

Jeffrey Braithwaite

List of Publications by Citations

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The third column is the impact factor (IF) of the journal, and the fourth column is the number of citations of the article.

519
papers

10,573
citations

49
h-index

82
g-index

570
ext. papers

13,053
ext. citations

3.3
avg, IF

6.88
L-index

#	Paper	IF	Citations
519	Health sector accreditation research: a systematic review. <i>International Journal for Quality in Health Care</i> , 2008 , 20, 172-83	1.9	310
518	CareTrack: assessing the appropriateness of health care delivery in Australia. <i>Medical Journal of Australia</i> , 2012 , 197, 100-5	4	261
517	When complexity science meets implementation science: a theoretical and empirical analysis of systems change. <i>BMC Medicine</i> , 2018 , 16, 63	11.4	237
516	Resilient health care: turning patient safety on its head. <i>International Journal for Quality in Health Care</i> , 2015 , 27, 418-20	1.9	222
515	Bridges, brokers and boundary spanners in collaborative networks: a systematic review. <i>BMC Health Services Research</i> , 2013 , 13, 158	2.9	219
514	How and where clinicians exercise power: interprofessional relations in health care. <i>Social Science and Medicine</i> , 2010 , 71, 898-909	5.1	207
513	How and why are communities of practice established in the healthcare sector? A systematic review of the literature. <i>BMC Health Services Research</i> , 2011 , 11, 273	2.9	195
512	An open letter to The BMJ editors on qualitative research. <i>BMJ, The</i> , 2016 , 352, i563	5.9	179
511	Changing how we think about healthcare improvement. <i>BMJ, The</i> , 2018 , 361, k2014	5.9	169
510	Integrating Genomics into Healthcare: A Global Responsibility. <i>American Journal of Human Genetics</i> , 2019 , 104, 13-20	11	166
509	Health professional networks as a vector for improving healthcare quality and safety: a systematic review. <i>BMJ Quality and Safety</i> , 2012 , 21, 239-49	5.4	157
508	Association between organisational and workplace cultures, and patient outcomes: systematic review. <i>BMJ Open</i> , 2017 , 7, e017708	3	135
507	Narrative synthesis of health service accreditation literature. <i>BMJ Quality and Safety</i> , 2012 , 21, 979-91	5.4	126
506	Effects of two commercial electronic prescribing systems on prescribing error rates in hospital in-patients: a before and after study. <i>PLoS Medicine</i> , 2012 , 9, e1001164	11.6	121
505	Health service accreditation as a predictor of clinical and organisational performance: a blinded, random, stratified study. <i>Quality and Safety in Health Care</i> , 2010 , 19, 14-21		117
504	The struggle of translating science into action: Foundational concepts of implementation science. <i>Journal of Evaluation in Clinical Practice</i> , 2018 , 24, 117-126	2.5	116
503	Multimethod evaluation of information and communication technologies in health in the context of wicked problems and sociotechnical theory. <i>Journal of the American Medical Informatics Association: JAMIA</i> , 2007 , 14, 746-55	8.6	112

