29 | A nonsmooth Newton method for variational inequalities, II: Numerical results. Mathematical<br>Programming, 1994, 65, 195-216.                             | 2.4 | 39        |
| 30 | Pricing of track time in railroad operations: An internal market approach. Transportation Research<br>Part B: Methodological, 1994, 28, 197-212.           | 5.9 | 49        |
| 31 | A Noninterior Continuation Method for Quadratic and Linear Programming. SIAM Journal on Optimization, 1993, 3, 503-515.                                    | 2.0 | 22        |
| 32 | A Non-Interior-Point Continuation Method for Linear Complementarity Problems. SIAM Journal on<br>Matrix Analysis and Applications, 1993, 14, 1168-1190.    | 1.4 | 217       |
| 33 | Note—A Numerical Approach to Deriving Long-Run Equilibrium Solutions in Spatial Positioning<br>Models. Management Science, 1992, 38, 75-86.                | 4.1 | 28        |
| 34 | Air traffic network equilibrium: Toward frequency, price and slot priority analysis. Transportation<br>Research Part B: Methodological, 1992, 26, 307-323. | 5.9 | 51        |
| 35 | Optimal Pacing of Trains in Freight Railroads: Model Formulation and Solution. Operations Research, 1991, 39, 82-99.                                       | 1.9 | 110       |
| 36 | A polynomial-time algorithm for affine variational inequalities. Applied Mathematics Letters, 1991, 4, 31-34.                                              | 2.7 | 7         |

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| #  | Article                                                                                                                                                                         | IF  | CITATIONS |
|----|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----|-----------|
| 37 | Generalized Nash games and quasi-variational inequalities. European Journal of Operational Research,<br>1991, 54, 81-94.                                                        | 5.7 | 320       |
| 38 | Tactical Scheduling of Rail Operations: The SCAN I System. Transportation Science, 1991, 25, 46-64.                                                                             | 4.4 | 162       |
| 39 | Product Positioning Under Price Competition. Management Science, 1990, 36, 175-199.                                                                                             | 4.1 | 154       |
| 40 | Finite-dimensional variational inequality and nonlinear complementarity problems: A survey of theory, algorithms and applications. Mathematical Programming, 1990, 48, 161-220. | 2.4 | 1,499     |
| 41 | Newton's method for the nonlinear complementarity problem: A B-differentiable equation approach.<br>Mathematical Programming, 1990, 48, 339-357.                                | 2.4 | 107       |
| 42 | Globally effective questioning in the Analytic Hierarchy Process. European Journal of Operational Research, 1990, 48, 88-97.                                                    | 5.7 | 81        |
| 43 | A note on solving general equilibrium problems with variational inequality techniques. Operations<br>Research Letters, 1990, 9, 335-339.                                        | 0.7 | 10        |
| 44 | Two Moments Estimation of the Delay on Single-Track Rail Lines with Scheduled Traffic.<br>Transportation Science, 1990, 24, 261-275.                                            | 4.4 | 54        |
| 45 | Reply to "Remarks on the Analytic Hierarchy Process―by J. S. Dyer. Management Science, 1990, 36,<br>269-273.                                                                    | 4.1 | 277       |
| 46 | Perturbation results for the linear complementarity problem. Applied Mathematics Letters, 1989, 2, 401-405.                                                                     | 2.7 | 4         |
| 47 | Accelerating the convergence of the diagonalization and projection algorithms for finite-dimensional variational inequalities. Mathematical Programming, 1988, 41, 29-59.       | 2.4 | 73        |
| 48 | Existence of optimal solutions to mathematical programs with equilibrium constraints. Operations Research Letters, 1988, 7, 61-64.                                              | 0.7 | 97        |
| 49 | Issues and Models for Planning and Regulating Freight Transport Systems. Lecture Notes in Economics and Mathematical Systems, 1988, , 374-408.                                  | 0.3 | 7         |
| 50 | Private Market Participation in Urban Mass Transportation: Application of Computable Equilibrium<br>Models of Network Competition. Transportation Science, 1988, 22, 96-111.    | 4.4 | 21        |
| 51 | Multiple Equilibrium Behaviors on Networks. Transportation Science, 1988, 22, 39-46.                                                                                            | 4.4 | 139       |
| 52 | Dispersed Spatial Price Equilibrium. Environment and Planning A, 1988, 20, 353-368.                                                                                             | 3.6 | 25        |
| 53 | The Theory of Ratio Scale Estimation: Saaty's Analytic Hierarchy Process. Management Science, 1987, 33, 1383-1403.                                                              | 4.1 | 644       |
| 54 | Derivatives of the Perron root of a positive reciprocal matrix: With application to the analytic hierarchy process. Applied Mathematics and Computation, 1987, 22, 217-232.     | 2.2 | 81        |

