

Mohamed Rafik Qureshi

List of Publications by Year in descending order

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Version: 2024-02-01

58
papers

1,912
citations

361413

20
h-index

276875

41
g-index

60
all docs

60
docs citations

60
times ranked

1401
citing authors

#	ARTICLE	IF	CITATIONS
1	Analysis of interaction among the barriers to total quality management implementation using interpretive structural modeling approach. <i>Benchmarking</i> , 2011, 18, 563-587.	4.6	222
2	An empirical investigation of relationship between total quality management practices and quality performance in Indian service companies. <i>International Journal of Quality and Reliability Management</i> , 2013, 30, 280-318.	2.0	154
3	A study of total quality management and supply chain management practices. <i>International Journal of Productivity and Performance Management</i> , 2011, 60, 268-288.	3.7	143
4	An integrated model to identify and classify the key criteria and their role in the assessment of 3PL services providers. <i>Asia Pacific Journal of Marketing and Logistics</i> , 2008, 20, 227-249.	3.2	140
5	Modeling the logistics outsourcing relationship variables to enhance shippers' productivity and competitiveness in logistical supply chain. <i>International Journal of Productivity and Performance Management</i> , 2007, 56, 689-714.	3.7	112
6	Measuring customer experience in banks: scale development and validation. <i>Journal of Modelling in Management</i> , 2014, 9, 87-117.	1.9	112
7	GIS-based landslide susceptibility evaluation using fuzzy-AHP multi-criteria decision-making techniques in the Abha Watershed, Saudi Arabia. <i>Environmental Earth Sciences</i> , 2018, 77, 1.	2.7	86
8	Prioritising the practices of total quality management: An analytic hierarchy process analysis for the service industries. <i>Total Quality Management and Business Excellence</i> , 2011, 22, 1331-1351.	3.8	84
9	Total quality management and service quality: an exploratory study of quality management practices and barriers in service industry. <i>International Journal of Services and Operations Management</i> , 2011, 10, 94.	0.2	65
10	Evaluating critical success factors in implementing E-learning system using multi-criteria decision-making. <i>PLoS ONE</i> , 2020, 15, e0231465.	2.5	63
11	Identifying and ranking critical success factors of customer experience in banks. <i>Journal of Modelling in Management</i> , 2012, 7, 201-220.	1.9	62
12	Barriers Effecting Successful Implementation of E-Learning in Saudi Arabian Universities. <i>International Journal of Emerging Technologies in Learning</i> , 2017, 12, 94.	1.3	60
13	Decision support model to select crop pattern for sustainable agricultural practices using fuzzy MCDM. <i>Environment, Development and Sustainability</i> , 2018, 20, 641-659.	5.0	46
14	Factors Affecting Academic Integrity in E-Learning of Saudi Arabian Universities. An Investigation Using Delphi and AHP. <i>IEEE Access</i> , 2020, 8, 16259-16268.	4.2	44
15	Evaluating and Ranking Cloud-Based E-Learning Critical Success Factors (CSFs) Using Combinatorial Approach. <i>IEEE Access</i> , 2019, 7, 157145-157157.	4.2	41
16	Total quality management in service sector: a literature review. <i>International Journal of Business Innovation and Research</i> , 2012, 6, 259.	0.2	40
17	Relationship Modeling of Critical Success Factors for Enhancing Sustainability and Performance in E-Learning. <i>Sustainability</i> , 2018, 10, 4776.	3.2	39
18	Framework for benchmarking logistics performance using fuzzy AHP. <i>International Journal of Business Performance and Supply Chain Modelling</i> , 2009, 1, 82.	0.3	27

