

Santiago Melián-González

List of Publications by Year in descending order

Source: <https://exaly.com/author-pdf/6062365/publications.pdf>

Version: 2024-02-01

18
papers

620
citations

933447

10
h-index

996975

15
g-index

20
all docs

20
docs citations

20
times ranked

515
citing authors

#	ARTICLE	IF	CITATIONS
1	Online Customer Reviews of Hotels. <i>Cornell Hospitality Quarterly</i> , 2013, 54, 274-283.	3.8	143
2	Predicting the intentions to use chatbots for travel and tourism. <i>Current Issues in Tourism</i> , 2021, 24, 192-210.	7.2	135
3	A model that connects information technology and hotel performance. <i>Tourism Management</i> , 2016, 53, 30-37.	9.8	105
4	A social media analysis of the contribution of destinations to client satisfaction with hotels. <i>International Journal of Hospitality Management</i> , 2013, 35, 44-47.	8.8	56
5	New evidence of the relationship between employee satisfaction and firm economic performance. <i>Personnel Review</i> , 2015, 44, 906-929.	2.7	43
6	Information technology and front office employees' performance. <i>International Journal of Contemporary Hospitality Management</i> , 2017, 29, 2159-2177.	8.0	23
7	Post-COVID-19 behavior change in purchase of air tickets. <i>Annals of Tourism Research</i> , 2021, 87, 103129.	6.4	23
8	Extending the scope of hotel client reactions to employee injustice: Hotel employer reviews on the Internet. <i>International Journal of Hospitality Management</i> , 2017, 63, 93-100.	8.8	19
9	Why are ratings so high in the sharing economy? Evidence based on guest perspectives. <i>Current Issues in Tourism</i> , 2020, 23, 1248-1260.	7.2	18
10	Tours and activities in the sharing economy. <i>Current Issues in Tourism</i> , 2022, 25, 3086-3091.	7.2	16
11	Gig economy delivery services versus professional service companies: Consumers' perceptions of food-delivery services. <i>Technology in Society</i> , 2022, 69, 101969.	9.4	9
12	Redesign of the IS/ICT help desk at a Spanish public university. <i>Higher Education</i> , 2010, 60, 205-216.	4.4	6
13	What type of labor lies behind the on-demand economy? New research based on workers' data. <i>Journal of Management and Organization</i> , 2018, , 1-17.	3.0	6
14	The Impact of Digital Technology on Work. <i>SSRN Electronic Journal</i> , 2019, , .	0.4	5
15	Information Technology (IT) in Hotels: A Full Catalogue. <i>SSRN Electronic Journal</i> , 0, , .	0.4	3
16	Value Chain of Technology in Higher Education Institutions: From IT Resources to Technological Performance. <i>International Federation for Information Processing</i> , 2011, , 11-19.	0.4	1
17	Impact of Free Wi-Fi on Guest Satisfaction and Price of Properties in Sharing Economy Accommodations. , 2020, , 195-205.		1
18	Las actividades turísticas en la economía colaborativa ¿en qué consisten y quiénes son sus proveedores?. <i>Pasos</i> , 2021, 19, 255-270.	0.2	0