

# Andrew Smith

## List of Publications by Year in descending order

Source: <https://exaly.com/author-pdf/5996374/publications.pdf>

Version: 2024-02-01

17  
papers

584  
citations

840776

11  
h-index

940533

16  
g-index

17  
all docs

17  
docs citations

17  
times ranked

374  
citing authors

#	ARTICLE	IF	CITATIONS
1	â€“All they lack is a chainâ€™: lean and the new performance management in the British civil service. <i>New Technology, Work and Employment</i> , 2011, 26, 83-97.	4.0	141
2	â€“Stressed out of my boxâ€™: employee experience of lean working and occupational ill-health in clerical work in the UK public sector. <i>Work, Employment and Society</i> , 2013, 27, 747-767.	2.7	109
3	Researching â€“Careâ€™ in and around the Workplace. <i>Sociological Research Online</i> , 2009, 14, 1-7.	1.1	57
4	Lean and mean in the civil service: the case of processing in HMRC. <i>Public Money and Management</i> , 2011, 31, 115-122.	2.1	56
5	TAXING TIMES: LEAN WORKING AND THE CREATION OF (IN)EFFICIENCIES IN HM REVENUE AND CUSTOMS. <i>Public Administration</i> , 2013, 91, 83-97.	3.5	55
6	Uncomfortable truths â€“ teamworking under lean in the UK. <i>International Journal of Human Resource Management</i> , 2017, 28, 449-467.	5.3	52
7	â€“Nothing gets done and no one knows whyâ€™: PCS and workplace control of Lean in HM Revenue and Customs. <i>Industrial Relations Journal</i> , 2012, 43, 416-432.	1.3	23
8	â€“They canâ€™t be the buffer any longerâ€™: Front-line managers and class relations under white-collar lean production. <i>Capital and Class</i> , 2014, 38, 323-343.	1.9	18
9	â€“Working to Live, Not Living to Workâ€™: Low-Paid Multiple Employment and Workâ€“Life Articulation. <i>Work, Employment and Society</i> , 2021, 35, 256-276.	2.7	15
10	The demands and challenges of being a retail store manager: â€“Handcuffed to the front doorsâ€™. <i>Work, Employment and Society</i> , 2012, 26, 676-684.	2.7	14
11	â€“Monday will never be the same againâ€™: the transformation of employment and work in a public-private partnership. <i>Work, Employment and Society</i> , 2012, 26, 95-110.	2.7	13
12	â€“You End Up with Nothingâ€™: The Experience of Being a Statistic of â€“In-Work Povertyâ€™ in the UK. <i>Work, Employment and Society</i> , 2018, 32, 210-218.	2.7	12
13	Collective and individual forms of resistance in a publicâ€“private partnership: a case study of National Savings and Investments. <i>New Technology, Work and Employment</i> , 2008, 23, 197-212.	4.0	6
14	â€“The Magnificent 7[am]â€™ Workâ€“life articulation beyond the 9[am] to 5[pm] â€“normâ€™. <i>New Technology, Work and Employment</i> , 2016, 31, 209-222.	4.0	5
15	â€œWorky ticketsâ€“ exploring dissent at work. <i>Qualitative Research in Accounting and Management</i> , 2009, 6, 14-25.	1.9	4
16	â€“It was doing my head inâ€™: Lowâ€“paid multiple employment and zero hours work. <i>British Journal of Industrial Relations</i> , 2023, 61, 3-23.	1.2	4
17	Introduction to Review Articles on â€“Good work: the Taylor Review of modern working practicesâ€™, introduction by Andrew Smith. <i>New Technology, Work and Employment</i> , 2019, 34, 91-94.	4.0	0