

# Noortje de Boer

## List of Publications by Year in descending order

Source: <https://exaly.com/author-pdf/7163767/publications.pdf>

Version: 2024-02-01

13  
papers

197  
citations

1478505

6  
h-index

1199594

12  
g-index

13  
all docs

13  
docs citations

13  
times ranked

103  
citing authors

#	ARTICLE	IF	CITATIONS
1	Automation and discretion: explaining the effect of automation on how street-level bureaucrats enforce. <i>Public Management Review</i> , 2023, 25, 42-62.	4.9	28
2	<scp>Street-level</scp> bureaucrats' emotional intelligence and its relation with their performance. <i>Public Administration</i> , 2023, 101, 804-821.	3.5	4
3	Leading frontline enforcers: how supervisors' leadership style impacts inspectors' enforcement style. <i>Public Management Review</i> , 2022, 24, 398-417.	4.9	13
4	Blaming the bureaucrat: does perceived blame risk influence inspectors' enforcement style?. <i>International Review of Administrative Sciences</i> , 2022, 88, 283-301.	3.1	3
5	Compassion, Bureaucrat Bashing, and Public Administration. <i>Public Administration Review</i> , 2022, 82, 619-633.	4.1	6
6	La perception du risque de mise en cause du fonctionnaire de terrain influe-t-elle sur le style d'inspection?. <i>International Review of Administrative Sciences</i> , 2022, Vol. 88, 261-280.	0.0	0
7	The (un)intended effects of street-level bureaucrats' enforcement style: Do citizens shame or obey bureaucrats?. <i>Public Policy and Administration</i> , 2021, 36, 452-475.	2.0	5
8	Compassion towards clients: a scale and test on frontline workers' burnout. <i>Journal of European Public Policy</i> , 2021, 28, 723-741.	4.0	6
9	How Do Citizens Assess Street-level Bureaucrats' Warmth and Competence? A Typology and Test. <i>Public Administration Review</i> , 2020, 80, 532-542.	4.1	43
10	Street-level Enforcement Style: A Multidimensional Measurement Instrument. <i>International Journal of Public Administration</i> , 2019, 42, 380-391.	2.3	27
11	Does Disclosure of Performance Information Influence Street-level Bureaucrats' Enforcement Style?. <i>Public Administration Review</i> , 2018, 78, 694-704.	4.1	34
12	A street-level perspective on government transparency and regulatory performance: Does relational distance matter?. <i>Public Administration</i> , 2018, 96, 452-467.	3.5	23
13	Social media and personal attacks: A comparative perspective on co-creation and political advertising in presidential campaigns on YouTube. <i>First Monday</i> , 2012, 17, .	0.6	5