

# Henk A Akkermans

## List of Publications by Year in descending order

Source: <https://exaly.com/author-pdf/653125/publications.pdf>

Version: 2024-02-01

29  
papers

1,251  
citations

567281

15  
h-index

642732

23  
g-index

31  
all docs

31  
docs citations

31  
times ranked

1059  
citing authors

#	ARTICLE	IF	CITATIONS
1	Organizing for permanent beta: performance measurement before vs performance monitoring after release of digital services. International Journal of Operations and Production Management, 2022, ahead-of-print, .	5.9	2
2	Ageing assets at major hazard chemical sites – The Dutch experience. Safety Science, 2022, 153, 105788.	4.9	2
3	Connecting Obstetric, Maternity, Pediatric and Preventive Child Health Care: A Comparative Prospective Study Protocol. International Journal of Environmental Research and Public Health, 2022, 19, 6774.	2.6	0
4	Reversing a relationship spiral: From vicious to virtuous cycles in <sc>IT</sc> outsourcing. Information Systems Journal, 2021, 31, 231-267.	6.9	8
5	Incumbent Success in the Era of Ferment: Navigation of Intergenerational Transition of Technology. Proceedings - Academy of Management, 2020, 2020, 20381.	0.1	0
6	Contracting outsourced services with collaborative key performance indicators. Journal of Operations Management, 2019, 65, 22-47.	5.2	38
7	Ramp Up and Ramp Down Dynamics in Digital Services. Journal of Supply Chain Management, 2019, 55, 3-23.	10.2	38
8	The Unsafe Act That Just Happened: Bounded Rationality Meets Bounded Reliability. Proceedings - Academy of Management, 2019, 2019, 15642.	0.1	0
9	Incumbent Success in the Era of Ferment: The Selection of the Next Generation of Technology. Proceedings - Academy of Management, 2019, 2019, 18560.	0.1	0
10	Supply Chain Tsunamis: Research on Low Probability, High Impact Disruptions. Journal of Supply Chain Management, 2018, 54, 64-76.	10.2	58
11	A dynamic model of managerial response to grey swan events in supply networks. International Journal of Production Research, 2018, 56, 10-21.	7.5	17
12	The Emergence of Trust: Social Figuration in Supply Networks. Comparative Sociology, 2018, 17, 406-425.	0.5	2
13	Quality improvement opportunities for handover practices in birth centres: A case study from a process perspective. Journal of Evaluation in Clinical Practice, 2018, 24, 590-597.	1.8	0
14	Customer Interactions: How to Enrage Customers with a Great Service. , 2018, , 55-70.		0
15	Supply Chain Tsunamis: Research on Low Probability High Impact Disruptions. SSRN Electronic Journal, 2017, , .	0.4	0
16	The Dutch Birth Centre Study: study design of a programmatic evaluation of the effect of birth centre care in the Netherlands. BMC Pregnancy and Childbirth, 2015, 15, 148.	2.4	19
17	The service bullwhip effect. International Journal of Operations and Production Management, 2013, 33, 765-788.	5.9	44
18	Anatomy of a Decision Trap in Complex New Product Development Projects. Academy of Management Journal, 2013, 56, 285-307.	6.3	91

#	ARTICLE	IF	CITATIONS
19	Searching for the grey swans: the next 50 years of production research. International Journal of Production Research, 2013, 51, 6746-6755.	7.5	34
20	Care & Cure: Combine or Collaborate? Evaluating Inter-Organizational Designs in Healthcare. Proceedings - Academy of Management, 2013, 2013, 14734.	0.1	3
21	BAD NEWS & GOOD VIBES: Rational & Emotional Information in Complex New Product Development Projects. Proceedings - Academy of Management, 2013, 2013, 15856.	0.1	0
22	A TALE OF TWO PARTNERSHIPS: SOCIALIZATION IN THE DEVELOPMENT OF BUYER-SUPPLIER RELATIONSHIPS. Journal of Supply Chain Management, 2011, 47, 23-41.	10.2	33
23	Get Fat Fast: Surviving Stage Gate <sup>®</sup> in NPD. Journal of Product Innovation Management, 2010, 27, 828-839.	9.5	44
24	Travel, transparency and trust: A case study of computer-supported collaborative supply chain planning in high-tech electronics. European Journal of Operational Research, 2004, 153, 445-456.	5.7	167
25	The impact of ERP on supply chain management: Exploratory findings from a European Delphi study. European Journal of Operational Research, 2003, 146, 284-301.	5.7	428
26	Supply Chain Co-ordination and Industry Clockspeed: an Exploratory Study. Supply Chain Forum, 2003, 4, 2-9.	4.2	3
27	AMPLIFICATION IN SERVICE SUPPLY CHAINS: AN EXPLORATORY CASE STUDY FROM THE TELECOM INDUSTRY. Production and Operations Management, 2003, 12, 204-223.	3.8	146
28	Renga: a systems approach to facilitating inter-organizational network development. System Dynamics Review, 2001, 17, 179-193.	1.9	33
29	Process-Related Problems in Operations Strategy. International Studies of Management and Organization, 1992, 22, 6-20.	0.6	8