

# Rita Marcella

## List of Publications by Citations

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The third column is the impact factor (IF) of the journal, and the fourth column is the number of citations of the article.

57  
papers

417  
citations

13  
h-index

16  
g-index

63  
ext. papers

474  
ext. citations

1.8  
avg, IF

3.57  
L-index

#	Paper	IF	Citations
57	The information needs and the information seeking behaviour of a national sample of the population in the United Kingdom, with special reference to needs related to citizenship. <i>Journal of Documentation</i> , <b>1999</b> , 55, 159-183	1.3	34
56	Does Scotland like This? Social Media Use by Political Parties and Candidates in Scotland during the 2010 UK General Election Campaign. <i>Libri</i> , <b>2012</b> , 62,	0.4	22
55	An observational study of the information seeking behaviour of Members of Parliament in the United Kingdom. <i>ASLIB Proceedings</i> , <b>2000</b> , 52, 207-217		22
54	The use of the internet by political parties and candidates in Scotland during the 2010 UK general election campaign. <i>ASLIB Proceedings</i> , <b>2011</b> , 63, 464-483		21
53	Corporate information security management. <i>New Library World</i> , <b>1999</b> , 100, 213-227		21
52	The role of the help desk in the strategic management of information systems. <i>OCLC Systems &amp; Services</i> , <b>1996</b> , 12, 4-19		18
51	The use of customer language in international marketing communication in the Scottish food and drink industry. <i>European Journal of Marketing</i> , <b>2004</b> , 38, 1382-1395	4.4	15
50	Beyond REF 2014: The impact of impact assessment on the future of information research. <i>Journal of Information Science</i> , <b>2016</b> , 42, 369-385	2	14
49	Information need, information seeking behaviour and participation, with special reference to needs related to citizenship: results of a national survey. <i>Journal of Documentation</i> , <b>2000</b> , 56, 136-160	1.3	14
48	Do Online Election Campaigns Sway the Vote? A Study of the 2011 Scottish Parliamentary Election. <i>Libri</i> , <b>2013</b> , 63,	0.4	13
47	Theoretical and methodological approaches to the study of information need in the context of the impact of new information and communications technologies on the communication of parliamentary information. <i>Journal of Documentation</i> , <b>2002</b> , 58, 185-210	1.3	13
46	The need for European Union information amongst women in the United Kingdom: results of a survey. <i>Journal of Documentation</i> , <b>2001</b> , 57, 492-518	1.3	13
45	The information needs of United Kingdom Members of the European Parliament (MEPs). <i>Library Management</i> , <b>1999</b> , 20, 168-178	0.8	13
44	The information needs and information-seeking behaviour of the users of the European Parliamentary Documentation Centre. <i>Journal of Documentation</i> , <b>2007</b> , 63, 920-934	1.3	12
43	Data collection using electronically assisted interviews in a roadshow. <i>Journal of Documentation</i> , <b>2003</b> , 59, 143-167	1.3	12
42	A national survey of the citizenship information needs of the general public. <i>ASLIB Proceedings</i> , <b>1999</b> , 51, 115-121		11
41	Eradicating information poverty: An agenda for research. <i>Journal of Librarianship and Information Science</i> , <b>2020</b> , 52, 366-381	1.4	10

40	The provision of European information by public libraries in the UK. <i>Library Management</i> , <b>1997</b> , 18, 7-41	0.8	9
39	Are you being served? The quality of business information provision in Scottish public libraries. <i>Library Review</i> , <b>1995</b> , 44, 28-37		9
38	Women on the Web. <i>Journal of Documentation</i> , <b>2002</b> , 58, 79-103	1.3	8
37	Employee perceptions of knowledge sharing: Employment threat or synergy for the greater good? A case study. <i>Competitive Intelligence Review</i> , <b>2000</b> , 11, 39-52		8
36	European Union information: an investigation of need amongst public library users in three Scottish authorities. <i>Journal of Librarianship and Information Science</i> , <b>1997</b> , 29, 69-76	1.4	7
35	The effectiveness of parliamentary information services in the United Kingdom. <i>Government Information Quarterly</i> , <b>2003</b> , 20, 29-46	7.6	7
34	Citizenship information needs in the UK: results of a national survey of the general public by personal doorstep interview. <i>ASLIB Proceedings</i> , <b>2000</b> , 52, 115-123		7
33	The impact of social class and status on citizenship information need: the results of two national surveys in the UK. <i>Journal of Information Science</i> , <b>2000</b> , 26, 239-254	2	7
32	Rural citizens' information needs: a survey undertaken on behalf of the Shetland Islands Citizens Advice Bureau. <i>Journal of Librarianship and Information Science</i> , <b>1998</b> , 30, 223-240	1.4	6
31	The Use of the Internet by Political Parties and Candidates in the 2007 Scottish Parliament Election. <i>Libri</i> , <b>2008</b> , 58,	0.4	5
30	Voters' online information behaviour and response to campaign content during the Scottish referendum on independence. <i>International Journal of Information Management</i> , <b>2017</b> , 37, 539-546	16.4	4
29	Voters' information behaviour when using political actors' web sites during the 2011 Scottish Parliament election campaign. <i>ASLIB Proceedings</i> , <b>2013</b> , 65, 515-533		4
28	The language strategies of Scottish exporters in the food and drink sector. <i>Journal of Small Business and Enterprise Development</i> , <b>2002</b> , 9, 358-369	2.5	4
27	An exploration of the effectiveness for the citizen of Web-based systems of communicating UK parliamentary and devolved assembly information. <i>Government Information Quarterly</i> , <b>2002</b> , 29, 371-391		4
26	The provision of European information to the academic community in university libraries: a case study of a European Documentation Centre. <i>New Library World</i> , <b>2000</b> , 101, 161-175		4
25	Rural business information needs in the north-east of Scotland. <i>Library Management</i> , <b>1996</b> , 17, 3-16	0.8	4
24	Online parliamentary election campaigns in Scotland: a decade of research. <i>EJournal of EDemocracy and Open Government</i> , <b>2013</b> , 5, 107-127	1.8	4
23	Members of the Scottish Parliament on Twitter: good constituency men (and women)? <i>Aslib Journal of Information Management</i> , <b>2016</b> , 68, 428-447	1.5	3

