M Mujiya Ulkhaq

List of Publications by Year
in descending order

53 papers	198 citations	1477746 6 h-index	1372195 10 g-index
55 all docs	55 docs citations	55 times ranked	91 citing authors

#	ARTICLE	IF	CITATIONS
1	Assessing Service Quality: A Combination of SERVPERF and Importance-Performance Analysis. MATEC Web of Conferences, 2016, 68, 06003.	0.1	21
2	Evaluating Service Quality of Korean Restaurants: A Fuzzy Analytic Hierarchy Approach. Industrial Engineering and Management Systems, 2016, 15, 77-91.	0.3	19
3	Combining the AHP and TOPSIS to evaluate car selection. , 2018, , .		17
4	Integrating the analytic hierarchy process and importance-performance analysis into ISO 14001 framework for assessing campus sustainability. AIP Conference Proceedings, 2017, , .	0.3	12
5	Assessing Campus Sustainability: A Report from Diponegoro University, Indonesia. International Journal of Information and Education Technology, 2016, 6, 616-621.	0.9	11
6	A logistic regression approach to model the willingness of consumers to adopt renewable energy sources. IOP Conference Series: Earth and Environmental Science, 2018, 127, 012007.	0.2	10
7	Evaluating Hospital Service Quality: An Application of CZSQ and CZIPA. International Journal of Innovation Management and Technology, 2018, , 246-251.	0.1	10
8	Combining the fuzzy AHP and TOPSIS to evaluate service quality of e-commerce website. , 2018, , .		7
9	Evaluating Hospital Service Quality. , 2018, , .		7
10	Combining the eTransQual scale and importance-performance analysis to assess service quality of online shopping. , 2017, , .		6
11	Assessing Sustainable Rural Community Tourism Using the AHP and TOPSIS Approaches under Fuzzy Environment. MATEC Web of Conferences, 2016, 68, 09003.	0.1	5
12	Analysis of the tendency of transition between segments of green consumer behavior with a Markov chain approach. Journal of Modelling in Management, 2022, 17, 1177-1212.	1.1	5
13	Assessing university's sustainability programs from the perspective of university students: a gap analysis. MATEC Web of Conferences, 2018, 154, 01073.	0.1	4
14	Assessing the operations of commuter rail: A case study in KRL commuter line of Jakarta Metropolitan Area. MATEC Web of Conferences, 2019, 272, 01034.	0.1	4
15	The driver and barrier of implementation green supply chain management (GSCM) in construction projects. IOP Conference Series: Materials Science and Engineering, 2019, 673, 012045.	0.3	4
16	Integrating Importance-Performance Analysis into E-S-QUAL and E-RecS-QUAL scales for Assessing Electronic Service Quality. IOP Conference Series: Materials Science and Engineering, 2019, 598, 012002.	0.3	4
17	Service Quality Analysis of Bus Rapid Transit : A Case in Semarang, Indonesia. , 2019, , .		4
18	An Artificial Neural Network Approach for Predicting Customer Loyalty: A Case Study in an Online Travel Agency. International Journal of Machine Learning and Computing, 2020, 10, 283-289.	0.8	4

