Jörg Henseler

List of Publications by Year in descending order

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99 papers

40,240 citations

70961 41 h-index 92 g-index

105 all docs

105 docs citations

105 times ranked 16336 citing authors

#	Article	IF	CITATIONS
1	A new criterion for assessing discriminant validity in variance-based structural equation modeling. Journal of the Academy of Marketing Science, 2015, 43, 115-135.	7.2	14,094
2	The use of partial least squares path modeling in international marketing. Advances in International Marketing, 2009, , 277-319.	0.3	5,691
3	Using PLS path modeling in new technology research: updated guidelines. Industrial Management and Data Systems, 2016, 116, 2-20.	2.2	3,247
4	An empirical comparison of the efficacy of covariance-based and variance-based SEM. International Journal of Research in Marketing, 2009, 26, 332-344.	2.4	2,001
5	Common Beliefs and Reality About PLS. Organizational Research Methods, 2014, 17, 182-209.	5.6	1,979
6	Consistent Partial Least Squares Path Modeling. MIS Quarterly: Management Information Systems, 2015, 39, 297-316.	3.1	1,384
7	Testing measurement invariance of composites using partial least squares. International Marketing Review, 2016, 33, 405-431.	2.2	1,335
8	Goodness-of-fit indices for partial least squares path modeling. Computational Statistics, 2013, 28, 565-580.	0.8	978
9	Handbook of Partial Least Squares. , 2010, , .		795
10	How to perform and report an impactful analysis using partial least squares: Guidelines for confirmatory and explanatory IS research. Information and Management, 2020, 57, 103168.	3.6	700
11	Multigroup Analysis in Partial Least Squares (PLS) Path Modeling: Alternative Methods and Empirical Results. Advances in International Marketing, 2011, 22, 195-218.	0.3	673
12	A Comparison of Approaches for the Analysis of Interaction Effects Between Latent Variables Using Partial Least Squares Path Modeling. Structural Equation Modeling, 2010, 17, 82-109.	2.4	650
13	Consistent and asymptotically normal PLS estimators for linear structural equations. Computational Statistics and Data Analysis, 2015, 81, 10-23.	0.7	634
14	Bridging Design and Behavioral Research With Variance-Based Structural Equation Modeling. Journal of Advertising, 2017, 46, 178-192.	4.1	618
15	Testing Moderating Effects in PLS Path Models: An Illustration of Available Procedures. , 2010, , 713-735.		529
16	On the Emancipation of PLS-SEM: A Commentary on Rigdon (2012). Long Range Planning, 2014, 47, 154-160.	2.9	404
17	Partial least squares path modeling: Quo vadis?. Quality and Quantity, 2018, 52, 1-8.	2.0	287
18	On the convergence of the partial least squares path modeling algorithm. Computational Statistics, 2010, 25, 107-120.	0.8	259

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19	Creating customer loyalty through service customization. European Journal of Marketing, 2012, 46, 331-356.	1.7	251
20	Prediction-oriented modeling in business research by means of PLS path modeling: Introduction to a JBR special section. Journal of Business Research, 2016, 69, 4545-4551.	5.8	194
21	Mapping the Field: A Bibliometric Analysis of Green Innovation. Sustainability, 2017, 9, 1011.	1.6	161
22	Using Partial Least Squares Path Modeling in Advertising Research: Basic Concepts and Recent Issues. , 2012, , .		155
23	Interplay of relational and contractual governance in public-private partnerships: The mediating role of relational norms, trust and partners' contribution. International Journal of Project Management, 2018, 36, 429-443.	2.7	152
24	Testing moderating effects in PLS path models with composite variables. Industrial Management and Data Systems, 2016, 116, 1887-1900.	2.2	140
25	Partial Least Squares Path Modeling. International Series in Quantitative Marketing, 2017, , 361-381.	0.5	139
26	Impact of Information Technology Infrastructure Flexibility on Mergers and Acquisitions. MIS Quarterly: Management Information Systems, 2018, 42, 25-43.	3.1	131
27	Estimating hierarchical constructs using consistent partial least squares. Industrial Management and Data Systems, 2017, 117, 459-477.	2.2	129
28	HTMT2–an improved criterion for assessing discriminant validity in structural equation modeling. Industrial Management and Data Systems, 2021, 121, 2637-2650.	2.2	125
29	Confirmatory Composite Analysis. Frontiers in Psychology, 2018, 9, 2541.	1.1	112
30	Determination of Morphine and 6-Acetylmorphine in Blood With Use of Dried Blood Spots. Therapeutic Drug Monitoring, 2008, 30, 733-739.	1.0	106
31	Why generalized structured component analysis is not universally preferable to structural equation modeling. Journal of the Academy of Marketing Science, 2012, 40, 402-413.	7.2	103
32	Using confirmatory composite analysis to assess emergent variables in business research. Journal of Business Research, 2020, 120, 147-156.	5.8	90
33	Analysing quadratic effects of formative constructs by means of variance-based structural equation modelling. European Journal of Information Systems, 2012, 21, 99-112.	5.5	85
34	Potential and Realized Absorptive Capacity as Complementary Drivers of Green Product and Process Innovation Performance. Sustainability, 2018, 10, 381.	1.6	85
35	Partial least squares path modeling using ordinal categorical indicators. Quality and Quantity, 2018, 52, 9-35.	2.0	84
36	PLS-MGA: A Non-Parametric Approach to Partial Least Squares-based Multi-Group Analysis. Studies in Classification, Data Analysis, and Knowledge Organization, 2012, , 495-501.	0.1	83