22	The pattern of provision of European Union information in France and the United Kingdom: a comparative study of services. <i>Library Management</i> , <b>1997</b> , 18, 243-252	0.8	3
21	NetLearning: creation of an online directory of Internet learning resources. <i>British Journal of Educational Technology</i> , <b>1998</b> , 29, 173-176	4.3	3
20	Information and library studies on a virtual campus. <i>New Library World</i> , <b>2001</b> , 102, 362-371		3
19	Gender differences in the oral communication of technical information. <i>Education for Information</i> , <b>1996</b> , 14, 181-193	0.5	3
18	European information: the pattern of provision in Scotland. <i>ASLIB Proceedings</i> , <b>1995</b> , 47, 35-40		3
17	Does education in library and information studies in the United Kingdom have a future?. <i>Education for Information</i> , <b>2020</b> , 36, 411-440	0.5	3
16	The role and future of subject classification: the exploitation of resources. <i>Legal Information Management</i> , <b>2002</b> , 2, 3-7	0.2	2
15	Citizenship information service provision in the United Kingdom: a study of 27 case agencies. <i>Journal of Librarianship and Information Science</i> , <b>2000</b> , 32, 9-25	1.4	2
14	Teaching Reference work in Aberdeen: a personal perspective. <i>Education for Information</i> , <b>1995</b> , 13, 67-71	0.5	2
13	Employee perceptions of knowledge sharing: Employment threat or synergy for the greater good? A case study <b>2000</b> , 11, 39		2
12	Purposive and non-purposive information behaviour on Instagram. <i>Journal of Librarianship and Information Science</i> , 096100062210979	1.4	2
11	Going Holyrood? A Study of Voters' Online Information Behaviour when using Parties' and Candidates' Websites during the 2011 Scottish Parliament Election Campaign. <i>Procedia, Social and Behavioral Sciences</i> , <b>2013</b> , 73, 209-216		1
10	The Impact of New Technology on the Communication of Parliamentary Information. <i>Journal of Nonprofit and Public Sector Marketing</i> , <b>2005</b> , 14, 185-203	1	1
9	Citizenship information research at the School of Information and Media. <i>Library Review</i> , <b>2001</b> , 50, 65-73		1
8	The role of the course leader in taught Masters-level courses in the LIS sector in the United Kingdom. <i>Library Review</i> , <b>1998</b> , 47, 115-124		1
7	A Testing Question: The Quality of Reference Services in Scottish Public Libraries. <i>Library Review</i> , <b>1993</b> , 42,		1
6	The use of self moderated focus groups to gather exploratory data on information beliefs and their impact on information seeking behaviour. <i>Library and Information Science Research</i> , <b>2018</b> , 40, 45-52	1.9	1
5	The information environment and information behaviour of the Offshore Installation Manager (OIM) in the context of safety and emergency response: An exploratory study. <i>Journal of Information Science</i> , <b>2016</b> , 42, 551-567	2	

4 In need of support: the academic help desk. *Campus Wide Information Systems*, **1997**, 14, 120-127

3 View from a business school: An interview with Professor Rita Marcella. *Business Information Review*, **2007**, 24, 30-35 o.8

2 Electronic public information and Europe: an electronic forum in support of transparency and openness in government. *VINE: the Journal of Information and Knowledge Management Systems*, **1996**, 26, 25-30

1 Gender and Information Behavior **2020**, 1-7