502	Towards safer, better healthcare: harnessing the natural properties of complex sociotechnical systems. <i>Quality and Safety in Health Care</i> , 2009 , 18, 37-41		111
501	Unintended consequences of performance measurement in healthcare: 20 salutary lessons from the English National Health Service. <i>Internal Medicine Journal</i> , 2012 , 42, 569-74	1.6	108
500	Harnessing implementation science to improve care quality and patient safety: a systematic review of targeted literature. <i>International Journal for Quality in Health Care</i> , 2014 , 26, 321-9	1.9	106
499	Nurses' workarounds in acute healthcare settings: a scoping review. <i>BMC Health Services Research</i> , 2013 , 13, 175	2.9	104
498	Positive deviance: a different approach to achieving patient safety. <i>BMJ Quality and Safety</i> , 2014 , 23, 880-3	5.4	93
497	What are incident reports telling us? A comparative study at two Australian hospitals of medication errors identified at audit, detected by staff and reported to an incident system. <i>International Journal for Quality in Health Care</i> , 2015 , 27, 1-9	1.9	85
496	Understanding communication networks in the emergency department. <i>BMC Health Services Research</i> , 2009 , 9, 247	2.9	85
495	High performing hospitals: a qualitative systematic review of associated factors and practical strategies for improvement. <i>BMC Health Services Research</i> , 2015 , 15, 244	2.9	81
494	The impact of clinical leadership on health information technology adoption: systematic review. <i>International Journal of Medical Informatics</i> , 2014 , 83, 393-405	5.3	80
493	Turning the medical gaze in upon itself: root cause analysis and the investigation of clinical error. <i>Social Science and Medicine</i> , 2006 , 62, 1605-15	5.1	74
492	A prospective, multi-method, multi-disciplinary, multi-level, collaborative, social-organisational design for researching health sector accreditation [LP0560737]. <i>BMC Health Services Research</i> , 2006 , 6, 113	2.9	72
491	Learning from incidents in health care: Critique from a Safety-II perspective. <i>Safety Science</i> , 2017 , 99, 115-121	5.8	71
490	A realist evaluation of the role of communities of practice in changing healthcare practice. <i>Implementation Science</i> , 2011 , 6, 49	8.4	69
489	An overview of clinical governance policies, practices and initiatives. <i>Australian Health Review</i> , 2008 , 32, 10-22	1.8	66
488	Contextual implementation model: a framework for assisting clinical information system implementations. <i>Journal of the American Medical Informatics Association: JAMIA</i> , 2008 , 15, 255-62	8.6	63
487	What motivates professionals to engage in the accreditation of healthcare organizations?. <i>International Journal for Quality in Health Care</i> , 2011 , 23, 8-14	1.9	62
486	Integrated care in the emergency department: a complex adaptive systems perspective. <i>Social Science and Medicine</i> , 2010 , 71, 1997-2004	5.1	62
485	Experiences of health professionals who conducted root cause analyses after undergoing a safety improvement programme. <i>Quality and Safety in Health Care</i> , 2006 , 15, 393-9		62

484	The standard of healthcare accreditation standards: a review of empirical research underpinning their development and impact. <i>BMC Health Services Research</i> , 2012 , 12, 329	2.9	60
483	Implementation of a patient safety incident management system as viewed by doctors, nurses and allied health professionals. <i>Health (United Kingdom)</i> , 2009 , 13, 277-96	1.9	59
482	The dynamic interaction of quality and efficiency in the emergency department: Squaring the circle?. <i>Social Science and Medicine</i> , 2010 , 70, 511-7	5.1	58
481	A tale of two hospitals: assessing cultural landscapes and compositions. <i>Social Science and Medicine</i> , 2005 , 60, 1149-62	5.1	57
480	Cultural and associated enablers of, and barriers to, adverse incident reporting. <i>Quality and Safety in Health Care</i> , 2010 , 19, 229-33		55
479	Health system frameworks and performance indicators in eight countries: A comparative international analysis. <i>SAGE Open Medicine</i> , 2017 , 5, 2050312116686516	2.4	54
478	When requests become orders--a formative investigation into the impact of a computerized physician order entry system on a pathology laboratory service. <i>International Journal of Medical Informatics</i> , 2007 , 76, 583-91	5.3	54
477	Between-group behaviour in health care: gaps, edges, boundaries, disconnections, weak ties, spaces and holes. A systematic review. <i>BMC Health Services Research</i> , 2010 , 10, 330	2.9	53
476	Quality of Health Care for Children in Australia, 2012-2013. <i>JAMA - Journal of the American Medical Association</i> , 2018 , 319, 1113-1124	27.4	51
475	Healthcare quality and safety: a review of policy, practice and research. <i>Sociology of Health and Illness</i> , 2016 , 38, 198-215	3	51
474	Work pressure and patient flow management in the emergency department: findings from an ethnographic study. <i>Academic Emergency Medicine</i> , 2011 , 18, 1045-52	3.4	51
473	Implementing strategies in consumer and community engagement in health care: results of a large-scale, scoping meta-review. <i>BMC Health Services Research</i> , 2014 , 14, 402	2.9	50
472	Vital signs monitoring and nurse-patient interaction: A qualitative observational study of hospital practice. <i>International Journal of Nursing Studies</i> , 2016 , 56, 9-16	5.8	49
471	Profiling health-care accreditation organizations: an international survey. <i>International Journal for Quality in Health Care</i> , 2013 , 25, 222-31	1.9	48
470	Sustainable healthcare accreditation: messages from Europe in 2009. <i>International Journal for Quality in Health Care</i> , 2010 , 22, 341-50	1.9	48
469	The end of professionalism?. <i>Social Science and Medicine</i> , 1998 , 46, 23-8	5.1	48
468	The basis of clinical tribalism, hierarchy and stereotyping: a laboratory-controlled teamwork experiment. <i>BMJ Open</i> , 2016 , 6, e012467	3	48
467	Clinical team functioning and IT innovation: a study of the diffusion of a point-of-care online evidence system. <i>Journal of the American Medical Informatics Association: JAMIA</i> , 2003 , 10, 244-51	8.6	47

