

# Matthew M Young

## List of Publications by Year in descending order

Source: <https://exaly.com/author-pdf/6827490/publications.pdf>

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9  
papers

171  
citations

1683354  
5  
h-index

1719596  
7  
g-index

9  
all docs

9  
docs citations

9  
times ranked

99  
citing authors

#	ARTICLE	IF	CITATIONS
1	The impact of technological innovation on service delivery: social media and smartphone integration in a 311 system. <i>Public Management Review</i> , 2022, 24, 926-950.	3.4	11
2	A matter of perspective: differential evaluations of artificial intelligence between managers and staff in an experimental simulation. <i>Asia Pacific Journal of Public Administration</i> , 2022, 44, 47-65.	1.3	3
3	Artificial Intelligence and Administrative Evil. <i>Perspectives on Public Management and Governance</i> , 2021, 4, 244-258.	1.0	22
4	The Right Tool for The Job? Assessing the Use of Artificial Intelligence for Identifying Administrative Errors. , 2021, , .		2
5	Messenger effects in COVID-19 communication: Does the level of government matter?. <i>Health Policy OPEN</i> , 2021, 2, 100027.	0.5	5
6	Artificial intelligence, bureaucratic form, and discretion in public service. <i>Information Polity</i> , 2020, 25, 491-506.	0.5	39
7	Implementation of Digital Era Governance: The Case of Open Data in U.S. Cities. <i>Public Administration Review</i> , 2020, 80, 305-315.	2.9	35
8	Volunteerism as co-production in public service management: application to public safety in California. <i>Public Management Review</i> , 2019, 21, 473-494.	3.4	20
9	Artificial Discretion as a Tool of Governance: A Framework for Understanding the Impact of Artificial Intelligence on Public Administration. <i>Perspectives on Public Management and Governance</i> , 0, , .	1.0	34