#	ARTICLE	IF	CITATIONS
19	Selection of 3PL service providers: a combined approach of AHP and Graph theory. International Journal of Services, Technology and Management, 2009, 12, 35.	0.1	25
20	Prioritizing barriers of E-Learning for effective teaching-learning using fuzzy analytic hierarchy process (FAHP). , 2017, , .		23
21	Quality Evaluation of Health Care Establishment Utilizing Fuzzy AHP. International Journal of Service Science, Management, Engineering, and Technology, 2017, 8, 83-120.	1.1	23
22	Selection of Logistics Services Provider (LSP) under fuzzy environment: a graph-theoretic and matrix approach. International Journal of Logistics Systems and Management, 2009, 5, 551.	0.2	19
23	Supply chain performance measurement - an exploratory study. International Journal of Logistics Systems and Management, 2014, 18, 231.	0.2	18
24	Selection of Sustainable Supplementary Concrete Materials Using OSM-AHP-TOPSIS Approach. Advances in Materials Science and Engineering, 2019, 2019, 1-12.	1.8	18
25	Selection of potential 3PL services providers using TOPSIS with interval data. , 2007, , .		17
26	Developing new services using fuzzy QFD: a LIFENET case study. International Journal of Health Care Quality Assurance, 2008, 21, 638-658.	0.9	17
27	A Mixed Method Study for Investigating Critical Success Factors (CSFs) of E-Learning in Saudi Arabian Universities. International Journal of Advanced Computer Science and Applications, 2017, 8, .	0.7	17
28	Experimental analysis of thermal energy storage by phase change material system for cooling and heating applications. Materials Today: Proceedings, 2018, 5, 1490-1500.	1.8	15
29	Decision Support Model for Design of High-Performance Concrete Mixtures Using Two-Phase AHP-TOPSIS Approach. Advances in Civil Engineering, 2019, 2019, 1-8.	0.7	15
30	Evaluating Usability of Academic Websites through a Fuzzy Analytical Hierarchical Process. Sustainability, 2021, 13, 2040.	3.2	14
31	Decision support model for evaluation and selection of Third Party Logistics service providers. International Journal of Logistics Systems and Management, 2008, 4, 255.	0.2	13
32	Analysis and measurement of supply chain flexibility. International Journal of Logistics Systems and Management, 2015, 21, 70.	0.2	13
33	Assessment of the Climate-Smart Agriculture Interventions towards the Avenues of Sustainable Production"Consumption. Sustainability, 2022, 14, 8410.	3.2	13
34	Green supply chain performance measurement: an exploratory study. International Journal of Logistics Systems and Management, 2016, 23, 476.	0.2	12
35	A Review on Chicken Feather Fiber (CFF) and its application in Composites. Journal of Natural Fibers, 2022, 19, 12565-12585.	3.1	11
36	Survey on the usage of total quality management tools and techniques in Indian service industries: an empirical analysis. International Journal of Quality and Innovation, 2013, 2, 105.	0.6	10

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37	AHP Model for Identifying Best Health Care Establishment. International Journal of Productivity Management and Assessment Technologies, 2015, 3, 34-66.	0.6	8
38	Evaluating and Ranking Mobile Learning Factors Using a Multi-criterion Decision-making (MCDM) Approach. Intelligent Automation and Soft Computing, 2021, 29, 111-129.	2.1	8
39	Smart Agent System for Cyber Nano-Manufacturing in Industry 4.0. Applied Sciences (Switzerland), 2022, 12, 6143.	2.5	7
40	Leveraging the Dynamics of Food Supply Chains towards Avenues of Sustainability. Sustainability, 2022, 14, 6958.	3.2	7
41	Using SERVIQUAL to investigate the quality of provided wireless communication services in UAE. International Journal of Quality and Service Sciences, 2020, 12, 109-132.	2.4	6
42	Identifying and modelling the factors of customer experience towards customers' satisfaction. International Journal of Modelling in Operations Management, 2011, 1, 359.	0.0	5
43	Assimilating E-Learning barriers using an interpretive structural modeling (ISM). , 2017, , .		5
44	House of sustainable waste management: an implementation framework. International Journal of Sustainable Manufacturing, 2018, 4, 79.	0.3	5
45	Fuzzy approach to measuring healthcare service quality. International Journal of Behavioural and Healthcare Research, 2009, 1, 105.	0.1	4
46	Evaluating and Ranking of Critical Success Factors of Cloud Enterprise Resource Planning Adoption Using MCDM Approach. IEEE Access, 2021, 9, 156880-156893.	4.2	4
47	Novel Exploit Feature-Map-Based Detection of Adversarial Attacks. Applied Sciences (Switzerland), 2022, 12, 5161.	2.5	4
48	Study of Multi-Commodity Network Flow problem for the Patient Distribution System. International Journal of Logistics Systems and Management, 2012, 12, 70.	0.2	3
49	Application of discrete event simulation for performance evaluation in private healthcare: The case of a radiology department. International Journal of Healthcare Management, 2020, , 1-8.	2.0	3
50	Industrial Sectorsâ€™ Perceptions about the Benefits of Implementing ISO 14001 Standard: MANOVA and Discriminant Analysis Approach. Sustainability, 2022, 14, 5025.	3.2	3
51	LIFENET hospitals (India): developing new services' case study. International Journal of Health Care Quality Assurance, 2008, 21, 274-288.	0.9	2
52	Measurement of Flexibility and Its Benchmarking Using Data Envelopment Analysis in Supply Chains. , 2014, , 259-272.		2
53	Study and suggestions on inbound logistics for vehicle utilisation: a case study. International Journal of Innovation and Sustainable Development, 2012, 6, 237.	0.4	1
54	DIALING: heuristic to solve integrated resource allocation and routing problem with upper bound. International Journal of Value Chain Management, 2011, 5, 281.	0.2	0

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55	DINLIP: Model for Integrated Decision, Bound and Time Driven Capacitated Multi Echelon Supply Chain Network. <i>Procedia Engineering</i> , 2012, 38, 2499-2509.	1.2	0
56	Relationship modeling for OSN-based E-Learning Deployment. , 2019, , .		0
57	House of sustainable waste management: an implementation framework. <i>International Journal of Sustainable Manufacturing</i> , 2018, 4, 79.	0.3	0
58	Quality Evaluation of Health Care Establishment Utilizing Fuzzy AHP. , 2020, , 498-535.		0