#	Article	IF	Citations
19	Postal and trade network data within ASEAN countries and beyond. Journal of Physics: Conference Series, 2018, 1025, 012117.	0.3	3
20	An integrated fuzzy AHP and TOPSIS model for evaluating the performance of raw material suppliers: A case study in lasem batik writing centre. MATEC Web of Conferences, 2018, 204, 02014.	0.1	3
21	A data envelopment analysis approach for assessing the efficiency of small and medium-sized wood-furniture enterprises: a case study. MATEC Web of Conferences, 2018, 204, 01015.	0.1	3
22	Assessing Students' Perceptions to Sustainability. , 2019, , .		3
23	Analisis Kepuasan Pelanggan dengan Menggunakan SERVQUAL: Studi Kasus Layanan IndiHome PT. Telekomunikasi Indonesia, Tbk, Regional 1 Sumatera. Jurnal Sistem Dan Manajemen Industri, 2017, 1, 61.	0.2	3
24	Service Quality Assessment of Theme Park. , 2020, , .		3
25	Validity and Reliability Assessment of the Game Addiction Scale. , 2018, , .		2
26	The Fuzzy Analytic Hierarchy Process for Prioritizing the Sustainable Tourism Attitude Scale. IOP Conference Series: Earth and Environmental Science, 2019, 219, 012012.	0.2	2
27	Identifying factors for assessing regional readiness level to manage natural disaster in emergency response periods. AIP Conference Proceedings, 2020, , .	0.3	2
28	Aplikasi Seven Tools untuk Mengurangi Cacat Produk White Body pada Mesin Roller. Jurnal Sistem Dan Manajemen Industri, 2018, 2, 59.	0.2	2
29	Assessing Website Quality of Online Travel Agency. , 2019, , .		2
30	Assessing Mobile Location-Based Service (m-LBS) Quality: A Combination of m-LBS Quality Scale and Importance-Performance Analysis. Industrial Engineering and Management Systems, 2020, 19, 597-609.	0.3	2
31	Predicting Customer Churn: A Comparison of Eight Machine Learning Techniques : A Case Study in an Indonesian Telecommunication Company. , 2021, , .		2
32	Original observations-based control charts for monitoring the mean of auto-correlated processes: A comparison among modified Shewhart, modified EWMA, and ARMAST charts. AIP Conference Proceedings, 2017, , .	0.3	1
33	Clustering Internet Shoppers. , 2019, , .		1
34	An Application of the Kano Model for Assessing Customer Satisfaction of Hospital Service Quality. , 2019, , .		1
35	Campus Sustainability Practice Assessment: An Empirical Finding from JÃ¶nkÃ¶ping University, Sweden. IOP Conference Series: Materials Science and Engineering, 2019, 598, 012010.	0.3	1
36	Assessing The Efficiency of Small and Medium Industry: An Application of Data Envelopment Analysis. IOP Conference Series: Materials Science and Engineering, 2019, 598, 012043.	0.3	1

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37	The performance of building construction supply chain: A Case study in building construction project. IOP Conference Series: Materials Science and Engineering, 2019, 673, 012048.	0.3	1
38	Analysing the barriers of reverse logistics implementation: A case study. IOP Conference Series: Materials Science and Engineering, 2021, 1072, 012063.	0.3	1
39	Combining the Analytic Hierarchy Process and Importance-Performance Analysis to Assess Service Quality of m-Commerce: A Case of Indonesian m-Commerce. , 2021, , .		1
40	Zone of tolerance analysis: A case in Indonesian train station. AIP Conference Proceedings, 2021, , .	0.3	1
41	A Gap Analysis on Implementation of Safety Management System in Airport: A Case Study. , 2018, , .		0
42	Formulating a marketing strategy of SME through a combination of 9Ps of marketing mix and Porter's five forces. , 2018, , .		0
43	Using Shopping and Time Attitudes to Cluster Food Shoppers: An Empirical Finding from Indonesia. Journal of Physics: Conference Series, 2019, 1284, 012005.	0.3	0
44	Segmentation of Cinema Audiences. , 2019, , .		0
45	An Application of the Disconfirmation Model for Assessing Service Quality of Retail Stores. , 2019, , .		0
46	Parallel discretization of the Markov chain approximation for the autoregressive moving average chart. Communications in Statistics Part B: Simulation and Computation, 2019, 48, 2660-2678.	0.6	0
47	A data envelopment analysis approach for assessing the efficiency of sub-sectors of creative industry: A case study of batik enterprises from Semarang, Indonesia. AIP Conference Proceedings, 2020, , .	0.3	0
48	Assessing Customer Satisfaction of Airport Train Service: An Application of the Kano Model. IOP Conference Series: Earth and Environmental Science, 2021, 809, 012023.	0.2	0
49	Assessing Customer Satisfaction: A Case in Logistics Service Company. Jurnal Manajemen Indonesia, 2021, 21, 141.	0.1	0
50	A confirmatory factor analysis of the source model for celebrity endorsement. Pressacademia, 2016, 3, 28-28.	0.2	0
51	Redesain Kemasan Makanan Ringan Olahan pada UMKM Center Jawa Tengah dengan Metode Kansei Engineering. PERFORMA Media Ilmiah Teknik Industri, 2017, 16, .	0.0	0
52	Service Quality Assessment of Mobile Internet Provider: A Case in Indonesia. , 2020, , .		0
53	Measuring service quality using IPGA model: A case study in Indonesian train station. AIP Conference Proceedings, 2021, , .	0.3	0