JoÃ£o Reis

List of Publications by Year
in descending order

60 papers	**800** citations	840776 **11** h-index	552781 **26** g-index
61 all docs	**61** docs citations	**61** times ranked	**480** citing authors

#	ARTICLE	IF	CITATIONS
1	Chosen Aspects of Cultural Awareness Training in the Military. Case Study of Polish Troops' Training in the years 2003–2020. Smart Innovation, Systems and Technologies, 2022, , 329-341.	0.6	0
2	Defence industries and open innovation: ways to increase military capabilities of the Portuguese ground forces. Defence Studies, 2022, 22, 354-377.	0.9	4
3	United Nations (UN) Disaster Risk Reduction Framework: Case Study of the Portuguese Army on UN Challenges in the Context of Sustainable Risk Mitigation. Sustainability, 2022, 14, 1834.	3.2	3
4	Using Lean to Improve Operational Performance in a Retail Store and E-Commerce Service: A Portuguese Case Study. Sustainability, 2022, 14, 5913.	3.2	6
5	Fintechs and Institutions: A Systematic Literature Review and Future Research Agenda. Journal of Theoretical and Applied Electronic Commerce Research, 2022, 17, 722-750.	5.7	3
6	A Conceptual Model Proposal to Assess the Effectiveness of IoT in Sustainability Orientation in Manufacturing Industry: An Environmental and Social Focus. Applied Sciences (Switzerland), 2022, 12, 5661.	2.5	6
7	The Influence of COVID-19 in Retail: A Systematic Literature Review. Advances in Intelligent Systems and Computing, 2021, , 171-181.	0.6	2
8	Influence of artificial intelligence on public employment and its impact on politics: A systematic literature review. Brazilian Journal of Operations and Production Management, 2021, 18, 1-22.	1.4	12
9	Using a Systematic Literature Review to Build a Framework for University-Industry Linkages using Open Innovation. Procedia Computer Science, 2021, 181, 23-33.	2.0	5
10	Public Transport Systems and its Impact on Sustainable Smart Cities: A Systematic Review. Springer Proceedings in Mathematics and Statistics, 2021, , 33-47.	0.2	2
11	Eco-Innovation and Digital Transformation Relationship: Circular Economy as a Focal Point. Springer Proceedings in Mathematics and Statistics, 2021, , 49-64.	0.2	4
12	Politics, Power, and Influence: Defense Industries in the Post-Cold War. Social Sciences, 2021, 10, 10.	1.4	10
13	Industrial Engineering and Operations Management a view from IJCIEOM 2020-2021. Brazilian Journal of Operations and Production Management, 2021, 18, e20211221.	1.4	0
14	Cleaner Production with Economic and Environmental Assessment: A Case Study in an Aeronautical Workshop. Springer Proceedings in Mathematics and Statistics, 2021, , 397-407.	0.2	0
15	Counterintelligence Technologies: An Exploratory Case Study of Preliminary Credibility Assessment Screening System in the Afghan National Defense and Security Forces. Information (Switzerland), 2021, 12, 122.	2.9	3
16	Circular Economy and Internet of Things: Mapping Science of Case Studies in Manufacturing Industry. Sustainability, 2021, 13, 3299.	3.2	33
17	Two Sides of the Same Coin. University-Industry Collaboration and Open Innovation as Enhancers of Firm Performance. Sustainability, 2021, 13, 3866.	3.2	16
18	The Role of Industry 4.0 and BPMN in the Arise of Condition-Based and Predictive Maintenance: A Case Study in the Automotive Industry. Applied Sciences (Switzerland), 2021, 11, 3438.	2.5	26

#	Article	IF	Citations
19	High-Tech Defense Industries: Developing Autonomous Intelligent Systems. Applied Sciences (Switzerland), 2021, 11, 4920.	2.5	11
20	Quality of Work Life According to Walton's Model: Case Study of the Higher Institute of Defense Studies of Mozambique. Social Sciences, 2021, 10, 244.	1.4	10
21	Impacts of COVID-19 in Retail: A Case Study Research. , 2021, , .		3
22	Technological Evolution in Grocery Retail: A Systematic Literature Review. , 2021, , .		3
23	Maintenance Prediction through Sensing Using Hidden Markov Models—A Case Study. Applied Sciences (Switzerland), 2021, 11, 7685.	2.5	13
24	Social networks in personnel selection: profile features analyzed and issues faced by hiring professionals. Procedia Computer Science, 2021, 181, 42-50.	2.0	1
25	Civil-Military Cooperation: Integrated Logistics in Response to the COVID-19 Crisis. Logistics, 2021, 5, 79.	4.3	2
26	Neverland or Tomorrowland? Addressing (In)compatibility among the SDG Pillars in Europe. International Journal of Environmental Research and Public Health, 2021, 18, 11858.	2.6	9
27	EXPLORING THE IMPORTANCE OF ADDRESSING E-PROFESSIONALISM COMPETENCIES IN THE EDUCATION OF YOUNG PROFESSIONALS. , 2021, , .		0
28	Gender Inequalities in the Military Service: A Systematic Literature Review. Sexuality and Culture, 2020, 24, 1004-1018.	1.5	11
29	Using Social Networks in Personnel Selection: A Survey of Human Resource Professionals. , 2020, , .		5
30	Robotic Services in Smart Cities: An Exploratory Literature Review. , 2020, , .		4
31	Artificial Intelligence Research and Its Contributions to the European Union's Political Governance: Comparative Study between Member States. Social Sciences, 2020, 9, 207.	1.4	3
32	Impact of Artificial Intelligence Research on Politics of the European Union Member States: The Case Study of Portugal. Sustainability, 2020, 12, 6708.	3.2	14
33	Service robots in the hospitality industry: The case of Henn-na hotel, Japan. Technology in Society, 2020, 63, 101423.	9.4	74
34	Artificial Intelligence in Service Delivery Systems: A Systematic Literature Review. Advances in Intelligent Systems and Computing, 2020, , 222-233.	0.6	3
35	Military Training Mission in Iraq: An Exploratory Case Study Research. Smart Innovation, Systems and Technologies, 2020, , 283-292.	0.6	1
36	Digitalization: A Literature Review and Research Agenda. Lecture Notes on Multidisciplinary Industrial Engineering, 2020, , 443-456.	0.6	55