466	Is it worth engaging in multi-stakeholder health services research collaborations? Reflections on key benefits, challenges and enabling mechanisms. <i>International Journal for Quality in Health Care</i> , 2014 , 26, 124-8	1.9	46
465	The application of the Global Trigger Tool: a systematic review. <i>International Journal for Quality in Health Care</i> , 2016 , 28, 640-649	1.9	45
464	Patterns of resilience: A scoping review and bibliometric analysis of resilient health care. <i>Safety Science</i> , 2019 , 118, 241-257	5.8	43
463	Will information and communication technology disrupt the health system and deliver on its promise?. <i>Medical Journal of Australia</i> , 2010 , 193, 399-400	4	43
462	Are accreditation surveys reliable?. <i>International Journal of Health Care Quality Assurance</i> , 2009 , 22, 105-116		43
461	Attitudes toward the large-scale implementation of an incident reporting system. <i>International Journal for Quality in Health Care</i> , 2008 , 20, 184-91	1.9	43
460	The time has come: Embedded implementation research for health care improvement. <i>Journal of Evaluation in Clinical Practice</i> , 2019 , 25, 373-380	2.5	43
459	Patterns of collaboration in complex networks: the example of a translational research network. <i>BMC Health Services Research</i> , 2014 , 14, 225	2.9	42
458	Can the theoretical domains framework account for the implementation of clinical quality interventions?. <i>BMC Health Services Research</i> , 2013 , 13, 530	2.9	42
457	A root cause analysis of clinical error: confronting the disjunction between formal rules and situated clinical activity. <i>Social Science and Medicine</i> , 2006 , 63, 1201-12	5.1	42
456	Designing safer health care through responsive regulation. <i>Medical Journal of Australia</i> , 2006 , 184, S56-94		42
455	An empirically-based model for clinician-managers' behavioural routines. <i>Journal of Health Organization and Management</i> , 2004 , 18, 240-61	1.9	42
454	Rethinking clinical organisational structures: an attitude survey of doctors, nurses and allied health staff in clinical directorates. <i>Journal of Health Services Research and Policy</i> , 2005 , 10, 10-7	2.4	42
453	A four-year, systems-wide intervention promoting interprofessional collaboration. <i>BMC Health Services Research</i> , 2012 , 12, 99	2.9	41
452	Does restructuring hospitals result in greater efficiency?--An empirical test using diachronic data. <i>Health Services Management Research</i> , 2006 , 19, 1-12	1	41
451	Vital signs monitoring on general wards: clinical staff perceptions of current practices and the planned introduction of continuous monitoring technology. <i>International Journal for Quality in Health Care</i> , 2016 , 28, 515-21	1.9	40
450	Health services accreditation: what is the evidence that the benefits justify the costs?. <i>International Journal for Quality in Health Care</i> , 2013 , 25, 606-20	1.9	40
449	Australian Genomics: A Federated Model for Integrating Genomics into Healthcare. <i>American Journal of Human Genetics</i> , 2019 , 105, 7-14	11	39

