

# Joo Reis

## List of Publications by Year in Descending Order

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The third column is the impact factor (IF) of the journal, and the fourth column is the number of citations of the article.

54  
papers

360  
citations

9  
h-index

18  
g-index

61  
ext. papers

527  
ext. citations

1.7  
avg, IF

4.73  
L-index

#	Paper	IF	Citations
54	United Nations (UN) Disaster Risk Reduction Framework: Case Study of the Portuguese Army on UN Challenges in the Context of Sustainable Risk Mitigation. <i>Sustainability</i> , <b>2022</b> , 14, 1834	3.6	1
53	Chosen Aspects of Cultural Awareness Training in the Military. Case Study of Polish Troops Training in the years 2003-2020. <i>Smart Innovation, Systems and Technologies</i> , <b>2022</b> , 329-341	0.5	
52	Using Lean to Improve Operational Performance in a Retail Store and E-Commerce Service: A Portuguese Case Study. <i>Sustainability</i> , <b>2022</b> , 14, 5913	3.6	1
51	Fintechs and Institutions: A Systematic Literature Review and Future Research Agenda. <i>Journal of Theoretical and Applied Electronic Commerce Research</i> , <b>2022</b> , 17, 722-750	4.1	
50	A Conceptual Model Proposal to Assess the Effectiveness of IoT in Sustainability Orientation in Manufacturing Industry: An Environmental and Social Focus. <i>Applied Sciences (Switzerland)</i> , <b>2022</b> , 12, 5661	2.6	1
49	Civil-Military Cooperation: Integrated Logistics in Response to the COVID-19 Crisis. <i>Logistics</i> , <b>2021</b> , 5, 79	3.5	1
48	Neverland or Tomorrowland? Addressing (In)compatibility among the SDG Pillars in Europe. <i>International Journal of Environmental Research and Public Health</i> , <b>2021</b> , 18,	4.6	7
47	Counterintelligence Technologies: An Exploratory Case Study of Preliminary Credibility Assessment Screening System in the Afghan National Defense and Security Forces. <i>Information (Switzerland)</i> , <b>2021</b> , 12, 122	2.6	2
46	Circular Economy and Internet of Things: Mapping Science of Case Studies in Manufacturing Industry. <i>Sustainability</i> , <b>2021</b> , 13, 3299	3.6	14
45	Two Sides of the Same Coin. University-Industry Collaboration and Open Innovation as Enhancers of Firm Performance. <i>Sustainability</i> , <b>2021</b> , 13, 3866	3.6	5
44	The Role of Industry 4.0 and BPMN in the Arise of Condition-Based and Predictive Maintenance: A Case Study in the Automotive Industry. <i>Applied Sciences (Switzerland)</i> , <b>2021</b> , 11, 3438	2.6	8
43	High-Tech Defense Industries: Developing Autonomous Intelligent Systems. <i>Applied Sciences (Switzerland)</i> , <b>2021</b> , 11, 4920	2.6	4
42	Quality of Work Life According to Walton's Model: Case Study of the Higher Institute of Defense Studies of Mozambique. <i>Social Sciences</i> , <b>2021</b> , 10, 244	1.8	2
41	<b>2021</b> ,		2
40	The Influence of COVID-19 in Retail: A Systematic Literature Review. <i>Advances in Intelligent Systems and Computing</i> , <b>2021</b> , 171-181	0.4	0
39	Influence of artificial intelligence on public employment and its impact on politics: a systematic literature review. <i>Brazilian Journal of Operations and Production Management</i> , <b>2021</b> , 18, e20211114	1.9	5
38	Using a Systematic Literature Review to Build a Framework for University-Industry Linkages using Open Innovation. <i>Procedia Computer Science</i> , <b>2021</b> , 181, 23-33	1.6	3

