Christina geng-qing Chi

List of Publications by Year
in descending order

59 papers	6,276 citations	136740 32 h-index	143772 57 g-index
59 all docs	59 docs citations	59 times ranked	3920 citing authors

#	Article	IF	Citations
1	Tourists' Attitudes toward the Use of Artificially Intelligent (AI) Devices in Tourism Service Delivery: Moderating Role of Service Value Seeking. Journal of Travel Research, 2022, 61, 170-185.	5.8	66
2	Reminiscing Other People's Memories: Conceptualizing and Measuring Vicarious Nostalgia Evoked by Heritage Tourism. Journal of Travel Research, 2022, 61, 33-49.	5.8	30
3	Ghost kitchens on the rise: Effects of knowledge and perceived benefit-risk on customers' behavioral intentions. International Journal of Hospitality Management, 2022, 101, 103110.	5.3	24
4	Evolving effects of COVID-19 safety precaution expectations, risk avoidance, and socio-demographics factors on customer hesitation toward patronizing restaurants and hotels. Journal of Hospitality Marketing and Management, 2022, 31, 396-412.	5.1	21
5	Drinking "Green": What Drives Organic Wine Consumption in an Emerging Wine Market. Cornell Hospitality Quarterly, 2021, 62, 516-534.	2.2	5
6	Consumers' continuance intention to use fitness and health apps: an integration of the expectation–confirmation model and investment model. Information Technology and People, 2021, 34, 978-998.	1.9	76
7	The impact of religiosity on political skill: evidence from Muslim hotel employees in Turkey. International Journal of Contemporary Hospitality Management, 2021, 33, 1059-1079.	5.3	5
8	Celebrating 30 years of excellence amid the COVID-19 pandemic — An update on the effects of COVID-19 pandemic and COVID-19 vaccines on hospitality industry: overview of the current situation and a research agenda. Journal of Hospitality Marketing and Management, 2021, 30, 277-281.	5.1	13
9	Pictures vs. reality: Roles of disconfirmation magnitude, disconfirmation sensitivity, and branding. International Journal of Hospitality Management, 2021, 98, 103040.	5.3	21
10	Wellness hotel: Conceptualization, scale development, and validation. International Journal of Hospitality Management, 2020, 89, 102404.	5.3	27
11	Understanding sustained usage of health and fitness apps: Incorporating the technology acceptance model with the investment model. Technology in Society, 2020, 63, 101429.	4.8	36
12	A recipe for food promotion: effects of color brightness on food evaluations and behavioral intentions. International Journal of Contemporary Hospitality Management, 2020, 32, 3925-3947.	5.3	18
13	Developing relationship quality in economy hotels: the role of perceived justice, service quality, and commercial friendship. Journal of Hospitality Marketing and Management, 2020, 29, 1027-1051.	5.1	28
14	Effects of COVID-19 pandemic on hospitality industry: review of the current situations and a research agenda. Journal of Hospitality Marketing and Management, 2020, 29, 527-529.	5.1	405
15	Environment management in the hotel industry: does institutional environment matter?. International Journal of Hospitality Management, 2019, 77, 353-364.	5.3	37
16	Determinants of corporate social responsibility (CSR) attitudes: perspective of travel and tourism managers at world heritage sites. International Journal of Contemporary Hospitality Management, 2019, 31, 2253-2269.	5.3	23
17	Determinants of Chinese consumers' organic wine purchase. International Journal of Contemporary Hospitality Management, 2019, 31, 3761-3778.	5.3	14
18	Examining nostalgia in sport tourism: The case of US college football fans. Tourism Management Perspectives, 2019, 29, 97-104.	3.2	58

#	ARTICLE	IF	CITATIONS
19	Socially responsible investment by generation Z: a cross-cultural study of Taiwanese and American investors. Journal of Hospitality Marketing and Management, 2019, 28, 334-350.	5.1	23
20	Developing a Consumer Complaining and Recovery Effort Scale. Journal of Hospitality and Tourism Research, 2018, 42, 686-715.	1.8	17
21	Examining destination personality: Its antecedents and outcomes. Journal of Destination Marketing & Management, 2018, 9, 149-159.	3.4	40
22	The impacts of complaint efforts on customer satisfaction and loyalty. Service Industries Journal, 2018, 38, 1095-1115.	5.0	35
23	Changing perceptions and reasoning process: Comparison of residentsâ€™ pre- and post-event attitudes. Annals of Tourism Research, 2018, 70, 39-53.	3.7	44
24	Examining dinersâ€™ decision-making of local food purchase: The role of menu stimuli and involvement. International Journal of Hospitality Management, 2018, 69, 113-123.	5.3	50
25	Examining incentive travelers: How motivation affects organizational commitment. International Journal of Tourism Research, 2018, 20, 830-842.	2.1	5
26	An examination of the perceived value of organic dining. International Journal of Contemporary Hospitality Management, 2018, 30, 2826-2844.	5.3	41
27	Revisiting destination loyalty. , 2018, , 316-347.		1
28	Ready to Embrace Genetically Modified Wines? The Role of Knowledge Exposure and Intrinsic Wine Attributes. Cornell Hospitality Quarterly, 2017, 58, 23-38.	2.2	15
29	Examining Operating Efficiency of U.S. Hotels: A Window Data Envelopment Analysis Approach. Journal of Hospitality Marketing and Management, 2017, 26, 770-784.	5.1	14
30	Examine destination loyalty of first-time and repeat visitors at all-inclusive resorts. International Journal of Contemporary Hospitality Management, 2017, 29, 1834-1853.	5.3	51
31	Factors influencing residentsâ€™ subjective well-being at World Heritage Sites. Tourism Management, 2017, 63, 209-222.	5.8	80
32	Sensation Seeking, Message Sensation Value, and Destinations. Journal of Hospitality and Tourism Research, 2017, 41, 357-383.	1.8	15
33	Can knowledge and product identity shift sensory perceptions and patronage intentions? The case of genetically modified wines. International Journal of Hospitality Management, 2016, 53, 152-160.	5.3	17
34	Consequences of â€œgreenwashingâ€• International Journal of Contemporary Hospitality Management, 2015, 27, 1054-1081.	5.3	192
35	Authenticity, involvement, and image: Evaluating tourist experiences at historic districts. Tourism Management, 2015, 50, 85-96.	5.8	263
36	Theoretical examination of destination loyalty formation. International Journal of Contemporary Hospitality Management, 2014, 26, 809-827.	5.3	165