448	Continuing differences between health professions' attitudes: the saga of accomplishing systems-wide interprofessionalism. <i>International Journal for Quality in Health Care</i> , 2013 , 25, 8-15	1.9	38
447	Stakeholder perspectives on implementing accreditation programs: a qualitative study of enabling factors. <i>BMC Health Services Research</i> , 2013 , 13, 437	2.9	38
446	Applying the Theoretical Domains Framework to identify barriers and targeted interventions to enhance nurses' use of electronic medication management systems in two Australian hospitals. <i>Implementation Science</i> , 2017 , 12, 42	8.4	37
445	Key concepts in consumer and community engagement: a scoping meta-review. <i>BMC Health Services Research</i> , 2014 , 14, 250	2.9	37
444	Towards the delivery of appropriate health care in Australia. <i>Medical Journal of Australia</i> , 2012 , 197, 78-81		37
443	The development, design, testing, refinement, simulation and application of an evaluation framework for communities of practice and social-professional networks. <i>BMC Health Services Research</i> , 2009 , 9, 162	2.9	37
442	Investigating patient safety culture across a health system: multilevel modelling of differences associated with service types and staff demographics. <i>International Journal for Quality in Health Care</i> , 2012 , 24, 311-20	1.9	36
441	Cultures in hospitals and their influence on attitudes to, and satisfaction with, the use of clinical information systems. <i>Social Science and Medicine</i> , 2007 , 65, 635-9	5.1	36
440	The effect of physicians' long-term use of CPOE on their test management work practices. <i>Journal of the American Medical Informatics Association: JAMIA</i> , 2006 , 13, 643-52	8.6	36
439	Comparison of health service accreditation programs in low- and middle-income countries with those in higher income countries: a cross-sectional study. <i>International Journal for Quality in Health Care</i> , 2012 , 24, 568-77	1.9	34
438	A survey of staff attitudes and comparative managerial and non-managerial views in a clinical directorate. <i>Health Services Management Research</i> , 2004 , 17, 141-66	1	34
437	The outcomes for patients with incidental lesions: serendipitous or iatrogenic?. <i>American Journal of Roentgenology</i> , 1998 , 171, 1193-6	5.4	34
436	Medical leadership, a systematic narrative review: do hospitals and healthcare organisations perform better when led by doctors?. <i>BMJ Open</i> , 2017 , 7, e014474	3	33
435	Computerized Provider Order Entry--what are health professionals concerned about? A qualitative study in an Australian hospital. <i>International Journal of Medical Informatics</i> , 2009 , 78, 60-70	5.3	33
434	An empirical assessment of social structural and cultural change in clinical directorates. <i>Health Care Analysis</i> , 2006 , 14, 185-93	2.3	33
433	Towards a sociology of healthcare safety and quality. <i>Sociology of Health and Illness</i> , 2016 , 38, 181-97	3	33
432	Do large-scale hospital- and system-wide interventions improve patient outcomes: a systematic review. <i>BMC Health Services Research</i> , 2014 , 14, 369	2.9	32
431	Net benefits: assessing the effectiveness of clinical networks in Australia through qualitative methods. <i>Implementation Science</i> , 2012 , 7, 108	8.4	32