37	Public Transport Systems and its Impact on Sustainable Smart Cities: A Systematic Review. <i>Springer Proceedings in Mathematics and Statistics</i> , <b>2021</b> , 33-47	0.2	
36	Eco-Innovation and Digital Transformation Relationship: Circular Economy as a Focal Point. <i>Springer Proceedings in Mathematics and Statistics</i> , <b>2021</b> , 49-64	0.2	1
35	Politics, Power, and Influence: Defense Industries in the Post-Cold War. <i>Social Sciences</i> , <b>2021</b> , 10, 10	1.8	2
34	Cleaner Production with Economic and Environmental Assessment: A Case Study in an Aeronautical Workshop. <i>Springer Proceedings in Mathematics and Statistics</i> , <b>2021</b> , 397-407	0.2	
33	Maintenance Prediction through Sensing Using Hidden Markov Models: A Case Study. <i>Applied Sciences (Switzerland)</i> , <b>2021</b> , 11, 7685	2.6	6
32	Social networks in personnel selection: profile features analyzed and issues faced by hiring professionals. <i>Procedia Computer Science</i> , <b>2021</b> , 181, 42-50	1.6	1
31	Open Innovation and User-Community as Enhancers of Sustainable Innovation Ecosystems. <i>Springer Proceedings in Mathematics and Statistics</i> , <b>2021</b> , 65-77	0.2	0
30	Artificial Intelligence in Service Delivery Systems: A Systematic Literature Review. <i>Advances in Intelligent Systems and Computing</i> , <b>2020</b> , 222-233	0.4	1
29	Military Training Mission in Iraq: An Exploratory Case Study Research. <i>Smart Innovation, Systems and Technologies</i> , <b>2020</b> , 283-292	0.5	1
28	Digitalization: A Literature Review and Research Agenda. <i>Lecture Notes on Multidisciplinary Industrial Engineering</i> , <b>2020</b> , 443-456	0.3	21
27	Sustainable economies: Using a macro-economic model to predict how the default rate is affected under economic stress scenarios. <i>Sustainable Futures</i> , <b>2020</b> , 2, 100011	2.9	2
26	Selecting talent using social networks: A mixed-methods study. <i>Heliyon</i> , <b>2020</b> , 6, e03723	3.6	3
25	Geopolitical Perspective on the Sea: Key Highlights from the Past and for the Future. <i>Smart Innovation, Systems and Technologies</i> , <b>2020</b> , 497-506	0.5	
24	Cultural Awareness for Civilian-Military Cooperation in Sub-Saharan Africa. <i>Smart Innovation, Systems and Technologies</i> , <b>2020</b> , 293-303	0.5	
23	The Portuguese Special Operations Forces as Instrument of Foreign Policy: The Case Study of Afghanistan. <i>Smart Innovation, Systems and Technologies</i> , <b>2020</b> , 245-255	0.5	
22	Artificial Intelligence Theory in Service Management. <i>Lecture Notes in Business Information Processing</i> , <b>2020</b> , 137-149	0.6	1
21	Service Robots in the Hospitality Industry: An Exploratory Literature Review. <i>Lecture Notes in Business Information Processing</i> , <b>2020</b> , 174-186	0.6	12
20	Empirical Analysis of Call Center Load & Service Level for Shift Planning. <i>Lecture Notes in Business Information Processing</i> , <b>2020</b> , 79-91	0.6	1

19	The Obstacles Women Face in Gaining Access to Special Operations Forces. <i>Smart Innovation, Systems and Technologies</i> , <b>2020</b> , 281-291	0.5	3
18	Using Social Networks in Personnel Selection: A Survey of Human Resource Professionals <b>2020</b> ,		3
17	Robotic Services in Smart Cities: An Exploratory Literature Review <b>2020</b> ,		3
16	Artificial Intelligence Research and Its Contributions to the European Union's Political Governance: Comparative Study between Member States. <i>Social Sciences</i> , <b>2020</b> , 9, 207	1.8	2
15	Impact of Artificial Intelligence Research on Politics of the European Union Member States: The Case Study of Portugal. <i>Sustainability</i> , <b>2020</b> , 12, 6708	3.6	9
14	Service robots in the hospitality industry: The case of Henn-na hotel, Japan. <i>Technology in Society</i> , <b>2020</b> , 63, 101423	6.3	27
13	Gender Inequalities in the Military Service: A Systematic Literature Review. <i>Sexuality and Culture</i> , <b>2020</b> , 24, 1004-1018	1.1	3
12	Artificial Intelligence in Government Services: A Systematic Literature Review. <i>Advances in Intelligent Systems and Computing</i> , <b>2019</b> , 241-252	0.4	16
11	Multichannel service failure and recovery in a O2O era: A qualitative multi-method research in the banking services industry. <i>International Journal of Production Economics</i> , <b>2019</b> , 215, 24-33	9.3	12
10	Impacts of Artificial Intelligence on Public Administration: A Systematic Literature Review <b>2019</b> ,		16
9	Implementing electric vehicles in public services: a case study research. <i>International Journal of Electric and Hybrid Vehicles</i> , <b>2019</b> , 11, 205	0.7	3
8	Exploring Opportunities for Artificial Emotional Intelligence in Service Production Systems. <i>IFAC-PapersOnLine</i> , <b>2019</b> , 52, 1145-1149	0.7	2
7	Service failure and recovery in technology-based business networks. <i>International Journal of Quality and Service Sciences</i> , <b>2019</b> , 11, 2-15	1.9	2
6	Digital Transformation: A Literature Review and Guidelines for Future Research. <i>Advances in Intelligent Systems and Computing</i> , <b>2018</b> , 411-421	0.4	141
5	Omni-Channel Service Architectures in a Technology-Based Business Network: An Empirical Insight. <i>Lecture Notes in Business Information Processing</i> , <b>2018</b> , 31-44	0.6	1
4	New Ways to Deal with Omni-Channel Services: Opening the Door to Synergies, or Problems in the Horizon?. <i>Lecture Notes in Business Information Processing</i> , <b>2017</b> , 51-63	0.6	3
3	Omni-channel service operations: Building technology-based business networks <b>2017</b> ,		2
2	Disclosing Paths for Multi-channel Service Research: A Contemporaneous Phenomenon and Guidelines for Future Investigations. <i>Lecture Notes in Business Information Processing</i> , <b>2015</b> , 289-300	0.6	2

- 1 Defence industries and open innovation: ways to increase military capabilities of the Portuguese ground forces. *Defence Studies*,1-24 0.7 0