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| #  | Article                                                                                                                                                                       | IF  | CITATIONS |
|----|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----|-----------|
| 55 | Alternative modes of questioning in the analytic hierarchy process. Mathematical Modelling, 1987, 9, 353-360.                                                                 | 0.2 | 190       |
| 56 | Incomplete pairwise comparisons in the analytic hierarchy process. Mathematical Modelling, 1987, 9, 837-848.                                                                  | 0.2 | 328       |
| 57 | Shortening the comparison process in the AHP. Mathematical Modelling, 1987, 8, 139-141.                                                                                       | 0.2 | 14        |
| 58 | THE CORE OF A SPATIAL PRICE EQUILIBRIUM GAME*. Journal of Regional Science, 1987, 27, 369-389.                                                                                | 3.3 | 4         |
| 59 | Prediction of intercity freight flows, I: Theory. Transportation Research Part B: Methodological, 1986, 20, 139-153.                                                          | 5.9 | 100       |
| 60 | Prediction of intercity freight flows, II: Mathematical formulations. Transportation Research Part B:<br>Methodological, 1986, 20, 155-174.                                   | 5.9 | 71        |
| 61 | Freight network equilibrium: a review of the state of the art. , 1986, , 161-206.                                                                                             |     | 11        |
| 62 | Alternative Models of Spatial Competition. Operations Research, 1986, 34, 410-425.                                                                                            | 1.9 | 137       |
| 63 | The spatial price equilibrium problem with path variables. Socio-Economic Planning Sciences, 1986, 20, 299-310.                                                               | 5.0 | 9         |
| 64 | A note on the existence of traffic equilibria. Applied Mathematics and Computation, 1986, 18, 277-283.                                                                        | 2.2 | 13        |
| 65 | Properties of the iterative optimization-equilibrium algorithm. Civil Engineering and Environmental Systems, 1985, 2, 142-154.                                                | 0.2 | 30        |
| 66 | Research directions in transportation regulation and pricing. Transportation Research Part A: Policy and Practice, 1985, 19, 489-491.                                         | 0.2 | 0         |
| 67 | The use of equilibrium network models in logistics management: With application to the U.S. coal industry. Transportation Research Part B: Methodological, 1985, 19, 457-470. | 5.9 | 33        |
| 68 | The state of the art in the predictive analysis of freight transport systems. Transport Reviews, 1985, 5, 143-164.                                                            | 8.8 | 44        |
| 69 | Existence of competitive equilibria via Smith's non-linear complementarity result. Economics Letters,<br>1985, 19, 1-4.                                                       | 1.9 | 1         |
| 70 | A generalized spatial price equilibrium model. Papers in Regional Science, 1984, 54, 25-42.                                                                                   | 1.9 | 7         |
| 71 | ALTERNATIVE ALGORITHMS FOR THE GENERAL NETWORK SPATIAL PRICE EQUILIBRIUM PROBLEM*. Journal of Regional Science, 1984, 24, 475-507.                                            | 3.3 | 90        |
| 72 | A variational inequality approach for the determination of oligopolistic market equilibrium.<br>Mathematical Programming, 1984, 30, 105-111.                                  | 2.4 | 138       |

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|----|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----|-----------|
| 73 | A NONLINEAR COMPLEMENTARITY FORMULATION AND SOLUTION PROCEDURE FOR THE GENERAL DERIVED DEMAND NETWORK EQUILIBRIUM PROBLEM*. Journal of Regional Science, 1983, 23, 337-359. | 3.3 | 116       |
| 74 | Predictive intercity freight network models: the state of the art. Transportation Research Part A:<br>Policy and Practice, 1983, 17, 409-417.                               | 0.2 | 66        |
| 75 | Multicriteria spatial price equilibrium network design: Theory and computational results.<br>Transportation Research Part B: Methodological, 1983, 17, 411-426.             | 5.9 | 34        |