430	The three numbers you need to know about healthcare: the 60-30-10 Challenge. <i>BMC Medicine</i> , 2020 , 18, 102	11.4	31
429	Improvement in quality of hospital care during accreditation: A nationwide stepped-wedge study. <i>International Journal for Quality in Health Care</i> , 2016 , 28, 715-720	1.9	31
428	'Between the flags': implementing a rapid response system at scale. <i>BMJ Quality and Safety</i> , 2014 , 23, 714-7	5.4	31
427	Strengthening organizational performance through accreditation research-a framework for twelve interrelated studies: the ACCREDIT project study protocol. <i>BMC Research Notes</i> , 2011 , 4, 390	2.3	31
426	Determination of health-care teamwork training competencies: a Delphi study. <i>International Journal for Quality in Health Care</i> , 2009 , 21, 433-40	1.9	31
425	Rethinking clinical organisational structures: an attitude survey of doctors, nurses and allied health staff in clinical directorates. <i>Journal of Health Services Research and Policy</i> , 2005 , 10, 10-17	2.4	31
424	Factors that shape the development of interprofessional improvement initiatives in health organisations. <i>BMJ Quality and Safety</i> , 2011 , 20, 332-7	5.4	30
423	An action research protocol to strengthen system-wide inter-professional learning and practice [LP0775514]. <i>BMC Health Services Research</i> , 2007 , 7, 144	2.9	30
422	Structuring successful collaboration: a longitudinal social network analysis of a translational research network. <i>Implementation Science</i> , 2016 , 11, 19	8.4	29
421	Clinical governance: a review of key concepts in the literature. <i>Clinical Governance</i> , 2011 , 16, 62-77		29
420	CareTrack Kids-part 1. Assessing the appropriateness of healthcare delivered to Australian children: study protocol for clinical indicator development. <i>BMJ Open</i> , 2015 , 5, e007748	3	27
419	Gaps, disconnections, and discontinuities--the role of information exchange in the delivery of quality long-term care. <i>Gerontologist, The</i> , 2013 , 53, 770-9	5	27
418	Critical incidents and journey mapping as techniques to evaluate the impact of online evidence retrieval systems on health care delivery and patient outcomes. <i>International Journal of Medical Informatics</i> , 2007 , 76, 234-45	5.3	27
417	Auditing an organization's interprofessional learning and interprofessional practice: the interprofessional praxis audit framework (IPAF). <i>Journal of Interprofessional Care</i> , 2010 , 24, 436-49	2.7	26
416	Regulating nursing homes: The challenge of regulating care for older people in Australia. <i>BMJ: British Medical Journal</i> , 2001 , 323, 443-6		26
415	COVID-19 as 'Game Changer' for the Physical Activity and Mental Well-Being of Augmented Reality Game Players During the Pandemic: Mixed Methods Survey Study. <i>Journal of Medical Internet Research</i> , 2020 , 22, e25117	7.6	26
414	Barriers and Facilitators to Cochlear Implant Uptake in Australia and the United Kingdom. <i>Ear and Hearing</i> , 2020 , 41, 374-385	3.4	26
413	A revised model of uncertainty in complex healthcare settings: A scoping review. <i>Journal of Evaluation in Clinical Practice</i> , 2019 , 25, 176-182	2.5	26

412	What do patients really want? An in-depth examination of patient experience in four Australian hospitals. <i>BMC Health Services Research</i> , 2019 , 19, 38	2.9	26
411	Scoping meta-review: introducing a new methodology. <i>Clinical and Translational Science</i> , 2015 , 8, 77-81	4.9	25
410	Visualising differences in professionals' perspectives on quality and safety. <i>BMJ Quality and Safety</i> , 2012 , 21, 778-83	5.4	25
409	An empirical test of short notice surveys in two accreditation programmes. <i>International Journal for Quality in Health Care</i> , 2012 , 24, 65-71	1.9	25
408	Health care accreditation surveyor styles typology. <i>International Journal of Health Care Quality Assurance</i> , 2008 , 21, 435-43	1.3	25
407	Are root cause analyses recommendations effective and sustainable? An observational study. <i>International Journal for Quality in Health Care</i> , 2018 , 30, 124-131	1.9	24
406	Who are the key players in a new translational research network?. <i>BMC Health Services Research</i> , 2013 , 13, 338	2.9	24
405	CareTrack Kids-part 2. Assessing the appropriateness of the healthcare delivered to Australian children: study protocol for a retrospective medical record review. <i>BMJ Open</i> , 2015 , 5, e007749	3	24
404	The role of community representatives on health service committees: staff expectations vs. reality. <i>Health Expectations</i> , 2011 , 14, 272-84	3.7	24
403	Turning the health system 90 degrees down under. <i>Lancet, The</i> , 2004 , 364, 397-9	4.0	24
402	CareTrack: assessing the appropriateness of health care delivery in Australia. <i>Medical Journal of Australia</i> , 2012 , 197, 549-550	4	23
401	Classroom and simulation team training: a randomized controlled trial. <i>International Journal for Quality in Health Care</i> , 2013 , 25, 314-21	1.9	23
400	Use of information and communication technologies to support effective work practice innovation in the health sector: a multi-site study. <i>BMC Health Services Research</i> , 2009 , 9, 201	2.9	23
399	COVID-19: patient safety and quality improvement skills to deploy during the surge. <i>International Journal for Quality in Health Care</i> , 2021 , 33,	1.9	23
398	Perceptions of the effect of information and communication technology on the quality of care delivered in emergency departments: a cross-site qualitative study. <i>Annals of Emergency Medicine</i> , 2013 , 61, 131-44	2.1	22
397	Leadership in complex networks: the importance of network position and strategic action in a translational cancer research network. <i>Implementation Science</i> , 2013 , 8, 122	8.4	22
396	CareTrack Australia: assessing the appropriateness of adult healthcare: protocol for a retrospective medical record review. <i>BMJ Open</i> , 2012 , 2, e000665	3	22
395	Restructuring as Gratification. <i>Journal of the Royal Society of Medicine</i> , 2005 , 98, 542-544	2.3	22