#	Article	IF	Citations
37	Sustainable economies: Using a macro-economic model to predict how the default rate is affected under economic stress scenarios. Sustainable Futures, 2020, 2, 100011.	3.2	4
38	Selecting talent using social networks: A mixed-methods study. Heliyon, 2020, 6, e03723.	3.2	10
39	Artificial Intelligence Theory in Service Management. Lecture Notes in Business Information Processing, 2020, , 137-149.	1.0	1
40	Service Robots in the Hospitality Industry: An Exploratory Literature Review. Lecture Notes in Business Information Processing, 2020, , 174-186.	1.0	28
41	Empirical Analysis of Call Center Load & Service Level for Shift Planning. Lecture Notes in Business Information Processing, 2020, , 79-91.	1.0	1
42	The Obstacles Women Face in Gaining Access to Special Operations Forces. Smart Innovation, Systems and Technologies, 2020, , 281-291.	0.6	3
43	The path to digital transformation: overcoming prejudice in the digital era with service operations. International Journal of Services and Operations Management, 2020, 1, 1.	0.2	1
44	The Portuguese Special Operations Forces as Instrument of Foreign Policy: The Case Study of Afghanistan. Smart Innovation, Systems and Technologies, 2020, , 245-255.	0.6	1
45	Geopolitical Perspective on the Sea: Key Highlights from the Past and for the Future. Smart Innovation, Systems and Technologies, 2020, , 497-506.	0.6	0
46	Cultural Awareness for Civilian-Military Cooperation in Sub-Saharan Africa. Smart Innovation, Systems and Technologies, 2020, , 293-303.	0.6	0
47	EXPLORING THE IMPORTANCE OF E-PROFESSIONALISM COMPETENCE IN THE EDUCATION AND TRAINING OF NEW PROFESSIONALS. , 2020, , .		0
48	Multichannel service failure and recovery in a O2O era: A qualitative multi-method research in the banking services industry. International Journal of Production Economics, 2019, 215, 24-33.	8.9	24
49	Impacts of Artificial Intelligence on Public Administration: A Systematic Literature Review. , 2019, , .		25
50	Artificial Intelligence in Government Services: A Systematic Literature Review. Advances in Intelligent Systems and Computing, 2019, , 241-252.	0.6	31
51	Implementing electric vehicles in public services: a case study research. International Journal of Electric and Hybrid Vehicles, 2019, 11, 205.	0.3	4
52	Exploring Opportunities for Artificial Emotional Intelligence in Service Production Systems. IFAC-PapersOnLine, 2019, 52, 1145-1149.	0.9	5
53	Service failure and recovery in technology-based business networks. International Journal of Quality and Service Sciences, 2019, 11, 2-15.	2.4	7
54	Digital Transformation: A Literature Review and Guidelines for Future Research. Advances in Intelligent Systems and Computing, 2018, , 411-421.	0.6	288

#	Article	IF	Citations
55	Omni-Channel Service Architectures in a Technology-Based Business Network: An Empirical Insight. Lecture Notes in Business Information Processing, 2018, , 31-44.	1.0	1
56	New Ways to Deal with Omni-Channel Services: Opening the Door to Synergies, or Problems in the Horizon?. Lecture Notes in Business Information Processing, 2017, , 51-63.	1.0	4
57	Omni-channel service operations: Building technology-based business networks. , 2017, , .		2
58	Disclosing Paths for Multi-channel Service Research: A Contemporaneous Phenomenon and Guidelines for Future Investigations. Lecture Notes in Business Information Processing, 2015, , 289-300.	1.0	2
59	Addressing Service Failure and Recovery in Digital Service Systems: Opportunities and Challenges. Journal of Reviews on Global Economics, 0, 8, 1654-1661.	0.0	0
60	Emergent Digital Strategies and Networks: Advancements to Service Management Research. Journal of Reviews on Global Economics, 0, 8, 1689-1708.	0.0	0