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37	Technologyâ€based service proposal screening and decisionâ€making effectiveness. Management Decision, 2011, 49, 762-783.	2.2	82
38	Dataâ€driven services marketing in a connected world. Journal of Service Management, 2013, 24, 330-352.	4.4	78
39	The reinforcing effect of a firm's customer orientation and supply-base orientation on performance. Industrial Marketing Management, 2016, 52, 18-26.	3.7	74
40	Linear indices in nonlinear structural equation models: best fitting proper indices and other composites. Quality and Quantity, 2011, 45, 1505-1518.	2.0	65
41	Partial Least Squares Path Modeling: Updated Guidelines. , 2017, , 19-39.		59
42	PLS path modeling – a confirmatory approach to study tourism technology and tourist behavior. Journal of Hospitality and Tourism Technology, 2018, 9, 249-266.	2.5	59
43	Introducing new products that affect consumer privacy: A mediation model. Journal of Business Research, 2016, 69, 4659-4666.	5.8	56
44	Investigating the moderating role of fit on sports sponsorship and brand equity. International Journal of Sports Marketing and Sponsorship, 2007, 8, 34-42.	0.8	55
45	Editorial: Perspectives on Partial Least Squares. , 2010, , 1-20.		52
46	Assessing the overall fit of composite models estimated by partial least squares path modeling. European Journal of Marketing, 2023, 57, 1678-1702.	1.7	51
47	A test for multigroup comparison using partial least squares path modeling. Internet Research, 2019, 29, 464-477.	2.7	47
48	Developing green innovation performance by fostering of organizational knowledge and coopetitive relations. Review of Managerial Science, 2018, 12, 499-517.	4.3	45
49	Factors Affecting Mobile Diabetes Monitoring Adoption Among Physicians: Questionnaire Study and Path Model. Journal of Medical Internet Research, 2012, 14, e183.	2.1	44
50	Interâ€firm network capability: how it affects buyerâ€supplier performance. British Food Journal, 2009, 111, 794-810.	1.6	42
51	Realizing Productâ€Packaging Combinations in Circular Systems: Shaping the Research Agenda. Packaging Technology and Science, 2017, 30, 443-460.	1.3	39
52	Exploring Unanticipated Consequences of Strategy Amongst Stakeholder Segments: The Case of a European Revenue Service. Long Range Planning, 2012, 45, 395-423.	2.9	37
53	Is co-creation really a booster for brand equity? The role of co-creation in observer-based brand equity (OBBE). Journal of Product and Brand Management, 2016, 25, 247-261.	2.6	37
54	Brand worlds: Introducing experiential marketing to B2B branding. Industrial Marketing Management, 2018, 72, 71-98.	3.7	37

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55	"Brand play―versus "Brand attack― the subversion of brand meaning in non-collaborative co-creation by professional artists and consumer activists. Journal of Product and Brand Management, 2018, 27, 334-347.	2.6	37
56	A clarification of confirmatory composite analysis (CCA). International Journal of Information Management, 2021, 61, 102399.	10.5	36
57	Understanding product differentiation failures: The role of product knowledge and brand credence in olive oil markets. Food Quality and Preference, 2018, 68, 146-155.	2.3	33
58	Estimating and assessing second-order constructs using PLS-PM: the case of composites of composites. Industrial Management and Data Systems, 2020, 120, 2211-2241.	2.2	33
59	In for a penny, in for a pound? Exploring mutual endorsement effects between celebrity CEOs and corporate brands. Journal of Product and Brand Management, 2018, 27, 203-220.	2.6	31
60	Perceived customer contact centre quality: conceptual foundation and scale development. Service Industries Journal, 2011, 31, 1347-1363.	5.0	27
61	New Guidelines for the Use of PLS Path Modeling in Hospitality, Travel, and Tourism Research. , 2018, , 17-33.		25
62	Old Practice, but Young Research Field: A Systematic Bibliographic Review of Personal Branding. Frontiers in Psychology, 2020, 11, 1809.	1.1	25
63	Can sponsorships be harmful for events? Investigating the transfer of associations from sponsors to events. International Journal of Sports Marketing and Sponsorship, 2009, 10, 47-54.	0.8	23
64	Disasters, hope and globalization: exploring self-identification with global consumer culture in Japan. International Marketing Review, 2019, 36, 726-747.	2.2	23
65	Robust partial least squares path modeling. Behaviormetrika, 2020, 47, 307-334.	0.9	22
66	A cross-cultural comparison of brand extension success factors: A meta-study. Journal of Brand Management, 2010, 18, 5-20.	2.0	21
67	Who Owns the Customer? Disentangling Customer Loyalty in Indirect Distribution Channels. Journal of Supply Chain Management, 2012, 48, 75-92.	7.2	21
68	Performative corporate brand identity in industrial markets: The case of German prosthetics manufacturer Ottobock. Journal of Business Research, 2020, 114, 240-253.	5.8	21
69	A Model of Response Strategies in Strategic Alliances: A PLS Analysis of a Circumplex Structure. Long Range Planning, 2012, 45, 424-450.	2.9	19
70	The behavioural response of the professional buyer on social cues from the vendor and how to measure it. Journal of Business and Industrial Marketing, 2018, 33, 72-83.	1.8	19
71	The internal audit dilemma – the impact of executive directors versus audit committees on internal auditing work. Managerial Auditing Journal, 2017, 32, 854-878.	1.4	18
72	Design and marketing: Intersections and challenges. Creativity and Innovation Management, 2020, 29, 3-10.	1.9	18