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37	Examine the cognitive and affective antecedents to service recovery satisfaction. International Journal of Contemporary Hospitality Management, 2013, 25, 306-327.	5.3	132
38	Investigating the Structural Relationships Between Food Image, Food Satisfaction, Culinary Quality, and Behavioral Intentions: The Case of Malaysia. International Journal of Hospitality and Tourism Administration, 2013, 14, 99-120.	1.7	87
39	DEVELOPING DESTINATION LOYALTY: THE CASE OF HAINAN ISLAND. Annals of Tourism Research, 2013, 43, 547-577.	3.7	229
40	Employeesâ€™ perceptions of younger and older managers by generation and job category. International Journal of Hospitality Management, 2013, 34, 42-50.	5.3	40
41	Generational differences in work values and attitudes among frontline and service contact employees. International Journal of Hospitality Management, 2013, 32, 40-48.	5.3	201
42	An Examination of Destination Loyalty. Journal of Hospitality and Tourism Research, 2012, 36, 3-24.	1.8	148
43	Destination Loyalty Formation and Travelersâ€™ Demographic Characteristics: A Multiple Group Analysis Approach. Journal of Hospitality and Tourism Research, 2011, 35, 191-212.	1.8	59
44	Alcohol-service liability: Consequences of guest intoxication. International Journal of Hospitality Management, 2011, 30, 714-724.	5.3	3
45	Temporal Change in Resident Perceptions of a Mega-event: The Beijing 2008 Olympic Games. Tourism Geographies, 2011, 13, 299-324.	2.2	83
46	An Examination of General, Nondestination-Specific Versus Destination-Specific Motivational Factors. Journal of Hospitality Marketing and Management, 2010, 19, 340-357.	5.1	13
47	Localsâ€™ Attitudes toward Mass and Alternative Tourism: The Case of Sunshine Coast, Australia. Journal of Travel Research, 2010, 49, 381-394.	5.8	366
48	Culinary Tourism as a Destination Attraction: An Empirical Examination of Destinations' Food Image. Journal of Hospitality Marketing and Management, 2010, 19, 531-555.	5.1	254
49	AN EXAMINATION OF LOCALSâ€™ ATTITUDES. Annals of Tourism Research, 2009, 36, 723-726.	3.7	89
50	Destination Competitiveness of Middle Eastern Countries: An Examination of Relative Positioning. Anatolia, 2009, 20, 151-163.	1.3	30
51	Employee satisfaction, customer satisfaction, and financial performance: An empirical examination. International Journal of Hospitality Management, 2009, 28, 245-253.	5.3	436
52	Examining the Relationship Between Touristsâ€™ Attribute Satisfaction and Overall Satisfaction. Journal of Hospitality Marketing and Management, 2009, 18, 4-25.	5.1	52
53	How to help your graduates secure better jobs? An industry perspective. International Journal of Contemporary Hospitality Management, 2009, 21, 308-322.	5.3	72
54	Examining the structural relationships of destination image, tourist satisfaction and destination loyalty: An integrated approach. Tourism Management, 2008, 29, 624-636.	5.8	1,500

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55	Generational differences: An examination of work values and generational gaps in the hospitality workforce. International Journal of Hospitality Management, 2008, 27, 448-458.	5.3	439
56	Impacts of Organizational Responses on Complainants' Justice Perceptions and Post-Purchase Behaviors. Journal of Quality Assurance in Hospitality and Tourism, 2007, 8, 1-25.	1.7	19
57	A Study of Differential Employers' Attitude Towards Hiring People with Physical, Mental, and Sensory Disabilities in Restaurant Industry. Journal of Human Resources in Hospitality and Tourism, 2005, 3, 1-31.	1.0	12
58	Integrating Persons with Disabilities into the Work Force. International Journal of Hospitality and Tourism Administration, 2003, 4, 59-83.	1.7	35
59	Cohesion in cycling neo-tribes: a netnographic approach. Leisure Studies, 0, , 1-16.	1.2	2