

Rogério Sa Puga-Leal

List of Publications by Year in descending order

Source: <https://exaly.com/author-pdf/6392351/publications.pdf>

Version: 2024-02-01

15
papers

413
citations

1478505

6
h-index

1588992

8
g-index

16
all docs

16
docs citations

16
times ranked

473
citing authors

#	ARTICLE	IF	CITATIONS
1	Circular Economy in Spanish SMEs: Challenges and opportunities. Journal of Cleaner Production, 2018, 185, 157-167.	9.3	314
2	Service recovery at a financial institution. International Journal of Quality and Reliability Management, 2003, 20, 646-663.	2.0	20
3	Process capability in services. International Journal of Quality and Reliability Management, 2007, 24, 800-812.	2.0	17
4	An exploratory study of the Work Ability Index (WAI) and its components in a group of computer workers. Work, 2011, 39, 357-367.	1.1	16
5	An exploratory study of UK companies' taxonomy based on environmental drivers. Journal of Cleaner Production, 2016, 133, 479-486.	9.3	13
6	A model for evaluating Lean, Agile, Resilient and Green practices interoperability in supply chains. , 2011, , .		11
7	An information model in lean, agile, resilient and green supply chains. , 2011, , .		11
8	Analysis and Comparison of Life Cycle Assessment and Carbon Footprint Software. Advances in Intelligent Systems and Computing, 2014, , 1521-1530.	0.6	8
9	Evaluation of the role of metrological traceability in health care: a comparison study by statistical approach. Accreditation and Quality Assurance, 2015, 20, 457-464.	0.8	2
10	Service Capability Analysis as a Contribution to Co-Creation. Advances in Hospitality, Tourism and the Services Industry, 2017, , 133-153.	0.2	1
11	Application of quality methodologies to the development of a website. International Journal of Internet and Enterprise Management, 2008, 5, 313.	0.1	0
12	<i>Z</i> and <i>W</i> charts for controlling service processes. International Journal of Quality and Reliability Management, 2017, 34, 295-306.	2.0	0
13	An Assessment of Recovsat Utilization for Different Service Typologies. Quality Innovation Prosperity, 2012, 16, .	1.4	0
14	Average Run Length Performance Approach to Determine the Best Control Chart When Process Data is Autocorrelated. Advances in Intelligent Systems and Computing, 2014, , 3-12.	0.6	0
15	Road Map to the Statistical Process Control. Advances in Intelligent Systems and Computing, 2014, , 949-957.	0.6	0