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73	Reducing employee turnover through customer contact center job quality. International Journal of Human Resource Management, 2012, 23, 3925-3941.	3.3	16
74	Responses When the Earth Trembles: The Impact of Community Awareness Campaigns on Protective Behavior. Journal of Public Policy and Marketing, 2015, 34, 4-18.	2.2	16
75	Why do all good things come to an end? An inquiry into the discontinuation of sport sponsor–sponsee relationships. International Journal of Sports Marketing and Sponsorship, 2019, 20, 224-241.	0.8	16
76	Counterpoint. Data Base for Advances in Information Systems, 2021, 52, 114-130.	1.1	16
77	Using customer contact centres as relationship marketing instruments. Service Business, 2015, 9, 185-208.	2.2	15
78	To perform or not to perform? How strategic orientations influence the performance of Social Entrepreneurship Organizations. Cogent Business and Management, 2019, 6, 1647820.	1.3	15
79	Thinking outside the box: a neuroscientific perspective on trust in B2B relationships. IMP Journal, 2018, 12, 75-110.	0.8	13
80	Information technology and marketing: an important partnership for decades. Industrial Management and Data Systems, 2020, 121, 123-157.	2.2	12
81	Information management can't be all fun and games, can it? How gamified experiences foster information exchange in multi-actor service ecosystems. International Journal of Information Management, 2021, 61, 102391.	10.5	12
82	A Comparison Between Experimental and Authentic Blood/Serum Ratios of 3,4-Methylenedioxymethamphetamine and 3,4-Methylenedioxyamphetamine. Journal of Analytical Toxicology, 2009, 33, 283-286.	1.7	10
83	Job quality in the customer contact centre: conceptual foundation and scale development. Service Industries Journal, 2012, 32, 171-196.	5.0	10
84	Advancing purchasing as a design science: Publication guidelines to shift towards more relevant purchasing research. Journal of Purchasing and Supply Management, 2022, 28, 100750.	3.1	9
85	The dynamics of electric vehicle acceptance in corporate fleets: Evidence from Germany. Technology in Society, 2022, 68, 101938.	4.8	9
86	Towards a circumplex typology of customer service experience management practices: a dyadic perspective. Journal of Service Theory and Practice, 2021, 31, 366-395.	1.9	7
87	The Use of Design Thinking within the Brand Management Discipline: A Literature Review. , 2020, , 213-228.		7
88	Rural smartness: Its determinants and impacts on rural economic welfare. Electronic Markets, 2022, 32, 1943-1970.	4.4	7
89	Survey data on consumer behaviour in olive oil markets: The role of product knowledge and brand credence. Data in Brief, 2018, 18, 1750-1757.	0.5	6
90	Experiential Value in Multi-Actor Service Ecosystems: Scale Development and Its Relation to Inter-Customer Helping Behavior. Frontiers in Psychology, 2020, 11, 593390.	1.1	6

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91	A Comparative Study on Parameter Recovery of Three Approaches to Structural Equation Modeling: A Rejoinder. SSRN Electronic Journal, 0, , .	0.4	4
92	The interplay of marketing and design. Review of Managerial Science, 2021, 15, 1129-1137.	4.3	4
93	Physicians' appraisal of mobile health monitoring. Service Industries Journal, 2013, 33, 1326-1344.	5.0	3
94	"Let's Wait and See!―The Real Option to Switch as a New Element of Customer Value. Schmalenbach Business Review, 2013, 65, 112-136.	0.9	3
95	Emerging interstices in communities of innovation. Creativity and Innovation Management, 2021, 30, 233-247.	1.9	3
96	Improving the Material and Financial Circularity of the Plastic Packaging Value Chain in The Netherlands: Challenges, Opportunities, and Implications. Sustainability, 2022, 14, 7404.	1.6	3
97	Towards the Co-evolution of Food Experience Search Spaces Based on the Design Weltanschauung Model in Food Marketing. Cogent Business and Management, 2021, 8, .	1.3	2
98	Embedding a Sustainability Focus in Packaging Development Processes. Sustainable Production, Life Cycle Engineering and Management, 2021, , 49-60.	0.2	1
99	E-perceptions and Business †Mating†: The Communication Effects of the Relative Width of Males†Faces in Business Portraits. Frontiers in Psychology, 2021, 12, 605926.	1.1	O