Mona Jami Pour

List of Publications by Year
in descending order

24 papers	306 citations	1039406 9 h-index	887659 17 g-index
24 all docs	24 docs citations	24 times ranked	229 citing authors

#	Article	IF	Citations
1	Information technology project evaluation: An integrated data envelopment analysis and balanced scorecard approach. Expert Systems With Applications, 2010, 37, 5931-5938.	4.4	129
2	Successful customer knowledge management implementation through social media capabilities. VINE Journal of Information and Knowledge Management Systems, 2017, 47, 353-371.	1.2	22
3	Personality traits and knowledge sharing behavior in social media: mediating role of trust and subjective well-being. On the Horizon, 2019, 27, 98-117.	1.0	22
4	Developing a new framework for evaluating e-learning systems: integrating BSC and FAHP. Kybernetes, 2017, 46, 1303-1324.	1.2	18
5	An exploratory study of subjective well-being in organizationsâ€"A mixed method research approach. Journal of Human Behavior in the Social Environment, 2019, 29, 435-454.	1.1	14
6	Toward a maturity model for the application of social media in healthcare. Online Information Review, 2019, 43, 404-425.	2.2	13
7	An integrated framework of change management for social CRM implementation. Information Systems and E-Business Management, 2021, 19, 43-75.	2.2	13
8	Strategic orientations, knowledge management (KM) and business performance. Kybernetes, 2019, 48, 1942-1964.	1.2	12
9	Designing an integrated methodology for knowledge management strategic planning. VINE Journal of Information and Knowledge Management Systems, 2018, 48, 373-387.	1.2	11
10	Challenges of customer experience management in social commerce: an application of social network analysis. Internet Research, 2022, 32, 241-272.	2.7	9
11	Designing an evaluation framework for knowledge management systems by using balanced scorecard. International Journal of Business Information Systems, 2012, 11, 110.	0.2	8
12	Meta-analysis of the DeLone and McLean models in e-learning success: the moderating role of user type. Online Information Review, 2022, 46, 590-615.	2.2	8
13	How Customer Relationship Management (CRM) and Innovation Influence Business Performance Mediating Role of Innovation. International Journal of Customer Relationship Marketing and Management, 2018, 9, 1-15.	0.2	6
14	Positivism in information systems: investigating paradox between theory and practice in IS researches. International Journal of Business Information Systems, 2014, 16, 72.	0.2	3
15	Investigating determinants of brand equity in mobile commerce. International Journal of Business Innovation and Research, 2020, 22, 243.	0.1	3
16	Moving toward adoption of social commerce: exploring drivers and barriers using AHP approach. International Journal of Business Innovation and Research, 2020, 23, 453.	0.1	3
17	A taxonomy framework based on ITUâ€"Xâ€"805 security architecture for quantitative determination of computer network vulnerabilities. Security and Communication Networks, 2013, 6, 864-880.	1.0	2
18	A theoretical and methodological examination of knowledge management maturity models: a systematic review. International Journal of Business Information Systems, 2016, 23, 330.	0.2	2

#	Article	IF	Citations
19	How enterprise architecture influences strategic alignment maturity: structural equation modelling. International Journal of Business Excellence, 2019, 17, 189.	0.2	2
20	What are the determinants of KM 2.0 adoption? A meta-synthesis of the literature. Knowledge Management Research and Practice, 2020, 18, 450-461.	2.7	2
21	A theoretical and methodological examination of knowledge management maturity models: a systematic review. International Journal of Business Information Systems, 2016, 23, 330.	0.2	2
22	Toward an Integrated Framework of Corporate Knowledge Portals Vulnerabilities: Resolving KM Security Challenges. Journal of Information and Knowledge Management, 2020, 19, 2050017.	0.8	1
23	Toward a Maturity Model for Big Data Analytics: A Roadmap for Complex Data Processing. International Journal of Information Technology and Decision Making, 2023, 22, 377-419.	2.3	1
24	How enterprise architecture influences strategic alignment maturity: structural equation modelling. International Journal of Business Excellence, 2019, 17, 189.	0.2	0