

Thomas R Robbins

List of Publications by Year in descending order

Source: <https://exaly.com/author-pdf/6794733/publications.pdf>

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6
papers

28
citations

1937685

4
h-index

2053705

5
g-index

6
all docs

6
docs citations

6
times ranked

27
citing authors

#	ARTICLE	IF	CITATIONS
1	New Project Staffing for Outsourced Call Centers with Global Service Level Agreements. <i>Service Science</i> , 2011, 3, 41-66.	1.3	7
2	Experience-Based Routing in Call Center Environments. <i>Service Science</i> , 2015, 7, 132-148.	1.3	7
3	A Learning Curve-Based Assembly Game. <i>Decision Sciences Journal of Innovative Education</i> , 2019, 17, 344-362.	0.8	6
4	UFC pay-per-view buys and the value of the celebrity fighter. <i>Innovative Marketing</i> , 2017, 13, 35-46.	1.7	6
5	A Multipart Project Planning and Tracking Exercise. <i>Decision Sciences Journal of Innovative Education</i> , 2019, 17, 104-125.	0.8	2
6	Multiattempt Quizzes in an MBA-Level Statistics Course. <i>Decision Sciences Journal of Innovative Education</i> , 2021, 19, 129-149.	0.8	0