394	Selling patients. <i>BMJ, The</i> , 2009 , 339, b5201	5.9	22
393	Preparing national health systems to cope with the impending tsunami of ageing and its associated complexities: Towards more sustainable health care. <i>International Journal for Quality in Health Care</i> , 2016 , 28, 412-4	1.9	21
392	Potential solutions to improve the governance of multicentre health services research. <i>Medical Journal of Australia</i> , 2018 , 208, 152-154	4	21
391	Can questions of the privatization and corporatization, and the autonomy and accountability of public hospitals, ever be resolved?. <i>Health Care Analysis</i> , 2011 , 19, 133-53	2.3	21
390	Network structure and the role of key players in a translational cancer research network: a study protocol. <i>BMJ Open</i> , 2012 , 2,	3	21
389	Video Research in Health. <i>Qualitative Research Journal</i> , 2006 , 6, 15-30	1.2	21
388	Mental health services conceptualised as complex adaptive systems: what can be learned?. <i>International Journal of Mental Health Systems</i> , 2017 , 11, 43	3.6	20
387	Improving patient safety: the comparative views of patient-safety specialists, workforce staff and managers. <i>BMJ Quality and Safety</i> , 2011 , 20, 424-31	5.4	20
386	Managing the scope and impact of root cause analysis recommendations. <i>Journal of Health Organization and Management</i> , 2008 , 22, 569-85	1.9	20
385	The teleo-affective limits of end-of-life care in the intensive care unit. <i>Social Science and Medicine</i> , 2005 , 60, 845-57	5.1	20
384	The boundaryless hospital. <i>Australian and New Zealand Journal of Medicine</i> , 1994 , 24, 565-71		20
383	The future of health systems to 2030: a roadmap for global progress and sustainability. <i>International Journal for Quality in Health Care</i> , 2018 , 30, 823-831	1.9	20
382	The emergency department "carousel": an ethnographically-derived model of the dynamics of patient flow. <i>International Emergency Nursing</i> , 2014 , 22, 3-9	2.4	19
381	Attitudes towards accreditation among hospital employees in Denmark: a cross-sectional survey. <i>International Journal for Quality in Health Care</i> , 2017 , 29, 693-698	1.9	19
380	How important are quality and safety for clinician managers? Evidence from triangulated studies. <i>Clinical Governance</i> , 2004 , 9, 34-41		19
379	Can we fix the uber-complexities of healthcare?. <i>Journal of the Royal Society of Medicine</i> , 2017 , 110, 392-394		18
378	Analysing 'big picture' policy reform mechanisms: the Australian health service safety and quality accreditation scheme. <i>Health Expectations</i> , 2015 , 18, 3110-22	3.7	18
377	The politics of action research: "if you don't like the way things are going, get off the bus". <i>Social Science and Medicine</i> , 2012 , 75, 1946-53	5.1	18

376	Beyond patient safety Flatland. <i>Journal of the Royal Society of Medicine</i> , 2010 , 103, 219-25	2.3	18
375	Are health systems changing in support of patient safety? A multi-methods evaluation of education, attitudes and practice. <i>International Journal of Health Care Quality Assurance</i> , 2007 , 20, 585-607	1.3	18
374	Analysing structural and cultural change in acute settings using a Giddens-Weick paradigmatic approach. <i>Health Care Analysis</i> , 2006 , 14, 91-102	2.3	18
373	Restructuring as gratification. <i>Journal of the Royal Society of Medicine</i> , 2005 , 98, 542-4	2.3	18
372	Organizational change, patient-focused care: an Australian perspective. <i>Health Services Management Research</i> , 1995 , 8, 172-85	1	18
371	Nursing home leaders' and nurses' experiences of resources, staffing and competence levels and the relation to hospital readmissions - a case study. <i>BMC Health Services Research</i> , 2018 , 18, 955	2.9	18
370	The influence of complexity: a bibliometric analysis of complexity science in healthcare. <i>BMJ Open</i> , 2019 , 9, e027308	3	17
369	Accomplishing reform: successful case studies drawn from the health systems of 60 countries. <i>International Journal for Quality in Health Care</i> , 2017 , 29, 880-886	1.9	17
368	Deepening our Understanding of Quality in Australia (DUQuA): a study protocol for a nationwide, multilevel analysis of relationships between hospital quality management systems and patient factors. <i>BMJ Open</i> , 2015 , 5, e010349	3	17
367	Researching the reliability of accreditation survey teams: lessons learnt when things went awry. <i>Health Information Management Journal</i> , 2013 , 42, 4-10	2.6	17
366	Learning from disasters to improve patient safety: applying the generic disaster pathway to health system errors. <i>BMJ Quality and Safety</i> , 2011 , 20, 1-8	5.4	17
365	Trust, communication, theory of mind and the social brain hypothesis: deep explanations for what goes wrong in health care. <i>Journal of Health Organization and Management</i> , 2007 , 21, 353-67	1.9	17
364	The rise of rapid implementation: a worked example of solving an existing problem with a new method by combining concept analysis with a systematic integrative review. <i>BMC Health Services Research</i> , 2020 , 20, 449	2.9	17
363	Patient-reported outcome measures (PROMs): A review of generic and condition-specific measures and a discussion of trends and issues. <i>Health Expectations</i> , 2021 , 24, 1015-1024	3.7	17
362	Predictors of the effectiveness of accreditation on hospital performance: A nationwide stepped-wedge study. <i>International Journal for Quality in Health Care</i> , 2017 , 29, 477-483	1.9	16
361	Service provider perceptions of transitioning from audio to video capability in a telehealth system: a qualitative evaluation. <i>BMC Health Services Research</i> , 2017 , 17, 558	2.9	16
360	Built to last? The sustainability of health system improvements, interventions and change strategies: a study protocol for a systematic review. <i>BMJ Open</i> , 2017 , 7, e018568	3	16
359	Sidestepping questions of legitimacy: how community representatives manoeuvre to effect change in a health service. <i>Health (United Kingdom)</i> , 2014 , 18, 23-40	1.9	16

358	Nation-scale adoption of new medicines by doctors: an application of the Bass diffusion model. <i>BMC Health Services Research</i> , 2012 , 12, 248	2.9	16
357	Time matters—a theoretical and empirical examination of the temporal landscape of a hospital pathology service and the impact of e-health. <i>Social Science and Medicine</i> , 2011 , 72, 1603-10	5.1	16
356	Analysis of Australian newspaper coverage of medication errors. <i>International Journal for Quality in Health Care</i> , 2012 , 24, 1-8	1.9	16
355	Hunter-gatherer human nature and health system safety: an evolutionary cleft stick?. <i>International Journal for Quality in Health Care</i> , 2005 , 17, 541-5	1.9	16
354	Comprehensive Researcher Achievement Model (CRAM): a framework for measuring researcher achievement, impact and influence derived from a systematic literature review of metrics and models. <i>BMJ Open</i> , 2019 , 9, e025320	3	15
353	Built to last? The sustainability of healthcare system improvements, programmes and interventions: a systematic integrative review. <i>BMJ Open</i> , 2020 , 10, e036453	3	15
352	Hospital accreditation: staff experiences and perceptions. <i>International Journal of Health Care Quality Assurance</i> , 2018 , 31, 420-427	1.3	15
351	The impact of nurse practitioners on care delivery in the emergency department: a multiple perspectives qualitative study. <i>BMC Health Services Research</i> , 2013 , 13, 356	2.9	15
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27	Introduction: The Journey to Here and What Happens Next 2019 , 3-8	
26	Harold Garfinkel: Lessons on Emergent Behaviours in Complex Organisations 2015 , 251-261	
25	The Path from Policy to Practice: Resilience of Everyday Work in Acute Settings 2015 , 26-38	
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